



Florida Vaccines for Children (VFC) Restitution Policy

The following vaccine management situations will NOT require a VFC Program Provider to replace vaccine:

Natural Disasters:

A Florida VFC Program Provider with a current emergency vaccine management plan will not be asked to replace vaccines that were lost due to a natural disaster, such as a hurricane, impacting their ability to maintain VFC vaccine storage and handling requirements.

Temperature Excursions:

The provider took the following steps to address an excursion in which the provider was NOT negligent regarding the management of the vaccine (i.e. a power outage or similar incident):

1. Contacted the VFC Program Office immediately upon their knowledge of the excursion.
2. Implemented their emergency vaccine storage plan.
3. Quarantined the vaccine related to the excursion and did not administer the vaccine.
4. Contacted the Vaccine Manufacturers to assist the VFC Program Office to determine the stability of the vaccines.

Expired Vaccine:

- The VFC Program shipped the VFC Program Provider vaccine that expires within the next 60 days.
- The provider contacted the VFC Program/Field Operations Area for assistance to manage vaccine no less than 60 days before it expired. This allows the VFC Program time to find a provider that can use the vaccine.

The following vaccine management situations WILL require a VFC Program Provider to replace vaccine:

Not following proper VFC requirements:

- The VFC Program Provider does not properly store the VFC vaccine.
- The VFC Program Provider administers vaccine that was involved in a temperature excursion, potentially compromised vaccine, where stability data from the vaccine manufacturer was not obtained and provided to the VFC Program Office so that a determination can be made on whether the vaccine is usable.
- The VFC Program Provider has not documented 14 or more days of temperatures for their VFC vaccine storage units within Florida SHOTS. This required missing data prevents the VFC Program Office and the Vaccine Manufacturers from determining if the vaccines are still viable for administering to patients.
- Does not have a current emergency vaccine management plan in place upon any VFC Program Office request.

Temperature Excursions:

In these scenarios, the VFC Program Provider did not perform one or more of the following activities:

- **Did not immediately contact** their Field Operations Area Consultant or the VFC Program Office when documented temperatures, through manual entry or data file upload into Florida SHOTS, were outside of the recommended ranges.
- Did not implement their emergency vaccine storage plan.
- **Did not contact** the vaccine manufacturers and/or did not provide the Vaccine Manufacturer information to the VFC Program Office so that vaccine usability could be determined.
- **Did not quarantine** potentially compromised vaccine where stability data from the Vaccine Manufacturer was not obtained or did not support continued use.

Expired Vaccine:

The VFC Program Provider did not contact the VFC Program or their Field Operations Area Consultant for assistance with expiring vaccine. The VFC Program Provider then removed the expired vaccine out of their VFC inventory. Based on a review of historical Florida VFC provider vaccine waste through expiration, it was determined that provider(s) will replace dose for dose if:

- 25 or more expired doses removed at one time, and/or
- Replacement cost is greater than or equal to \$500

