

Quarterly Management Report

THE FLORIDA DEPARTMENT OF HEALTH

FOURTH QUARTER—FISCAL YEAR 2006-2007

Division of Medical Quality Assurance Participates in DOH Public Health Fair at the Capitol



Left to Right: MQA representatives Bill Parizek, John Moldstad, and Sherry Wilson along with State Surgeon General Ana Viamonte Ros at the DOH Health Fair

On April 23, 2007 from 11:00 a.m. – 2:30 p.m., the Florida Department of Health (DOH) hosted a Public Health Fair at the Capitol Building. The Fair celebrated 10 years of DOH and 118 years of public health service in Florida. The Fair highlighted State Surgeon General Ana Viamonte Ros's 3P's message of Prevention, Personal Responsibility, and Preparedness for ourselves, our families, our communities, and our state.

The Fair consisted of more than 40 displays representing programs throughout DOH, take-home

items, a cooking demonstration for emergency food preparation and a light-hearted Dance Dance Revolution competition among Florida State Legislators to promote physical fitness and healthy lifestyle initiatives.

The Division of Medical Quality Assurance participated in the Fair with a booth in the Personal Responsibility Section. Their display, brochures, and promotional items highlighted license lookup, profiling, disciplinary action reports and Unlicensed Activity.

State Surgeon General Commends Boards & Division of Medical Quality Assurance for National Recognitions

Florida Department of Health (DOH) State Surgeon General Ana M. Viamonte Ros, M.D., M.P.H., today commended the Florida Board of Chiropractic Medicine, Florida Board of Osteopathic Medicine, board members and Division of Medical Quality Assurance (MQA) employees for recent national recognitions and appointments.

“The vision of MQA is to be the nation’s leader in quality healthcare regulation, and these awards and appointments represent great strides in reaching that goal,” Viamonte Ros said. “There is no greater honor than being recognized by your national peers as the best of the best; every Floridian should be proud.”

National Board and Individual Awards:

The Florida Board of Osteopathic Medicine was recognized as the "Best of the Boards for 2007" by the Administrators in Medicine (AIM). The Board was acknowledged for its communication plan, which included an educational video aimed at increasing the number of osteopathic physicians choosing to practice in Florida.

The Florida Board of Chiropractic Medicine received the Federation of Chiropractic Licensing Boards’ (FCLB) 2007 Outstanding Board Award. The board was cited for its current initiatives in public outreach and information distribution.

Former Florida Board of Chiropractic Medicine Chair and FCLB Past President Wayne Wolfson, D.C., received FCLB’s George R. Arvidson Award for Meritorious Service for his exceptional leadership and service to public protection. This is FCLB’s highest individual honor.

MQA Investigative Services Unit Chief Tom Hannah, who currently serves on the AIM/FSMB Committee on National Medical Investigator Certification, received AIM’s outstanding investigator award.

Individual Appointments and elections:

Former Board of Osteopathic Medicine Chair Jim Andriole, D.O., was elected to the Federation of State Medical Boards (FSMB) Board of Directors, joining current members Florida Board of Medicine member Tully Patrowicz, M.D., and Florida Board of Medicine Executive Director Larry McPherson, Jr., J.D.

Board of Osteopathic Medicine Vice-chair Robert Fedor, D.O., was elected to FSMB’s Nominating Committee.

Florida Board of Chiropractic Medicine Executive Director Joe Baker, Jr., was re-elected Executive Fellow on the FCLB Board of Directors.

Florida Board of Osteopathic Medicine Executive Director Pamela King serves as vice-president of AIM.

DOH Investigation Leads to Clearwater Arrest

The Florida Department of Health's (DOH) Unlicensed Activity (ULA) Unit announced that their joint investigation with the Criminal Investigation Divisions of both the Pinellas Park and Clearwater Police Departments has led to the arrest of Martin K. Donaldson for the unlicensed practice of a healthcare profession, a third degree felony. Following the investigation, during which Donaldson administered an "audiogram" and several other hearing tests to an undercover investigator, he was arrested by the Clearwater Police Department.

