**BHH Participant Satisfaction Summary Report Template**

Completed table should include an overall analysis and summary of all Program participant satisfaction surveys completed during the quarter. Average scores should be reported as the mean of surveys scores.

|  |  |  |  |
| --- | --- | --- | --- |
| **Program Participant Satisfaction Summary Table** | | | |
| Reporting Period |  | | |
| Total number of Surveys attempted | | |  |
| Total number of surveys completed | | |  |
| **Average Program Participant Satisfaction Survey Scores** | | | |
| Behavioral Health Hub communicates with primary care practice | | |  |
| Behavioral Health Hub provides direct behavioral health services to our patients | | |  |
| Behavioral Health Hub provides case management services (e.g. referrals) | | |  |
| I am satisfied with the overall behavioral health services provided through [Behavioral Health Hub] | | |  |
| Improved access to behavioral health care services | | |  |
| Improved quality of behavioral health care services | | |  |
| Increase in primary care clinician’s ability to manage behavioral concerns | | |  |
| Improved physical health care follow-up / continuity of care | | |  |
| Decreased medical costs | | |  |
| Decreased stigma surrounding behavioral health | | |  |
| additional narrative synopsis of program participant’s overall satisfaction | |  | |

Attachment to summary:

1. Copy of completed Program Participant Satisfaction Surveys