Division of Medical Quality Assurance

Quarterly Management Report

THE FLORIDA DEPARTMENT OF HEALTH

THIRD QUARTER—FISCAL YEAR 2006-2007

Governor Crist Appoints Dr. Ana M. Viamonte Ros as DOH Secretary and Florida's first Surgeon General

On January 17, 2007, Governor Charlie Crist appointed Dr. Ana M. Viamonte Ros as Secretary of the Department of Health and Florida's first Surgeon General.

"Dr. Viamonte Ros' experience in family and community health care and outreach to minority populations will be a valuable asset to the department and Florida's citizens," said Governor Charlie Crist.

Dr. Viamonte Ros manages Clinical Operation Support at Armor Correctional Health Services in Coconut Creek, Florida. She is the author of numerous publications in the areas of mental health, radiology and family health.

"I am grateful for this opportunity and will work to increase awareness and support of public health initiatives in our state," said Dr. Viamonte Ros. "Public health programs are instrumental in maintaining a high quality of life for all Floridians."

Dr. Viamonte Ros completed post-graduate residencies at the Mount Sinai Medical Center in Miami Beach, the Armed Forces Institute of Pathology in Washington, D.C and Shands Hospital in Gainesville. Dr. Viamonte Ros graduated from the University of Miami, the University of Miami School of Medicine and the Harvard School of Public Health.

The Department of Health provides public health services including disease prevention, immunizations,



Dr. Ana M. Viamonte Ros

epidemic control and promotion of healthy lifestyles. The agency works in partnership with state and local offices to provide services such as food inspection, waste disposal and radiation control.

"Dr. Viamonte Ros' work interacting and coordinating with various stakeholders has given her unique insight which will help her implement sound public health policy," said Governor Crist. "She has a passion for health care and a true drive for public service."

Florida Department of Health Recognizes National Doctors' Day

The Florida Department of Health (DOH) recognized Friday, March 30, 2007 as National Doctors' Day in celebration of the nation's physicians and their dedication to the well-being of their patients, communities and country.

"On behalf of the Florida Department of Health, I would like to express my gratitude to all of the physicians who have dedicated their lives to improving the health of Floridians," DOH Secretary Ana M. Viamonte Ros, M.D., M.P.H. said. "On National Doctors' Day, Florida physicians are recognized for carrying out the DOH mission of protecting and promoting the health and safety of Floridians."

In 1991, President George Bush Sr. signed a resolution officially recognizing March 30 as a day to praise the efforts of physicians and publicly thank them for their work in patient care, research, instruction, leadership and guidance.

DOH is proud of its physicians working in public health. Aside from daily responsibilities, many of Florida's physicians provide medical care on a voluntary basis through the Volunteer Heath Care Provider Program. Established in 1992 as part of the Florida Legislature's "Access to Health Care Act," the program is designed to recruit and retain qualified volunteers in order to increase access to health care for Floridians.

Medical Quality Assurance Provides Online Audio Access to Board of Medicine Meetings

TALLAHASSEE – The Florida Department of Health (DOH) Division of Medical Quality Assurance (MQA) has made audio files of the Florida Board of Medicine meetings accessible online so anyone interested in Board meeting information may listen to Board and committee meetings at their convenience.

"We are very excited about online access to Board of Medicine meetings," DOH MQA Division Director Lucy C. Gee, M.S., said. "Floridians can take advantage of these technological advances and receive up-to-date information on the Florida Board of Medicine from their personal computers."

To access the audio files:

- Visit www.doh.state.fl.us/mga/medical
- Under "Meeting Information," click on "Meeting Minutes"
- Select link under "Medicine Audio"
- Choose meeting type and date of meeting

Agendas, meeting minutes and public documents from all Board of Medicine meetings are also available by visiting www.doh.state.fl.us/mqa/medical.

DOH Investigation Leads to Arrest in Largo

Florida Department of Health's (DOH) St. Petersburg Unlicensed Activity (ULA) Unit announced that their joint investigation with the Largo Police Department has led to the arrest of Helene Britton Urbin for the unlicensed practice of a health care profession.

Urbin owned and operated "The Terror Shop," a gothic-themed retail store without a license to be an optical establishment. Urbin sold contact lenses with patterns and colors to undercover agents. Urbin is not licensed as an optician or optometrist with the Florida Department of Health.

The ULA office works closely with many police agencies in Florida, including the Largo Police Department, to combat all types of unlicensed health care practices.

DOH has several resources to combat unlicensed activity:

- Consumers are encouraged to use DOH's Web site www.flhealthsource.com where they can conveniently view the license information of their health care practitioner.
- Complaints may be filed anonymously by completing and mailing the complaint form on the DOH Web site or calling 1-877-HALT-ULA or 1-877-425-8852.

DOH's unlicensed activity program protects Florida residents and visitors from the potentially serious and dangerous consequences of receiving medical and health care services from an unlicensed person. They investigate and refer for prosecution all unlicensed health care activity complaints and allegations. The unlicensed activity unit works in conjunction with law enforcement and the state attorney's offices to prosecute individuals practicing without a license. Unlicensed activity is a felony level criminal offense. More importantly, receiving health care from unlicensed people is dangerous and could result in injury, disease or even death.

