

# Quarterly Management Report

THE FLORIDA DEPARTMENT OF HEALTH

SECOND QUARTER—FISCAL YEAR 2007-2008

## DOH and Board of Massage Therapy Recognizes October 21-27 as Massage Therapy Awareness Week

The Florida Department of Health (DOH) joined more than 23,000 licensed massage therapists statewide to recognize October 21-27 as Massage Therapy Awareness Week, encouraging Floridians to ensure their massage therapist is licensed.

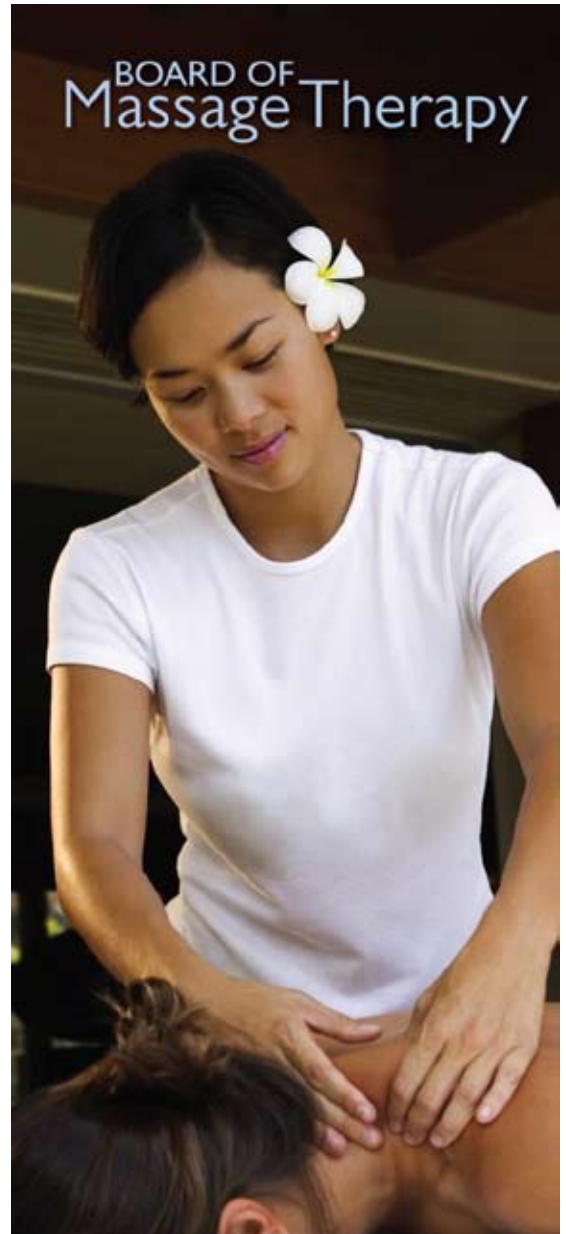
“Licensed massage therapy can reduce stress, increase relaxation and help treat pain,” State Surgeon General Ana M. Viamonte Ros, M.D., M.P.H. said. “Floridians should use available resources to make sure that their massage therapist and other health care providers are licensed.”

In September 2006, the Florida Board of Massage Therapy, in conjunction with the Florida State Massage Therapy Association, conducted a survey of licensed Florida massage therapists. Survey results indicated that the most common reasons for visiting a massage therapist are pain relief, stress reduction and relaxation. Although massage therapists can work in various settings such as a massage clinic, spa/salon or medical facility, a significant percentage of massage therapy is actually performed in people’s homes (out calls).

“With the popularity of massage home visits in Florida, Massage Therapy Awareness Week also provides consumers with safety tips for getting a massage at their residence,” Dave Quiring, LMT, Chair of the Board of Massage Therapy said.

### **For massage therapy home visits:**

- Ask to see the massage therapist’s current license, check online at [www.FLHealthSource.com](http://www.FLHealthSource.com), or look for their license number (MA) in any advertisement for their services (required by law)
- Communicate treatment needs to therapists before they arrive. Massage therapists are trained in many different techniques (modalities) and may need to adjust the treatment process
- Licensed massage therapists should supply safe and sanitary equipment (i.e., clean linens, towels, etc)
- If feeling unsafe or uncomfortable, cancel the treatment session



# DOH Investigation Leads to Brooksville Arrest

The Florida Department of Health (DOH) St. Petersburg Office of the Unlicensed Activity (ULA) Unit announced that its joint investigation with the Hernando County Sheriffs Office has led to the arrest of Leonard J. Condon for the unlicensed practice of Dentistry, a third degree felony and punishable by up to five years in prison.

