

**FLORIDA COORDINATING COUNCIL
FOR THE DEAF AND HARD OF HEARING
Quarterly Meeting
Sarasota, Florida**

Friday, November 16, 2018
8:00 a.m.

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>> KAREN GOLDBERG: Good morning! Good morning. Good morning. It's time to start. This is Karen Goldberg, Chair for the Florida Coordinating Council for the Deaf and Hard of Hearing. We're getting ready to start day number two of the November meeting. The date is November 16, 2018. And we're going to be starting with our call to order and roll call. I'm going to start with Darlene.

>> DEBBE HAGNER: Darlene, go ahead and state your name.

>> DARLENE LAIBL-CROWE: This is Darlene. I am from Palatka, and I am on the Council for as an individual who is deaf-blind.

>> DEBBE HAGNER: Good morning. My name is Debbe Hagner. I represent HLAA Florida and Gulf Coast.

>> GLENNA ASHTON: Good morning! I'm Glenna Ashton, representing Florida Association of the Deaf.

>> GINA HALLIBURTON: Good morning. This is Gina Halliburton representing the Florida Registry of Interpreters For the Deaf.

>> KAREN GOLDBERG: Good morning. This is Karen Goldberg representing Hearing Loss Association of America, Florida State Board.

>> CHRIS LITTLEWOOD: Good morning. This is Chris Littlewood. I represent the Association for late deafened adults. I live in Seminole, Florida and work for St. Petersburg College.

>> CINDY SIMON: Good morning, everyone. Cindy Simon representing audiologists.

>> MEGAN CALLAHAN: Good morning. Megan Callahan, Florida Department of Health.

Also a reminder, that whenever you check out, to get a copy of your hotel receipt and sign it for me so I can put it with your travel documents.

>> KAREN GOLDBERG: And do we have anyone on the phone who is joining us or on the chat line? And no one on the phone. And we'd like to welcome our interpreters this morning, Kristin Tompkins, Marlene Amber Musco. We have a new person. Oh, that is Brooke? Brooke Remines. Hi. Welcome. And welcome to our CART provider, Tammy Milcowitz. And technical support, Lashay Lewis. Good morning to all of you.

Are there any announcements? Any at all? Any -- okay. Debbe.

>> DEBBE HAGNER: I just want to read one thing that I received. I invited HLAA Sarasota. I personally sent e-mails to Ann Taylor, who's the president, different people who live in the area, even sent notices to HLAA Sun City Center, and Gulf Coast, Tampa, all of them, about the meeting, and I received one e-mail saying that, from one person, said I have attended two of those meetings in the past. I found them long and boring. Because they are not focused on any real programs or projects. A lot of political talk, talk, talk. Only 30 minutes at the end of the outsiders to address the remaining Board members. I never got the impression that any meaningful ideas, suggestions were ever considered except to add to the minutes to give an impression something was happening. Is FCCDHH actually doing anything that HLAA should be supporting, or would they seriously consider any collaborations with HLAA, and what initiatives should HLAA voice at this event.

>> KAREN GOLDBERG: Thank you, Debbe. Maybe we could open up that comment for discussion and see if anyone has any thoughts or ideas. We always welcome public feedback.

>> GLENNA ASHTON: Remember, we had discussed the idea of hosting our own expo, deaf related things are represented, and we tried to get an answer from Shay whether we're allowed to do that and how we can fund it and all that. We never really got a straight answer about that. Only that it would be complicated. But that's one way, you know, if we -- there are expos, but they're all separate. My idea is that we bring them all together, we have a huge variety of people at the expo. So that's something that's reasonable, if it becomes an annual event, maybe. That's something we will have to call Shay and get a straight answer, you know, how can we do it. That's one.

The other one would be maybe send out a call to action to -- I know we're supposed to represent our organizations and go back and report to them, but maybe we could send out a call to action, hey, this bill is coming up, it's the legislature, call to support or oppose this bill. And like text to 911 call to action, please call the county and that kind of thing to get people involved and make them aware of things that they can do. That's the only two ideas I have so far.

>> KAREN GOLDBERG: Yes. Thank you, Glenna. Chris.

>> CHRIS LITTLEWOOD: First of all, I've always loved Glenna's idea about having an expo and different events. Obviously we have to get the State Department of Health support behind that to take care of the venue or the extra time for us to do that. We need to continue to push for that, and we talk about one big event or one thing to get behind, that is actually it. As far as an e-mail from Sarasota HLAA, my first instinct to say is shame on them, and really because Sarasota HLAA is one of the largest HLAA chapters in the country, and I hear more complaints out of them than anything as far as to help us. We all represent our organizations, but we have to be involved, and I go back to the saying, be the change that you want to see, and if they were here and they were helping us or coming up with ideas of what they wanted to get behind, but to say you don't do any one thing, but nobody shows up at the meeting, you blasted all the same things you did, Debbe. Valerie Stafford-Mallis, she did the same thing. The public announcements, they went to countless people. And I'm just really so sad to see that we don't have more people come to public comments.

One thing I was thinking about yesterday that I would suggest is in the public comment, instead of just the advertising that we're having our quarterly meeting, and this is where, and then when we say the general content discussed, and blah, blah, blah, blah, blah, that's the boring part. What we need to advertise is who our speaker is, because generally at a quarterly meeting, we have at least one speaker that's teaching something, and the person is teaching something is teaching to the Council, and we are usually the people that need to learn it the least. It's usually the constituents or the people that we represent that need to see it. So, like, if we have, you know, a speaker that comes to talk to us about the Helen Keller Institute, or a speaker that comes to talk to us about audiology or anything like that, we need to make sure that that's on the public announcement, and people know to come and see that, and then right after that, then we have the public comment because then they see the training session, and then it may spark ideas in their head and they might want to talk about something.

Again, I joined this Council eight years ago -- ten years ago, or whatever, because I was amazed. I came to a Council meeting in Miami and I was amazed at the number of people and public comments. And that's been going down and down and down, and I'm really disappointed to see that.

>> DEBBE HAGNER: I just want to say, would it make a difference if we put it in the newspaper.

>> KAREN GOLDBERG: Right. Put what in the newspaper, the.

>> DEBBE HAGNER: The announcement.

>> KAREN GOLDBERG: I don't think so, but let's take that in a second. Cindy first, and then Darlene.

>> CINDY SIMON: Obviously they didn't spend a lot of time at the meeting because if they said only half an hour at the end, we typically give two hours, and we've had people take up every second of that two hours, depending on where we are. Also, if it's a topic not of interest to that group, but to another group, and so they are bored with it, which goes back to why we have to say what we have accomplished, what we're

pushing, text 911. These should be of concern to everybody. But you can't necessarily -- and to say, you know, like call to action, support this, support that, not everybody may agree on supporting it the way it is. I don't think we can get political on something like that, but something for the well-being, text 911, the driver's license thing, we have done, and it may not be of interest to them, but if they want someone to pay for their hearing aid, we can't do that for them. So once they start going into half an hour for public comment, you know that something's going on.

>> KAREN GOLDBERG: Thank you. Darlene.

>> DARLENE LAIBL-CROWE: Are you going to respond to this person, advising him or her that we are an advisory council, and that we can't actually do something except share information, or give some resources so that they can contact them or contact them ourselves and let them know. But also, the newspaper, I've tried to do it here in Sarasota on their newspaper, and they didn't have a public notice like my newspaper does at home, so they wanted to charge for an advertisement, so that was hard. But I make an effort to distribute the announcement, by e-mail, my Facebook, and I ask everybody to share, and they share, and then what Chris was saying about at the beginning to announce the main attraction, which is -- I would also suggest putting on there that they -- we love to see them, but they can also access it by phone, because in order for them to realize that there's a phone, they need to read on further down. So we can put all that at the top, after the Florida Coordinating Council header, the presenter, the ways that you can contact, the day, and then the rest of the stuff. So I think that is a good idea what Chris was saying, to put it all at the beginning so that they can put their eyes on it.

