

# APPENDIX C

## Department of Health Office of Inspector General Closed Complaints for FY 2022-23

Number	Type	Allegation/Concern	Disposition
17-096	IN	Alleged violation of laws, rules, and/or policies concerning ethics, purchasing, and management of state property by a Department of Health (DOH) manager	2-Substantiated
18-002	PI	Alleged improper suspension of license and imposition of fines by DOH employees	Not Investigated - No Authority; Insufficient Evidence
20-150	IN	Alleged improper reporting of time, improper hiring practices, and improper telework/travel arrangements by DOH employees and supervisors	2-Unsubstantiated 1-Exonerated 1-Policy Failure 1-Unfounded
21-092	INA	Alleged unauthorized use of mass notification software by a DOH employee	Not Investigated - Investigated by Florida Department of Law Enforcement (FDLE)
21-105	IN	Alleged misconduct and negligence by DOH managers	2-Substantiated 1-Exonerated
22-127	NF	Alleged theft of state property during destruction process by DOH employees	Not Investigated - Deferred to Management
22-180	PI	Alleged mishandling of background screening information by DOH management	Not Investigated - No identified violation of law, rule, or policy
22-249	MA	Alleged harassment and falsification of data on internal forms by DOH employees	Referred to Management
22-253	RF	Alleged fraudulent orders of tobacco cessation products by unknown individuals	Referred to FDLE
22-265	PI	Alleged time and attendance issues and use of unauthorized equipment by DOH employees	Not Investigated - Insufficient Information
22-281	RF	Alleged failure to reimburse for deployment, negligence, retaliation, and hostile work environment by DOH managers	Referred to Management
22-290	RF	Alleged hostile work environment by a DOH manager	Referred to Management
22-291	NF	Alleged deceitful and discriminatory hiring practices by DOH	Not Investigated - Insufficient Information
22-296	NF	Alleged falsification of a report by a DOH employee	Not Investigated - Insufficient Information
22-297	NF	Alleged age-related hostile work environment by a DOH supervisor	Not Investigated - Filed with Equal Opportunity Section (EOS)
23-001	RF	Alleged age and race discrimination by a DOH manager	Referred to EOS
23-002	RF	Alleged Health Insurance Portability and Accountability Act (HIPAA) violations, health and safety concerns, and false and misleading medication information given to clients by employees of a non-DOH entity	Referred to the Agency for Health Care Administration (AHCA); Information Provided
23-003	NF	Alleged maintaining an unsafe workplace, bullying, HIPAA violations, and unprofessional actions by DOH supervisors	Not Investigated - No Jurisdiction; Information Provided
23-005	RF	Alleged failure to properly communicate by DOH employees	Referred to Management
23-006	NF	Alleged misuse of state resources, conduct unbecoming, and creation of a hostile work environment by DOH employees	Not Investigated - Insufficient Information
23-007	RF	Alleged failure to follow standard nursing practices by a DOH supervisor	Referred to Management
23-008	NF	Alleged unsafe practices and lack of training by a DOH employee	Not Investigated - Complaint Withdrawn
23-010	NF	Alleged discrepancy in enforcement of public pool regulations by DOH employees	Not Investigated - No identified violation of law, rule, or policy; Information Provided
23-011	RF	Alleged inappropriate supervision of non-DOH school physical therapy assistants by an out-of-state physical therapist	Referred to the Division of Medical Quality Assurance (MQA)
23-012	RF	Alleged mistreatment, harassment, micromanagement, and lack of communication by a DOH manager	Referred to Management
23-013	NF	Alleged difficulty getting approval for medications by a DOH Program	Not Investigated - Insufficient Information
23-014	RF	Alleged questionable denial of disability benefits by DOH employees and other government entities	Referred to the Division of Disability Determination (DDD)

Legend			
PI – Preliminary Inquiry	LE - Law Enforcement Referral	IN – Investigation	NF – No Further Action
RF – Referral to Others	WB – WB Investigation	MA – Management Advisory	INA – Investigative Assist

Number	Type	Allegation/Concern	Disposition
