

0:0:0.0 --> 0:0:14.260

Robinson, Kimberly S

Our performance Quality Improvement Committee meeting for the brain and spinal Cord Injury Program, Madonna is still out on maternity leave, so I'm gonna try and run this meeting in her absence today.

0:0:14.270 --> 0:0:21.340

Robinson, Kimberly S

I put together the agenda based on some of the items that came up from our last meeting in the Minutes there.

0:0:22.40 --> 0:0:25.980

Robinson, Kimberly S

I'm gonna go ahead and take roll call because Caitlin is out today too.

0:0:26.20 --> 0:0:30.860

Robinson, Kimberly S

At Caitlin is actually a she's pregnant with twins and so today is a tough day for her.

0:0:30.990 --> 0:0:31.270

Robinson, Kimberly S

So.

0:0:33.500 --> 0:0:34.810

Robinson, Kimberly S

So I'm gonna do roll call.

0:0:35.20 --> 0:0:37.190

Robinson, Kimberly S

So we're gonna start with Kevin Mullen.

0:0:40.420 --> 0:0:41.640

Robinson, Kimberly S

Doctor Rhonda Ross.

0:0:45.790 --> 0:0:46.580

Robinson, Kimberly S

Patty Lance.

0:0:49.880 --> 0:0:50.960

Robinson, Kimberly S

Jennifer Lennon.

0:0:52.120 --> 0:0:52.600

Jennifer Lannon

Present.

0:0:55.170 --> 0:0:57.200

Robinson, Kimberly S

Thank you, Daniel Nicholson.

0:1:0.780 --> 0:1:1.770

Robinson, Kimberly S

Jeffrey secure.

0:1:5.280 --> 0:1:6.30

Robinson, Kimberly S

Michael fada.

0:1:8.880 --> 0:1:10.620

Robinson, Kimberly S

I know Madonna's not here.

0:1:11.630 --> 0:1:12.170

Robinson, Kimberly S

Uh.

0:1:12.270 --> 0:1:14.780

Robinson, Kimberly S

When Donna Structon Burg, I know she's not here.

0:1:15.550 --> 0:1:16.300

Robinson, Kimberly S

Jill olnick.

0:1:17.510 --> 0:1:17.730

Jill (Guest)

Here.

0:1:20.380 --> 0:1:22.460

Robinson, Kimberly S

Uh, doctor valbuena?

0:1:23.810 --> 0:1:24.730

Adriana Valbuena MD (Guest)

Yeah.

0:1:26.730 --> 0:1:27.140

Robinson, Kimberly S

Did I?

0:1:27.230 --> 0:1:28.180

Robinson, Kimberly S

Did I get your name?

0:1:25.50 --> 0:1:28.640

Adriana Valbuena MD (Guest)  
Present you said it right? Yes.

0:1:28.190 --> 0:1:30.990

Robinson, Kimberly S  
I did alright, Doctor Higdon.

0:1:32.640 --> 0:1:32.840

Dr. Brian Higdon (Guest)  
Here.

0:1:34.980 --> 0:1:35.660

Robinson, Kimberly S  
Terry rayburn.

0:1:39.730 --> 0:1:40.770

Robinson, Kimberly S  
And Ruth Tattersall.

0:1:45.240 --> 0:1:45.490

Robinson, Kimberly S  
OK.

0:1:45.500 --> 0:1:59.630

Robinson, Kimberly S  
So we had three members that their term expired on July 13th and that was Natalie Alden, Ricky Zeidman and Suzanne Doswell.

0:1:59.820 --> 0:2:13.820

Robinson, Kimberly S  
So we have those 3 vacancies right now, but I also have three applicants that I'm waiting for the surgeon general to come back and state surgeon general to come back with his signed papers and then we'll have those positions filled.

0:2:15.350 --> 0:2:15.760

Robinson, Kimberly S  
Umm.

0:2:15.770 --> 0:2:19.640

Robinson, Kimberly S  
So to move right along here, I have the agenda up on the screen.

0:2:19.810 --> 0:2:25.780

Robinson, Kimberly S  
Let me move it a little bit and we do not have a quorum for today for our committee.

0:2:25.790 --> 0:2:33.150

Robinson, Kimberly S

We only have two committee members here, so we cannot vote on any of our Minutes from April 20th or June 1st.

0:2:34.240 --> 0:2:43.910

Robinson, Kimberly S

So we're gonna move right on down to the next item, which Madonna has this titled as improving the quality of work and staff performance.

0:2:44.340 --> 0:3:5.270

Robinson, Kimberly S

And so from our minutes from June, we had talked about adding biscuit to the AF T agenda of participating with the Florida PMR Association and the getting resources for the CMS website and for the CMS website.

0:3:5.280 --> 0:3:12.100

Robinson, Kimberly S

I think doctor Higgs and you had brought that up and mentioning as far as facilities that we could go out and.

0:3:13.350 --> 0:3:13.890

Robinson, Kimberly S

A.

0:3:14.200 --> 0:3:17.530

Robinson, Kimberly S

Promote the program to give them an in service on referrals.

0:3:17.540 --> 0:3:21.20

Robinson, Kimberly S

If I'm remembering correctly, and if I'm not, please correct me.

0:3:21.950 --> 0:3:22.260

Dr. Brian Higdon (Guest)

Correct.

0:3:27.150 --> 0:3:27.630

Robinson, Kimberly S

You're muted.

0:3:28.920 --> 0:3:31.260

Dr. Brian Higdon (Guest)

Ohh I thought I unmuted correct.

0:3:31.340 --> 0:3:39.930

Dr. Brian Higdon (Guest)

I think I provide the list of inpatient rehab facilities throughout the state that that's tracked by the by the.

0:3:41.260 --> 0:3:42.590

Dr. Brian Higdon (Guest)  
Federal Health and Human services.

0:3:44.650 --> 0:3:49.300

Robinson, Kimberly S  
I think you put you had put that in the chat as where the list was was in the chat.

0:3:51.240 --> 0:3:51.440

Dr. Brian Higdon (Guest)  
Yep.

0:3:51.480 --> 0:3:51.840

Robinson, Kimberly S  
OK.

0:3:54.60 --> 0:3:54.420

Robinson, Kimberly S  
Alright.

0:3:53.880 --> 0:4:15.580

Adriana Valbuena MD (Guest)  
Kimberly, I I discussed the the action of a presentation and then next meeting I think it's gonna take place in Orlando and they did offer that I could take a 75 minutes or 60 minutes.

0:4:15.790 --> 0:4:16.280

Adriana Valbuena MD (Guest)  
Umm.

0:4:18.590 --> 0:4:19.20

Robinson, Kimberly S  
OK.

0:4:16.940 --> 0:4:34.990

Adriana Valbuena MD (Guest)  
Time where I can do a short presentation and and maybe coordinating with another representative to discuss about the, you know, the the benefits of the program in the Florida Medical Association of PMR.

0:4:35.50 --> 0:4:35.350

Robinson, Kimberly S  
OK.

0:4:36.490 --> 0:4:38.300

Adriana Valbuena MD (Guest)  
So I didn't know that.

0:4:38.310 --> 0:4:39.620

Adriana Valbuena MD (Guest)  
How's the logistic?

0:4:40.210 --> 0:4:41.220

Adriana Valbuena MD (Guest)

What can be disclosed?

0:4:46.300 --> 0:4:46.480

Robinson, Kimberly S

Sure.

0:4:41.230 --> 0:4:46.890

Adriana Valbuena MD (Guest)

What cannot be disclosed or those kind of things and not sure I didn't say yes or no.

0:4:46.960 --> 0:4:56.510

Adriana Valbuena MD (Guest)

I was offered that I could just talk for 60 minutes or less and introduced the program and the benefit for the rehab.

0:4:56.560 --> 0:5:8.980

Adriana Valbuena MD (Guest)

And so a lot of the physicians I mentioned that they don't know exactly the criteria who could be a referral or not or those just you know knowledge in general.

0:5:10.400 --> 0:5:12.160

Robinson, Kimberly S

And when is that in Orlando?

0:5:13.410 --> 0:5:13.820

Robinson, Kimberly S

When is it?

0:5:13.920 --> 0:5:16.490

Adriana Valbuena MD (Guest)

Uh, I don't remember exactly the date.

0:5:17.820 --> 0:5:22.670

Adriana Valbuena MD (Guest)

Umm, but I think we'll probably have a year to to prepare.

0:5:22.680 --> 0:5:24.240

Adriana Valbuena MD (Guest)

It's not happening there.

0:5:24.250 --> 0:5:25.790

Adriana Valbuena MD (Guest)

There is they presenting now.

0:5:25.460 --> 0:5:25.800

Robinson, Kimberly S

OK.

0:5:25.800 --> 0:5:26.730

Adriana Valbuena MD (Guest)

I don't know Doctor Hinson.

0:5:26.740 --> 0:5:29.950

Adriana Valbuena MD (Guest)

Are you going for the the the the Conference this?

0:5:29.500 --> 0:5:31.350

Dr. Brian Higdon (Guest)

Yeah, I I looked up.

0:5:31.360 --> 0:5:34.20

Dr. Brian Higdon (Guest)

It's gonna be March 9th in Orlando.