>> KAREN GOLDBERG: Thank you, Darlene. Glenna, you had another.

>> GLENNA ASHTON: Another idea. Maybe before we are able to do expos, maybe we can do -- because the agenda is flexible. It's not set in stone. We could do whatever we want pretty much with the agenda. Maybe after February, maybe have like an organization day where we invite the president or officers or whatever of all the different organizations, and each organization can get up and explain about their organization and activities, and be like a one-day, you know, promotion of the organization themselves, and then we can have people to put on a show, whatever, to promote their organization. Maybe we could do that at one of the meetings.

>> CINDY SIMON: I love that.

>> GLENNA ASHTON: And that could lead to the expo and they get to meet each other or something.

>> KAREN GOLDBERG: Thank you, Glenna. That's a good idea. Chris had another comment.

>> CHRIS LITTLEWOOD: I was just going to say, Darlene is absolutely right. We need to respond to this person. If we do not respond to this person, then everything that they're saying in their e-mail is true. So we need to, as a Council, respond to this letter. The only thing that I would suggest is that we avoid saying what we cannot do and focus on what we can do, and invite them to come to the meeting and talk about

what we can change, talk about what our plans are. Glenna's idea for the expo. The idea of having a speaker or training session right before public comment so people don't think that they're coming for nothing, and a reminder that they can also, even if they don't want to drive to wherever we are, they can call in and make a comment on the phone.

>> KAREN GOLDBERG: Thank you very much. I'd like to say something. This is Karen. I'm oftentimes taken aback by overwhelming negative feedback that doesn't -- that is not balanced, and it makes me wonder if there's a secondary agenda for the person making that comment. If that person from HLAA is in a leadership position for HLAA, I wonder how much of that negativity permeates into that chapter, and did they even consider opening it up, this meeting, the announcement to the other people in the HLAA chapter. Sometimes people will focus on negativity and be a part of the problem instead of part of the solution, and I always find that very disappointing.

A couple of things that I wanted to say about that. I absolutely agree with what everyone has shared about opening up these meetings and making sure that people are aware that they can come. I think it's important to educate our organizations that we represent what the Florida Coordinating Council is and what it is not. Okay? It's not another organization for the Deaf that does their own, you know, types of programming and service and support groups. It's not that. Our goal is to coordinate the different agencies so that there's more of a sense of unity. And when you have a lot of naysayers, that kind of tears down that objective. So I would encourage people to come and take a part of their Florida Coordinating Council for the Deaf and Hard of Hearing. Just because there are two representatives from HLAA does not mean we don't want to hear from other people in HLAA. If that individual is not pleased with where the Council is going, why not apply for appointment as the HLAA rep so that they can have a voice in where it goes. But they may find that there are some limitations because we're created by the statutes to be a coordinating and advisory council, not to be another HLAA or FAD organization. So Darlene had her hand up.

>> DARLENE LAIBL-CROWE: I would suggest, at the beginning of the meeting, to emphasize that we are an advisory, and we treasure the voice, and we listen to them, and we can only do what we can to support by reporting and conveying information.

>> KAREN GOLDBERG: Thank you. Debbe, you had your hand up.

>> DEBBE HAGNER: Yeah. There was another organization, FAD, had expressed that what does the council do? It's all talk. And I'm trying to say, well, you need to come to -- and it's just very hard to convince these people how important it is.

>> KAREN GOLDBERG: Okay. Thank you.

>> DEBBE HAGNER: You know, the public view of us does not sound very good, and, you know, it's concerns me a lot.

>> KAREN GOLDBERG: Well, I think education is the first piece in all of that. Okay. So Chris had another comment.

>> CHRIS LITTLEWOOD: First question is to Debbe. Could you please forward that

e-mail to Megan so we can all see the letter, or the e-mail.

>> DEBBE HAGNER: She already has it.

>> MEGAN CALLAHAN: I don't --

>> DEBBE HAGNER: Okay. I'll send it again.

>> MEGAN CALLAHAN: I think originally when we were discussing it was during the EMO Committee meeting and you put it in the CART chat. I don't think you ever e-mailed it to me.

>> DEBBE HAGNER: I'll send it right now.

>> CHRIS LITTLEWOOD: Okay. Also, I stand by my previous statements that, you know, we need to make sure that we get people involved in the different ways that we've already spoke of. When we talk about being an advisory council, my question to everybody here is who are we advising.

>> KAREN GOLDBERG: The legislature.

>> CHRIS LITTLEWOOD: Are we.

>> KAREN GOLDBERG: We're supposed to. That's what we do when we go up and meet with them.

>> CHRIS LITTLEWOOD: But we need to be doing that on a very regular basis.

>> KAREN GOLDBERG: We do. Every year we meet with the legislature.

>> GLENNA ASHTON: That's why I say we need to -- visit legislatures. As an individual. Well, no, as the Council, we can advise if the bill -- there's actual information in the bill. Sometimes they'll say, for example, we can tell them, don't say hearing impaired, say deaf and hard of hearing, so things like that, we can advise them on the bill, so we're allowed to do that. But yet, even if you don't feel like going physically, you can e-mail them regularly. The sad thing is that you have to e-mail each one individually. You can't do like a group e-mail and send it. You have to go in their page and e-mail, but at least you can type up a letter, and then you go to each page, e-mail, and you can just copy, paste and send it. So sitting home, we could at least e-mail the legislature and say hi, blah, blah, blah. And sometimes legislators have home in their area, you can go there and get some free food, mingle, whatever.

>> KAREN GOLDBERG: Okay. Thank you very much. Darlene.

>> DARLENE LAIBL-CROWE: I would recommend when we do the biennial report and give it to the legislators, we can also put a note that if they need an electronic copy, that we can send it to them by e-mail. Because I know when I presented it to the House of Representatives, Bobby Payne, he asked for the electronic version. It was so much easier for him to just go through it that way.

>> GLENNA ASHTON: Yeah. That was mentioned last year, they want that so you could save it and share with other people. The report is sent to the governor and our legislators. They print, what, like 500 of them, or whatever, but all legislators get it in their office. Whether anybody reads them or not, I don't know, but when we go to visit the legislators, we print another copy to give it to them again. So the governor, legislators, supreme court all get a copy of the report.

>> KAREN GOLDBERG: Very good. Very good. Thank you. Okay. So I think that we've all generated some wonderful ideas. I think the piece that people are not as clear about in the community is what a coordinating and advisory body or council does. And I'm wondering if people have ideas on how we can better educate our agencies that we represent. Yes, Darlene.

>> DARLENE LAIBL-CROWE: I know we had discussed one time to contact the local government in the areas that we were going to meet in and invite them to attend our meeting. And I think -- I thought that was a great idea. But I feel like that we need to mention public comment and maybe come in and meet and greet with some refreshments right before the public comments, so kind of encourage them to come in after the presentation or after the public comment, and that would be great, because I think the next time we're going to be in Pensacola, right.

>> GLENNA ASHTON: I thought February was Tallahassee.