23-015	NF	Alleged shortages and failure to provide certain treatments by a non-DOH medical facility	Not Investigated - Information Provided
23-016	NF	Alleged illegal signature requirement by a DOH employee	Not Investigated - No identified violation of law, rule, or policy
23-017	NF	Alleged forgery of a patient signature by a non-DOH nurse	Not Investigated - Matter previously investigated by MQA; No Authority over Board Decisions
23-018	RF	Alleged mistreatment of staff, inappropriate fees, HIPAA violations, and failure to comply with the Americans with Disabilities Act (ADA) by a non-DOH physician	Referred to MQA
23-019	RF	Alleged maltreatment of patient by a non-DOH physician	Referred to MQA
23-020	NF	Concerns regarding improper closure of MQA complaint	Not Investigated - No identified violation of law, rule, or policy
23-021	NF	Alleged failure to maintain a fence around a pool by a private property owner	Not Investigated - No Jurisdiction; Information Provided
23-022	NF	Alleged health violations by staff at a restaurant and various allegations pertaining to other private entities	Not Investigated - No Jurisdiction; Information Provided
23-023	NF	Alleged failure to provide public records by DOH employees	Not Investigated - Information Provided
23-024	RF	Alleged hostile workplace and harassment by a DOH supervisor	Referred to Management
23-025	NF	Alleged failure to provide proper access to a DOH building	Not Investigated - Insufficient Information
23-026	NF	Alleged improper removal of older model homes from a private recreational vehicle park	Not Investigated - No Jurisdiction
23-027	NF	Alleged improper vaccine requirement by a private business	Not Investigated - No Jurisdiction; Information Provided
23-028	RF	Alleged failure to properly clean up sewage by a private recreational vehicle park	Referred to county health department (CHD)
23-029	RF	Alleged inappropriate comments by a DOH employee	Referred to Management
23-030	RF	Alleged unprofessional conduct by a non-DOH physician	Referred to MQA
23-031	RF	Alleged inappropriate conduct and use of social media by a DOH employee	Referred to Management
23-032	NF	Alleged excessive time to deny a permit and failure to communicate by DOH employees	Not Investigated - No identified violation of law, rule, or policy
23-033	NF	Alleged false reporting of time and attendance, improper disclosure of personal health information (PHI) and improper hiring by DOH employees	Not Investigated - Insufficient Information
23-034	RF	Alleged failure to properly maintain rental property by a landlord	Referred to the Department of Business and Professional Regulation (DBPR); Information Provided
23-035	RF	Alleged misuse of a CHD vehicle for personal reasons by a DOH employee	Referred to the Office of County Health Systems (CHS)
23-036	RF	Alleged failure to obtain permit and maintain septic system by a private homeowner	Referred to CHD
23-037	NF	Alleged improper DOH involvement in a community transportation service and preventing recertification of an individual	Not Investigated - No Jurisdiction
23-038	RF	Alleged hostile work environment, salary repression/inequity, modification of records to cover up mistakes, and vaccine storage and handling issues by a DOH supervisor	Referred to MQA and Management
23-039	RF	Alleged refusal to issue septic permit without citing a regulatory violation by a CHD	Referred to Department of Environmental Protection
23-040	RF	Alleged falsification of inspection reports by a DOH employee	Referred to Management
23-041	RF	Alleged failure to properly communicate and schedule appointments by DOH employees	Referred to Management
23-042	RF	Alleged medical maltreatment by a non-DOH facility and medical providers	Referred to MQA
23-043	RF	Concerns regarding unsanitary conditions in a restaurant kitchen	Referred to DBPR
23-044	NF	Alleged HIPAA and Privacy Rights violations by a non-DOH physician and facility	Not Investigated - No Jurisdiction; Information Provided
23-045	NF	Alleged delay in providing medical services by a non-DOH healthcare company	Not Investigated - Information Provided
23-046	NF	Alleged hostile working environment by a DOH manager	Not Investigated - Insufficient Information