0:5:34.420 --> 0:5:36.500

Adriana Valbuena MD (Guest)

Yes, that's the date that they say March.

0:5:37.280 --> 0:5:39.710

Robinson, Kimberly S

March night 2024.

0:5:51.640 --> 0:5:52.40

Adriana Valbuena MD (Guest)

Outcome.

0:5:39.760 --> 0:5:58.810

Robinson, Kimberly S

OK, so absolutely you go and speak about the program there if you would like a B skip representative to come with you, either myself or Beth can join you at that conference and we can also provide you with information about the program that you can present and talk about.

0:5:59.280 --> 0:6:2.710

Robinson, Kimberly S

Beth did that for Doctor Higdon recently.

0:6:3.300 --> 0:6:5.190

Robinson, Kimberly S

At wasn't brooks?

0:6:5.200 --> 0:6:6.890

Robinson, Kimberly S

It was at the hospital.

0:6:6.900 --> 0:6:7.450

Robinson, Kimberly S

Correct.

0:6:7.560 --> 0:6:9.860

Robinson, Kimberly S

Doctor Higdon and I heard that.

0:6:8.990 --> 0:6:12.440

Dr. Brian Higdon (Guest)

Yeah, it was next door at the memorial, which is Level 2 trauma center.

0:6:13.810 --> 0:6:21.680

Dr. Brian Higdon (Guest)

I'll I'll add since I'm on the mic, the FS PMR conferences is in conjunction with a with a pain medicine conference.

0:6:22.650 --> 0:6:46.320

Dr. Brian Higdon (Guest)

Just because we collaborate this societies and and we share some Members, but there's, I don't know, I mean, Skype has a budget, but but there's an opportunity to to like table like as an advertiser, I did see there's a state and things actually like an Information Center from from the state of Florida about marijuana use that was tabling there as well.

0:6:46.880 --> 0:6:52.890

Dr. Brian Higdon (Guest)

I'm not sure but, but you guys can look that up and judge whether or not you want a table there.

0:6:54.80 --> 0:6:54.300

Robinson, Kimberly S

OK.

0:6:56.850 --> 0:7:8.800

Jill (Guest)

And Kim, you and I had spoken about November, uh, where have the Toronto conference here for like this whole region and we just need to probably touch base on that.

0:7:9.270 --> 0:7:10.930

Jill (Guest)

We can certainly do that after the fact that.

0:7:9.990 --> 0:7:17.650

Robinson, Kimberly S

Yes, ma'am, I have that one on my weekly report that I send up to my chief every week.

0:7:17.660 --> 0:7:21.410

Robinson, Kimberly S

I leave it on there just so I don't forget that that's coming up.

0:7:22.360 --> 0:7:22.680

Jill (Guest)

Perfect.

0:7:21.840 --> 0:7:26.0

Robinson, Kimberly S

So I add these things to it so that he knows these are things coming up in the future.

0:7:26.760 --> 0:7:30.120

Robinson, Kimberly S

Umm, so I have not forgot about that one either.

0:7:30.960 --> 0:7:31.270

Jill (Guest)

Awesome.

0:7:32.530 --> 0:7:45.120

Robinson, Kimberly S

And we will be happy to be there to support that as well or speak if you would rather someone from the program speak or you wanna speak on behalf of the program, you know we can talk about that and how you want to have that presentation done.

0:7:45.890 --> 0:7:46.630

Jill (Guest)

Yeah. Perfect.

0:7:45.570 --> 0:8:7.560

Robinson, Kimberly S

We can do that as far as putting up tables, it depends on how much it costs for us, but to have a table at a thing, we have limited funding for presentations and we always save most of our money to be honest, for the big Family Cafe event, because that one usually costs.

0:8:7.610 --> 0:8:13.980

Robinson, Kimberly S

Ohh, probably about \$8000 for us to have a table there and send staff and everything too.

0:8:13.990 --> 0:8:24.820

Robinson, Kimberly S

So we we have funding, but we have to see where we can spend our funding for the presentations, but I'm I am interested doctor Higdon in the one for March anyways.

0:8:25.240 --> 0:8:25.500

Dr. Brian Higdon (Guest)

Umm.

0:8:25.780 --> 0:8:27.120

Dr. Brian Higdon (Guest)

And I think I had mentioned through an email.

0:8:25.430 --> 0:8:28.110

Robinson, Kimberly S

So I like having opportunities.

0:8:29.90 --> 0:8:29.360

Dr. Brian Higdon (Guest)

Yeah.

0:8:29.20 --> 0:8:29.390

Robinson, Kimberly S

I'm sorry.

0:8:29.370 --> 0:8:39.790

Dr. Brian Higdon (Guest)

And I think I mentioned through email the, the, the Florida, I'm not part of the society, but the Florida near near neurosurgery society, maybe an maybe another option.

0:8:41.910 --> 0:8:43.220

Robinson, Kimberly S

Didn't that one in Palm Beach?

0:8:43.310 --> 0:8:44.350

Robinson, Kimberly S

Is that the one in Palm Beach?

0:8:43.810 --> 0:8:45.840

Dr. Brian Higdon (Guest)

Yeah, it's like this month I think.

0:8:46.130 --> 0:8:48.750

Dr. Brian Higdon (Guest)

But if not this year, you know, put on the calendar for next year.

0:8:51.340 --> 0:8:54.400

Jill (Guest)

How many attendees usually are at the family cafe?

0:8:54.410 --> 0:8:58.250

Jill (Guest)

I've never gone obviously, because I'm pretty far West, but.

0:8:58.860 --> 0:9:14.750

Robinson, Kimberly S

You we usually have 16 members that go and we do 6 because we like to rotate people and give those staff members also the opportunity to go ahead and network with other agencies that are presenting there as well.

0:9:15.450 --> 0:9:15.860

Jill (Guest)

Yeah.

0:9:15.870 --> 0:9:16.260

Jill (Guest)

Awesome.

0:9:16.610 --> 0:9:16.900

Jill (Guest)

I just.

0:9:16.90 --> 0:9:18.120

Robinson, Kimberly S

It's a three day event.

0:9:18.130 --> 0:9:18.930

Robinson, Kimberly S

It's a three day event.

0:9:21.40 --> 0:9:25.530

Jill (Guest)

Cool and like how many patrons, I guess, come usually.

0:9:30.650 --> 0:9:31.30

Jill (Guest)

OK.

0:9:25.300 --> 0:9:34.300

Robinson, Kimberly S

Ohh ohm to tell you the truth, I'm not sure I would have to go out and look at their statistics, but it's a pretty big event.

0:9:35.230 --> 0:9:36.210

Robinson, Kimberly S

It's it's pretty big.

0:9:37.80 --> 0:9:38.60

Adriana Valbuena MD (Guest)

Where that take place?

0:9:35.90 --> 0:9:38.450

Jill (Guest)

Nice like to try and make it sometime.

0:9:41.970 --> 0:9:42.360

Robinson, Kimberly S

I'm sorry.

0:9:42.370 --> 0:9:42.780

Robinson, Kimberly S

Say that again.

0:9:43.260 --> 0:9:44.730

Adriana Valbuena MD (Guest)  
Where that takes place.

0:9:44.800 --> 0:9:45.430

Adriana Valbuena MD (Guest)  
Where is it?

0:9:45.480 --> 0:9:46.500

Adriana Valbuena MD (Guest)  
Where where is usually.

0:9:46.310 --> 0:9:47.580

Robinson, Kimberly S  
That's in Orland.

0:9:47.870 --> 0:9:48.770

Robinson, Kimberly S  
That's in Orlando.

0:9:50.310 --> 0:9:50.640

Adriana Valbuena MD (Guest)  
OK.

0:9:52.80 --> 0:9:57.980

Robinson, Kimberly S  
They're they're already sending information out for next year's event from Family Cafe.

0:9:57.990 --> 0:10:6.240

Robinson, Kimberly S  
You can actually go out to their website and they'll and sign up for their newsletters and emails and information, and they'll start sending you all of that.

0:10:6.290 --> 0:10:12.80

Robinson, Kimberly S  
And then when it starts getting close to registration time, you'll start getting information about registration as well.

0:10:15.750 --> 0:10:22.880

Robinson, Kimberly S  
Umm is there any other discussions for the quality of work and staff performance?

0:10:22.890 --> 0:10:24.870

Robinson, Kimberly S  
Anything else we want to bring up under that topic.

0:10:28.780 --> 0:10:29.450

Robinson, Kimberly S  
OK.

0:10:29.800 --> 0:10:40.990

Robinson, Kimberly S

We'll move right along to survey discussions and so at our last meeting we had talked about Becky Robinson who's on the call here today.

0:10:41.160 --> 0:10:49.270

Robinson, Kimberly S

She was working on some suggestions for the facility, surveys that you all had brought up.

0:10:49.280 --> 0:10:57.430

Robinson, Kimberly S

And so let me pull over her document here, and I'm gonna let Becky talk about these ideas she had for sample questions.

0:10:57.560 --> 0:11:1.770

Robinson, Kimberly S

And we wanted to present it back to the Council to see how you felt about these questions.

0:11:1.780 --> 0:11:11.900

Robinson, Kimberly S

If you wanted to change them and and once we have an idea on what we want to do for facility questions, then Becky can start working on that survey.