A complaint was received from a consumer who had been the patient of THE DENTURE CLINIC, located at 19229 Cortez Blvd in Brooksville, Florida. The consumers advised that he had dentures made by Condon, and had tried to return them because they did not fit properly, and caused injury to his mouth. The consumer advised that on the last visit to the clinic he learned that Condon was in fact not a dentist, but a denturist in Canada. Condon has never been licensed by the Florida Department of Health.

Further investigation revealed that Condon was the owner of the clinic, and had in fact been making impressions of person’s mouths and creating dentures for them. Condon felt that by having a licensed dentist come to the office once-a-week as a private contractor, that he was legal. Investigators advised Condon of the violation on November 26, 2007, and two days later, the clinic was still open for business, and seeing patients.

Condon was placed under arrest for one count of Unlicensed Practice of Dentistry, and taken to the Hernando County Jail. The Denture Clinic was given notification by DOH to cease and desist since they did not hold a permit to operate as a dental laboratory.

DOH has several resources to combat unlicensed activity:

- Consumers are encouraged to use DOH’s Web site [www.flhealthsource.com](http://www.flhealthsource.com) where they can conveniently view the license information of their health care practitioner.
- Complaints may be filed anonymously by completing and mailing the complaint form on the DOH Web site or calling 1-877-HALT-ULA or 1-877-425-8852.

## Second Quarter ULA Statistics

|                                       |     |
|---------------------------------------|-----|
| Complaints Received . . . . .         | 281 |
| Referred for Investigation . . . . .  | 281 |
| Investigations Completed. . . . .     | 243 |
| Cease and Desists Issued . . . . .    | 57  |
| Referrals to Law Enforcement. . . . . | 114 |
| Arrests . . . . .                     | 80  |

### ULA Finances - July 1, 2007 - December 31, 2007

|                                  |             |
|----------------------------------|-------------|
| Beginning Cash Balance . . . . . | \$5,063,475 |
| Revenues . . . . .               | \$1,118,876 |
| Expenditures . . . . .           | \$573,972   |
| Ending Cash Balance . . . . .    | \$5,608,379 |

**To Report Unlicensed Activity call:  
1-877-HALT-ULA**



## Practitioner Regulation Quarterly Summary • October 1, 2007 – December 31, 2007

| BOARD                        | COMPLAINTS RECEIVED | LEGALLY SUFFICIENT | INVESTIGATIONS COMPLETED | CITATIONS ISSUED | DISMISSED BY PANEL | PC FOUND | PC FOUND DISMISSED | FINAL ORDERS | CONSUMER SERVICES | INVESTIGATIVE SERVICES | LEGAL SERVICES | TOTAL SERVICES |
|------------------------------|---------------------|--------------------|--------------------------|------------------|--------------------|----------|--------------------|--------------|-------------------|------------------------|----------------|----------------|
| ACUPUNCTURE                  | 7                   | 4                  | 4                        | 0                | 0                  | 1        | 0                  | 2            | 2                 | 5                      | 20             | 27             |
| ANESTHESIOLOGY ASSISTANTS    | 0                   | 0                  | 0                        | 0                | 1                  | 0        | 0                  | 0            | 0                 | 0                      | 0              | 0              |
| ATHLETIC TRAINERS            | 2                   | 1                  | 0                        | 1                | 0                  | 0        | 0                  | 0            | 7                 | 1                      | 3              | 11             |
| CERTIFIED NURSING ASST       | 541                 | 195                | 177                      | 23               | 93                 | 64       | 9                  | 34           | 88                | 136                    | 451            | 675            |
| CERTIFIED SOCIAL WORKERS     | 0                   | 0                  | 0                        | 0                | 0                  | 0        | 0                  | 0            | 0                 | 0                      | 0              | 0              |
| CHIROPRACTIC MEDICINE        | 122                 | 58                 | 64                       | 1                | 6                  | 2        | 1                  | 22           | 62                | 42                     | 192            | 296            |
| CLINICAL LAB PERSONNEL       | 9                   | 5                  | 0                        | 0                | 2                  | 2        | 0                  | 2            | 3                 | 3                      | 6              | 12             |
| CLINICAL SOCIAL WORKERS      | 34                  | 12                 | 7                        | 0                | 4                  | 3        | 1                  | 1            | 5                 | 6                      | 17             | 28             |
| DENTAL HYGIENISTS            | 4                   | 2                  | 4                        | 0                | 3                  | 0        | 0                  | 3            | 1                 | 1                      | 6              | 8              |
| DENTAL LABORATORIES          | 9                   | 5                  | 1                        | 0                | 3                  | 2        | 3                  | 0            | 2                 | 3                      | 7              | 12             |
| DENTISTRY                    | 307                 | 117                | 116                      | 7                | 59                 | 18       | 9                  | 18           | 218               | 78                     | 266            | 562            |
| DIETETICS AND NUTRITION      | 3                   | 2                  | 0                        | 2                | 3                  | 0        | 0                  | 0            | 9                 | 1                      | 2              | 12             |
| DRUGS, DEVICES & COSMETICS   | 118                 | 109                | 119                      | 0                | 47                 | 0        | 0                  | 60           | 2                 | 59                     | 324            | 385            |
| ELECTROLYSIS                 | 7                   | 6                  | 1                        | 0                | 0                  | 1        | 0                  | 1            | 3                 | 6                      | 5              | 14             |
| ELECTROLYSIS FACILITIES      | 1                   | 1                  | 0                        | 0                | 0                  | 0        | 0                  | 0            | 1                 | 1                      | 1              | 3              |
| EMERGENCY MEDICAL TECH       | 45                  | 16                 | 21                       | 0                | 9                  | 24       | 0                  | 5            | 50                | 10                     | 54             | 114            |
| HEARING AID SPECIALISTS      | 36                  | 6                  | 2                        | 0                | 0                  | 0        | 0                  | 0            | 34                | 12                     | 24             | 70             |
| MARRIAGE & FAMILY THERAPISTS | 5                   | 0                  | 0                        | 0                | 3                  | 2        | 0                  | 0            | 2                 | 1                      | 5              | 8              |
| MASSAGE ESTABLISHMENTS       | 79                  | 45                 | 27                       | 5                | 4                  | 7        | 0                  | 11           | 23                | 29                     | 73             | 125            |

