PIC:TFK is offered by the Agency for Health Care Administration, the Florida Department of Health, and Florida Hospice and Palliative Care Association.

A Children's Hospice International Program for All-Inclusive Care for Children and Their Families[®] (CHI PACC[®])

CMS Health Plan is a Managed Care Plan with a Florida Medicaid contract. The benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the Managed Care Plan. Limitations and restrictions may apply. Benefits, formulary and/or pharmacy network may change.

Children's Medical Services Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Children's Medical Services Health Plan provides free aids and services to people with disabilities, such as qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic and formats), and free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

This information is available for free in other languages. Please contact Member Services at 1-866-799-5321, TTY 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-799-5321, TTY 1-800-955-8770 de lunes a viernes, de 8 a.m. a 8 p.m.

Si oumenm, oubyen yon moun w ap ede, gen kesyon nou ta renmen poze sou Children's Medical Services Health Plan, ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-866-799-5321 (TTY 1-800-955-8770).

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Children's Medical Services Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-866-799-5321 (TTY 1-800-955-8770).





For Children's Medical Services Health Plan, call 1-866-799-5321 (TTY 1-800-955-8770) Mon.–Fri., 8 a.m.-8 p.m. Eastern or visit SunshineHealth.com/CMS.

For Florida KidCare call 1-888-540-Kids (5437) TTY: 1-800-955-8771, 7:30 a.m.– 7:30 p.m. Eastern, Monday–Friday (except holidays) or visit FloridaKidCare.org.

For Medicaid Choice Counseling, call 1-877 -711-3662 (TTY 1-866-467-4970) Mon.–Thurs. 8 a.m.–8 p.m., Fri. 8 a.m. – 7 p.m. Eastern or visit FLMedicaidManagedCare.com.

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(PIC:TFK)

Partners in Care: Together for Kids



SunshineHealth.com/CMS CMS_3238 CMS2111WMAPIKTFKU

What is Partners in Care: Together for Kids?

Florida has a special program for children with a serious illness. Partners in Care: Together for Kids (PIC:TFK) helps your child and family get special care and keep up your quality of life. PIC:TFK's experts have the tools to give you the care, comfort and support your family needs. They work with your child's healthcare provider and CMS Health Plan.

Why PIC:TFK?

PIC:TFK uses a "palliative care" approach. That means they try to improve the quality of life for patients and family members through early identification and examination of needs. The PIC:TFK team comes up with special solutions to treat pain and other physical, emotional and spiritual needs.

How Do I Enroll?

Enrollment in PIC:TFK is voluntary. Your child's CMS Health Plan Care Manager is here to help you.

To qualify, your child must be:

- Enrolled in CMS Health Plan
- Diagnosed with a serious condition
- Live in an area where there is a PIC:TFK provider, visit
 Floridahealth.gov/ partners-in-care to view a list of providers

For more information, please call your child's care manager.

Who Provides PIC:TFK Services?

PIC:TFK services are provided by specially trained hospice providers. These providers have experience with palliative care and children. While your child is treated by a hospice provider, they are not a hospice patient.

Care That Focuses on Your Needs

PIC:TFK works with your child's CMS Health Plan and provider to give your child and family support. They help meet your physical, emotional, and spiritual needs.

Services may include:

- Child-Life specialists
- Counseling
- Grief counseling
- Nursing care
- Pain and symptom control
- Personal care
- Play, music, and art therapies
- Respite care
- Chaplain services
- Sibling support
- Support for the entire family

Take the Next Step!

Learn more about PIC:TFK.

- 1. Talk to your child's CMS Health Plan Care Manager
- Visit
 Floridahealth.gov/ partners-in-care

Maintain Your Child's Services

Your child must get at least two different services in a three-month period to stay in the program. There is no limit on how long your child can be in the program. Each year, your child's provider will be asked to confirm your child's eligibility for enrollment in PIC:TFK. Your CMS Health Plan Care Manager will work with the provider when it is time to do so.