

## PART V – Definitions

The definitions below are for reference only; all definitions in Chapter 401, Florida Statutes, and Rule 64J-3, *Florida Administrative Code*, apply to 911 PST training programs.

(1) “**911 PST**” means a 911 Public Safety Telecommunicator as defined in section 401.465(1)(a), F.S.

(2) “**911 PST training program**” means a public safety telecommunication training program as defined by section 401.465(1)(d), F.S.

(3) “**Classroom instruction**” means didactic lessons presented in a forum that allows for live, real-time, interaction with two-way video and audio communication, on any topic identified in the Department of Education’s Public Safety Telecommunication Curriculum Framework, Program Number P090101, which is incorporated by reference in Rule 64J-3.002, F.A.C.

(4) “**Journal or Industry Publication Review**” means a review of one or more issues of a journal, periodical, or paper that was published nationally or internationally not more than two years from the date of the review, on any topic identified in the Department of Education’s Public Safety Telecommunication Curriculum Framework, Program Number P090101, which is incorporated by reference in Rule 64J-3.002, F.A.C.

(5) “**Lead Instructor**” means the individual responsible for the teaching of one or more specific lessons of the Program of Study; who has at least the equivalent academic training and preparation and holds all credentials for which students are being prepared; has knowledge and experience in all aspects of public safety telecommunications, techniques and methods of adult education, and managing resources and personnel; who serves as the liaison between students, the 911 training program, the local public safety community, and the Department; and is responsible for assuring that the course goals and objectives established by the Department are met; who is present at the majority of instructional classes to assure program continuity and to verify that students have the cognitive, affective, and psychomotor skills necessary to function as 911 public safety telecommunicators. The Lead Instructor may also serve as the Program Coordinator.

(6) “**Primary institution**” means a Public Safety Telecommunication Training Program having one designated Program Coordinator and single budget entity, for the purpose of offering to the public 911 public safety telecommunication training programs as approved by the Department.

(7) “**Program Coordinator**” means the individual responsible for course planning, organization, operation, administration, periodic review, program evaluation, continued development, effectiveness, and approval of the program; who has at least the equivalent academic training and preparation and holds all credentials for which students are being prepared; and has training and education in education and student evaluation, is knowledgeable in administration of education programs and public safety telecommunication programs; and is ultimately responsible for the administration of the didactic and skills practice laboratory components of the program, in addition to monitoring all phases of the program. The Program Coordinator may also serve as the Lead Instructor.

(8) “**Program of Study**” means a series of classroom instruction and skills laboratory lessons taught collectively as one course of 911 PST training or renewal training that is intended to

teach the knowledge and skills necessary to qualify for initial or renewal certification, respectively, pursuant to s. 401.465, F.S.

(9) “**Public safety answering point planning and management meeting**” means a scheduled meeting attended by two or more 911 PSTs, supervisors, command officers, or employers, at which the attendees create or discuss plans or management issues related to the operation of a public safety answering point.

(10) “**Public safety answering point protocol review**” means a review of the content of the protocols for operations at a public safety answering point.

(11) “**Quality assurance or quality improvement review**” means a review of the content and substance of 911 calls and telecommunications by 911 PSTs as part of a quality assurance process that results in written findings and recommendations for improvement.

(12) “**Renewal training**” means training based on the Department of Education Public Safety Telecommunication Curriculum Framework, Program Number P090101, Occupational Completion Point – Data Code A, Dispatcher: Police Fire and Ambulance, herein incorporated by reference and available at [www.flrules.org/Gateway/reference.asp?No=Ref-XXXXX](http://www.flrules.org/Gateway/reference.asp?No=Ref-XXXXX).

(13) “**Secondary instructional location**” means a separate address from that of the primary institution at which the Public Safety Telecommunication Training Program offers supplemental instruction consisting of not more than 50% of the student’s total contact hours of instruction.

(14) “**Skills laboratory**” means skill-based training and instructor- or preceptor-supervised hands-on practice in specifically equipped practice areas, rooms, locations, and settings of the lessons that were provided during classroom instruction.

(15) “**Workshop, seminar, or conference**” means an in-person, remote, or pre-recorded workshop, seminar, or conference at which discussion and information is provided on any topic identified in the Department of Education’s Public Safety Telecommunication Curriculum Framework, Program Number P090101, which is incorporated by reference in Rule 64J-3.002, F.A.C.