Florida WIC Foods

July 2022

Florida Department of Health
WIC Program

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/USDA-OASCR%20P-Complaint-Form-0506-0002-0508-11-28-17Fax2Mail.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:
   U.S. Department of Agriculture
   Office of the Assistant Secretary for Civil Rights
   1400 Independence Avenue, SW
   Washington, D.C. 20250-9410; or
2. fax: (833) 256-1665 or (202) 690-7442; or
3. email: program.intake@usda.gov

This institution is an equal opportunity provider.
100% Whole Wheat Bread & Buns
16 oz. (1 lb.) loaf or package only

Allowed brands:
- Arnold “Sliced Buns” and “Sliced Hot Dog Buns”
- Lewis Bake Shop “100% Whole Wheat” and “Healthy Life 100% Whole Wheat”
- Nature’s Own “Sugar Free” and “with Honey”
- Pepperidge Farm “Swirl,” “Light Style,” “Stone Ground” and “Very Thin”
- Sara Lee
- Wonder
- Any store brand

Whole Grains

100% Whole Wheat Pasta
16 oz. (1 lb.) size only

ANY BRAND. ANY SHAPE
100% whole wheat pasta (macaroni product).

“Whole wheat flour” and/or “whole durum wheat flour” must be the only flours listed in the ingredient list.

No added vegetables, sugars, fats, oils, or salt (sodium).

100% Whole Wheat Tortillas
16 oz. (1 lb.) bag only

ANY BRAND
100% whole wheat tortillas

“Whole wheat flour” must be the only flour listed in the ingredient list.

Corn Tortillas
16 oz. (1 lb.) bag only

Allowed brands: ■ Essential Everyday ■ Best Choice ■ Food Club ■ La Real ■ Mi Panchito ■ Mission ■ Mi Tia

No taco shells or tortilla chips.

Brown Rice

ANY BRAND
14 to 16 oz. bag or box = 1 lb.
28 to 32 oz. bag or box = 2 lb.

Regular, Instant, Boil-in-Bag, Basmati, Jasmine, Short Grain, and Long Grain are allowed.

No white rice or wild rice. No added ingredients such as seasonings. No rice in jars. No frozen rice.

100% Whole Wheat Pasta
16 oz. (1 lb.) bag only

ANY BRAND
100% whole wheat pasta

“Whole wheat flour” must be the only flour listed in the ingredient list.

No added vegetables, sugars, fats, oils, or salt (sodium).

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No white rice or wild rice. No added ingredients such as seasonings. No rice in jars. No frozen rice.

Oatmeal or Oats

ANY BRAND Instant, Quick, Old Fashioned, or Rolled
16 oz. (1 lb.) OR 32 oz. (2 lb.) bag, box, or container

Allowed brands include:
- Any store brand
- Wonder
- Sara Lee
- Pace
- Nature’s Own “Sugar Free” and “with Honey”
- Life 100% Whole Wheat
- “Whole wheat flour” and/or “whole durum wheat flour”
- “Stone Ground” and “Very Thin”
- “Tasty Thin”

Bulgar or Cracked Wheat

ANY BRAND 16 oz. (1 lb.) OR 32 oz. (2 lb.) bag, box, or container

100% Fruit Juice

Children receive juice in 64 fl. oz. bottles (btl), cartons, or jugs. A gallon size (128 fl. oz.) bottle of juice will count as 2 (two) 64 fl. oz. bottles. A 16 fl. oz. can of juice concentrate can be bought instead of a 64 fl. oz. bottle.

Women receive juice in 48 fl. oz. bottles (btl) or 6-pack of 8 fl. oz. cartons. A 96 fl. oz. bottle of juice will count as 2 (two) 48 fl. oz. bottles. An 11.5 or 12 fl. oz. can of juice concentrate can be bought instead of a 64 fl. oz. bottle. Apple, Grape, Pineapple, White Grape, Pear, Cherry, and Juice Blends must be labeled as 72 mg (80%) or more vitamin C per 8 fl. oz. serving OR 120% or more vitamin C per 8 fl. oz. serving when mg of vitamin C are not listed on label. May buy juice that has added calcium or vitamin D.

No added sugar or syrup. No juice drinks, beverages, cocktails, or “light” juice. No Apple Cider or Natural Apple Juice. No Kedem.

