

Mission:

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.



Ron DeSantis
Governor

Vision: To be the Healthiest State in the Nation

MEMORANDUM

Date: February 22, 2019

To: Michele Tallent, Deputy Secretary for Operations

Through: Michael J. Bennett, CIA, CGAP, CIG, Inspector General *MB*

Through: Mark H. Boehmer, CPA, Director of Auditing

From: Danielle J. Myrick, Senior Management Analyst II

Subject: R1819-007 - *After-hours Use of Department of Health Internet Resources*

Our objective

Determine if there was a significant increase in network internet traffic (traffic) by Department of Health (Department) employees and other approved users (users) during nonstandard business hours. Increased traffic could be an indicator of possible misuse of the Department's internet resources for personal, personal business-related, or other inappropriate purposes.

The Office of Information Technology (OIT) does not actively monitor Department traffic. OIT relies on the McAfee Web Gateway to monitor traffic. A review would occur only when there is an automated alert or dashboard alert.

Our process

We reviewed and analyzed *McAfee Web Gateway After-Hours* reports (Reports) of traffic on selected dates during September 1, 2018 to October 31, 2018, from 7:00 p.m. through 7:00 a.m. during the business week, and from 7:00 p.m. Friday through 7:00 a.m. Monday on selected weekends.

What we found

Eleven (11) users were identified at least four times in the Reports during nonstandard business hours. We further analyzed each of these user's traffic during nonstandard business hours and revealed:

- Four users' title and duties were related to information technology.
 - Four users' manager confirmed the user's duties required access to Department internet resources during nonstandard business hours.
 - Three users' manager was unable to confirm a need for the user to access Department internet resources during nonstandard business hours. We identified these users to their manager and recommended the manager ensure the employee receives additional training on the use of the Department's internet resources and review DOHP 50-10.2-16, Information Technology Information Security and Privacy Policy 2, *Acceptable Use and Confidentiality Agreement*.
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We are not requiring a written response of corrective actions from management.

Other information

This project was not an audit, as industry-established auditing standards were not applied. Internal Audit Unit procedures for the performance of reviews were followed and used during this project.

We want to thank management and staff of OIT's Security Administration team for their cooperation and for obtaining the requested reports and documentation.

DJM

cc: Tony K. Powell, Chief Information Officer
Dale Wann, Chief Information Security Officer