Third Quarter ULA Statistics

To Report Unlicensed Activity call: 1-877-HALT-ULA



Quarterly Management Report

Practitioner Regulation Quarterly Summary • January 1, 2007 – March 31, 2007

BOARD	COMPLAINTS RECEIVED	LEGALLY SUFFICIENT	INVESTIGATIONS COMPLETED	CITATIONS ISSUED	DISMISSED BY PANEL	PC FOUND	PC FOUND DISMISSED	FINAL ORDERS	CONSUMER SERVICES	INVESTIGATIVE SERVICES	LEGAL SERVICES	TOTAL SERVICES
ACUPUNCTURE	13	7	4	4	0	0	0	2	6	2	14	22
ANESTHESIOLOGY ASSISTANTS	2	2	2	0	0	0	0	0	0	0	2	2
ATHLETIC TRAINERS	0	0	0	0	0	0	0	0	0	0	3	3
CERTIFIED NURSING ASST	334	250	199	20	172	53	5	4	131	131	490	752
CERTIFIED SOCIAL WORKERS	0	0	0	0	0	0	0	0	0	0	0	0
CHIROPRACTIC MEDICINE	187	144	48	40	7	29	1	10	101	36	181	318
CLINICAL LAB PERSONNEL	6	6	3	0	0	0	0	4	5	1	10	16
CLINICAL SOCIAL WORKERS	10	4	4	0	0	0	0	2	1	2	16	19
DENTAL HYGIENISTS	6	5	2	15	3	2	0	0	4	0	8	12
DENTAL LABORATORIES	0	3	3	0	0	0	0	0	0	0	14	14
DENTISTRY	276	142	101	22	87	18	4	22	167	74	255	496
DIETETICS AND NUTRITION	5	5	3	0	1	0	0	0	0	0	3	3
DRUGS, DEVICES & COSMETICS	163	196	207	0	237	0	1	60	6	71	456	533
ELECTROLYSIS	7	5	4	2	1	4	0	3	4	2	7	13
ELECTROLYSIS FACILITIES	0	1	0	0	0	0	0	0	0	0	1	1
EMERGENCY MEDICAL TECH	24	12	11	0	18	10	3	2	10	2	80	92
HEARING AID SPECIALISTS	31	14	13	0	24	0	0	0	9	5	24	38
MARRIAGE & FAMILY THERAPISTS	4	3	3	0	0	2	0	1	1	3	8	12
MASSAGE ESTABLISHMENTS	46	58	7	5	12	13	1	5	24	19	59	102

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MASSAGE THERAPY	126	149	28	11	16	29	1	18	55	45	159	259
MEDICAL PHYSICISTS	1	1	0	0	0	1	0	0	1	0	10	11
MEDICINE	2,644	991	590	97	558	133	5	63	2,609	570	1,516	4,695
MENTAL HEALTH COUNSELORS	22	11	11	0	3	1	0	5	9	9	30	48
MIDWIFERY	3	4	5	0	3	1	0	0	3	1	7	11
NATUROPATHIC MEDICINE	0	3	0	0	0	0	0	0	0	0	0	0
NURSING - ARNP	207	163	24	6	24	15	3	8	174	24	88	286
NURSING - LPN	230	171	146	14	65	83	6	46	76	118	445	639
NURSING - RN	609	387	216	21	84	137	11	62	337	139	718	1,194
NURSING HOME ADMINISTRATORS	45	12	12	0	25	10	3	3	33	5	71	109
OCCUPATIONAL THERAPY	4	1	1	0	1	0	0	0	1	4	7	12
OPTICAL ESTABLISHMENTS	10	9	4	0	0	0	0	0	3	4	17	24
OPTICIANRY	6	12	8	0	0	0	0	0	5	4	23	32
OPTOMETRY	11	7	7	0	4	4	0	2	6	3	21	30
OPTOMETRY BRANCH OFFICES	0	0	0	0	0	0	0	0	0	0	0	0
ORTHOTISTS & PROSTHETISTS	15	14	6	2	7	6	0	2	13	3	32	48
OSTEOPATHIC MEDICINE	278	191	68	48	50	18	2	14	283	42	148	473
PARAMEDICS	26	18	16	0	15	13	1	10	6	13	111	130
PHARMACIES	136	96	115	0	130	6	0	2	94	100	111	305

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PHARMACISTS	116	103	83	5	82	26	3	32	33	84	200	317
PHYSICAL THERAPY	56	44	9	0	5	3	0	0	39	7	23	69
PHYSICIAN ASSISTANTS	170	119	12	8	8	5	0	3	150	15	38	203
PODIATRIC MEDICINE	52	9	18	1	0	0	0	0	86	4	64	154
PSYCHOLOGY	30	12	13	0	0	3	0	3	11	6	51	68
RADIOLOGIC TECHNOLOGY	23	23	28	0	2	13	1	18	5	8	49	62
REFERRED NON- JURISDICTIONAL	3,994	18	6	0	5	0	0	0	1,005	5	10	1,020
RESPIRATORY CARE	14	9	11	0	6	6	0	4	10	5	29	44
SCHOOL PSYCHOLOGY	6	4	3	0	1	0	0	0	2	0	4	6
SPEECH-LANGUAGE PATH/AUDIO	5	5	18	3	5	9	0	4	4	1	24	29
TOTAL FOR ALL BOARDS	9,953	3,443	2,072	324	1,661	653	51	414	5,522	1,567	5,637	12,726

Board and Council Appointments • January 1, 2007 – March 31, 2007								
Name	Board or Council	Board Position						
Dean Ellis	Drug Wholesaler Advisory Council	Prescription Drug Wholesaler						
Linda Harvey	Electrolysis	Consumer						
John Beebe	Medicine	Consumer						
Michael Chizner	Medicine	Physician						
Onelia Lage	Medicine	Physician						
Tully Patrowicz	Medicine	Physician						
George Thomas	Medicine	Physician						
Steven Rosenberg	Physician Assistants	Physician						