Refrigerated Plastic Jugs or Cartons

ANY BRAND Gallon (128 fl. oz.)
- Orange
- Grapefruit: Pink, Ruby Red and White
- Tropicana 6-pack of 8 fl. oz. cartons (48 fl. oz.)
- Orange

Plastic Bottles or Jugs

ANY BRAND 48, 64, 96, and 128 fl. oz. sizes
- Apple
- Grape
- Orange
- Pineapple
- White Grape
- Grapefruit

Concentrate (frozen or shelf-stable)

ANY BRAND 11.5, 12, and 16 fl. oz. sizes
- Apple
- Grape
- Orange
- Pineapple
- White Grape
- Grapefruit

Juice Blend - Any flavor 100% Fruit Juice
9 to 36 oz. box or bag  Allowed items are only those listed.  Cereals with * contain 51% or more whole grain.  

**General Mills**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cheerios</td>
<td>* GF</td>
</tr>
<tr>
<td>MultiGrain Cheerios</td>
<td>* GF</td>
</tr>
<tr>
<td>MultiGrain Cheerios with Real Strawberries</td>
<td>* GF</td>
</tr>
<tr>
<td>Berry Berry Kix</td>
<td>*</td>
</tr>
<tr>
<td>Honey Kix</td>
<td>*</td>
</tr>
<tr>
<td>Total</td>
<td>*</td>
</tr>
<tr>
<td>Wheaties</td>
<td>*</td>
</tr>
<tr>
<td>Blueberry Chex</td>
<td>*GF</td>
</tr>
<tr>
<td>Cinnamon Chex</td>
<td>*GF</td>
</tr>
<tr>
<td>Corn Chex</td>
<td>*GF</td>
</tr>
<tr>
<td>Rice Chex</td>
<td>*GF</td>
</tr>
<tr>
<td>Wheat Chex</td>
<td>*</td>
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**Kellogg’s**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Bran Complete Wheat Flakes</td>
<td>*</td>
</tr>
<tr>
<td>Corn Flakes</td>
<td></td>
</tr>
<tr>
<td>Cinnamon Corn Flakes</td>
<td></td>
</tr>
<tr>
<td>Crispix</td>
<td></td>
</tr>
<tr>
<td>Special K Original</td>
<td></td>
</tr>
<tr>
<td>Special K Banana</td>
<td></td>
</tr>
<tr>
<td>Special K Protein Original Multi-Grain</td>
<td>*</td>
</tr>
<tr>
<td>Special K Protein Honey Almond Ancient Grains</td>
<td>*</td>
</tr>
<tr>
<td>Rice Krispies</td>
<td></td>
</tr>
</tbody>
</table>

**Post**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Great Grains:</td>
<td></td>
</tr>
<tr>
<td>Banana Nut Crunch</td>
<td></td>
</tr>
<tr>
<td>Crunchy Pecan</td>
<td></td>
</tr>
<tr>
<td>Grape-Nuts</td>
<td>*</td>
</tr>
<tr>
<td>Grape-Nuts Flakes</td>
<td>*</td>
</tr>
<tr>
<td>Honey Bunches of Oats:  Honey Roasted</td>
<td></td>
</tr>
<tr>
<td>with Almonds</td>
<td></td>
</tr>
<tr>
<td>Honey Nut</td>
<td></td>
</tr>
<tr>
<td>Oatmeal Squares:</td>
<td></td>
</tr>
<tr>
<td>Brown Sugar</td>
<td>*</td>
</tr>
<tr>
<td>Cinnamon</td>
<td>*</td>
</tr>
<tr>
<td>Golden Maple</td>
<td>*</td>
</tr>
<tr>
<td>Honey Nut</td>
<td>*</td>
</tr>
</tbody>
</table>

**Quaker**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Instant Grits</td>
<td></td>
</tr>
<tr>
<td>Original</td>
<td></td>
</tr>
<tr>
<td>Oatmeal</td>
<td></td>
</tr>
<tr>
<td>Brown Sugar</td>
<td>*</td>
</tr>
<tr>
<td>Cinnamon</td>
<td>*</td>
</tr>
<tr>
<td>Golden Maple</td>
<td>*</td>
</tr>
<tr>
<td>Honey Nut</td>
<td>*</td>
</tr>
</tbody>
</table>