Practitioner Regulation Quarterly Summary • October 1, 2007 – December 31, 2007

| BOARD                       | COMPLAINTS RECEIVED | LEGALLY SUFFICIENT | INVESTIGATIONS COMPLETED | CITATIONS ISSUED | DISMISSED BY PANEL | PC FOUND | PC FOUND DISMISSED | FINAL ORDERS | CONSUMER SERVICES | INVESTIGATIVE SERVICES | LEGAL SERVICES | TOTAL SERVICES |
|-----------------------------|---------------------|--------------------|--------------------------|------------------|--------------------|----------|--------------------|--------------|-------------------|------------------------|----------------|----------------|
| MASSAGE THERAPY             | 80                  | 38                 | 46                       | 0                | 26                 | 28       | 0                  | 29           | 15                | 35                     | 150            | 200            |
| MEDICAL PHYSICISTS          | 56                  | 55                 | 1                        | 14               | 0                  | 1        | 0                  | 0            | 26                | 0                      | 3              | 29             |
| MEDICINE                    | 2,935               | 761                | 466                      | 144              | 358                | 67       | 26                 | 95           | 2,975             | 387                    | 1,325          | 4,687          |
| MENTAL HEALTH COUNSELORS    | 26                  | 14                 | 10                       | 0                | 10                 | 2        | 2                  | 7            | 3                 | 7                      | 20             | 30             |
| MIDWIFERY                   | 0                   | 0                  | 0                        | 0                | 0                  | 1        | 0                  | 0            | 0                 | 1                      | 0              | 1              |
| NATUROPATHIC MEDICINE       | 0                   | 0                  | 0                        | 0                | 0                  | 0        | 0                  | 0            | 1                 | 0                      | 0              | 1              |
| NURSING - ARNP              | 54                  | 21                 | 31                       | 3                | 15                 | 9        | 1                  | 15           | 38                | 23                     | 86             | 147            |
| NURSING - LPN               | 225                 | 134                | 157                      | 6                | 80                 | 71       | 4                  | 93           | 61                | 110                    | 391            | 562            |
| NURSING - RN                | 424                 | 240                | 204                      | 7                | 112                | 103      | 10                 | 158          | 141               | 169                    | 624            | 934            |
| NURSING HOME ADMINISTRATORS | 33                  | 4                  | 5                        | 0                | 5                  | 5        | 1                  | 1            | 29                | 4                      | 35             | 68             |
| OCCUPATIONAL THERAPY        | 209                 | 118                | 5                        | 7                | 1                  | 0        | 0                  | 1            | 188               | 1                      | 13             | 202            |
| OPTICAL ESTABLISHMENTS      | 0                   | 0                  | 0                        | 0                | 0                  | 0        | 0                  | 0            | 1                 | 0                      | 23             | 24             |
| OPTICIANRY                  | 5                   | 4                  | 2                        | 0                | 0                  | 1        | 0                  | 2            | 2                 | 3                      | 24             | 29             |
| OPTOMETRY                   | 23                  | 3                  | 0                        | 0                | 4                  | 1        | 0                  | 1            | 57                | 8                      | 16             | 81             |
| OPTOMETRY BRANCH OFFICES    | 0                   | 0                  | 0                        | 0                | 0                  | 0        | 0                  | 0            | 0                 | 0                      | 0              | 0              |
| ORTHOTISTS & PROSTHETISTS   | 5                   | 6                  | 18                       | 6                | 7                  | 11       | 0                  | 0            | 2                 | 3                      | 72             | 77             |
| OSTEOPATHIC MEDICINE        | 468                 | 119                | 41                       | 4                | 38                 | 14       | 5                  | 25           | 486               | 42                     | 109            | 637            |
| PARAMEDICS                  | 30                  | 19                 | 30                       | 0                | 12                 | 26       | 1                  | 2            | 59                | 11                     | 84             | 154            |
| PHARMACIES                  | 90                  | 53                 | 57                       | 0                | 39                 | 0        | 1                  | 5            | 14                | 93                     | 101            | 208            |

