Division of Medical Quality Assurance

Quarterly Management Report

THE FLORIDA DEPARTMENT OF HEALTH

FIRST QUARTER—FISCAL YEAR 2007-2008

Board of Chiropractic Medicine Chair Recognizes Outstanding Service Award Winners

Florida Board of Chiropractic Medicine Chair Salvatore LaRusso, D.C. recognized Paul Lambert, Esquire; Rick Sheldon, D.C.; Mike Shreeve, D.C.; and Vicki R. Grant as this year's Outstanding Service to the Chiropractic Profession Award winners.

"This year's recipients are being recognized for their years of dedication promoting and protecting the public's health, safety and welfare through the regulation of chiropractic physicians," Chair Salvatore LaRusso, D.C., said.

Mr. Lambert has served both the Chiropractic profession and the residents of Florida with distinction initially as a board counsel and for the past 25 years as the Florida Chiropractic Association general counsel. Most recently, Mr. Lambert has served as founder and board member of the National Association of Chiropractic Attorneys and has set a standard by which Chiropractic legal representation is measured worldwide.

Dr. Sheldon, a former chair of the Florida Board of Chiropractic Medicine, continued his service to the Probable Cause Panel as a former board member. He has served the profession for over 30 years as a practitioner in Fort Walton Beach, Florida and was on the Board for eight years.

Dr. Shreeve, after a 25-year private practice in Tampa, has moved cross state to become a faculty and clinic director of Palmer College of Chiropractic in Port Orange, Florida. For more than 20 years, Dr. Shreeve has served as a consultant and testing examiner for the Department of Health and continues to exemplify community and professional service while maintaining strong core ethical standards.

Mrs. Grant, from Tallahassee, has dedicated more than 30 years of service to both the Chiropractic profession and the people of Florida. She has served as Program Operations Administrator for the Board for the past 16 years and is a recognized expert in regulatory issues.

State Surgeon General Commends Board of Massage Therapy Consumer Member

The Florida State Massage Therapy Association (FSMTA) recognized Florida Board of Massage Therapy Consumer Member Irene Andriole as this year's recipient of the Charles Canfield Award. Andriole is the second consumer member to receive this honor, given to current or previous Board of Massage Therapy members demonstrating long-term, consistently outstanding service, achievement or participation in service of the massage therapy profession in Florida.

Andriole, a retired teacher who resides in Sarasota, has served as a consumer member on the Board of Massage Therapy since 2002. She also volunteers her time

teaching disabled children at the Church of Incarnation. "I congratulate Ms. Andriole on her receipt of this prestigious recognition," State Surgeon General Ana M. Viamonte Ros, M.D., M.P.H. said. "Being recognized by the profession she helps regulate as a consumer member is a testament to her dedication and professionalism."

The primary role of Florida Board of Massage Therapy members is to protect Floridians by ensuring that massage therapists meet acceptable standards for practice. As a consumer member, Andriole provides insight and perspective from the consumer's point of view regarding board standards.

Board of Medicine Recognizes Miami Physician for Outstanding Medical Service

Michel J. Dodard, M.D., was recognized by the Florida Board of Medicine for his outstanding service in providing quality medical care to Florida's citizens. Chairman of the Board, H. Frank Farmer, Jr., MD., presented Dr. Dodard with the distinguished Chairman's Recognition Award at the August 10th Board of Medicine meeting, held in Ft. Lauderdale.

The commendation of Dr. Dodard as an exemplary Florida board certified family practitioner highlights both him and his outstanding service with the Center for Haitian Studies (CHS). Dr. Dodard provides primary care services as part of a community-based, non-profit program improving the lives of many in the underserved areas of Miami-Dade County.

A CHS Board Director, Dr. Dodard's organization also oversees family medicine and subspecialty rotations, providing training on cultural sensitivity for health care and social service providers.

Orlando Investigators Receive National Medal of Patriotism

On September 20, 2007, Melbourne Police Department Sergeant John A. Pasko addressed the Orlando Investigative Services Unit (ISU) team and presented Jack Bergquist, Richard Bonnell, Sidronio "Chilo" Casas, Tom French, Roxanne McCarthy, Mark Plosila and Lija Scherer each with the American Police Hall of Fame,

Presidents National Medal of Patriotism for the assistance that these ISU personnel provided to law enforcement officers during undercover investigations that occurred during 2001 and 2003 to gather evidence and arrest several Melbourne area physicians that were prescribing narcotics to patients without proper medical justification.

DOH Investigation Leads to Clearwater Arrest

The Florida Department of Health (DOH) Unlicensed Activity (ULA) Unit announced that a joint investigation with the Palm Beach County Sheriff's Office has led to the arrest of Janie Diamond for the unlicensed practice of a health care profession and unlicensed practice of mental health counseling. This crime is a first degree misdemeanor punishable by up to one year in jail.