**Malt O Meal**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hot Wheat Original</td>
<td></td>
</tr>
<tr>
<td>Farina Original</td>
<td></td>
</tr>
</tbody>
</table>

**Jim Dandy**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Iron Fortified</td>
<td></td>
</tr>
</tbody>
</table>

**Any Store Brand or Ralston Foods Brand of the following:**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bran Flakes</td>
<td>*</td>
</tr>
<tr>
<td>Corn Flakes</td>
<td></td>
</tr>
<tr>
<td>Corn Squares, Biscuits, Crisps, or Bites</td>
<td></td>
</tr>
<tr>
<td>Crisp Rice/Crispy Rice</td>
<td></td>
</tr>
<tr>
<td>Crispy Hexagons (Corn &amp; Rice)</td>
<td></td>
</tr>
<tr>
<td>Essentially You/Toasted Rice</td>
<td></td>
</tr>
<tr>
<td>Frosted Shredded Wheat/Frosted Wheat</td>
<td>*</td>
</tr>
<tr>
<td>Instant Grits – Original/Regular</td>
<td></td>
</tr>
<tr>
<td>Instant Oatmeal – Original/Regular (11.8 oz.)</td>
<td></td>
</tr>
<tr>
<td>Strawberry Frosted Shredded Wheat:</td>
<td>*</td>
</tr>
<tr>
<td>MultiGrain Flakes</td>
<td></td>
</tr>
<tr>
<td>MultiGrain Medley, Tasteeos, Spins, or Toasted Cereal</td>
<td>*</td>
</tr>
<tr>
<td>Nutty Nuggets/Crunchy Nuggets/Crunchy Wheat</td>
<td>*</td>
</tr>
<tr>
<td>Oat Crunch/Oat Wise/Oat Squares/Lively Oats</td>
<td></td>
</tr>
<tr>
<td>Oats &amp; More with Almonds/Almonds &amp; Oats</td>
<td></td>
</tr>
<tr>
<td>Oats &amp; More with Honey/Honey &amp; Oats</td>
<td></td>
</tr>
<tr>
<td>Rice Squares, Biscuits, Crisps, or Pockets</td>
<td></td>
</tr>
<tr>
<td>Toasted Oats/Tasteeos/Toasted Oat Spins/Happy O’s</td>
<td>*</td>
</tr>
<tr>
<td>Wheat Flakes</td>
<td></td>
</tr>
<tr>
<td>Wheat Squares, Biscuits, or Crisps</td>
<td>*</td>
</tr>
</tbody>
</table>

**Cream of Rice**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cream of Rice:</td>
<td></td>
</tr>
<tr>
<td>Stove Top &amp; Instant</td>
<td>*GF</td>
</tr>
<tr>
<td>Stove Top &amp; Instant</td>
<td></td>
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</tbody>
</table>

**Cream of Wheat**

<table>
<thead>
<tr>
<th>Cereal Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cream of Wheat:</td>
<td></td>
</tr>
<tr>
<td>Whole Grain</td>
<td></td>
</tr>
<tr>
<td>2½ minute, 1 minute &amp; Instant</td>
<td></td>
</tr>
</tbody>
</table>
**Milk**

**ANY BRAND**

Your shopping list will state the allowed fat level, quantity, size, and type of milk that you may purchase.

- No goat’s milk, nut milk, rice milk, or other grain milks.
- No flavored milk, kefir, or buttermilk.

**Whole Milk** (for children 1 year of age)

- 1% Lowfat or Fat Free Milk (for women and children 2 years of age and older)

**2% Reduced Fat Milk** (under special circumstances for women and children)

**Refrigerated Milk**

- Gallon = gal
- Half gallon = hgl
- Quart = qt
- 2 pack of gallon size = 2 gal

The following types of milk may only be purchased when listed on the shopping list:

- **Evaporated Milk**
  - 12 fl. oz. can evaporated milk (whole)
  - 12 fl. oz. can fat free evaporated milk (skim)
  - No filled milk. No “2% lowfat” evaporated milk.