0:11:11.910 --> 0:11:21.680

Robinson, Kimberly S

We can't vote on any of these, but we can get ideas together and then you can kind of start putting the survey together and maybe at the next meeting we'll have a quorum and we can vote.

0:11:22.910 --> 0:11:23.470

Robinson, Kimberly S

So Becky.

0:11:24.740 --> 0:11:25.90

Robinson, Rebecca

OK.

0:11:25.100 --> 0:11:30.690

Robinson, Rebecca

Yeah, these are just basically some ideas that Beth and Robin and I threw out.

0:11:31.310 --> 0:11:32.340

Robinson, Rebecca

I think you can see them.

0:11:33.210 --> 0:11:35.800

Robinson, Rebecca

Umm family staff?

0:11:35.810 --> 0:11:38.520

Robinson, Rebecca

Are they aware of BSc IP?

0:11:39.30 --> 0:11:44.210

Robinson, Rebecca

I mean facility, I'm sorry facility and staff, are they aware of the program referral reporting time frame?

0:11:45.80 --> 0:11:48.660

Robinson, Rebecca

Are they aware of pertinent information needed for the referral?

0:11:49.800 --> 0:11:50.710

Robinson, Rebecca

Are they?

0:11:50.760 --> 0:11:53.470

Robinson, Rebecca

Do they have the number for central registry?

0:11:53.980 --> 0:11:57.330

Robinson, Rebecca

Do they know the criteria for referring someone to be SIP?

0:11:57.680 --> 0:12:4.550

Robinson, Rebecca

Do they know where to submit the completed form and do they know what the brand's final four program does?

0:12:6.210 --> 0:12:14.110

Robinson, Rebecca

And then aside from that, we added some additional things that we would need to know before sending anything out.

0:12:14.630 --> 0:12:18.780

Robinson, Rebecca

Who would be the best person or the office to send the survey to?

0:12:19.260 --> 0:12:24.260

Robinson, Rebecca

And is there only one person or department, or are there many people that receive them?

0:12:27.400 --> 0:12:40.20

Jill (Guest)

Do we want to list like a just have like maybe at the end and open ended question or a question that has some comments that can be or or other questions they may have like umm.

0:12:41.60 --> 0:12:45.870

Jill (Guest)

If we're asking if they need this or do they know any of this, what if we could ask something like?

0:12:45.880 --> 0:12:47.120

Jill (Guest)

What information would be helpful?

0:12:48.370 --> 0:12:48.610

Robinson, Rebecca

Yes.

0:12:48.290 --> 0:12:51.190

Jill (Guest)

Or I mean, you know, that's pretty basic, but I'm just saying.

0:12:52.520 --> 0:12:52.740

Robinson, Rebecca

OK.

0:13:1.10 --> 0:13:1.540

Robinson, Rebecca

What are what?

0:13:5.570 --> 0:13:5.830

Robinson, Rebecca

OK.

0:12:54.610 --> 0:13:24.610

Jennifer Lannon

I think we could also ask like what are any as a free text option like please list any barriers to please list any barriers to making referrals or like what barriers do they see and then maybe also just asking like have they ever made a referral or yeah something about like have they been making referrals or like have they been making referrals for all the qualified patients and if not what are the barriers been I guess.

0:13:28.440 --> 0:13:36.0

Jennifer Lannon

Maybe also just like, what's their perception of the program as a like qualitative question?

0:13:50.10 --> 0:13:50.200

Robinson, Kimberly S

OK.

0:13:48.710 --> 0:13:59.970

Jill (Guest)

Sorry, I don't know the answer to this, but is it possible since we don't have a quorum today but to be able to send out the draft between now and the next meeting and then you know, use voting buttons or something?

0:14:3.230 --> 0:14:9.500

Robinson, Kimberly S

Umm, we can send out a draft for everybody to look at, but we can't vote unless we have a quorum.

0:14:12.210 --> 0:14:12.410

Jill (Guest)

OK.

0:14:9.650 --> 0:14:19.890

Robinson, Kimberly S

We have to have a meeting and have a quorum to vote on anything, but we can send out drafts for everybody to look at at, to better prepare for the the next meeting.

0:14:19.900 --> 0:14:27.310

Robinson, Kimberly S

So when they come, they'll at least know what we're talking about, and you can vote on it at that time.

0:14:28.310 --> 0:14:28.470

Jill (Guest)

Sure.

0:14:30.950 --> 0:14:31.470

Robinson, Kimberly S

Good question.

0:14:35.720 --> 0:14:35.980

Jennifer Lannon

I think.

0:14:56.560 --> 0:14:56.870

Robinson, Rebecca

Story.

0:14:34.820 --> 0:15:3.20

Dr. Brian Higdon (Guest)

I'm I'm not sure how you would have phrase raise the question to this effect, but umm uh, some some way to inquiry whether they're they're aware that they they it's not really optional to make the referrals about it's but it's mandatory and it's so but I'm not sure how to how to phrase that question if someones more more creative or thoughtful than me.

0:15:4.40 --> 0:15:4.360

Robinson, Rebecca

OK.

0:15:4.0 --> 0:15:5.490

Jill (Guest)

What could be put just and that's?

0:15:8.260 --> 0:15:8.580

Robinson, Rebecca

Right.

0:15:4.440 --> 0:15:11.160

Robinson, Kimberly S

So you're talking about the you're talking about statute, where the five day rule in statute.

0:15:13.360 --> 0:15:13.810

Dr. Brian Higdon (Guest)

Not.

0:15:13.820 --> 0:15:20.700

Dr. Brian Higdon (Guest)

Not necessarily the well, I guess you could ask about like, are you aware of the five day rule, uh for referral?

0:15:23.920 --> 0:15:24.380

Jill (Guest)

Or.

0:15:23.530 --> 0:15:26.990

Dr. Brian Higdon (Guest)

Yeah, something about that about mandatory mandatory referrals.

0:15:28.290 --> 0:15:30.40

Jill (Guest)

Yeah, you could have incorporated if you wanted.

0:15:29.730 --> 0:15:30.930

Robinson, Rebecca

I think that's part of that.

0:15:30.50 --> 0:15:31.260

Jill (Guest)

Then that second question.

0:15:32.110 --> 0:15:34.560

Robinson, Rebecca

Yeah, we're referral reporting time frame.

0:15:35.500 --> 0:15:38.670

Jill (Guest)

Yeah, maybe we could use the word mandatory or something in there.

0:15:38.680 --> 0:15:40.300

Jill (Guest)

Are you aware of the?

0:15:39.900 --> 0:15:40.320

Robinson, Rebecca

OK.

0:15:43.110 --> 0:15:43.260

Jennifer Lannon

And.

0:15:42.190 --> 0:15:43.980

Jill (Guest)

Required or mandatory?

0:15:44.430 --> 0:15:45.10

Jill (Guest)

Something like that.

0:15:46.520 --> 0:15:46.780

Robinson, Rebecca

OK.

0:15:47.280 --> 0:15:47.450

Robinson, Kimberly S

OK.

0:15:46.870 --> 0:15:53.960

Jennifer Lannon

For the first one in my be helpful to if they like answer positively that the staff is aware.

0:15:54.40 --> 0:16:2.590

Jennifer Lannon

Maybe what has helped make your staff aware, and then if they answer negatively that the staff isn't as aware, what would help make their staff more aware?

0:16:9.50 --> 0:16:9.810

Robinson, Kimberly S

You're great idea.

0:16:11.820 --> 0:16:12.150

Robinson, Rebecca

Thanks.

0:16:12.280 --> 0:16:12.830

Jennifer Lannon

Why thank you.

0:16:20.740 --> 0:16:24.720

Robinson, Kimberly S

You always hear me say it takes a village, so it takes a village.

0:16:25.270 --> 0:16:25.640

Jennifer Lannon

That's why.

0:16:31.700 --> 0:16:33.310

Robinson, Kimberly S

Any other suggestions? Ideas.

0:16:32.10 --> 0:16:34.70

Robinson, Rebecca

Any other suggestions, comments.

0:16:36.620 --> 0:16:49.510

Jennifer Lannon

Maybe something is I'm we might not be capturing this in our surveys to patients, but because because we're not capturing these patients but and this could be optional, it doesn't necessarily have to be mandatory.

0:16:49.520 --> 0:16:56.240

Jennifer Lannon

But, umm, like in the cases where they've tried to refer, well, I guess I know.

0:16:56.250 --> 0:17:10.960

Jennifer Lannon

I guess all of the patients that they would have referred, we would have been able to contact, but I'm trying to understand if they've gotten any feedback from patients about why patients would like to join, why patients would not like to join, like what what they're hearing about patient perception of the program.

0:17:10.970 --> 0:17:16.170

Jennifer Lannon

But we may already have that covered with our surveys directly to patients, so it may not be necessary to include.

0:17:21.940 --> 0:17:25.310

Robinson, Kimberly S

Jackie would be better to answer that question if it's on our client surveys.

0:17:27.860 --> 0:17:28.240

Robinson, Rebecca

It's not.

0:17:25.320 --> 0:17:28.270

Robinson, Kimberly S

I I honestly don't remember what all the surveys say.