>> DARLENE LAIBL-CROWE: Oh, we're going to be in Tallahassee. Well, then we can invite the local government there, the county, the city, all the legislators, whoever is going to be there, invite them and tell them we're going to be there, and we would like to get them to come and visit, and we can get to know them as well.

>> KAREN GOLDBERG: Thank you. You know what, Darlene, I think that's actually a really good idea, and I wonder if maybe we need to talk about changing our agenda a little bit so that when they do show up it's much more pertinent to what we want to convey to the local community about what we do.

>> GLENNA ASHTON: Free food always helps.

>> KAREN GOLDBERG: Free food, for sure.

>> GLENNA ASHTON: Food served.

>> KAREN GOLDBERG: Well, I think, you know, sometimes, when I attended the meeting before I was appointed, it felt a little bit like a long -- I wasn't sure -- also, I didn't have a copy of the agenda so I didn't quite know where things were going, why this topic was being discussed as opposed to other topics, so it didn't seem very compact. So in our agenda, we have like an hour and a half for this, and then an hour and a half down the road, we're going to have a topic on this. If we're going to invite the public to come in -- I mean, they can be here for the whole time, but if we wanted to have the local government come in at a certain time, we want to power pack that certain time with information. Any ideas on how we would do that? I mean, I personally think it would be a good time to hear from every single agency on the Council with details and how -- almost like you know how I say well, you know, I'm Karen Goldberg, I represent

HAAA Florida State Board, or State Association, and this is what we're doing in the State Association, and what we're adding to the Council and what we feel we need from the Council, or what we're hoping for. I don't know. Something like that. I'm brainstorming. Let's hear Gina's ideas.

>> GINA HALLIBURTON: At the Mayor's Disability Council in Jacksonville, what they do is they have what they call a three-minute round, and every agency or leader has three minutes to present themselves, what they're doing, what help they need, et cetera, and there's really very -- it's very good because everybody got a chance to talk. The DOH was there, and it gave them more time because they weren't at the table. But everybody at the table went around and said I am this, this is what we do, this is where we're going. Just have all the round-table that day.

>> KAREN GOLDBERG: Yeah. I agree. Darlene.

>> DARLENE LAIBL-CROWE: I would suggest that we do our homework about the area just to get an idea of what kind of organizations are within the area. Maybe they have some statistics, deaf and hard of hearing and deaf-blind within the area, and just kind of let them know that we are interested in their area, and we're there to listen of how we can better serve.

>> KAREN GOLDBERG: That's a good idea. That's a good idea. I can tell you that the next meeting we're having, the homework on that local area is that it is the capital of our state, so there's lots of people to invite.

>> DARLENE LAIBL-CROWE: But you have to also remember that there's a city there and there's a county, so each of them have different businesses.

>> KAREN GOLDBERG: You're right. You're right.

>> DARLENE LAIBL-CROWE: And we have to focus on those as well, so --

>> KAREN GOLDBERG: You're right. So I think actually maybe the Tallahassee meeting is the next meeting to try maybe a power pack first thing in the morning. I don't know why I'm stuck on that phrase, "Power pack," it just feels right, power pack. Yes. I'm sorry, Chris first, and then Cindy.

>> CHRIS LITTLEWOOD: First of all, as far as people know exactly what we're speaking about. I know in the past, I don't know if it's being done right now, but I know in the past, on our public announcements, it said if you want to see the full agenda, go to the website and it's posted on the website. So in a lot of cases, that's on the person that wants to view it, where they need to go to the website and get the information, and they can see exactly what we're going to be talking about for the day and a half.

The second thing I was thinking about is, again, the letter that was sent to Debbe, and I make a motion that that be submitted to official public comments, because I think that's very important for it to be on record as a public comment.

>> KAREN GOLDBERG: I agree.

>> GLENNA ASHTON: Second.

>> DEBBE HAGNER: Second.

>> KAREN GOLDBERG: Oh, we made a motion. Okay. I think it already is on public record, because this is a public hearing. All right. Cindy.

>> CINDY SIMON: So if we go back, was anyone here when Joan and Chris were talking about the origins of the Council? I know I gave out that excerpt a couple years -- a few years ago when I was on there, and one of the suggestions were these round tables. Maybe, especially since we're going to be in Tallahassee, if we can get either ourselves or the other representatives from the organizations, we can do a speed dating thing. Do you know what speed dating is? So one person stays there and you keep going round Robin. So you have the different legislators, but the different people either on this Council or representatives of the organization, every three minutes you move to another table so you get to explain the issues, and they get to understand it. It was suggested to do these round tables at that time, and maybe something like that would give a broader view. You can start out with an introductory thing. Like you said, this whole power pack, and then really make it power packed and do something like this so they get to meet the different constituents and see what goes on.

>> KAREN GOLDBERG: Thank you, Cindy. I think that's an interesting idea. I just think it may be problematic with the Florida statute and the Sunshine Laws that you really can't break it down into smaller groups.

>> CINDY SIMON: Oh, okay.

>> KAREN GOLDBERG: That's the only thing.

>> CINDY SIMON: That's fine.

>> KAREN GOLDBERG: But I think maybe having that power pack when we go around and really hit on each of our agencies' issues and how we come together. I think that's the main thing is how we come together.

>> CHRIS LITTLEWOOD: There's a motion on the floor.

>> DEBBE HAGNER: There's a motion on the floor.

>> KAREN GOLDBERG: What's the motion.

>> DEBBE HAGNER: The motion is to -- repeat it.

>> CHRIS LITTLEWOOD: Submit the e-mail that Debbe received to official public comment.

>> KAREN GOLDBERG: She seconded. It's already been passed.

>> CINDY SIMON: No, it didn't vote.

>> KAREN GOLDBERG: Oh, I'm sorry. Please state your motion again. Chris.

>> CHRIS LITTLEWOOD: The motion is to submit the e-mail that Debbe received about the Coordinating Council from an HLAA member to official public comment to the Council.

>> KAREN GOLDBERG: And second. Glenna has seconded it. All in favor. So it has passed. I think my understanding was that it already is public comment because you read it this morning, so what is -- I'm not sure what was not public, or listed in the record, because it already was.

Okay. So we had finished with Cindy had given that idea about the round tables, but may be problematic with the Sunshine Laws. Yes, Glenna.

>> GLENNA ASHTON: Remember that in Tallahassee, we'll be visiting legislators on Wednesday, and when you only have one day, it's pretty packed. Seeing how much we got done in one day yesterday, we don't really have that much left today, except the reports, I'm wondering if we could do visit to legislators all day Wednesday with I think three of us, Debbe, me and Karen, and then Thursday all day, maybe make a point of inviting organizations -- state organizations, Tallahassee, that could help the Council or have influence on deaf and hard of hearing citizens, and then maybe Friday morning do more legislator visits, and more people can go visit Friday morning, because the Council is here already, and we leave Friday afternoon.

>> KAREN GOLDBERG: Gosh, I think that's a good idea. Maybe we can -- let's talk about it. I just think once you're inside those buildings, it's hard to kind of -- I don't know, I'm afraid that it's going to go way late in the afternoon. But I'm not sure. I mean, just thinking off the top of my head. Or is there any way to get more people for the Wednesday? I think that's a funding issue.

>> MEGAN CALLAHAN: I don't think it was so much a funding issue as I believe we brought this up at the last meeting. We wanted to keep it like three or four people because of the amount of things that are going to be going on that Wednesday with all the meetings. I know that you guys, I think you had four people last year go and you had barely any time between meetings because y'all scheduled so much. I know that there was a reason we said we were going to keep it to three or four people.

