**BHH Participant Satisfaction Summary Report Template**

Completed table should include an overall analysis and summary of all Program participant satisfaction surveys completed during the quarter. Average scores should be reported as the mean of surveys scores.

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| **Program Participant Satisfaction Summary Table** |
| Reporting Period |  |
| Total number of Surveys attempted |  |
| Total number of surveys completed |  |
| **Average Program Participant Satisfaction Survey Scores** |
| Behavioral Health Hub communicates with primary care practice |  |
| Behavioral Health Hub provides direct behavioral health services to our patients |  |
| Behavioral Health Hub provides case management services (e.g. referrals) |  |
| I am satisfied with the overall behavioral health services provided through [Behavioral Health Hub] |  |
| Improved access to behavioral health care services |  |
| Improved quality of behavioral health care services |  |
| Increase in primary care clinician’s ability to manage behavioral concerns |  |
| Improved physical health care follow-up / continuity of care |  |
| Decreased medical costs |  |
| Decreased stigma surrounding behavioral health |  |
| additional narrative synopsis of program participant’s overall satisfaction  |  |

Attachment to summary:

1. Copy of completed Program Participant Satisfaction Surveys