0:17:30.380 --> 0:17:31.50

Robinson, Kimberly S

It's not on there.

0:17:31.360 --> 0:17:31.750

Robinson, Kimberly S

OK.

0:17:30.90 --> 0:17:32.350

Robinson, Rebecca

It's not, no.

0:17:31.790 --> 0:17:43.670

Robinson, Kimberly S

So is that something you would want to consider adding to this one or maybe even go back and revisit our client surveys down the road a little bit once we get enough data back?

0:17:43.680 --> 0:17:45.670

Robinson, Kimberly S

From what we have and see if we want to revise them.

0:17:52.630 --> 0:18:2.70

Robinson, Rebecca

I can print those surveys out at anytime so that we can, you know, send them out so that they can look at them if they want them, revised it anytime.

0:18:4.380 --> 0:18:5.10

Robinson, Kimberly S

OK.

0:18:5.240 --> 0:18:7.200

Robinson, Kimberly S

Well, maybe that's something we need to talk at.

0:18:7.210 --> 0:18:17.300

Robinson, Kimberly S

Our next big Council meeting in October, maybe if we want to bring up client surveys at that time and just revisit them, we can make that a topic.

0:18:18.690 --> 0:18:20.980

Robinson, Kimberly S

And so, Becky, you could send them out in advance.

0:18:22.570 --> 0:18:22.850

Robinson, Rebecca

It's like.

0:18:27.940 --> 0:18:28.300

Robinson, Rebecca

OK.

0:18:20.990 --> 0:18:30.650

Robinson, Kimberly S

So all Council members can review them, and then we could make it a topic for October's meeting and not not a committee meeting.

0:18:34.20 --> 0:18:34.240

Robinson, Kimberly S

OK.

0:18:34.250 --> 0:18:35.80

Robinson, Kimberly S

Well, those are some.

0:18:33.150 --> 0:18:35.260

Jennifer Lannon

And just to revisit that or?

0:18:35.430 --> 0:18:35.950

Robinson, Kimberly S

I'm sorry.

0:18:35.960 --> 0:18:36.200

Robinson, Kimberly S

Go ahead.

0:18:37.480 --> 0:18:38.140

Robinson, Kimberly S

I'm sorry, Jennifer.

0:18:37.480 --> 0:18:38.860

Jennifer Lannon

Are we gonna see?

0:18:39.220 --> 0:18:39.730

Jennifer Lannon

No, that's OK.

0:18:39.740 --> 0:18:41.790

Jennifer Lannon

Are we gonna see the results from that survey?

0:18:41.800 --> 0:18:42.980

Jennifer Lannon

Have we seen the results yet?

0:18:44.240 --> 0:18:44.910

Jennifer Lannon

The client survey.

0:18:46.380 --> 0:18:57.700

Robinson, Kimberly S

Becky had some results that she presented in April, and so those results, if you want to see him at your committee meetings, you can request that and we can add them to agenda items.

0:18:58.500 --> 0:19:5.260

Robinson, Kimberly S

Otherwise they they would be part of the uh face to face and we call them face to face.

0:19:7.230 --> 0:19:7.480

Jennifer Lannon

OK.

0:19:5.270 --> 0:19:7.800

Robinson, Kimberly S

Meeting to October's is not going to be face to face.

0:19:10.760 --> 0:19:11.140

Jennifer Lannon

So we'll.

0:19:7.810 --> 0:19:12.730

Robinson, Kimberly S

That will be virtual, but we bring up those results during our main meetings.

0:19:13.600 --> 0:19:13.830

Robinson, Rebecca

Yeah.

0:19:13.740 --> 0:19:14.250

Jennifer Lannon

OK, great.

0:19:14.260 --> 0:19:14.580

Jennifer Lannon

Yeah, that's.

0:19:13.840 --> 0:19:14.930

Robinson, Rebecca

And that's strictly data.

0:19:23.740 --> 0:19:35.590

Jennifer Lannon

So I I would think that maybe reviewing the output of the survey results at the October meeting and then also we may find things in those survey results that we have further questions that we're not asking.

0:19:35.600 --> 0:19:44.560

Jennifer Lannon

So maybe doing both, first reviewing the report and then reviewing the questions that we're asking to see if we require any gaps in what we're asking and if we should revise the survey.

0:19:45.980 --> 0:19:46.360

Robinson, Kimberly S  
Agreed.

0:19:51.480 --> 0:19:52.520

Robinson, Kimberly S  
Good questions, Jennifer.

0:19:53.940 --> 0:19:54.210

Jennifer Lannon  
Thanks.

0:19:56.980 --> 0:20:0.530

Robinson, Kimberly S  
Anybody have any other comments they wanna add to this section?

0:20:4.900 --> 0:20:6.240

Robinson, Kimberly S  
And we just close that one out.

0:20:8.610 --> 0:20:29.130

Robinson, Kimberly S  
Our next topic is data analyst we had on here, rehab centers or Madonna had on here, rehabilitation centers, trauma hospitals and we talked about the managers, regional managers, case managers who have been actively going out and providing services to referring facilities.

0:20:32.690 --> 0:20:33.80

Adriana Valbuena MD (Guest)  
The.

0:20:29.140 --> 0:20:43.240

Robinson, Kimberly S  
And then we also talked about non trauma hospital referrals, ohm, how the regional managers and case managers are actively scheduling in services for new new new referring facilities.

0:20:43.610 --> 0:21:5.860

Robinson, Kimberly S  
So excuse me, all of the regions have been quite proactive and getting in front of the personnel at the trauma hospitals and some of our non trauma hospitals region 5, which is Miami is always our most active doctor Valbuena.

0:21:5.870 --> 0:21:15.160

Robinson, Kimberly S  
I know Jose has been working with you and he is out sick today so he can't talk too much about he's not here to talk about some of the other facilities.

0:21:15.990 --> 0:21:21.540

Robinson, Kimberly S  
Region 1 did the in service with Doctor Higgins group up there.

0:21:21.810 --> 0:21:24.940

Robinson, Kimberly S

Region two, we have a new manager and that facility.

0:21:25.470 --> 0:21:31.80

Robinson, Kimberly S

And so she's just getting getting in and getting the groove and learning everything.

0:21:31.530 --> 0:21:37.870

Robinson, Kimberly S

So she's gonna be starting to schedule some in services at the facilities there in Orlando.

0:21:38.580 --> 0:22:1.800

Robinson, Kimberly S

Region 3 is Rosalyn, and I know that she's been proactive out there doing a lot of different inservices not just with referring hospitals, but also with providers having providers come in and going to their offices to kind of give them an idea on what be skip does, who we are, services that we're looking for, and hopefully we can connect up as a vendor.

0:22:2.500 --> 0:22:22.100

Robinson, Kimberly S

John Onesky is the region 4 umm regional manager and his staff have been going out quite a bit to Saint Mary's and I know they've been down to Delray uh doing in services and then hose of course, has Jacksonville.

0:22:22.890 --> 0:22:23.800

Robinson, Kimberly S

Uh Jackson.

0:22:23.810 --> 0:22:30.150

Robinson, Kimberly S

Memorial and Kendall Adventura in excuse me when I was referring to Region 1.

0:22:30.160 --> 0:22:37.630

Robinson, Kimberly S

Fallon more is the regional manager there who did go with Beth, who is our unit administrator.

0:22:38.260 --> 0:22:42.250

Robinson, Kimberly S

Uh to the presentation for Doctor Higgins group.

0:22:42.340 --> 0:22:44.670

Robinson, Kimberly S

So we are proactively getting out there.

0:22:45.140 --> 0:22:50.250

Robinson, Kimberly S

I have them send me weekly reports on who is traveling where they're going.

0:22:50.260 --> 0:23:3.110

Robinson, Kimberly S

If case managers are just going to do site visits with clients, if they're going to do rounds at the hospitals, some of them were able to get back in and do rounds is what they call them.

0:23:9.170 --> 0:23:9.540

Adriana Valbuena MD (Guest)

The.

0:23:3.120 --> 0:23:15.0

Robinson, Kimberly S

They go in and they meet with the discharge planners and go over the clients that are pending that are there talk about where they are, if they're still like in the units or maybe in a step down.

0:23:15.440 --> 0:23:19.440

Robinson, Kimberly S

So the program is very proactive with doing.

0:23:19.450 --> 0:23:33.510

Robinson, Kimberly S

All of that, I think in the Minutes I don't have it on the agenda, but Doctor Higdon, didn't you ask about how does the program handle indigent or homeless clients when we get those referrals?

0:23:34.370 --> 0:23:35.210

Dr. Brian Higdon (Guest)

It's in the minutes.

0:23:35.220 --> 0:23:44.950

Dr. Brian Higdon (Guest)

Uh, But yeah, I I was gonna ask about that because obviously you don't have the resource to house people, but just maybe how you guys interact with with other state agencies on those.

0:23:47.170 --> 0:23:50.860

Robinson, Kimberly S

So, and that's a really great question and I'm glad that you brought that up.

0:23:51.250 --> 0:23:58.820

Robinson, Kimberly S

So the way that our regions handle primarily, it doesn't matter if a person is indigent, so to speak.