23-047	NF	Alleged failure to properly provide medical services or an ADA accommodation by a DOH nurse	Not Investigated - No identified violation of law, rule, or policy

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23-048	RF	Alleged improper disciplinary action, hostile work environment, and favoritism by a DOH manager	Referred to Management
23-049	RF	Alleged improper operation of medical centers without licensure by a non-DOH company	Referred to MQA and AHCA
23-050	RF	Alleged mismanaged medical care by a non-DOH medical facility	Referred to MQA and AHCA
23-051	NF	Alleged insurance fraud by a non-DOH optical practice	Not Investigated - No Jurisdiction
23-052	NF	Alleged failure to obtain consent and fraudulent paperwork by a non-DOH therapist	Not Investigated - Complaint already filed with MQA
23-053	RF	Alleged potential environmental and medical practice act violations by a non-DOH physician and abuse of power by county commissioners	Referred to MQA (environmental and medical practice act violations); Not Investigated - No Jurisdiction (abuse of power issues)
23-054	RF	Alleged retaliation, toxic and hostile work environment by a DOH manager	Referred to Management
23-055	RF	Alleged inadequate care provided by nursing staff at a non-DOH facility	Referred to MQA
23-056	RF	Alleged improper medical care for an inmate at a non-DOH facility	Referred to MQA and the Department of Corrections (DOC) Office of Inspector General (OIG)
23-057	RF	Alleged mishandling of a practitioner complaint and failure to communicate by DOH employees	Referred to Management
23-058	RF	Alleged medical neglect of an inmate at a non-DOH facility	Referred to MQA
23-059	NF	Alleged mishandling of a practitioner complaint by a DOH employee	Not Investigated - Information Provided
23-060	RF	Alleged failure to properly conduct pool inspection and inconsistent issuance of citations by a DOH employee	Referred to CHD
23-061	RF	Alleged false information provided by a DOH employee	Referred to Management
23-062	RF	Alleged neglect and unprofessional service provided by a non-DOH physician	Referred to MQA
23-063	NF	Alleged inappropriate conduct and failure to provide services by a DOH supervisor	Not Investigated - Insufficient Information
23-064	RF	Alleged inappropriate conduct and bullying by DOH managers	Referred to Management
23-065	NF	Alleged mishandling of medical complaint by DOH employees	Not Investigated - Information Provided
23-066	NF	Alleged discrimination, harassment, bullying, HIPAA and rule violations by non-DOH employees	Not Investigated - No Jurisdiction
23-067	RF	Alleged spreading of falsehoods by a DOH manager	Referred to Management
23-068	RF	Alleged discrimination and inappropriate behavior by a DOH manager	Referred to EOS
23-069	RF	Alleged failure to provide notice of a sexually transmitted disease by a citizen and testing entity	Referred to CHD
23-070	RF	Alleged hostile work environment, harassment, bullying, and discrimination by DOH managers	Referred to EOS
23-071	NF	Alleged harassment by a non-DOH health care worker	Not Investigated - No Jurisdiction; Information Provided
23-072	RF	Alleged violation of a plea agreement by a non-DOH employee	Referred to AHCA
23-073	PI	Alleged disclosure of confidential health information by a DOH employee	Not Investigated - Insufficient Information
23-074	RF	Alleged hostile work environment by a DOH supervisor	Referred to Management
23-075	PI	Alleged unprofessional conduct by a DOH supervisor	Referred to Management
23-076	RF	Alleged medical malpractice by a non-DOH physician	Referred to MQA
23-077	RF	Alleged refusal to properly enforce vaccine mandate ban by an unknown DOH employee	Referred to Florida Attorney General OIG
23-078	NF	Alleged unlawful employment practices by a CHD	Not Investigated - Insufficient Information
23-079	NF	Alleged failure to provide timely background screening results to applicant by DOH and other entities	Not Investigated - Insufficient Information; Alternative administrative remedies taken
23-080	RF	Alleged hostile work environment and bullying by a DOH supervisor	Referred to Management
23-081	NF	Alleged fraud and manipulation of COVID-19 data by DOH management	Not Investigated - Insufficient Information