- **Nonfat Dry Milk**
  - 3.2 oz. pouch makes 1 quart = 0.25 gal
  - 9.6 oz. container makes 3 quarts = 0.75 gal
  - 16 oz. box makes 5 quarts = 1.25 gal
  - 25.6 oz. box/pouch makes 8 quarts = 2.00 gal
  - 32 oz. box makes 10 quarts = 2.50 gal
  - 64 oz. box makes 20 quarts = 5.00 gal

- **Lactose Free Milk**
  - Half gallon = 0.50 gal
  - 96 fl. oz. = 0.75 gal
  - Quart = 0.25 gal

- **UHT Milk**
  - Quart = qt

**Soy Milk or Soy Beverage**

Allowed refrigerated brands:

- 8th Continent Original - half-gallon
- 8th Continent Vanilla - half-gallon
- Great Value Original - half-gallon
- Silk Original - 64 fl. oz. or 32 fl. oz.

Allowed shelf-stable brands:

- Silk Original - 32 fl. oz.
- Half gallon (64 fl. oz.) or 2 quarts = 1 hgl
- 2 pack of half gallon size = 2 hgl
- 1 quart (32 fl. oz.) = 0.5 hgl

**Cheese**

**ANY BRAND**

8 oz. or 16 oz. (1 lb.) package slices, shredded, block, round, string, or cubes of cheeses listed below. Whole milk, part skim, reduced fat, lowfat, and any blends of the cheeses listed below are allowed. Non-smoked and smoked cheeses are allowed.

- **American Deluxe**
- **Cheddar** - mild, medium, sharp & extra sharp
- **Colby**
- **Colby Jack**
- **Cheddar Jack**
- **Monterey Jack**
- **Muenster**
- **Provolone**
- **Swiss**
- **Mozzarella**
- **Mozzarella Cheddar**
- **Mozzarella Provolone**

No cheese product or cheese food. No individually-wrapped slices. No other sizes, flavors, or varieties. No cheese with added ingredients such as Pepper Jack. No imported cheese. No fat free cheese.

**Organic products are not allowed with any WIC purchases except when buying Fruits and Vegetables and Baby Foods.**

When added sugar or syrup is not allowed, this includes: sugar, sucrose, corn syrup, high-fructose corn syrup, maltose, dextrose, honey, and maple syrup. When added artificial sweeteners are not allowed, they include: Splenda®, NutraSweet®, Equal®, aspartame, saccharin, sucralose, and acesulfame-K.
### Baby Foods

**Regular** and **Organic** brands of baby cereals and baby meats:
Beech-Nut, Earth's Best, and Gerber.

**Regular** and **Organic** brands of baby fruits and vegetables:
Beech-Nut, Earth's Best, Happy Baby, Once Upon A Farm, Parent's Choice, Pic Select Fresh, Tippy Toes, and Wild Harvest.

#### Baby Cereal
8 oz. or 16 oz. container.
- Barley
- Oatmeal
- Rice
- Whole Wheat

No added ingredients such as fruit, formula, yogurt, or DHA.

#### Baby Fruits and Vegetables
Baby fruits, vegetables, or fruit & vegetable combinations in only these sizes:
- **Jar**: 4 oz.
  - Package: 8 oz. with two 4 oz. containers
  - Package: 4 oz. with two 2 oz. containers
  - May buy 12, 32, 64, and 128 oz. packages.

**No pouches.** No added ingredients such as DHA, sugars, starches, salt, sodium, meat, poultry, cereal, noodles, rice, yogurt, raisins, granola, oatmeal, chia, quinoa, or amaranth. No desserts, dinners, or casseroles. No toddler foods.

You can buy your baby fruits and vegetables with any combination of packages or jars that add up to the total ounces (oz) you receive per month. Here are some examples of how to buy:

- **64 oz.** = 16 - 4 oz. jars/packages OR 8 - 8 oz. packages
- **128 oz.** = 32 - 4 oz. jars/packages OR 16 - 8 oz. packages
- **256 oz.** = 64 - 4 oz. jars/packages OR 32 - 8 oz. packages

#### Baby Meats
For breastfed babies who receive no formula from WIC.

- **2.5 oz jar**
  - May buy 10 and 30 oz. packages.
  - Beef & Beef Broth/Gravy
  - Chicken & Chicken Broth/Gravy
  - Ham & Ham Gravy
  - Turkey & Turkey Broth/Gravy
  - No meat sticks.