0:23:58.830 --> 0:24:9.780

Robinson, Kimberly S

If they have insurance or don't have insurance, that insurance does not qualify or disqualify somebody from getting enrolled in the program and getting services.

0:24:10.550 --> 0:24:16.740

Robinson, Kimberly S

Ohh, they have to go through the qualifications that's listed out in statues based on their injury.

0:24:17.150 --> 0:24:20.460

Robinson, Kimberly S

Qualifying for our program has nothing to do with money.

0:24:20.650 --> 0:24:34.360

Robinson, Kimberly S

With their financial situation, if they are a homeless individual, we try to work with the discharge planners and find maybe a group home for them that they can be discharged to.

0:24:34.850 --> 0:24:45.630

Robinson, Kimberly S

We've had some that go to the Salvation Army and they stay there and we can service the client as long as they have a phone number that we can reach them.

0:24:45.720 --> 0:24:48.890

Robinson, Kimberly S

So to you know, like at the Salvation Army and an address.

0:24:49.340 --> 0:25:8.240

Robinson, Kimberly S

But if they choose not to go to a group home or an assisted living facility or some other kind of shelter, that would qualify them, then we can't provide services to them because we, uh, we have to have a place for them.

0:25:9.410 --> 0:25:16.140

Robinson, Kimberly S

We have to have an address for them and a phone number to be able to get in contact with them in order to coordinate their services and so forth.

0:25:16.590 --> 0:25:16.840

Dr. Brian Higdon (Guest)

Yep.

0:25:16.310 --> 0:25:20.790

Robinson, Kimberly S

So we do our due diligence in researching and we have resources.

0:25:22.320 --> 0:25:32.250

Robinson, Kimberly S

With lists, some of our vendors actually are group homes where we can send them and get them shelter that they need.

0:25:32.260 --> 0:25:58.310

Robinson, Kimberly S

We we don't deal too much with the homeless situation, but we have on occasion and if there's not a group home, let's say in the area where the client is being discharged, we will look throughout the state and if if we can transfer them to another region where there is availability, maybe in a group home or an assist of living and they want to go, we can't make them go.

0:25:58.320 --> 0:26:3.380

Robinson, Kimberly S

But if they want to go, then we can transfer them to another region and still provide services for them.

0:26:4.250 --> 0:26:4.490

Dr. Brian Higdon (Guest)

Yep.

0:26:5.200 --> 0:26:9.260

Dr. Brian Higdon (Guest)

Umm group homes, how are they typically funded?

0:26:11.70 --> 0:26:11.290

Adriana Valbuena MD (Guest)

It's.

0:26:9.270 --> 0:26:16.100

Dr. Brian Higdon (Guest)

Like is there is like the state of Florida help support these places or are they you know otherwise otherwise funded?

0:26:19.220 --> 0:26:22.790

Robinson, Kimberly S

Ohh I don't know that I can really answer to that.

0:26:22.800 --> 0:26:26.900

Robinson, Kimberly S

Some of them may be assistive of, assisted by the state.

0:26:26.960 --> 0:26:30.870

Robinson, Kimberly S

I don't get into their financial background on how they're funded.

0:26:31.440 --> 0:26:45.860

Robinson, Kimberly S

The only one that I can truly speak to that really has nothing to do with our clients is a facility called Broward's Children that I deal with specifically in a different way and so.

0:26:49.90 --> 0:26:51.100

Robinson, Kimberly S

These other ones I don't get into how they're funded.

0:26:55.470 --> 0:27:2.970

Dr. Brian Higdon (Guest)

Umm, another question I had rather see if you were any of my fellow committee members or I see.

0:27:6.250 --> 0:27:7.960

Dr. Brian Higdon (Guest)

Ohh uh, she missed logged off.

0:27:7.970 --> 0:27:10.700

Dr. Brian Higdon (Guest)

But there is uh, for your name.

0:27:13.630 --> 0:27:13.830

Robinson, Kimberly S

Uh-huh.

0:27:11.450 --> 0:27:27.870

Dr. Brian Higdon (Guest)

Jane Johnson was on here earlier, but I was just wondering if if these places ever are able to provide any sort of like physical assistance, or if it's just like a place to live, like if someone needs help with transfers or or things like that, you know, of group homes help with that, any of that sort of thing?

0:27:30.280 --> 0:27:33.230

Robinson, Kimberly S

I would have to say, probably not.

0:27:33.300 --> 0:27:36.960

Robinson, Kimberly S

I don't know the ones that I know that we have sent folks to.

0:27:38.870 --> 0:27:44.430

Robinson, Kimberly S

We can coordinate services for people to go in and do therapies.

0:27:45.340 --> 0:27:50.140

Robinson, Kimberly S

Umm, I'm thinking of 1 particular uh paste down in Miami.

0:27:51.330 --> 0:27:53.340

Robinson, Kimberly S

I wish Jose was here to speak about it.

0:27:53.350 --> 0:27:53.800

Robinson, Kimberly S

It was.

0:27:54.370 --> 0:27:59.260

Robinson, Kimberly S

It was a young man who was a gunshot wound and he was homeless.

0:27:59.270 --> 0:28:3.180

Robinson, Kimberly S

Then we got him into a group home and it really turned his life around.

0:28:3.730 --> 0:28:18.230

Robinson, Kimberly S

But we would authorize services for the the vendor to go into the group home and provide him some therapies, physical speech, cognitive, all of that in the group home because he couldn't travel.

0:28:19.650 --> 0:28:24.930

Robinson, Kimberly S

So if they can travel to an appointment, will help coordinate that.

0:28:25.410 --> 0:28:35.530

Robinson, Kimberly S

I do know I can tell you the one agency for sure where the vendors could go into the group home and provide, but I can't speak for all of the group homes like I don't know.

0:28:35.540 --> 0:28:36.180

Robinson, Kimberly S

I can't answer that.

0:28:37.40 --> 0:28:37.670

Dr. Brian Higdon (Guest)

OK.

0:28:37.720 --> 0:28:38.850

Dr. Brian Higdon (Guest)

Do you guys ever liaison?

0:28:38.860 --> 0:29:6.740

Dr. Brian Higdon (Guest)

Because from my cursory knowledge of like Section 8, housing is that, you know, there's a wait list, but within that wait list there's there's a rank order based on need and then someone could become like do you guys ever interact with uh like housing Urban Development on on like the Section 8 housing and trying to get people like escalated on that list cause kind of all of this is driving towards kind of point.

0:29:6.750 --> 0:29:20.100

Dr. Brian Higdon (Guest)

I'm trying to make is that the the there's often this logjam of of community reintegration, where they're either stuck at their acute care hospital or they're stuck at rehab and they're not able to go because they they don't have family support.

0:29:20.110 --> 0:29:22.130

Dr. Brian Higdon (Guest)

They don't have accessible housing or both.

0:29:22.670 --> 0:29:36.370

Dr. Brian Higdon (Guest)

And I my we have hospital brooks we we tried to screen people you know if if they don't have any like if they don't have any discharge plan oftentimes that we're not able to take them so then just to to the acute care hospital.

0:29:38.880 --> 0:30:13.280

Dr. Brian Higdon (Guest)

So, like if we skip if there's only way to kind of move that process forward by kind of establishing an end goal location that has that you know is wheelchair accessible is we could send home health care. To to there to provide housing because this is really kind of drag on the patient that they're stuck in hospital kind of indefinitely, and then Jack on the hospital system as well that you know they're they're just sitting there, not not getting services, they need because they're because they don't have it and and and disposition.

0:30:13.340 --> 0:30:27.250

Dr. Brian Higdon (Guest)

So I don't know if there's any way to kind of increase the liaison between state agencies between B skip and and, you know, Housing and Urban development for for Section 8 housing to to kind of get people housing.

0:30:27.440 --> 0:30:31.620

Dr. Brian Higdon (Guest)

So then they can progress through the the medical kind of framework that we have in place.

0:30:33.380 --> 0:30:35.580

Robinson, Kimberly S

So what the program can do is.

0:30:38.700 --> 0:30:49.380

Robinson, Kimberly S

Increase our Community partnership with those agencies and help to support the client to follow through with whatever is required for that housing.

0:30:50.790 --> 0:30:56.30

Robinson, Kimberly S

Again, we can't make clients do the things we would like them to do.

0:30:56.40 --> 0:31:0.250

Robinson, Kimberly S

We can ask them to do the things we would like them to do, but we can't make them follow through on things.

0:31:0.520 --> 0:31:0.720

Dr. Brian Higdon (Guest)

Yep.

0:31:0.360 --> 0:31:9.610

Robinson, Kimberly S

So there is a line between what we can do, what we desire for the client to do for their better and what they'll actually do.

0:31:12.110 --> 0:31:18.580

Dr. Brian Higdon (Guest)

Yeah, I mean there there's some people who are, you know, psychologically unstable and so like that or or or not doing that.

0:31:18.590 --> 0:31:22.880

Dr. Brian Higdon (Guest)

But, but most people have to spend a couple couple weeks in a in a trauma hospital.

0:31:22.890 --> 0:31:26.190

Dr. Brian Higdon (Guest)

One wanna get out of said trauma hospital? Yeah.

0:31:27.970 --> 0:31:36.130

Robinson, Kimberly S

That's uh, before she came to the program, she used to work with a lot of the uh, the homeless agency in Jacksonville.