23-082	RF	Alleged inappropriate alteration of time records by a DOH supervisor	Referred to Management
23-083	PI	Alleged inappropriate behavior and denial of promotional opportunity by a DOH manager	Not Investigated - Insufficient Information
23-084	RF	Alleged unprofessional behavior by a DOH employee toward other employees	Referred to Management

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23-085	RF	Alleged alteration of processes without justification or notice by a CHD	Referred to Management
23-086	RF	Alleged aggressive and inappropriate conduct by a DOH employee toward a private citizen	Referred to Management
23-087	RF	Alleged toxic work environment and unprofessional conduct by a DOH supervisor	Referred to Management
23-088	RF	Alleged improper access to PHI and threats by a DOH employee	Referred to Management
23-089	RF	Alleged unsanitary conditions at an apartment complex	Referred to CHD
23-090	RF	Alleged improper conduct by an unknown health inspector	Referred to DBPR OIG
23-091	RF	Alleged violations of laboratory rules, practices, and techniques by a DOH administrator	Referred to Management
23-092	RF	Alleged illegal medical acts by a non-DOH nurse	Referred to MQA
23-093	RF	Alleged failure to properly provide services by a Children's Medical Services (CMS) case manager	Referred to CMS Management
23-094	RF	Alleged medical negligence by a non-DOH dentist	Referred to MQA
23-095	RF	Alleged improper delay in the processing of a disability claim by DOH employees	Referred to Management; Information Provided
23-096	PI	Alleged extortion of local community organizations by a DOH employee	Not Investigated - Insufficient Information; Employee Separation
23-097	NF	Alleged substandard care by non-DOH physicians	Not Investigated - Insufficient Information
23-098	RF	Alleged unlicensed practice of a mental health practitioner	Referred to MQA
23-099	RF	Alleged inappropriate conduct and mishandling a complaint by a DOH employee	Referred to Management
23-101	NF	Alleged unfair treatment in the workplace and wrongful termination by DOH employees and managers	Not Investigated - No Jurisdiction; Insufficient Information
23-102	NF	Alleged bullying, harassment, and retaliation by a DOH supervisor	Not Investigated - No identified violation of law, rule, or policy
23-103	NF	Alleged fraudulent behavior and improper installation of a septic system by city employees	Not Investigated - Previously addressed by CHD
23-104	RF	Alleged inappropriate distribution of PHI by a pharmacist	Referred to MQA
23-105	RF	Alleged improprieties in the administration and delivery of services by a health/social service agency	Referred to CHD
23-106	RF	Alleged insect infestation at a hotel	Referred to DBPR
23-107	NF	Alleged inappropriate audits and requests for reimbursement of funds by a non-DOH entity	Not Investigated - No Jurisdiction
23-108	NF	Alleged failure to train staff and providing false information by a DOH supervisor	Not Investigated - Insufficient Information
23-109	NF	Alleged failure to follow State Surgeon General (SSG) guidance by employees of a federal entity	Not Investigated - No Jurisdiction; Information Provided
23-110	NF	Alleged improper promotion of a specific entity over competition by unspecified individuals	Not Investigated - Insufficient Information
23-112	RF	Alleged technical error in DOH system causing delay in renewal of medical marijuana card	Referred to the Office of Medical Marijuana Use Management
23-113	NF	Alleged failure of DOH to notify complainant of sexually transmitted disease exposure	Not Investigated - Insufficient Information
23-114	NF	Alleged falsification of documentation by vendor employee of a non-DOH state agency	Not Investigated - No Jurisdiction
23-115	RF	Alleged nepotism, bullying, belittling, hostile environment, and violation of HIPAA by a DOH supervisor	Referred to Management
23-116	NF	Alleged constitutional violations by a DOH manager	Not Investigated - Information Provided
23-117	RF	Alleged unprofessional and unhelpful conduct by an unidentified DOH employee	Referred to Management
23-118	RF	Alleged discrimination, false allegations, and defamation by DOH employees	Referred to EOS
23-119	NF	Alleged improper disclosure of information by an unidentified DOH employee	Not Investigated - Insufficient Information