### Yogurt

**ANY BRAND, ANY FLAVOR** including Greek Yogurt

**Whole Milk Yogurt** (for children 1 year of age)

**Nonfat or Lowfat Yogurt (0 to 2% fat)** (for women and children 2 years of age and older)

For each “tub” on shopping list, these sizes may be purchased:
- one 32 oz. (2 lb.) tub OR
- one 32 oz. (2 lb.) package with eight 4 oz. servings OR
- two 16 oz. (1 lb.) packages with four 4 oz. servings

No yogurt with more than 40 grams total sugars per 1 cup (8 oz.) serving, 30 grams total sugars per 3/4 cup (6 oz.) serving, or 20 grams total sugars per 4 oz. serving. No yogurt with artificial sweeteners or stevia—many of these yogurts are called “LIGHT” yogurt. No smoothies.

### Beans

For each bag of beans on your EBT card, you can buy either a 16 oz. bag of dry beans OR 4 (four) 15 to 16 oz. cans of beans.

Each can of beans counts as 0.25 bag.

- 1.00 bag = 4 cans
- 0.50 bag = 2 cans
- 0.75 bag = 3 cans
- 0.25 bag = 1 can

Examples of beans include, but are not limited to: black beans, blackeye peas, cannellini beans, garbanzo beans (chickpeas), great northern beans, kidney beans, lentils, lima beans, navy beans, pink beans, pinto beans, pigeon peas, red beans, soybeans, split peas, and white beans.

### Eggs

1 dozen (doz) white chicken eggs in
- **large** OR **extra large** OR **jumbo**

Half dozen size may be purchased.

No specialty or low cholesterol eggs. No brown eggs.

### Peanut Butter

**ANY BRAND**

- Creamy, Crunchy, Chunky, Extra Crunchy, Smooth, Super Chunk, or Natural

- No spreads, whipped, or reduced fat.

- No Peter Pan Plus, Jif Omega 3, or Simply Jif.

- No Natural Jif, Peter Pan, or Skippy (these are spreads).

- No added artificial sweeteners, honey, marshmallow, chocolate, or jelly.

### Light Tuna, Pink Salmon, Mackerel & Sardines

For women who are fully breastfeeding or pregnant with more than one baby.

**ANY BRAND**

- Any size up to 30 oz. in cans or pouches

- May be packed in oil, water, sauces, and flavorings.

- **Light Tuna**
- **Mackerel** - Atlantic, Pacific Chub, or Jack
- **Pink Salmon**
- **Sardines**

- No white, Albacore, or yellow fin tuna.

- No sockeye, red, or coho salmon.

### Dry Beans

16 oz. (1 lb.) bag only

**ANY BRAND** is allowed.

No smaller sizes. No flavored, seasoned, gourmet, or soup mixes.

### Canned Beans

15 to 16 oz. can only

**ANY BRAND** is allowed. May be with salt or reduced sodium. May have added sugar, syrup, or dextrose.

No canned green peas, green beans, wax beans, or snap beans.

No soups. No chili beans, seasoned beans, refried beans, or baked beans. No added meat, fat, oil, or artificial sweeteners.
At the store, always have:
1. Your WIC EBT card
2. The Florida WIC Foods pamphlet
3. The WIC EBT shopping list
4. Most recent store receipt from a WIC EBT purchase

At the bottom of the store receipt you will see how much food is left on your card for the current month.

WIC EBT Customer Service
1.866.629.1095
FloridaWIC.org

Call the toll-free number or visit the website:
- If you lose your WIC EBT card
- If you forget your 4-digit secret PIN
- If you do not know what foods are available on your WIC EBT card
- If your card won’t work
- If you have other questions

Florida Department of Health
WIC Program
1.800.342.3556

- Cashiers must honor all store or manufacturer promotions such as buy one, get one free; buy one, get one at a reduced price; manufacturer cents-off coupons; and store savings card or customer reward card presented by the WIC customer.

- WIC customers may never receive cash refunds, gift cards, change, rain checks, or IOUs in exchange for a WIC EBT card or food/formula obtained with a WIC EBT card. WIC customers are not to exchange foods obtained with a WIC EBT card, except for exchanges of an identical item when the original item is defective, spoiled, or outdated. Baby formula purchased with a WIC EBT card may not be exchanged for another brand or type of formula. Formula can only be exchanged for a different brand or type at the WIC office. WIC customers can be taken off of the WIC program for selling WIC foods or trying to get a cash refund for WIC foods. This includes selling on eBay, Craigslist, other websites or in person.