The investigation resulted from a complaint alleging that Diamond advertised her services on Craig's List and stated that she was not licensed in Florida because it was "too much red tape." Several emails were exchanged between Diamond and the DOH Investigator, in which the subject offered mental health counseling. An undercover appointment was scheduled and Diamond provided DOH Investigator with a 1-hour therapy session, costing \$75.00. At the conclusion of that session, Diamond was arrested and taken into custody. Diamond stated that she had a certificate from New York to provide counseling, yet a records check with the state of New York concluded the subject was not licensed in that state. Additionally, Diamond is not licensed in Florida as a mental health counselor or licensed in any other capacity. She is being held at the Palm Beach County Jail on a \$3000 bond.

DOH has several resources to combat unlicensed activity:

- Consumers are encouraged to use DOH's Web site <u>www.flhealthsource.com</u> where they can conveniently view the license information of their health care practitioner.
- Complaints may be filed anonymously by completing and mailing the complaint form on the DOH Web site or calling 1-877-HALT-ULA or 1-877-425-8852.

The ULA program protects all people in Florida from the potentially serious and dangerous consequences of receiving medical and health care services from an unlicensed person. Unlicensed activity is a felony level criminal offense. More importantly, receiving health care from unlicensed people is dangerous and could result in injury, disease or even death.

First Quarter ULA Statistics

| Complaints Received |
|--|
| Referred for Investigation |
| Investigations Completed |
| Cease and Desists Issued |
| Referrals to Law Enforcement70 |
| Arrests |
| |
| ULA Finances - July 1, 2007 - September 30, 2007 |
| Beginning Cash Balance |
| Revenues |
| Expenditures |
| |

To Report Unlicensed Activity call: 1-877-HALT-ULA



Quarterly Management Report

Practitioner Regulation Quarterly Summary • July 1, 2007 – September 30, 2007

| BOARD | COMPLAINTS RECEIVED | LEGALLY SUFFICIENT | INVESTIGATIONS COMPLETED | CITATIONS ISSUED | DISMISSED BY PANEL | PC FOUND | PC FOUND DISMISSED | FINAL ORDERS | CONSUMER SERVICES | INVESTIGATIVE SERVICES | LEGAL SERVICES | TOTAL SERVICES |
|---------------------------------|------------------------|-----------------------|-----------------------------|---------------------|-----------------------|----------|-----------------------|-----------------|----------------------|---------------------------|-------------------|-------------------|
| ACUPUNCTURE | 10 | 6 | 8 | 0 | 2 | 6 | 0 | 0 | 4 | 7 | 23 | 34 |
| ANESTHESIOLOGY ASSISTANTS | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ATHLETIC TRAINERS | 11 | 10 | 0 | 0 | 0 | 0 | 0 | 0 | 9 | 1 | 2 | 12 |
| CERTIFIED NURSING ASST | 583 | 229 | 169 | 17 | 170 | 83 | 5 | 22 | 110 | 153 | 466 | 729 |
| CERTIFIED SOCIAL WORKERS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| CHIROPRACTIC MEDICINE | 157 | 66 | 30 | 5 | 30 | 31 | 3 | 18 | 75 | 54 | 149 | 278 |
| CLINICAL LAB PERSONNEL | 8 | 0 | 3 | 0 | 4 | 1 | 0 | 3 | 4 | 3 | 8 | 15 |
| CLINICAL SOCIAL WORKERS | 21 | 6 | 4 | 3 | 4 | 2 | 0 | 2 | 8 | 9 | 15 | 32 |
| DENTAL HYGIENISTS | 5 | 5 | 3 | 0 | 4 | 4 | 0 | 1 | 1 | 1 | 11 | 13 |
| DENTAL LABORATORIES | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0 | 5 | 3 | 5 | 13 |
| DENTISTRY | 315 | 122 | 89 | 19 | 80 | 21 | 4 | 20 | 215 | 108 | 251 | 574 |
| DIETETICS AND NUTRITION | 27 | 24 | 3 | 0 | 0 | 2 | 0 | 0 | 10 | 1 | 4 | 15 |
| DRUGS, DEVICES & COSMETICS | 145 | 137 | 142 | 1 | 147 | 0 | 0 | 105 | 9 | 54 | 287 | 350 |
| ELECTROLYSIS | 0 | 0 | 1 | 0 | 2 | 2 | 0 | 0 | 1 | 2 | 4 | 7 |
| ELECTROLYSIS FACILITIES | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 2 |
| EMERGENCY MEDICAL TECH | 121 | 85 | 28 | 0 | 11 | 7 | 1 | 14 | 73 | 10 | 50 | 133 |
| HEARING AID SPECIALISTS | 30 | 4 | 10 | 0 | 11 | 2 | 0 | 1 | 29 | 1 | 23 | 53 |
| MARRIAGE & FAMILY THERAPISTS | 5 | 1 | 2 | 0 | 2 | 2 | 2 | 2 | 1 | 3 | 5 | 9 |
| MASSAGE ESTABLISHMENTS | 63 | 45 | 22 | 2 | 7 | 1 | 0 | 6 | 8 | 30 | 77 | 115 |