0:31:36.140 --> 0:31:38.710

Robinson, Kimberly S

So she's pretty familiar with how that works.

0:31:42.180 --> 0:31:42.370

Dr. Brian Higdon (Guest)

Umm.

0:31:38.720 --> 0:31:42.710

Robinson, Kimberly S

I wish that she was here so that she could speak on that to you guys.

0:31:43.300 --> 0:31:50.870

Robinson, Kimberly S

I'm not aware that that's something that any of my regions are fully engulfed in.

0:31:50.920 --> 0:31:52.750

Robinson, Kimberly S

I see Fallon has her hand up.

0:31:52.760 --> 0:31:56.610

Robinson, Kimberly S

She is the regional manager in Jacksonville, so falling.

0:31:56.620 --> 0:31:57.880

Robinson, Kimberly S

Do you have something to add to that?

0:32:0.310 --> 0:32:2.350

Moore, Fallon

Yes, right now I am currently.

0:32:8.60 --> 0:32:8.510

Robinson, Kimberly S

You're muted.

0:32:7.980 --> 0:32:10.70

Dr. Brian Higdon (Guest)

So I think you, you, you muted yourself.

0:32:12.690 --> 0:32:13.300

Moore, Fallon

I'm sorry.

0:32:13.310 --> 0:32:19.910

Moore, Fallon

Umm right now, I am currently reaching out to other entities 's and here in Jacksonville.

0:32:19.920 --> 0:32:29.800

Moore, Fallon

I've been doing that all week and one of the programs that I've reached out to yesterday, they have a lot of charitable organizations.

0:32:29.850 --> 0:32:35.360

Moore, Fallon

So it might not be able to help us long term, but short term they can help it as well.

0:32:35.370 --> 0:32:50.520

Moore, Fallon

Like with housing, if they have an area for housing and things like that, but I've already been looking for those programs just because, yeah, it is hard when we have to tell them they don't meet the program requirements or things like that.

0:32:50.530 --> 0:32:59.500

Moore, Fallon

So I've already started reaching out and also trying to get vendors and things like that so and I've been passing on the information to the other regions.

0:32:59.550 --> 0:33:4.370

Moore, Fallon

If it's a national program, or if it's a statewide program as well.

0:33:11.670 --> 0:33:12.320

Robinson, Kimberly S

Thank you, Paula.

0:33:11.660 --> 0:33:17.250

Dr. Brian Higdon (Guest)

Are you talking about just in general or or or about a few clients that we might might both have in mind at Memorial?

0:33:18.440 --> 0:33:18.760

Adriana Valbuena MD (Guest)

The.

0:33:19.310 --> 0:33:37.240

Moore, Fallon

Umm, I was speaking in general, but I I I was aware of 1 client and that's really what made me push even harder due to that clients or we might be talking about the same one but that clients specifically is what pushed me to move faster.

0:33:37.250 --> 0:33:43.780

Moore, Fallon

Basically, and just just due to the stagnant nature of that particular person.

0:33:54.500 --> 0:33:54.770

Robinson, Kimberly S

OK.

0:33:54.780 --> 0:33:55.180

Robinson, Kimberly S

Thank you.

0:33:53.930 --> 0:34:7.700

Jill (Guest)

I have a question on not specific to that the way totally appreciate because we have patients who end up homeless after their situation or already are when they come in.

0:34:7.710 --> 0:34:10.350

Jill (Guest)

But umm, do we have a partner?

0:34:10.360 --> 0:34:16.30

Jill (Guest)

Does basket have a partnership with canine companions at all, or or just work with them?

0:34:16.40 --> 0:34:20.920

Jill (Guest)

If we recognized clients to help them get set up with a K9 companion.

0:34:23.120 --> 0:34:25.50

Robinson, Kimberly S

No, not that I'm aware of.

0:34:25.570 --> 0:34:25.790

Jill (Guest)

OK.

0:34:25.120 --> 0:34:29.770

Robinson, Kimberly S

We've been recently going to a Becky.

0:34:29.780 --> 0:34:30.900

Robinson, Kimberly S

What's the name of that group?

0:34:30.910 --> 0:34:31.980

Robinson, Kimberly S

The victim services.

0:34:33.490 --> 0:34:35.890

Robinson, Kimberly S

Uh, they have their monthly meetings.

0:34:36.920 --> 0:34:40.180

Robinson, Kimberly S

It's a I can't think of it off top of my head.

0:34:40.190 --> 0:34:48.440

Robinson, Kimberly S

I'd have to go look it up, but there is a community group that we talk, participate in their monthly meetings and it's for victim services.

0:34:48.450 --> 0:34:49.880

Robinson, Kimberly S

And I think it's South.

0:34:49.890 --> 0:34:51.420

Robinson, Kimberly S

I think it's down South.

0:34:51.430 --> 0:34:53.40

Robinson, Kimberly S

Do you know which one I'm talking about, Becky?

0:34:58.990 --> 0:35:0.100

Robinson, Kimberly S

I would have to look it up, Jill.

0:35:2.680 --> 0:35:12.70

Robinson, Kimberly S

But in answer to your question for canines, I'm not aware of any community partner where we've been working with canines, but I love the idea.

0:35:12.660 --> 0:35:15.690

Robinson, Kimberly S

I love the idea of companion service dogs.

0:35:18.250 --> 0:35:20.190

Jill (Guest)

Yes, great program, great program.

0:35:25.990 --> 0:35:28.780

Robinson, Kimberly S

And what's the name of that program again, canine.

0:35:29.590 --> 0:35:30.560

Jill (Guest)

Canine companions.

0:35:31.730 --> 0:35:34.150

Robinson, Kimberly S

9 Companions and is that in your area?

0:35:35.510 --> 0:35:38.50

Jill (Guest)

Actually, they're based out of Orlando.

0:35:38.460 --> 0:35:53.240

Jill (Guest)

That's where they're so that the dogs, I believe the dogs are bred maybe in California, but like the main training facility and such as in Orlando and it's it's, I've just recently learned about it.

0:35:53.250 --> 0:35:56.700

Jill (Guest)

But they you, you tell them.

0:35:56.710 --> 0:35:56.960

Jill (Guest)

What?

0:35:56.970 --> 0:35:59.410

Jill (Guest)

What the the person needs assistance with?

0:36:0.520 --> 0:36:2.130

Jill (Guest)

Who would be getting the dog?

0:36:2.180 --> 0:36:9.910

Jill (Guest)

And then they try and match a dog and they're training based upon that and the and the actually the dog is free.

0:36:12.880 --> 0:36:13.280

Adriana Valbuena MD (Guest)

Wow.

0:36:11.70 --> 0:36:23.720

Jill (Guest)

Umm to the to the person, which is really fantastic, a little bit different than service dogs as they're deemed which can cost you know, like \$50,000 so.

0:36:25.420 --> 0:36:26.450

Robinson, Kimberly S

The Becky.

0:36:26.460 --> 0:36:30.60

Robinson, Kimberly S

Is that something you can research for us please?

0:36:34.630 --> 0:36:43.500

Robinson, Kimberly S

You're muted, so I don't know if you're talking because I'll follow up with Becky after Demi, OK?

0:36:41.440 --> 0:36:49.590

Robinson, Rebecca

Is that actually I'm looking it up in rims now to see if a canine companions or even a vendor, but I will research it.

0:36:49.530 --> 0:36:51.760

Robinson, Kimberly S

I OK, wonderful.

0:36:52.250 --> 0:36:53.260

Robinson, Kimberly S

Great idea, Jill.

0:36:53.390 --> 0:36:53.850

Robinson, Kimberly S

Great idea.

0:36:55.210 --> 0:36:55.780

Robinson, Kimberly S

Great idea.

0:36:59.780 --> 0:37:1.760

Robinson, Kimberly S

Any other discussion on this topic?

0:37:2.440 --> 0:37:7.750

Dr. Brian Higdon (Guest)

Ohh Miss Moore, I just wanted to just say thank you for for, for pursuing that.

0:37:7.900 --> 0:37:15.260

Dr. Brian Higdon (Guest)

That line of inquiry regarding housing for a few of our local clients here I I really appreciate that.

0:37:22.820 --> 0:37:28.130

Robinson, Kimberly S

Uh, do we have any new business we want to bring up any topics for our next meeting.

0:37:28.500 --> 0:37:33.790

Robinson, Kimberly S

If you look on the agenda I have the next P Qi meeting scheduled for October 5th.

0:37:34.870 --> 0:37:36.680

Robinson, Kimberly S

Because we're going every other month.

0:37:36.830 --> 0:37:36.980

Robinson, Kimberly S

So.

0:37:38.820 --> 0:37:46.510

Robinson, Kimberly S

So that would be October and then our pack meeting I have on the agenda to see how you all feel about having that meeting.

0:37:46.540 --> 0:37:47.600

Robinson, Kimberly S

On September 7th.

0:37:48.70 --> 0:37:50.80

Robinson, Kimberly S

Ohh we had a little debacle.

0:37:50.90 --> 0:37:50.700

Robinson, Kimberly S

Go on there.

0:37:52.390 --> 0:37:56.100

Robinson, Kimberly S

In July for that meeting, so we weren't able to hold that meeting.

