

Mission:

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.

**Rick Scott**

Governor

Celeste Philip, MD, MPH

Surgeon General and Secretary

Vision: To be the **Healthiest State** in the Nation**MEMORANDUM**

DATE November 19, 2018

FROM: Rebecca R. Poston, BPharm, MHL
Program Manager
E-FORCSE, Florida Prescription Drug Monitoring Program

SUBJECT: E-FORCSE Service Interruptions

Pursuant to Section 893.055(8)(a)-(b), Florida Statutes, below is a list of the dates and times where the Prescription Drug Monitoring Program system (system) was nonoperational. During these times, a prescriber or dispenser or a designee or a prescriber or dispenser is exempt from the duty to consult the system to review a patient's controlled substance dispensing information. If the system is nonoperational, no more than a 3-day supply may be prescribed or dispensed and a notation must be made in the patient record.

PMP AWARe Service Interruptions

Date	Start	End	Description/Impact
Tuesday, July 3, 2018	9:58 AM EDT	10:10 AM EDT	PMP AWARe offline – access to state PDMP data is not available.
Tuesday, July 3, 2018	2:46 PM EDT	3:39 PM EDT	PMP AWARe offline – access to state PDMP data is not available.
Tuesday, October 2, 2018	9:48 AM EDT	10:21 AM EDT	PMP AWARe offline – access to state PDMP data is not available.
Monday, November 19, 2018	8:47 AM EST	9:36 AM EDT	PMP AWARe offline – access to state PDMP data is not available.

PMP Gateway Service Interruptions (workflow integrations)

Date	Start	End	Description/Impact
Monday, October 22, 2018	11:03 AM EDT	4:04 PM EDT	PMP Gateway degradation – users may experience intermittent performance while accessing state PDMP data within clinical workflow.
Monday, October 29, 2018	8:50 AM EDT	11:45 AM EDT	PMP Gateway offline - access to state PDMP data within clinical workflow is not available.
Monday, November 19, 2018	8:47 AM EST	9:36 AM EDT	Access to state PDMP data within clinical workflow is not available.

Florida Department of Health**Prescription Drug Monitoring Program**

4052 Bald Cypress Way, Bin C-16 • Tallahassee, FL 32399
PHONE: 850/245-4797 • FAX: 850/617-6430

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