Although Donaldson relinquished his license in 1985 as a hearing aid specialist, he has illegally continued to practice. The investigation found that Donaldson had been operating West Coast Hearing Aid Service, located at 5580 Park Boulevard, Pinellas Park. His most recent activity consisted of falsely presenting himself as an agent with the Florida Telecommunications Relay Inc. (FTRI). Donaldson and two other individuals who worked under him - John Alexanders, whose license as a hearing aid specialist was revoked by DOH in 1997; and Lanny Fraley, who has never been licensed by DOH as a hearing aid specialist - were entering elderly person's homes as FTRI employees to administer the free hearing tests. During these visits, they were able to obtain personal information about their victims and charge thousands of dollars for hearing aid supplies and services. Donaldson's bond is set at \$10,000. Warrants have been issued for Alexanders and Fraley, who are both currently at large.

DOH investigators report that victims of Donaldson's unlicensed activity span from as far south as Port Charlotte and as far north as Crystal River. Anyone having received services from Donaldson, Alexanders, Fraley or West Coast Hearing Aid Service should call 1-877-HALTULA.

Additionally, if you have questions or concerns regarding your services or supplies obtained from FTRI, please call 1-800-222-3448.

Fourth Quarter ULA Statistics

Complaints Received	231
Referred for Investigation	204
Investigations Completed.	172
Cease and Desists Issued	74
Referrals to Law Enforcement.	73
Arrests	63

ULA Finances - July 1, 2006 -June 30, 2007

Beginning Cash Balance	\$4,731,641
Revenues	\$1,439,544
Expenditures	\$1,107,709
Ending Cash Balance.	\$5,063,477

**To Report Unlicensed Activity call:
1-877-HALT-ULA**



Practitioner Regulation Quarterly Summary • April 1, 2007 – June 30, 2007

BOARD	COMPLAINTS RECEIVED	LEGALLY SUFFICIENT	INVESTIGATIONS COMPLETED	CITATIONS ISSUED	DISMISSED BY PANEL	PC FOUND	PC FOUND DISMISSED	FINAL ORDERS	CONSUMER SERVICES	INVESTIGATIVE SERVICES	LEGAL SERVICES	TOTAL SERVICES
ACUPUNCTURE	10	8	4	0	3	0	0	0	4	4	18	26
ANESTHESIOLOGY ASSISTANTS	0	0	0	0	0	0	0	0	0	0	2	2
ATHLETIC TRAINERS	0	0	0	0	0	0	0	1	0	0	2	2
CERTIFIED NURSING ASST	277	176	206	23	100	56	5	78	72	114	485	671
CERTIFIED SOCIAL WORKERS	1	1	0	1	0	0	0	0	0	0	0	0
CHIROPRACTIC MEDICINE	106	42	53	26	25	29	11	29	74	24	182	280
CLINICAL LAB PERSONNEL	7	4	2	1	0	0	0	0	6	3	9	18
CLINICAL SOCIAL WORKERS	18	11	5	0	1	4	0	4	6	5	18	29
DENTAL HYGIENISTS	2	3	5	0	2	1	0	2	0	5	6	11
DENTAL LABORATORIES	3	1	0	0	4	2	0	1	2	1	9	12
DENTISTRY	246	128	79	11	78	27	2	19	102	83	197	382
DIETETICS AND NUTRITION	4	5	0	0	1	0	0	0	11	0	2	13
DRUGS, DEVICES & COSMETICS	128	148	124	0	90	0	0	62	1	72	366	439
ELECTROLYSIS	1	2	3	0	2	0	1	1	1	1	5	7
ELECTROLYSIS FACILITIES	0	0	0	0	0	0	0	0	0	0	1	1
EMERGENCY MEDICAL TECH	107	45	8	0	11	13	1	19	85	17	40	142
HEARING AID SPECIALISTS	31	15	11	0	0	2	0	6	21	7	15	43
MARRIAGE & FAMILY THERAPISTS	8	8	3	0	1	0	0	0	3	3	10	16
MASSAGE ESTABLISHMENTS	62	59	25	3	9	13	0	9	24	17	67	108