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|----------------------------|---------------------|--------------------|--------------------------|------------------|--------------------|----------|--------------------|--------------|-------------------|------------------------|----------------|----------------|
| PHARMACISTS                | 99                  | 79                 | 80                       | 65               | 43                 | 18       | 3                  | 37           | 24                | 73                     | 171            | 268            |
| PHYSICAL THERAPY           | 15                  | 10                 | 9                        | 3                | 8                  | 2        | 0                  | 2            | 6                 | 6                      | 20             | 32             |
| PHYSICIAN ASSISTANTS       | 332                 | 250                | 15                       | 23               | 22                 | 2        | 1                  | 4            | 65                | 13                     | 42             | 120            |
| PODIATRIC MEDICINE         | 165                 | 82                 | 17                       | 1                | 10                 | 5        | 1                  | 1            | 198               | 11                     | 52             | 261            |
| PSYCHOLOGY                 | 32                  | 10                 | 11                       | 1                | 9                  | 4        | 1                  | 7            | 8                 | 10                     | 37             | 55             |
| RADIOLOGIC TECHNOLOGY      | 15                  | 10                 | 14                       | 0                | 2                  | 9        | 0                  | 5            | 11                | 9                      | 33             | 53             |
| RESPIRATORY CARE           | 24                  | 15                 | 21                       | 11               | 1                  | 14       | 0                  | 3            | 23                | 4                      | 47             | 74             |
| SCHOOL PSYCHOLOGY          | 1                   | 1                  | 1                        | 0                | 2                  | 0        | 0                  | 0            | 18                | 0                      | 2              | 20             |
| SPEECH-LANGUAGE PATH/AUDIO | 4                   | 4                  | 4                        | 0                | 3                  | 0        | 0                  | 1            | 3                 | 1                      | 17             | 21             |
| TOTAL FOR ALL BOARDS       | 6,679               | 2,634              | 1,788                    | 334              | 1,044              | 520      | 80                 | 653          | 4,966             | 1,418                  | 4,953          | 11,337         |

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## Board and Council Appointments • October 1, 2007 – December 31, 2007

| Name                       | Board or Council             |
|----------------------------|------------------------------|
| Terry Karfonta             | Certified Nursing Assistants |
| Barbara Lefkowitz-Zygowsky | Certified Nursing Assistants |
| Robert Perdomo, III        | Dentistry                    |
| Sheah Rarback              | Dietetics/Nutrition Practice |
| Trina Espinola             | Medicine                     |
| Gary Winchester            | Medicine                     |
| Carolyn Moore              | Nursing Home Administrators  |
| Charles "Chad" Price       | Orthotists and Prosthetists  |
| Steven Mersch              | Orthotists and Prosthetists  |
| Ronald Gingras             | Orthotists and Prosthetists  |
| Timothy McCluney, Jr.      | Orthotists and Prosthetists  |
| Amy McBreen-Babb           | Physical Therapy Practice    |
| Madeleine Hellman          | Physical Therapy Practice    |
| Marilyn Middleton          | Physical Therapy Practice    |