23-120	RF	Alleged inappropriate statements on social media by a DOH employee	Referred to Management; Insufficient Supporting Documentation
23-121	RF	Alleged fraudulent billing, inappropriate medical practices, and HIPAA violations by a non-DOH medical entity	Referred to MQA; Information Provided
23-122	RF	Concerns regarding a DDD case by DOH	Referred to Management

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Number	Type	Allegation/Concern	Disposition
23-123	RF	Alleged intimidation, harassment, and threats by DOH unlicensed activity investigators	Referred to Management
23-124	RF	Alleged unsanitary conditions and labor law violations at two tanning facilities	Referred to CHD; Information Provided
23-125	RF	Alleged fraudulent billing by a non-DOH medical practice	Referred to Florida Department of Veterans Affairs and AHCA OIGs
23-126	RF	Alleged failure to pay accrued leave and failure to act on safety concerns by DOH managers	Referred to Management and the Bureau of Personnel and Human Resource Management (HR)
23-127	NF	Alleged false statements by private citizens and negligence by non-DOH attorney	Not Investigated - No Jurisdiction
23-128	RF	Alleged discrimination and harassment by DOH employees	Referred to Management
23-129	RF	Alleged falsification of timesheets by DOH employee	Referred to Management
23-130	NF	Alleged mistreatment by an emergency medical services provider and a hospital	Not Investigated - MQA previously notified; Information Provided
23-131	NF	Alleged falsification of medical records by a non-DOH physician and failure to investigate by MQA	Not Investigated - No identified violation of law, rule, or policy
23-132	RF	Alleged negligence by a DOH nurse	Referred to MQA
23-133	RF	Alleged inappropriate behavior by medical staff at a non-DOH facility	Referred to MQA
23-134	NF	Alleged violation of rights by a DOH manager	Not Investigated - Deferred to Management
23-135	RF	Alleged neglect in foster care system and by the Department of Children and Families (DCF)	Referred to DCF OIG; Information Provided
23-136	RF	Alleged inappropriate conduct by a DOH employee and supervisor	Referred to Management
23-137	NF	Alleged excessive use of social media by a DOH employee	Not Investigated - Insufficient Information
23-138	NF	Alleged hostile work environment by a DOH supervisor	Not Investigated - Complaint Withdrawn
23-139	NF	Alleged inappropriate conduct and improper hiring practices by DOH managers	Not Investigated - Complaint Withdrawn
23-140	NF	Concerns regarding applicant scoring for a CHD Administrator position	Not Investigated - No identified violation of law, rule, or policy
23-141	RF	Alleged mishandling of a massage therapist investigation by DOH employees	Referred to Office of General Counsel (OGC)
23-142	RF	Alleged failure to provide information and inappropriate conduct by DOH employees	Referred to Management
23-143	RF	Alleged unlicensed activity, HIPAA violations, and other inappropriate activity by a non-DOH practitioner	Referred to MQA
23-145	RF	Alleged poor medical treatment by employees of a non-DOH facility	Referred to MQA
23-146	NF	Alleged unlicensed medical activity by a non-DOH nurse	Not Investigated - MQA previously notified
23-147	NF	Alleged failure by DOH personnel to process withdrawal of licensure application resulting in a denial of licensure report to the National Practitioner Data Bank	Not Investigated - No identified violation of law, rule, or policy
23-148	NF	Alleged slander, abuse of power, and non-standard practices by a DOH employee	Not Investigated - Management Aware/Addressed
23-149	RF	Alleged failure to provide medical treatment and inappropriate referral by a non-DOH medical facility	Referred to MQA
23-151	NF	Alleged unauthorized access and disclosure of medical information by unidentified individuals	Not Investigated - Insufficient Information
23-152	NF	Alleged fraud, misinformation, and accepting bribery by SSG	Not Investigated - Insufficient Information
23-153	RF	Alleged unlicensed medical activity by a non-DOH medical practitioner and medical facility	Referred to MQA
23-154	NF	Alleged fraud by an insurance broker and private insurance companies	Not Investigated - No Jurisdiction; Information Provided