The other issue that I'm thinking of, though, is that the hotel contract right now is already in the works for February meeting, and we've already requested the three rooms for Tuesday night, so I'm not sure how easy that would be to change once everything --

>> GLENNA ASHTON: What I'm thinking, we keep it the same, but the other people that show up for the Council meeting Thursday, you know, we tend to have in the past had a meeting Friday morning. I'm suggesting instead of more meetings Friday morning, use that time for the other people who didn't come on Wednesday to go visit the legislators in the morning. I know that with some people, that would be tough with the travel thing, but some people could do it Friday morning. And the scheduling on Wednesday is hard because they won't make appointments until two weeks, one week before. They will not make. Because they wait to see what the committee schedule is, and they don't do the committee schedule until two weeks or one week before, so many times it's last minute. So I try to schedule it so we have time in between, but

sometimes it's tough, but it's not really a problem because we can start out as a group and then we can split. The three of us have done it last year. So we can split so we can actually do three meeting at the same time. So I'm not worried about that.

>> KAREN GOLDBERG: I just want to jump in. I'm not in favor of the Friday. I think it changes the structure of the Florida Coordinating Council meetings, and I'm not comfortable with that in terms of not having the meeting on Friday. Cindy.

>> CINDY SIMON: In terms of that, that is actually permissible, and has been done. For a while, we went to a one-day meeting, and it's at the pleasure of the chair. So if you felt we can do everything in the one day that has actually been done before, where we only had a one-day meeting, and it's -- there's nothing against it, and I think if you read what we have, it's up to the chair to decide how much time we need.

>> KAREN GOLDBERG: I would recommend that instead of us going there and running around Friday morning, that that -- maybe the Friday morning is the time for the power pack and have them come in.

>> GLENNA ASHTON: I just thought probably Friday morning would probably not be good, you're right. The legislators go home for the weekend.

>> KAREN GOLDBERG: But maybe they might want to grab a bagel and coffee before they go. Yes, Gina.

>> GINA HALLIBURTON: I just want to clarify something. If I read it correctly in the minutes for August, I was supposed to be going to those meetings. If that's changed, I need to know because I do have to take off work, and I've already made those arrangements, so I need clarity. Okay.

>> KAREN GOLDBERG: Darlene.

>> DARLENE LAIBL-CROWE: I'm trying to keep up without the CART. What I was thinking that we have the one-day meeting, try to get it all in there, and then on Friday morning, we can begin a meeting and do a talk about the day before and then have, you know, the meet and greet, or whatever it is, at 9:00, or something like that, and that way we can also have the public comment at that time and give us some leeway.

>> KAREN GOLDBERG: I'm actually -- I really like that idea a lot. Have them come to us. Anybody else have a comment? Now, there was a question on the floor about who's on the list for the legislative meetings, and I'm wondering if there's any way to open up that conversation again. Gina asked is she supposed to be part of that? I don't know that there's a supposed to be because it's volunteer. I go. I enjoy that. I enjoy meeting with legislators, so that's the reason why I've been volunteering to go, and I get, you know, kind of a, what is it, I enjoy it. I just -- I get a little charge out of just sitting with legislators and explaining, you know, something I'm passionate about, and I've had wonderful conversations as a result. I really have met people who say, gosh, you know what, legislators who say I'm hard of hearing myself, or I've got a family member or I know people in my community, and, you know, what's available, and I think somebody in South Florida, the legislator in South Florida, in your area, Glenna.

>> GLENNA ASHTON: Matt, the firefighter himself. So I've tried to get him a couple of times already.

>> KAREN GOLDBERG: It was a different gentleman, and he was hard of hearing as well, and we had a great conversation. I think this is when we split up. But you came back to meet him.

>> GLENNA ASHTON: He wanted me to come meet him.

>> KAREN GOLDBERG: Yes. Because it was your area. I think it was like Mark something, Acosta. Anyway, we'll look it up. But if you get really excited because you can see that you're connecting with this person and that they're connecting with you and that you're furthering the cause for deaf and hard of hearing and deaf-blind in the State of Florida. So maybe we can discuss and revisit if we have the funds to have more people go. And see what we can come up with with the hotel, if that is the case. Gina, would you like to be a part of that.

>> GINA HALLIBURTON: No, I was just going by what the minutes said. When I read the minutes, I said oh, wow, okay. And so I'm just wanting clarity of that change then I would need to know that. That's all. And it's perfectly okay.

>> MEGAN CALLAHAN: I'm looking back in the CART transcript right now from the last meeting, so I'll let you know who we said, because I know it was three people. I wrote down that we needed three additional rooms that Tuesday night, and I know that it was Karen, and I'm pretty sure Glenna, too. I'm trying to think of who the third person was.

>> KAREN GOLDBERG: I think Debbe, normally. And also, but do we have to keep it at three? That's what I'm saying. Like, would Chris want to be a part of that, or Cindy.

>> CHRIS LITTLEWOOD: Sorry. I was multitasking, doing other e-mails, so I missed that part of the conversation.

>> KAREN GOLDBERG: I was saying would you like to be a part of the legislator meetings that we do on the Wednesday before the Thursday, Friday meeting in February.

>> CHRIS LITTLEWOOD: I was thinking of that and right now I really can't commit to that because February is a busy planning month for a grant that I'm working on, so I can't do that.

>> KAREN GOLDBERG: All right. But there are certainly opportunities. Darlene said it's something she's interested in.

>> DEBBE HAGNER: Are you interested in visiting the legislators.

>> DARLENE LAIBL-CROWE: Yes, I would, but I'm not sure, I -- if I don't have some help, I get nervous.

>> KAREN GOLDBERG: Well, accommodations are something that are to be

provided, regardless. Yes, Chris.

>> CHRIS LITTLEWOOD: I will say I really do want to do it, so if I can clear my plate enough to do it, I will let Megan know as soon as possible so that I can be a part of that.

>> KAREN GOLDBERG: Great. Wonderful. Yes, Megan.

>> MEGAN CALLAHAN: Okay. I'm reading over the CART transcript now from August 10th, discussing the legislative visits, and it was mentioned to remember to add a couple rooms to the hotel. That's how it got started. So getting to -- I was asking how many rooms we would need, and Karen said there's three or four people. And Glenna mentioned there are four, maybe Gina. And Karen said Gina, right. Glenna mentioned three or four people, so we'll arrive on Tuesday night, do visits on Wednesday. And then Debbe said if it's an issue with money, then the two of them can go, but if it's not, and they want more support, I'll go. So that's where the three came from.

>> KAREN GOLDBERG: Yeah. I think that we've been concerned about can we afford more. If we can, I would like to see who was interested and not exclude anyone from our group to have that role or that opportunity. We certainly have enough appointments, because you have to schedule them so tightly packed, and then they run behind, so now you're behind for the other one, and you're going to miss it. We had to split up, and it was actually great. And then we had an interpreter and the interpreter went with you guys, and then I just met -- I had a list of people, and I started running room to room to room.

>> GLENNA ASHTON: And we have the talking points paper.

>> KAREN GOLDBERG: We have the talking points printed out. With the bills that are coming up.

>> GLENNA ASHTON: File the talking points.

>> KAREN GOLDBERG: Glenna, with the bills that are coming up.

>> GLENNA ASHTON: They starting in January or March.