EXAMPLE
Bottom of Store Receipt from WIC Purchase

<table>
<thead>
<tr>
<th>QTY</th>
<th>UNITS</th>
<th>DESCRIPTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.00 lb</td>
<td>Cheese - 8 or 16 oz</td>
<td></td>
</tr>
<tr>
<td>2.00 doz</td>
<td>Eggs</td>
<td></td>
</tr>
<tr>
<td>72.00 oz</td>
<td>Breakfast Cereal</td>
<td></td>
</tr>
<tr>
<td>2.00 jar</td>
<td>Peanut Butter</td>
<td></td>
</tr>
<tr>
<td>2.00 lb</td>
<td>Whole Grains</td>
<td></td>
</tr>
<tr>
<td>4.00 gal</td>
<td>1% or Fat Free Milk</td>
<td></td>
</tr>
<tr>
<td>4.00</td>
<td>Juice64oz (128 oz=2)</td>
<td></td>
</tr>
<tr>
<td>12.00</td>
<td>$$$ Fruits + Vegetables</td>
<td></td>
</tr>
</tbody>
</table>

**** CARDHOLDER COPY ****

Smart Shopping with your WIC EBT Card

EBT stands for Electronic Benefits Transfer. EBT is a simple, secure, and convenient way to buy your WIC foods. All of the foods for your family will be together on one card. There will be a begin date and end date to buy your family’s food each month. You can choose how little or how much you want to buy each time you go grocery shopping with your WIC EBT card. Make sure you buy all of the foods on your shopping list within the allowed dates. Benefits will be in your food account at 12:00 midnight on the beginning date and will expire at 12:00 midnight on the ending date.

In the WIC Office

You will receive your WIC EBT card. To use your new EBT card, you will need to have a 4-digit secret code called a PIN which stands for Personal Identification Number. WIC staff will give you information about how to set up your PIN. When choosing a PIN, choose 4 numbers that are easy for you to remember, but hard for someone else to figure out. Don't use the same number, like 1111, or a sequence of numbers, like 1234, for your PIN. Keep your PIN a secret.

You will receive a Florida WIC EBT Shopping List. The shopping list shows all of your family’s WIC foods for each month.

You will receive a list of stores where you can use your WIC EBT card.

In the Check-Out Line

- Give the cashier any coupons.
- Some stores may tell you to separate your WIC foods from other foods.
- Then the cashier will tell you when to swipe your EBT card and when to enter your PIN. Note: Once you swipe your card and select “yes,” the transaction cannot be canceled or voided.
- The cashier will then give you a receipt.
- The receipt will tell you what foods you bought with your WIC EBT card and what foods you have left on your card.

Returning to the WIC Office

- Keep your WIC EBT card and bring it with you each time you come to the WIC office.
- You will get your WIC foods for each month put on the same card.

Take Care of your WIC EBT Card

- DO NOT write your PIN on your card.
- DO NOT keep your PIN in your purse or wallet.
- DO NOT give your PIN to anyone that you do not want to use your card.
- DO NOT bend your card.
- DO NOT place your card in direct sunlight, such as on a car’s dashboard.
- Keep your card safe and clean.
- Keep your card away from items such as magnets, cell phones, TVs, and microwaves.

What should I do if my card is lost or stolen?

Call Customer Service at 1.866.629.1095. Then you will need to contact your local WIC office about getting a replacement card. If you lose your card, the card will no longer be able to be used even if you find it later.

What if I enter the wrong PIN?

If the correct PIN is not entered by the third try, your PIN will be locked to prevent someone from guessing your PIN and getting your food benefits. Your account will unlock after midnight. After that you will get one more try to enter your PIN correctly. If locked out again, call 1.866.629.1095.

What should I do if someone finds out my PIN?

If someone has your PIN who should not have it, immediately call Customer Service at 1.866.629.1095 and change your PIN.

How will I know my food account balance?

The receipt from every purchase shows the balance, so the easiest way to know your account balance is to check the amount of approved foods remaining before you shop.

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How will I know my food account balance?

The receipt from every purchase shows the balance, so the easiest way to know your account balance is to keep your receipt. If you don't have your last receipt, get your balance from Customer Service at 1.866.629.1095 or go to the WIC EBT website at FloridaWIC.org or from a WIC EBT Point-of-Sale (POS) machine. You should always check the amount of approved foods remaining before you shop.