0:37:58.900 --> 0:38:5.210

Robinson, Kimberly S

So I don't know how you all feel about having a pack meeting on September 7th and then our next PSQI on October 5th.

0:38:5.220 --> 0:38:15.20

Robinson, Kimberly S

I'm anticipating that our actual council meeting, our regular Council meeting, is gonna be probably about the middle of October.

0:38:18.580 --> 0:38:23.260

Robinson, Kimberly S

That's going to be virtual, so that and that's not gonna be committing meetings in the morning.

0:38:24.820 --> 0:38:35.30

Robinson, Kimberly S

We're just gonna have our afternoon meeting like we would normally have when we do our face to face is when I try to do committee meetings in the morning and the main event in the afternoon.

0:38:36.50 --> 0:38:38.550

Robinson, Kimberly S

Uh, so how do you feel about those states?

0:38:43.350 --> 0:38:44.340

Robinson, Kimberly S

You're muted, Dr.

0:38:43.630 --> 0:38:44.660

Jill (Guest)

I I works.

0:38:44.670 --> 0:38:45.20

Jennifer Lannon

For me.

0:38:43.160 --> 0:38:45.50

Adriana Valbuena MD (Guest)

You're muted, Dr Hickson. Yes.

0:38:45.800 --> 0:38:47.990

Dr. Brian Higdon (Guest)

You don't have an an exact date for October yet.

0:38:49.810 --> 0:38:50.580

Robinson, Kimberly S

No, I do not.

0:38:50.590 --> 0:38:53.470

Robinson, Kimberly S

Because we have to start securing a hotel.

0:38:57.870 --> 0:38:58.50

Dr. Brian Higdon (Guest)

OK.

0:38:58.450 --> 0:39:3.720

Dr. Brian Higdon (Guest)

I'll just tell you now that I'm not going to be available the week of 9th through the 13th.

0:39:5.890 --> 0:39:6.150

Robinson, Kimberly S  
OK.

0:39:8.610 --> 0:39:9.430

Robinson, Kimberly S  
The 13th.

0:39:12.680 --> 0:39:13.110

Robinson, Kimberly S  
OK.

0:39:13.120 --> 0:39:22.200

Robinson, Kimberly S  
So then that October 5th one would be OK and if we have our, umm, annual meeting or.

0:39:22.660 --> 0:39:23.930

Robinson, Kimberly S  
Biannual meeting.

0:39:23.940 --> 0:39:28.380

Robinson, Kimberly S  
Excuse me the about the middle of October, that would still be OK for you.

0:39:31.320 --> 0:39:40.910

Robinson, Kimberly S  
What we can do is we can kind of send out a maybe we'll send out a SurveyMonkey for our and our biannual meeting to kind of see what's working for everybody.

0:39:42.270 --> 0:39:42.480

Adriana Valbuena MD (Guest)  
OK.

0:39:44.120 --> 0:39:44.600

Robinson, Kimberly S  
We can do that.

0:39:51.890 --> 0:40:7.690

Dr. Brian Higdon (Guest)  
Sorry, just going backwards in the agenda for the kind of the, uh, the homeless either originally or or because of lack of accessibility or or families import does, does or would there be any way to kind of track or categorize this?

0:40:7.850 --> 0:40:9.800

Dr. Brian Higdon (Guest)  
Like how big of a problem this is.

0:40:13.230 --> 0:40:20.520

Robinson, Kimberly S

With the data that we have in our RIMS database, I'm gonna say no cause we don't.

0:40:20.830 --> 0:40:36.250

Robinson, Kimberly S

We don't really track whether somebody's homeless or not homeless, and if we close the case because they're program ineligible, we only have a few different sub statuses as to why that would be.

0:40:36.670 --> 0:40:40.40

Robinson, Kimberly S

Either they didn't meet statutory requirements.

0:40:41.370 --> 0:40:44.360

Robinson, Kimberly S

Umm, they declined services.

0:40:46.500 --> 0:40:50.70

Robinson, Kimberly S

I I'm trying to think through all my statuses here for programming eligible.

0:40:51.540 --> 0:40:52.550

Robinson, Kimberly S

Primarily it's.

0:40:53.120 --> 0:40:56.70

Robinson, Kimberly S

Ohh, they were out of state.

0:40:56.140 --> 0:41:2.100

Robinson, Kimberly S

They are in a Florida resident, so we don't have a way to track whether somebody was homeless.

0:41:2.110 --> 0:41:4.40

Robinson, Kimberly S

Then we secured a place for them.

0:41:4.50 --> 0:41:8.390

Robinson, Kimberly S

Unless we put it in documentation, but we that's not something we track.

0:41:8.710 --> 0:41:13.540

Robinson, Kimberly S

I don't know if that's something that even Florida health charts would track.

0:41:13.610 --> 0:41:14.920

Robinson, Kimberly S

I have no idea on that.

0:41:18.270 --> 0:41:20.100

Dr. Brian Higdon (Guest)

What would it take to like? Add that?

0:41:20.150 --> 0:41:25.170

Dr. Brian Higdon (Guest)

Like how often do you overhaul your your database like values and criteria and stuff like that?

0:41:27.120 --> 0:41:43.930

Robinson, Kimberly S

So in order for me to put that in as a criteria, I'm gonna be very honest with you because we are currently rewriting our program and putting it into a different platform, and that hasn't even been completed yet.

0:41:43.940 --> 0:41:51.200

Robinson, Kimberly S

It would be a / a year before we would even consider rewriting anything into our current database or something like that.

0:41:53.770 --> 0:41:54.140

Dr. Brian Higdon (Guest)

Yeah.

0:41:54.150 --> 0:41:56.630

Dr. Brian Higdon (Guest)

Unattended, they basically are, yeah.

0:41:53.610 --> 0:41:59.390

Robinson, Kimberly S

Just that we we got half of our data, we've got it halfway moved over to a new platform.

0:41:59.400 --> 0:42:2.930

Robinson, Kimberly S

Now we're working on the budget piece and an inventory piece.

0:42:2.940 --> 0:42:9.170

Robinson, Kimberly S

We got all client services over, but we're not doing enhancements right now until we have everything over to the new platform.

0:42:10.140 --> 0:42:10.590

Dr. Brian Higdon (Guest)

Sure.

0:42:10.600 --> 0:42:13.850

Dr. Brian Higdon (Guest)

Yeah, I mean those databases are quite unwieldy.

0:42:13.860 --> 0:42:29.520

Dr. Brian Higdon (Guest)

But but because of data has complicated but because there can be a little note written in pencil somewhere saying hey, it would be good to track the the reason that they're ineligible related to housing in our accessibility.

0:42:30.640 --> 0:42:35.100

Dr. Brian Higdon (Guest)

I think it'd be an important public health sort of thing to to have information on.

0:42:37.740 --> 0:42:39.430

Robinson, Kimberly S

So what I'll do is I'm gonna.

0:42:40.740 --> 0:42:51.840

Robinson, Kimberly S

Request to have a ticket put in under enhancements for our system to be able to track this, but I'm telling you I'm just being honest.

0:42:57.300 --> 0:42:57.810

Dr. Brian Higdon (Guest)

Sure.

0:42:57.880 --> 0:42:58.140

Dr. Brian Higdon (Guest)

I mean.

0:42:52.0 --> 0:43:0.90

Robinson, Kimberly S

It'll be over a year before they even look at that kind of enhancement, but when we get there, I'll let you know.

0:43:0.520 --> 0:43:0.660

Dr. Brian Higdon (Guest)

Yeah.

0:43:0.160 --> 0:43:3.880

Robinson, Kimberly S

I'll bring you into those discussions on how up.

0:43:3.340 --> 0:43:4.10

Dr. Brian Higdon (Guest)

Yeah.

0:43:8.200 --> 0:43:8.540

Robinson, Rebecca

Umm.

0:43:4.200 --> 0:43:10.90

Dr. Brian Higdon (Guest)

So so one of my favorite sayings is, you know, the the, the the best time to plant a tree is 20 years ago.

0:43:10.280 --> 0:43:12.60

Dr. Brian Higdon (Guest)

The second best time to plant a tree is today.

0:43:13.220 --> 0:43:16.310

Robinson, Kimberly S

Yeah, I'm putting it as a.

0:43:16.360 --> 0:43:22.890

Robinson, Kimberly S

We call him a wish list item for enhancements and it's growing our wish list item from staff is growing.

0:43:21.220 --> 0:43:23.110

Dr. Brian Higdon (Guest)

Well, I'm glad that there's no reverse.

0:43:23.200 --> 0:43:25.620

Dr. Brian Higdon (Guest)

We're supposed to to add it to, so I appreciate that.

0:43:25.530 --> 0:43:27.290

Robinson, Kimberly S

Yes, we do have that.

0:43:33.440 --> 0:43:34.200

Robinson, Rebecca

Uh, Kim?

0:43:35.820 --> 0:43:36.280

Robinson, Kimberly S

Yes, ma'am.

0:43:37.190 --> 0:43:51.960

Robinson, Rebecca

Going back to this canine companions, there is one out there for disabled that works with children, adults and veterans, so that would be a good one to put on the vendor list for the provider enrollment person to contact and see if we can't get them in rims.