>> KAREN GOLDBERG: I don't know. You might be March because of the --

>> GLENNA ASHTON: The committees will start -- wait. The 2019 is on -- if they start in January, the committees are already have been meeting, and there's bills being filed so we can check to see if there's any bills that we can address like we did last year. If it starts in March, the committees are still meeting before March anyway, so we can check to see what bills are being submitted to committees. Last year there was like five different bills. All have died, by the way. So --

>> KAREN GOLDBERG: Okay. Thank you. Somebody else have another comment.

>> CINDY SIMON: I will check my schedule. Room might not be an issue because it might be one of those things, trying to get to Tallahassee where I have to take the

6 a.m. flight, and then just go right there.

>> KAREN GOLDBERG: All right. Fair enough.

>> CINDY SIMON: I'll let you know.

>> KAREN GOLDBERG: And then anybody that is not in attendance today that we think of that might be interested? Like Debra.

>> GLENNA ASHTON: You could send out an e-mail to the entire Council.

>> KAREN GOLDBERG: All right.

>> GLENNA ASHTON: Through Megan.

>> KAREN GOLDBERG: Let's do that. And give it a deadline on when you absolutely need to know.

>> MEGAN CALLAHAN: Monday.

>> KAREN GOLDBERG: At noon today. You need to know in an hour if you're going to be going. All right. Let me go ahead and confirm that I will be there.

>> GLENNA ASHTON: I will be there.

>> KAREN GOLDBERG: Debbe.

>> DEBBE HAGNER: Is there room, and money is not too --

>> MEGAN CALLAHAN: We already have three rooms for that Tuesday night, so three people are already guaranteed. I just need to know if anyone else is planning to attend so I can reach out to the travel coordinator and let them know before the contract is finalized that we're going to need more rooms, and also to see -- to, I guess, see what the budget -- how much it would cost if we had five people attend, or, you know, things like that.

>> KAREN GOLDBERG: Okay. Do we have more discussion on this point? Really, really fruitful discussion here. Starting with the comment, and then moving into legislature.

>> DEBBE HAGNER: I just wanted to share that I did attend -- sat in for the TASA, and I have handouts of their meeting if anyone's interested. I was the only one that was basically questioning things that were brought up. Interesting, about the money, how much spent, so all this is their copies from their last meeting is here, their PowerPoint presentation from FTRI is here if anyone's interested.

>> KAREN GOLDBERG: Can you give a synopsis of what was discussed.

>> DEBBE HAGNER: They just explained about how much money, different equipment that was distributed to the deaf and hard of hearing, how some of it had gone

down, how they need to -- basically we need to change the FCC rules for the name for the TTY is no longer used, and that to allow new equipment for cell phones, but we have to change the --

>> GLENNA ASHTON: The last meeting, I had brought up that FTRI said that now is a good time to write a bill to change it, but no, they can't do it, we, the organization, has to do it. Council can't do it. We have to reach out. I told FAD that we could do that, but as far as I know, none of us are experienced at writing bills, so the only thing I could think of is to look at other states that have that. I mentioned at the last meeting that Council can follow up, getting back to our organization and trying to get them, the organization, to appoint people to work on a bill. That shows action.

>> KAREN GOLDBERG: Yes, Chris.

>> CHRIS LITTLEWOOD: I agree. We do need a new bill. When I was on the TASA Committee, the public service commission is not going to move on anything until that 1990s law is changed. It's really unfortunate because other states have been willing to work with the committee to offer things related to wireless and updated technology, and our statute specifically states using updated technology, even though it does also prohibit the use of cell phone. But it does not prohibit the use of wireless. But the interpretation of the Legal Council of PSC said that's not the case.

So the other thing I wanted to mention is just so everybody knows, the FCC just lowered the reimbursement for IPCTS. So that means, you know, organizations like Hamilton Relay or Inner Caption or Sorenson through Caption Call, they get a reduced reimbursement per minute for captioned telephone services, and that's really problematic, especially for myself, my organization, for ALDA, people that are late-deafened that want to still use the telephone, you can use caption telephone because it makes it harder for the service providers to provide the same service.

We are addressing this nationally. As far as writing a bill, our chapter is very small. I don't have extensive experience doing that myself. I can try to reach out to our legal counsel nationally. We do have a great attorney, actually a couple of attorneys that work for ALDA, work with ALDA, and see what may be possible. But I just wanted to update you all on that. And Debbe, thank you so much for being involved with TASA. It's so important for this Council.

>> KAREN GOLDBERG: Yes. Thank you, Debbe. I'm going to go with Darlene first, and then Glenna.

>> DARLENE LAIBL-CROWE: Now, the Public Service Commission, is that also under FCC? Do you know.

>> CHRIS LITTLEWOOD: PSC -- this is Chris -- wait a second. This is Chris. The PSC is a state organization, the Public Service Commission, that's a state organization, and they do not directly work with the FCC. Some of the regulation comes from the FCC, but they don't work for the FCC.

>> DARLENE LAIBL-CROWE: The reason why I was asking is I know that either a year or two ago, the FCC developed a Disabilities Advisory Council and I was

wondering if it's possible that we could write a letter to that council to determine what would be the best way to approach this. I'm not sure where I'm getting that, but I'm just trying to see how we can reach out to others within the FCC and the PSC so that we can determine how we can help in helping the FTRI and other. I know that we could probably reach out to the other states and determine how they're doing it. Maybe we can team up with the other states to write a letter to advise the disability advisory council so they could turn around and advise the FCC, PSC, this and that. Am I making sense.

>> KAREN GOLDBERG: Yes, you are. Thank you very much. Glenna now.

>> GLENNA ASHTON: Maybe Chris Wagner could help write the bill? Or he's too busy.

>> CHRIS LITTLEWOOD: I'm only laughing because Chris is so busy with a lot of what he does. The amazing things that he does. And we've discussed things like this for years and years and years.

>> GLENNA ASHTON: I just realized that would probably be a conflict of interest because of where he works, so forget that.

>> CHRIS LITTLEWOOD: Right.

>> GLENNA ASHTON: I think another reason for saying it's a good time to write the bill is because land line is going to be phased out by 2020, so it's going to be all digital, wireless. That's it. So the people that still have land lines will be hanging on to them, but by 2020, they're going to force everybody to change to digital. That's what AT&T told me, because I tried to keep mine. Taking them away, taking them away. So you call for a new service package, or whatever, they're going to force you to change it to digital. So don't ask for new phone service. That's what they told me, and I heard it two, three times already. 2020.

>> KAREN GOLDBERG: Okay. Thank you. Yes, Chris.

>> GLENNA ASHTON: That's their plan. Whether it will really happen or not...

>> CHRIS LITTLEWOOD: We really need a champion for our services that works for the legislature. Just one. We've had it years past. I can't remember the name, Harnell, or something like that, one of the legislators in the State of Florida who's no longer a legislator, but we need somebody that is willing to tackle these services and the best way to do that is continue to -- right. I said, yeah, champion. And the best way to do that is to continue to educate the legislators, and hope somebody jumps on board with us and helps us work through this. And you're right, there is deadlines for this. TTYs are being phased out. We're going to realtime text, no more TTYs. So those are things that are very important for our services for the future.

>> KAREN GOLDBERG: Thank you. Gina first, and then Glenna.

>> GINA HALLIBURTON: I want to say the gentleman that Darlene brought to a meeting a couple of times ago, James Wagner, she said he's no longer in the

legislature, but he was really, really very supportive of our Council. He contacted and talked about the things we discussed, and stated how he wanted to get behind some of the things that we were trying to do because we could not. Sam Wagner. He was with Bobby Payne, or representing them. It was a few meetings ago. Does anybody remember that.