23-155	RF	Alleged mishandling of prescriptions and billing by pharmacy and insurer	Referred to MQA; Information Provided
23-156	RF	Concerns regarding the decisions of a child protective services investigation based upon a previous case outcome	Referred to DCF OIG
23-157	NF	Alleged insect infestation and unhealthy conditions at an apartment complex	Not Investigated - No Jurisdiction; Information Provided
23-158	RF	Alleged inappropriate conduct and disclosure of PHI by a DOH manager	Referred to CHS
23-159	RF	Alleged conflict of interest and mishandling of sanitary nuisance complaint by a DOH manager	Referred to Management

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23-160	NF	Alleged neglect of patient and breach of duty at an assisted living facility and mishandling of concerns by another state agency	Not Investigated - Information Provided
23-162	RF	Alleged unlicensed medical activity by a non-DOH dentist	Referred to MQA; Information Provided
23-163	NF	Alleged bullying by a non-DOH nurse	Not Investigated - No Jurisdiction; Information Provided
23-164	RF	Alleged unlicensed activity and inappropriate care by non-DOH medical personnel	Referred to MQA
23-165	RF	Alleged inappropriate hiring practices, mischaracterization of statements, and careless use of state property by a DOH manager	Referred to Management and HR
23-166	NF	Alleged inappropriate conduct and disclosure of PHI by a DOH manager	Not Investigated - Deferred to CHS
23-167	NF	Alleged unauthorized dental treatment and billing by DOH personnel	Not Investigated - Insufficient Information
23-168	NF	Alleged operation without proper permitting, retaliation, contract fraud, and use of expired medication by a non-DOH medical facility	Not Investigated - Information Provided
23-169	RF	Alleged inappropriate tolls charged to a DOH employee by managers	Referred to Management
23-170	RF	Alleged disruptive behavior and failure to wear proper protective equipment by DOH employees	Referred to CHS
23-171	RF	Alleged mishandling of an investigation into a non-DOH medical center by DOH and other government entities	Referred to OGC
23-172	RF	Alleged unprofessional behavior, deception, and lack of communication by a DOH contracted entity	Referred to Management
23-173	RF	Alleged unsanitary conditions, lack of proper care, and missing medication at a nursing home	Referred to AHCA
23-174	RF	Alleged inconsistent inspection enforcement of tanning facilities by a DOH employee	Referred to the Bureau of Environmental Health
23-175	RF	Alleged mistreatment of inmates by employees of non-DOH entities	Referred to DOC OIG
23-176	RF	Alleged unlicensed activity by a nursing school	Referred to MQA
23-177	RF	Alleged inappropriate conduct and improper hiring practices by a DOH supervisor	Referred to Management
23-178	NF	Alleged failure to investigate physician Medicaid fraud and failure to assist obtaining medical care by DOH	Not Investigated - Information Provided
23-179	RF	Alleged inappropriate conduct by a DOH employee	Referred to Management
23-180	RF	Alleged toxic and chaotic work environment caused by DOH supervisors	Referred to Management
23-181	NF	Alleged mishandling of environmental health inspection by DOH office and failure to follow law by other government entity	Not Investigated - No identified violation of law, rule, or policy (inspection); No Jurisdiction (other government entity)
23-182	RF	Alleged discrimination, harassment, and hostile treatment by a DOH manager	Referred to Management; EOS Information Provided
23-183	RF	Alleged unsanitary conditions and lack of care by an assisted living facility	Referred to CHD; Information Provided
23-184	NF	Alleged unsanitary conditions and lack of adequate supplies and services at a non-DOH government facility	Not Investigated - No Jurisdiction
23-185	NF	Alleged hostile work environment and discrimination by DOH employees and managers	Not Investigated - Deferred to EOS
23-186	NF	Alleged HIPAA violations by non-DOH facility and physician	Not Investigated - No Jurisdiction; Information Provided
23-187	NF	Alleged failure to provide public records by DOH	Not Investigated - Deferred to OGC