0:43:54.170 --> 0:43:55.320

Robinson, Kimberly S

OK, excellent.

0:43:57.540 --> 0:43:58.30

Robinson, Rebecca

I will.

0:43:58.780 --> 0:43:59.330

Robinson, Rebecca

OK will do.

0:43:55.370 --> 0:44:2.840

Robinson, Kimberly S

If you can pull that data and send that to Caitlin, and then we'll we'll start looking into that.

0:44:7.930 --> 0:44:19.830

Robinson, Kimberly S

So just to recap a little bit, just for our future meeting dates where we all OK with the PQ I October 5th and the next pack meeting September 7th.

0:44:21.90 --> 0:44:21.250

Adriana Valbuena MD (Guest)

Yes.

0:44:21.980 --> 0:44:22.110

Jennifer Lannon

Yes.

0:44:22.840 --> 0:44:24.390

Robinson, Kimberly S

OK, OK.

0:44:24.450 --> 0:44:26.270

Robinson, Kimberly S

And I do wanna recognize.

0:44:27.260 --> 0:44:27.440

Kevin Mullin

Yeah.

0:44:26.280 --> 0:44:28.960

Robinson, Kimberly S

Kevin Mullin has joined our meeting.

0:44:30.410 --> 0:44:35.0

Robinson, Kimberly S

I just wanna make sure that you get counted as attending here, Kevin.

0:44:35.10 --> 0:44:37.720

Robinson, Kimberly S

So I just wanted to recognize that I did see your name here.

0:44:38.900 --> 0:44:39.860

Kevin Mullin

Thank you very much.

0:44:38.330 --> 0:44:41.210

Robinson, Kimberly S

I think I missed you when I was doing roll call.

0:44:39.870 --> 0:44:43.90

Kevin Mullin

And also in our no problem.

0:44:43.100 --> 0:44:48.850

Kevin Mullin

And also in October, those dates work with me as long as I have a heads up ahead of time I can put on my meeting calendar.

0:44:48.570 --> 0:44:51.320

Robinson, Kimberly S

OK, OK, wonderful.

0:44:50.130 --> 0:44:52.400

Dr. Brian Higdon (Guest)

Yep, sorry I was slow with my pen.

0:44:52.450 --> 0:44:54.400

Dr. Brian Higdon (Guest)

September 7th and October 5th.

0:44:56.700 --> 0:44:57.250

Robinson, Kimberly S

Yes.

0:44:57.560 --> 0:45:2.580

Robinson, Kimberly S

So we'll send those requests out when Caitlin comes back.

0:45:4.520 --> 0:45:15.190

Robinson, Kimberly S

I myself like to send out the meeting notices to our Florida administration like 30 days in advance and they they don't let me do that.

0:45:15.300 --> 0:45:15.710

Robinson, Kimberly S

They don't.

0:45:15.720 --> 0:45:23.330

Robinson, Kimberly S

They, they say seven days, two weeks, seven days to two weeks in advance is when I can post the public meetings.

0:45:23.700 --> 0:45:31.850

Robinson, Kimberly S

So it's been a an adjustment for me because I'm an advanced planner.

0:45:36.110 --> 0:45:37.110

Jill (Guest)

I'm with you so.

0:45:31.940 --> 0:45:38.280

Robinson, Kimberly S

I don't like to wait till the last minute on stuff, so I will make sure that we follow through.

0:45:41.350 --> 0:45:41.530

Kevin Mullin

Yeah.

0:45:40.70 --> 0:45:41.660

Jill (Guest)

So is it possible?

0:45:41.870 --> 0:45:50.320

Jill (Guest)

I I realized that you have to to, you know, put the public notice out and and go abide by what they're saying from the seven or 14 days.

0:45:50.330 --> 0:45:56.30

Jill (Guest)

But is it possible just to have the recurring placeholder for the first Thursday of the month?

0:45:58.240 --> 0:45:58.750

Jill (Guest)

You know what I mean?

0:45:57.680 --> 0:45:59.340

Robinson, Kimberly S

You know, that's a really that's a good idea.

0:46:0.810 --> 0:46:2.200

Robinson, Kimberly S

That's a good idea.

0:46:3.450 --> 0:46:4.190

Kevin Mullin

That works.

0:46:2.370 --> 0:46:5.980

Robinson, Kimberly S

Let me write that down with just the create a recurring placeholder.

0:46:6.30 --> 0:46:7.120

Robinson, Kimberly S

Yeah, I like that.

0:46:8.190 --> 0:46:9.30

Robinson, Kimberly S

Good idea.

0:46:11.290 --> 0:46:12.150

Robinson, Kimberly S

Create recurring.

0:46:15.410 --> 0:46:16.150

Robinson, Kimberly S

Good idea.

0:46:22.880 --> 0:46:25.290

Robinson, Kimberly S

And we'll start them with these meetings.

0:46:30.100 --> 0:46:31.610

Robinson, Kimberly S

OK, wonderful.

0:46:33.440 --> 0:46:40.360

Robinson, Kimberly S

And we'll, we'll name them placeholders and then once we get the far notice that they've been ohm.

0:46:42.0 --> 0:46:42.750

Robinson, Kimberly S

Publicized.

0:46:43.490 --> 0:46:48.720

Robinson, Kimberly S

Then we'll go in and confirm the date, but we'll put them all as tentative as placeholders.

0:46:48.730 --> 0:46:56.710

Robinson, Kimberly S

We'll put them tentative as placeholders so everybody has that and then once we have our far notice confirmed then we can go in and confirm the date.

0:46:58.160 --> 0:46:59.720

Robinson, Kimberly S

Uh, I can do it that way.

0:47:0.680 --> 0:47:1.750

Robinson, Kimberly S

Great idea, Jill.

0:47:2.160 --> 0:47:3.410

Robinson, Kimberly S

Great idea.

0:47:3.800 --> 0:47:8.60

Robinson, Kimberly S

I don't know why I think of that cause I do recurring meetings all the time, so I don't know why I don't do that.

0:47:11.720 --> 0:47:15.910

Robinson, Kimberly S

One thing I guess, no offense, Jill, but blonde for me, you know I'm not hair blue eyes.

0:47:15.920 --> 0:47:16.310

Robinson, Kimberly S

It's real.

0:47:19.310 --> 0:47:21.200

Robinson, Kimberly S

Can't fake it, so.

0:47:21.290 --> 0:47:21.610

Robinson, Kimberly S

Alright.

0:47:21.620 --> 0:47:23.200

Robinson, Kimberly S

Does anybody have anything else?

0:47:23.290 --> 0:47:24.970

Robinson, Kimberly S

If not, we'll go ahead and we'll wrap up.

0:47:26.680 --> 0:47:29.110

Robinson, Kimberly S

But the now OK do I hear a motion to adjourn?

0:47:30.780 --> 0:47:31.200

Adriana Valbuena MD (Guest)

2nd.

0:47:32.910 --> 0:47:33.210

Jennifer Lannon

Ocean.

0:47:33.160 --> 0:47:33.980

Robinson, Kimberly S

I need a first.

0:47:33.940 --> 0:47:35.0

Dr. Brian Higdon (Guest)

Mission or second, yeah.

0:47:34.890 --> 0:47:35.820

Robinson, Kimberly S

OK, got two.

0:47:35.540 --> 0:47:36.950

Kevin Mullin

First Yep.

0:47:36.190 --> 0:47:39.640

Robinson, Kimberly S

OK, got the OK, wonderful.

0:47:39.950 --> 0:47:40.330

Robinson, Kimberly S

Alright.

0:47:40.340 --> 0:47:41.700

Robinson, Kimberly S

Well, thank you all very much.

0:47:41.810 --> 0:47:46.980

Robinson, Kimberly S

I appreciate your patience over the last couple of months and it's a pleasure working with you.

0:47:46.990 --> 0:47:58.550

Robinson, Kimberly S

You had some great ideas today and so I will follow up on these and I believe Madonna will be back for the next meeting, but if not, I will be right here doing the same thing again.

0:47:58.880 --> 0:48:3.50

Robinson, Kimberly S

So thank you so much and I appreciate you have a great rest of your day.

0:48:3.390 --> 0:48:4.60

Adriana Valbuena MD (Guest)

You too.

0:48:4.110 --> 0:48:4.290

Adriana Valbuena MD (Guest)

Bye bye.

0:48:3.360 --> 0:48:4.750

Robinson, Kimberly S

And Jill, you tire me out.

0:48:4.760 --> 0:48:6.550

Robinson, Kimberly S

You must be on a on a treadmill.

0:48:7.380 --> 0:48:7.500

Jill (Guest)

The.

0:48:10.170 --> 0:48:10.730

Robinson, Kimberly S

Good for you.

0:48:12.460 --> 0:48:12.800

Robinson, Rebecca

Balls.

0:48:11.620 --> 0:48:13.70

Robinson, Kimberly S

Have a good day, everybody.

0:48:13.220 --> 0:48:13.830

Robinson, Kimberly S

Appreciate you.

0:48:15.180 --> 0:48:15.630

Adriana Valbuena MD (Guest)

I.

0:48:15.500 --> 0:48:15.740

Robinson, Kimberly S

Bye bye.