>> DARLENE LAIBL-CROWE: That was in November. Sam Wagner came to the meeting on behalf of Bobby Payne, and he's actually no longer with Bobby. He's moved on to be a lobbyist, and I can send you his contact information if anybody wants it. I'll send it to Megan.

>> KAREN GOLDBERG: Glenna.

>> GLENNA ASHTON: The past champions that we had, they helped pass several bills way back with Steven Wise from St. Augustine area. He helped to pass a lot of bills, and he was not a legislator anymore, and we never found anybody. I'm thinking to look for a champion would be somebody that's from an area that has a lot of deaf people, like St. Augustine would be a good one. A lot of deaf people, plus the school. Tampa area, a lot of deaf people plus the VRS and the colleges there. South Florida, especially Boynton Beach was a lot of deaf people, so I'm thinking to look for legislators in those areas where they can't help but be, oh, there's a lot of deaf people around here, so maybe start with those people, so who lives in Tampa area, who lives in Jacksonville, St. Augustine area, and South Florida area.

>> KAREN GOLDBERG: Okay. Megan and then Cecil's on the line and we'll have him --

>> MEGAN CALLAHAN: This is on behalf of Cecil.

>> KAREN GOLDBERG: Oh, Megan on behalf of Cecil.

>> MEGAN CALLAHAN: So Cecil said where are FAD, HLAA, ALDA, FDBA in this effort? And he said if each of those organizations sends a representative to a meeting, they can accomplish writing a bill and all agree to advocate with legislators.

>> KAREN GOLDBERG: Excellent idea. Thoughts.

>> GLENNA ASHTON: Can the Council host a meeting of all the representatives, where they at least send a person ready to work on a bill? I mean, we can help with the logistics, but the organization will pay for the expenses? Can we do that like host a hotel room, have a contract, but the organization pays for all the expenses.

>> MEGAN CALLAHAN: You mean for all of them to meet up to discuss writing a bill.

>> GLENNA ASHTON: If we get each organization to send somebody ready to actually write a bill, can we help to host a meeting room.

>> MEGAN CALLAHAN: That might be a question for John, unless Cindy knows the answer, but I would say no because I would think that maybe that's aiding in writing the bill, and lobbying, and it -- I don't think --

>> KAREN GOLDBERG: Yeah. I think that may be outside the scope of the Council. Cindy, were you going to add that, too.

>> CINDY SIMON: I was going to.

>> KAREN GOLDBERG: Going to add that. Okay. Before we go further into this discussion, I wanted to announce that I need to step out for a little bit, and Gina is going to take over, and I'll be here for a couple more minutes, but I just want to make sure that it doesn't come as a surprise that I stepped out. Okay. Any other discussion in this regard.

>> MARY HODGES: Good morning. This is Mary. Just wanted to let everybody know that I was on the call.

>> KAREN GOLDBERG: Good morning, Mary. And welcome. We're happy to have you here. Along with Cecil, who's on the chat line. Anybody else who's joining us? Megan.

>> MEGAN CALLAHAN: John is hoping to get into the meeting a little later. He had some complications this morning.

>> KAREN GOLDBERG: So perhaps we could ask him at that time.

>> MEGAN CALLAHAN: Right.

>> KAREN GOLDBERG: So very good discussions. Any other discussions before we break, and then really launch into the biennial report.

>> CINDY SIMON: So if it's okay with you, I have a friend who used to be high power and write grants and stuff like that, I'm going to contact her. She doesn't work. She's at home. She's disabled, basically, but she's an audiologist by trade, and has done all kinds of other political things. She's an awesome writer, and I'm going to see if it's something that she could help with.

>> KAREN GOLDBERG: That's very nice for offering.

>> CINDY SIMON: She does this stuff for nothing.

>> KAREN GOLDBERG: We also had two visitors at our last meeting in Palm Beach county that also are very active in the area, and in writing different proposals. They may also be resources. Because they're specifically in deaf and hard-of-hearing specialty world.

>> GLENNA ASHTON: That's the two deaf service center kind of thing.

>> KAREN GOLDBERG: Right. Right.

>> CINDY SIMON: I can call Peggy if you want, see if she has something.

>> GINA HALLIBURTON: Anybody else have any suggestions on wrapping up this part of our meeting? Before break.

>> GLENNA ASHTON: Actually, I'm ready for a break now.

>> GINA HALLIBURTON: Is everybody ready for your break now? Okay. Yes? Passed. Okay. Ten minutes. We're on break.

[Break].

>> GINA HALLIBURTON: The meeting is resuming. Ten minutes is over! Okay. Okay. So we're going to pick up here. I have one quick question for Debbe, if possible. The gentleman that we put in public record, are you able to ask him for specific things that he noticed, or is that --

>> DEBBE HAGNER: I did not answer him at all. I wasn't too sure exactly what I was authorized to do or anything, so I just shared it with the Council first. I thought that was most important.

>> GINA HALLIBURTON: Okay. Thank you. It is important. And I think that we will follow up on that and get some clarity. Now it's time for the fun part. The biennial report. And everybody had their opportunities to kind of look at what they wanted to insert into the report. Question. Do you guys need to put it back up on the big screen, or can you just talk it out? What's more comfortable for everybody?

>> MEGAN CALLAHAN: I'm fine putting it up there, but I feel like we didn't really use it yesterday up on the big screen, but whatever.

>> GINA HALLIBURTON: Okay. So everybody's going to follow along with their hard copy. Correct? Does anybody want to volunteer to start? Go ahead, Glenna.

>> GLENNA ASHTON: Remember, we have to read the report so Darlene can hear it. So I'll start. My area was healthcare. I immediately e-mailed Tyler James, my former student at UF, and he had come to speak at the Council, explain his dissertation survey, and he sent me some information. He's still working on the survey, and he sent me some articles, and I forwarded it to Karen and Megan for sharing. I also, last night, when I couldn't sleep and was tossing and turning, I thought of two more names, Dr. Mike McKay and Dr. Poorna Kushalnagar. Dr. Poorna, she's a doctor at the university, and she runs the Deaf Health Communication and Quality of Life Center. She has written tons and tons and tons of articles, it's just amazing. So it's going to take me some time to look through it, see if there's any facts we can use.

I'm also planning to e-mail her because she -- when she was doing a survey, she traveled around the country and went to lots of different conferences, and I met her at two different conferences here in Florida, so I'm hoping maybe she can give me a breakdown for Florida, so we'll see what happens with that. So those are the ones that I can follow up on.

Sadly, a lot of them, the articles and information, they skimmed over quickly. A lot of them didn't really have statistics. They're really hard to come by.

>> GINA HALLIBURTON: That's good. Thank you. Debbe.

>> DEBBE HAGNER: Did you read all the messages in chat from Cecil.

>> GINA HALLIBURTON: I was just coming online to tell -- was waiting for Glenna to have Debbe or Megan if you would check the chat because my computer just went down. Thank you.

>> DEBBE HAGNER: Okay. Cecil wrote, Megan, I just sent you an e-mail draft points and comments for the biennial report ED and employment.

>> MEGAN CALLAHAN: I just forwarded those.

>> DEBBE HAGNER: And then he said those ideas add to what I have at the time, may make a minor change in the draft, in the final draft.

>> DARLENE LAIBL-CROWE: Talking about Mary, right.

>> DEBBE HAGNER: No. I'm talking about Cecil. Cecil says that.

>> DARLENE LAIBL-CROWE: Oh, okay. I know you said my name.

>> GINA HALLIBURTON: Thank you, Debbe.