23-188	RF	Alleged failure to provide ADA accommodation for exam by medical board	Referred to EOS
23-189	NF	Alleged inappropriate disciplinary process by a medical board	Not Investigated - Information Provided
23-190	RF	Alleged drug activity and mistreatment of inmates by non-DOH entities	Referred to DOC OIG
23-192	NF	Alleged inappropriate conduct and communication by non-DOH nurse and lack of action by non-DOH government entity	Not Investigated - No Jurisdiction
23-193	NF	Alleged failure to follow regulations, false information, and insurance fraud by non-DOH medical entities	Not Investigated - No Jurisdiction; Information Provided
23-194	RF	Alleged fraud by an online nursing school	Referred to MQA
23-195	RF	Alleged discrimination and harassment by a DOH supervisor and employees	Referred to EOS
23-196	RF	Alleged personally identifiable information breach by DOH manager	Referred to Management
23-197	NF	Alleged failure to communicate by DOH employees	Not Investigated - Matter Resolved

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23-198	RF	Alleged mismanagement, inappropriate conduct, and unfair treatment by a DOH supervisor	Referred to Management
23-200	RF	Alleged falsification of information by non-DOH individual	Referred to the Bureau of Vital Statistics
23-201	RF	Alleged abusive behavior by a non-DOH government entity employee	Referred to DOC OIG
23-202	RF	Alleged abuse by inmates and failure to provide assistance by non-DOH government entity	Referred to DOC OIG
23-203	RF	Alleged Medicare fraud and illegal self-referrals by medical personnel and employees at non-DOH medical facility	Referred to MQA
23-204	NF	Alleged conflict of interest and failure to properly perform duties by DOH manager	Not Investigated - Insufficient Information
23-205	RF	Alleged unsanitary conditions at an unnamed residential community	Referred to CHD
23-206	NF	Alleged Medicaid fraud, client neglect, verbal abuse, and inappropriate conduct at a non-DOH medical facility	Not Investigated - Information Provided
23-207	RF	Alleged unsanitary conditions and elder abuse at an assisted living facility	Referred to CHD; Information Provided
23-208	NF	Alleged theft of gift cards, falsification of information and disclosure of PHI by an employee of a contracted entity	Not Investigated - Insufficient Information
23-209	RF	Alleged nepotism and work interference by DOH managers	Referred to Management
23-210	RF	Alleged abusive behavior, retaliation and inadequate care by staff at transition home	Referred to MQA, AHCA, and DCF
23-211	NF	Alleged failure to address unsanitary conditions by management of an apartment complex	Not Investigated - No Jurisdiction; Information Provided
23-212	RF	Alleged abuse of inmate at non-DOH facility	Referred to DOC OIG
23-213	NF	Alleged inappropriate contract decision by DOH staff	Not Investigated - Insufficient Information
23-214	NF	Alleged abuse of power and unfair treatment of employee related to resignation by DOH managers	Not Investigated - Insufficient Information
23-215	NF	Alleged imposition of additional requirements for septic approval not found in law by DOH employee and manager	Not Investigated - Insufficient Information
23-216	NF	Alleged mistreatment and illegal activity by non-DOH entity and non-DOH contracted entity	Not Investigated - No Jurisdiction
23-217	RF	Alleged medical malpractice by non-DOH physician and cover-up by medical board	Referred to OGC
23-218	NF	Alleged inconsistent information provided by DOH for license renewal	Not Investigated - No identified violation of law, rule, or policy
23-219	RF	Alleged delays, failure to communicate, and negligence by employee of medical board	Referred to Management
23-221	RF	Alleged failure of DOH assigned doctor to submit medical information timely	Referred to Management
23-222	RF	Alleged failure to provide medical records by non-DOH physician	Referred to MQA
23-223	NF	Alleged attempted bribery by employees of a non-DOH entity	Not Investigated - No Jurisdiction; Information Provided
23-227	NF	Alleged theft of property by non-DOH employee	Not Investigated - No Jurisdiction
23-229	RF	Alleged failure to communicate by DOH employees	Referred to Management; Information Provided

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