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MASSAGE THERAPY	85	81	64	10	22	19	0	16	15	28	187	230
MEDICAL PHYSICISTS	0	0	0	0	0	0	0	0	1	0	3	4
MEDICINE	2,226	584	541	118	507	87	22	104	1,482	490	1,307	3,279
MENTAL HEALTH COUNSELORS	40	21	6	0	2	3	0	5	6	8	34	48
MIDWIFERY	0	0	1	0	2	0	0	0	2	1	2	5
NATUROPATHIC MEDICINE	0	0	0	0	0	0	0	0	0	0	0	0
NURSING - ARNP	54	46	44	103	19	7	0	15	32	26	95	153
NURSING - LPN	225	157	147	4	38	65	6	118	44	130	422	596
NURSING - RN	364	269	239	141	71	87	6	155	93	163	705	961
NURSING HOME ADMINISTRATORS	37	11	5	12	11	7	6	1	18	3	55	76
OCCUPATIONAL THERAPY	5	2	1	0	2	2	1	0	1	3	7	11
OPTICAL ESTABLISHMENTS	3	10	3	0	0	0	0	0	0	2	21	23
OPTICIANRY	13	13	8	2	0	0	0	1	4	0	22	26
OPTOMETRY	13	5	5	0	4	1	0	2	5	1	21	27
OPTOMETRY BRANCH OFFICES	0	0	0	0	0	0	0	0	0	0	0	0
ORTHOTISTS & PROSTHETISTS	99	92	26	16	0	0	0	0	33	5	65	103
OSTEOPATHIC MEDICINE	166	37	56	62	32	26	4	29	116	35	155	306
PARAMEDICS	44	29	20	0	8	19	3	22	24	16	96	136
PHARMACIES	113	98	78	4	93	3	1	4	16	94	103	213

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PHARMACISTS	246	222	84	5	60	28	6	41	194	56	183	433
PHYSICAL THERAPY	20	12	18	18	8	12	0	6	12	7	28	47
PHYSICIAN ASSISTANTS	233	214	23	131	14	5	0	3	83	18	46	147
PODIATRIC MEDICINE	64	12	8	0	37	12	1	1	54	7	53	114
PSYCHOLOGY	30	12	8	1	11	1	0	7	9	11	35	55
RADIOLOGIC TECHNOLOGY	25	15	16	0	8	11	0	6	10	5	40	55
REFERRED NON-JURISDICTIONAL	2,955	12	4	0	1	0	0	0	492	3	10	505
RESPIRATORY CARE	25	14	10	0	0	6	0	2	28	2	39	69
SCHOOL PSYCHOLOGY	0	0	1	2	0	2	0	0	0	1	5	6
SPEECH-LANGUAGE PATH/AUDIO	10	4	2	0	5	1	0	5	2	2	19	23
TOTAL FOR ALL BOARDS	8,106	2,628	1,946	694	1,282	551	76	774	3,188	1,473	5,192	9,853

Board and Council Appointments • April 1, 2007 – June 30, 2007

Name	Board or Council
Nilia Madan	Clinical Laboratory Personnel
Roger Bertholf	Clinical Laboratory Personnel
Pamella Seay	Clinical Laboratory Personnel
Brenda Van Der Heyden	Clinical Laboratory Personnel
Wade Winker	Dentistry
Elmira Gainey-Gates	Dentistry
Daniel Gesek	Dentistry
Barbara Kemp	Nursing
Stephen Bowen	Nursing
Lavigne Kirkpatrick	Nursing
Maria Kolb	Nursing
Joel Rose	Osteopathic Medicine
Tom Najjar	Osteopathic Medicine
Ronald Burns	Physician Assistants
Beth Pearce	Podiatric Medicine
Sherwood Weisman	Podiatric Medicine
Dennis Frisch	Podiatric Medicine