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|--------------------------------|------------------------|-----------------------|-----------------------------|---------------------|-----------------------|----------|-----------------------|-----------------|----------------------|---------------------------|-------------------|-------------------|
| MASSAGE THERAPY | 95 | 53 | 28 | 4 | 19 | 8 | 0 | 19 | 18 | 53 | 180 | 251 |
| MEDICAL PHYSICISTS | 0 | 0 | 1 | 0 | 5 | 3 | 0 | 1 | 35 | 0 | 4 | 39 |
| MEDICINE | 2,008 | 615 | 423 | 93 | 395 | 48 | 37 | 75 | 2,417 | 491 | 1,276 | 4,184 |
| MENTAL HEALTH COUNSELORS | 14 | 8 | 11 | 7 | 5 | 2 | 3 | 2 | 4 | 8 | 28 | 40 |
| MIDWIFERY | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 1 | 2 |
| NATUROPATHIC MEDICINE | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 |
| NURSING - ARNP | 71 | 33 | 23 | 12 | 15 | 20 | 3 | 4 | 41 | 26 | 91 | 158 |
| NURSING - LPN | 277 | 159 | 155 | 3 | 79 | 80 | 4 | 52 | 73 | 103 | 429 | 605 |
| NURSING - RN | 393 | 206 | 219 | 13 | 104 | 132 | 7 | 84 | 172 | 159 | 651 | 982 |
| NURSING HOME ADMINISTRATORS | 34 | 7 | 5 | 2 | 16 | 2 | 2 | 5 | 31 | 2 | 34 | 67 |
| OCCUPATIONAL THERAPY | 6 | 4 | 4 | 0 | 2 | 0 | 0 | 0 | 6 | 1 | 12 | 19 |
| OPTICAL ESTABLISHMENTS | 1 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 23 | 23 |
| OPTICIANRY | 6 | 2 | 4 | 2 | 0 | 0 | 0 | 1 | 3 | 1 | 24 | 28 |
| OPTOMETRY | 9 | 5 | 2 | 0 | 2 | 1 | 0 | 0 | 4 | 6 | 17 | 27 |
| OPTOMETRY BRANCH OFFICES | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| ORTHOTISTS & PROSTHETISTS | 17 | 12 | 18 | 20 | 8 | 6 | 1 | 6 | 14 | 5 | 70 | 89 |
| OSTEOPATHIC MEDICINE | 285 | 46 | 29 | 11 | 40 | 13 | 0 | 1 | 271 | 46 | 112 | 429 |
| PARAMEDICS | 102 | 86 | 18 | 0 | 10 | 6 | 1 | 13 | 64 | 19 | 99 | 182 |
| PHARMACIES | 98 | 62 | 81 | 3 | 78 | 5 | 4 | 6 | 15 | 81 | 102 | 198 |

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|---------------------------------|------------------------|-----------------------|-----------------------------|---------------------|-----------------------|----------|-----------------------|-----------------|----------------------|---------------------------|-------------------|-------------------|
| PHARMACISTS | 166 | 163 | 111 | 121 | 62 | 31 | 4 | 47 | 40 | 63 | 183 | 286 |
| PHYSICAL THERAPY | 17 | 7 | 9 | 4 | 5 | 4 | 1 | 12 | 8 | 8 | 19 | 35 |
| PHYSICIAN ASSISTANTS | 64 | 66 | 27 | 85 | 18 | 2 | 0 | 3 | 161 | 18 | 44 | 223 |
| PODIATRIC MEDICINE | 85 | 16 | 11 | 0 | 11 | 4 | 0 | 2 | 126 | 8 | 56 | 190 |
| PSYCHOLOGY | 31 | 14 | 8 | 1 | 5 | 4 | 0 | 2 | 8 | 10 | 38 | 56 |
| RADIOLOGIC TECHNOLOGY | 26 | 13 | 9 | 0 | 7 | 7 | 0 | 1 | 14 | 3 | 31 | 48 |
| REFERRED NON- JURISDICTIONAL | 5,541 | 2 | 2 | 0 | 2 | 0 | 0 | 1 | 2,799 | 4 | 6 | 2,809 |
| RESPIRATORY CARE | 60 | 56 | 12 | 1 | 7 | 1 | 0 | 4 | 25 | 10 | 49 | 84 |
| SCHOOL PSYCHOLOGY | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 2 | 0 | 1 | 2 | 3 |
| SPEECH-LANGUAGE PATH/AUDIO | 5 | 4 | 5 | 1 | 3 | 1 | 0 | 3 | 4 | 2 | 13 | 19 |
| TOTAL FOR ALL BOARDS | 10,920 | 2,382 | 1,734 | 430 | 1,376 | 547 | 82 | 541 | 6,929 | 1,567 | 4,957 | 13,453 |

Board and Council Appointments • July 1, 2007 – September 30, 2007

| Name | Board or Council |
|------------------|-------------------------|
| Gene Jenkins | Chiropractic Medicine |
| John Fischer | Hearing Aid Specialists |
| Maria Hernandez | Hearing Aid Specialists |
| Robert Pickard | Hearing Aid Specialists |
| Joseph Someillan | Hearing Aid Specialists |