I have a question. How does everybody want to -- how do you want to capture all this input, because Karen said you're supposed to leave with a strong final draft before we leave today. How are we going to do that if everybody has their stuff they're sending to Megan and get it in usable format. What's the best way to do that.

>> MEGAN CALLAHAN: I've been forwarding all of the e-mails that I get, especially regarding the report, I've been forwarding them as soon as I see them. That's really all I can do. And then once we can sit and compile all the information, all that stuff, but for right now, I've been forwarding all the information.

>> GINA HALLIBURTON: So then you want us to look at this information that's forwarded and then discuss what each person submitted, or how do we get it all in one place? That's not going to be -- that's going to be very difficult. And before I go on, Cecil said he's here if anybody has any questions about what he submitted. Glenna.

>> GLENNA ASHTON: We have to remember we need time for publication and proofreading, and when I did the 2017 report, it took a month to do that, and we need to have it ready before February meeting, so we need to have it ready, like, the latest by the end of January. Preferably middle of January. So it seems that we all were assigned an area. We have to go home and commit to researching and a deadline of December 15 to send it all in, what areas we have, and then Karen's going to have to put it all together just like I did with the past report. The writing itself, not too bad because we're only doing tweaking, just getting statistics, the pictures. And once we get the statistics, that's easy to just plug in, and pictures. It's impossible to do a final

report. It doesn't work. Chris tried that. I tried that, you know, we have to do homework and send it all in.

Megan, didn't you set up a One Drive to put all the stuff in?

>> GINA HALLIBURTON: Okay, Megan -- oh, okay. Then Cecil was about to say the same thing, and I was about to ask, this is Gina, that you could call a special meeting of the executive meetings to review the draft for the report and finalize it. So if we kept to the deadline that Glenna's suggesting, December 15, and then have a special meeting -- he corrected, a special meeting of the Council or delegate to the executive meeting to handle all the final edits, which is exactly what Glenna said. Megan and then Chris.

>> MEGAN CALLAHAN: There's also the Biennial Report Committee. Don't forget that. So we could have a conference call with the Biennial Report Committee after everything is due. So, what, December 15th. Let me look at what day that is. That's a Saturday. So if we make the deadline December 14th by close of business, we could have a Biennial Report Committee call on December 17th. So that gives a weekend to --

>> GINA HALLIBURTON: For everybody to review.

>> MEGAN CALLAHAN: Right. If they haven't been reviewing the drafts, things like that. I'm hoping that people would -- everyone would get their things in before the deadline, so then there's more time to review, but that way, you know, December 17th or 18th, we can really start hammering out all the details.

>> GINA HALLIBURTON: Chris.

>> CHRIS LITTLEWOOD: My question is what is the program office role in writing or formatting the report? Because in the past, we've submitted the information that goes into the report. We provided edits and information, but it's the program office that creates the report. So how is that happening now.

>> GINA HALLIBURTON: Glenna.

>> GLENNA ASHTON: When I did the 2017, it took a month back and forth, back and forth, and the biggest problem was that because we wanted it tri-fold and pictures, the Department can't print that, and we went to an outside publisher, and there was more problems with the outside publisher than doing the proofreading in house. So I -- at least a month for that, which is why we need to finish it by middle of December, then we have a month of getting an actual copy by January, so it's ready to go in February.

>> GINA HALLIBURTON: So let's recap. We're going to look at having everyone's information in by December 14th, and then a tentative teleconference of the Biennial Committee by December 17th, and that should give us our final draft to submit for the people who do the layouts and the programming. Is that correct? And then Cindy has a thought.

>> CINDY SIMON: So if we're using someone outside the department, do we have to put out for bids now for printing this in the format that we have? Back, way back, when

I was in that position, we had to put out for bids and we got bids on who was going to set it and print it. So if someone's going to do that, A, do we need to put out for bids, and B, if we do and pick one, is there a difference between just printing it, or them helping with the layout on that.

>> GINA HALLIBURTON: Megan.

>> MEGAN CALLAHAN: I planned on reaching out to Joyce and Shay on getting a quote for that. I know the last report it didn't seem to take too long to get quotes and find the company that we went with. However, the company only printed and did it in the format that we wanted, not edit. And I don't really know if we have any vendors that would provide editing services as well as formatting services in our database, but I can ask. I mean, I can tell them to look for that if that's what you all want.

>> GINA HALLIBURTON: Chris.

>> CHRIS LITTLEWOOD: That was the reason for my question, part of what Cindy said. And one thing I want to point out or remind is the last biennial report was very late, and we want to avoid that happening because we've got new legislators, new governor, and we want to get our report in on time. And have it ready to be printed.

>> GINA HALLIBURTON: Glenna, I'm going to draw on your experience. Is the deadlines that we've stated, meaning getting it in by December 14th, finalizing it by telecon on December 17th, to go to the printer, would that give us enough time for everybody to be comfortable with the legislative business.

>> GLENNA ASHTON: Yes.

>> GINA HALLIBURTON: Glenna is saying yes. Okay. All right. Then that's what we'll kind of work towards. Darlene, did you have a question.

>> DARLENE LAIBL-CROWE: I was just going to -- do we need to make a motion to have the deadline December the 14th so that they can get it on the 17th? Are we going to do an approval meeting, as Cecil recommended, that everybody can approve it before it goes to print, like in January, maybe the first week.

>> GINA HALLIBURTON: The approval meeting that you're referencing that Cecil brought up is the December 17th.

>> DARLENE LAIBL-CROWE: Oh, okay.

>> GINA HALLIBURTON: That's December 17th. Everybody has their input in by the 14th. Everyone reviews it over the weekend to see if it makes sense, and then on the 17th, we all kind of finalize it for print. Are you saying no, Glenna? Hold on, Cindy.

>> GLENNA ASHTON: December 7th will be all the information in. And from the 7th to the 14th is the Biennial Report Committee would write a draft, and then we send it out to the committee and they have to respond -- Council, and they have to respond immediately yea or nay on the report, and then the 17th will be the final revision, and then back to the Council for final approval, and we have it all finished by December

20th, and that will give us a month to get it published.

>> GINA HALLIBURTON: Okay. Cindy.

>> CINDY SIMON: You know, I hate -- don't all yell at me. I think that if you're just gathering information, we can have it by December 1st. I'm sorry. But people won't submit it by the 1st, and then we're going to get on them to please submit it. It's going to take another week to harass them and see who gets it, so I suggest doing the 1st, and also if we do get it, it gives more time for thoughtful writing than being in a rush. And you know what, we all have time off over Thanksgiving, so for those of us giving finals and grading exams, but we'll find a way to get through that. I would recommend saying by December 1st to have any information in.

>> GLENNA ASHTON: I made it like 7th because of Thanksgiving week when people aren't going to do much during Thanksgiving week. The kids home all week, whatever. But I'm fine with December 1st.

>> GINA HALLIBURTON: Chris.

>> CHRIS LITTLEWOOD: We have another business week after Thanksgiving, so I really agree with the December 1st deadline. Also keep in mind really everything that we should have for the report, we should have -- we should be further along now, so I'm concerned with what we have available for creating or updating the report now. And I'm personally not a fan of just regurgitating the last biennial report. I think we need to be moving more stuff around and doing things a lot differently. So hopefully that will come out in the next -- the Biennial Report Committee meeting, and you guys can decide what you want to do for that.

The other thing I wanted to mention for my part for public safety, or emergency preparedness, one of the things I did do this morning, and Megan already forwarded the e-mail, was gave you all just a video to look at. We can't put the actual video in the report. We can't put the link to the video in the report, but Orange County has done a beautiful video on texting to 911 and what's available in Orange County and if you haven't seen it already, I wanted everybody to take a look at that for information, because it's great information. Also, I will tell you for texting to 911, in that report that's put out monthly by the FCC, the one that we're supposed to get from the program office, that we're still not getting monthly that we should get that I mention every meeting, but it says that we have ten counties in the State of Florida that have texting to 911. What I did notice is of those ten counties, Orange County is not listed in there. So there's some disconnect between the FCC and what we have available in the State of Florida. Maybe there's some type of certification that needs to happen with the FCC. I'm not sure. But Orange County has fully implemented texting to 911. I'm in pretty regular contact with a lot of the people in charge of that and I'm going to find out why they're not on the list for FCC. That's one of the things I'll look at when I get back from my own Thanksgiving vacation. But we have ten counties. The other thing I was going to say is of those ten counties, it does not mean they have full public safety services. Some of them have law enforcement, but not fire services, or some of them have fire services but not law enforcement. So it's important to keep that in mind, too. And our last biennial report said six of 67 counties. Now we're saying ten of 67 counties, so the needle has moved very little in two years, and that's a big concern.

>> GINA HALLIBURTON: Also, Chris, the video that you're referencing, is it something we can show you now, that we could all look at collectively? Is it short enough.

>> CHRIS LITTLEWOOD: If we looked up a laptop, or I can hook up my laptop and show it right now. It's only about a three-minute video. It's in sign language, has captions.

>> GINA HALLIBURTON: That might be something good for us to do since we're all together. Glenna.

>> GLENNA ASHTON: I wonder if this time, instead of saying ten counties, could we name the counties.

>> GINA HALLIBURTON: Chris, can we name the counties.

>> GLENNA ASHTON: In the report. Instead of saying ten counties, can we actually name the counties.

>> CHRIS LITTLEWOOD: I can name the counties on the FCC list. I can also tell you a little bit about what I know about the players that have done something that are not on the list, like I just mentioned, obviously, Orange County. But hold on one second. I'll bring it up.

>> GLENNA ASHTON: I'm asking -- Chris, I'm asking, is it a good idea to actually name the counties in the report.

>> DEBBE HAGNER: Yes, I agree. Yes.

>> CHRIS LITTLEWOOD: Oh, absolutely. I think we could do that, yes.

>> GINA HALLIBURTON: All right. Cindy.

>> CINDY SIMON: And I was going to agree, Glenna, I think that's a great idea, because it says you know what, what's with the rest of you guys? Give them a little goose over there.

>> GLENNA ASHTON: Shaming. Shaming.

>> CHRIS LITTLEWOOD: Yeah, it's a needle saying to the other 60s counties or 55 counties, what's your problem.

>> GINA HALLIBURTON: And quite often there's an underlying competition between entities that might give them a little encouragement to step up. But I so agree with what Debbe mentioned the other day about that should be one of the hard-hitting points in our biennial. And especially when Megan pointed out about what happens to those who are deaf or hard of hearing in a situation like a shooting. That really impacted me, and I think it would impact our public as well. Did anybody else -- Chris, go ahead.

>> CHRIS LITTLEWOOD: I'm sorry. I just wanted to once again point out with the texting to 911, it is very important that we talk about that it is not a deaf and hard of hearing issue. It is a deaf gain issue, because it's very important, everyone related to active shooter situation, a home invasion situation, a domestic violence situation, a lot of times when you cannot use your voice, where texting to 911 is better. I was actually talking about it with my mother-in-law last night, and she was like, oh, I never thought about some of that stuff. So it's really important that we put that in the biennial report because then the legislators and the governors see that, hey, this isn't just a deaf and hard-of-hearing problem. The shooting that happened in Parkland, at Douglas High School, or I can't remember the exact name of it, what a tragedy that was, but that county has texting to 911. I need to investigate a little more what happened with texting to 911, but Broward County is on the list, at least in part for texting to 911.

>> GINA HALLIBURTON: Thank you, Chris. Glenna.

>> GLENNA ASHTON: Oh, last year, there was a text to 911 bill. I'm thinking, I should contact who the sponsors were last year and ask if they plan to submit the bill again, and that video you talked about, maybe give them the link to that, too. That, I can do.

>> GINA HALLIBURTON: Chris.

>> CHRIS LITTLEWOOD: I show that video in my class, and I have a bunch of public information officers from Orange County that were in my class, and when they saw that I showed their video in my class, they were just thrilled. They are so proud of that video, and they should be. They have a sergeant from the Orange County sheriff's office that he's a CODA, and he does an amazing job. When you see the video, you'll see what a great job with what they do, and the whole concept is call if you can, text if you can't. And you'll see the video in just a second, why it's so important.

>> GINA HALLIBURTON: Okay. Darlene, did you have your hand up, or was it Debbe.

>> DARLENE LAIBL-CROWE: After y'all get done with it, I wanted clarification on the dates and stuff. We'll do it after.

>> GINA HALLIBURTON: Yes. We'll do that. Now, are you going to be able to get anything out of the video at all, Darlene.

>> DARLENE LAIBL-CROWE: Pardon.

>> GINA HALLIBURTON: Are you going to be able to get anything from the video at all.

>> DARLENE LAIBL-CROWE: I don't know.

>> GINA HALLIBURTON: Okay. Well, let us know. We'll recap for you. Okay? Go ahead.

>> DARLENE LAIBL-CROWE: I know that -- is it on YouTube? They might have a

transcript at the bottom so I can always check the link later.

>> GINA HALLIBURTON: Okay. They did e-mail the link to everyone.

>> INTERPRETER: Do you want us to voice the video for her?

>> GINA HALLIBURTON: Would you like to have the video voiced? Is it all in sign, Chris?

>> CHRIS LITTLEWOOD: Show the video and you'll see why --

>> DARLENE LAIBL-CROWE: I mean, you can -- if there's a transcript, I can read it later.

>> GINA HALLIBURTON: Yes. Okay.

>> DARLENE LAIBL-CROWE: So you don't have to worry about it.

>> CHRIS LITTLEWOOD: For Darlene's sake --

>> DARLENE LAIBL-CROWE: But then again, you might need to voice it for the CART.

>> GLENNA ASHTON: Chris, is the video voiced, signed and captioned?

>> CHRIS LITTLEWOOD: The video is signed and captioned only, so for Darlene's sake, Megan sent the e-mail so that I guess the best option would be to just view it later if you haven't, and try to use other -- that's a point I can make to Orange County is what about somebody who's deaf-blind. That's very important.

>> GINA HALLIBURTON: But Chris, would it help for the interpreters voiced it because if it's signed and captioned.

>> MEGAN CALLAHAN: It might need to be voiced for the CART anyways.

>> GINA HALLIBURTON: They can voice it.

>> DARLENE LAIBL-CROWE: Voice it so it could be on record for the CART.

>> CHRIS LITTLEWOOD: For right now, yes. That would be awesome.

>> GINA HALLIBURTON: Glenna, you had your hand up.

>> CHRIS LITTLEWOOD: It's short. It's short.

>> GINA HALLIBURTON: Okay. Go ahead with the video.

>> Today, almost everyone has a cell phone, and is an emergency. Your cell phone may be your only life line. We are pleased to announce that text to 911 is now available in Orange County. Even though this great new technology is now available, it

is important that you still always call when you can, text when you can't. So you should always call when you can, text when you can't. When do you text? Texting to 911 is an option for individuals that are deaf and hard of hearing or have speech impairment, or if you have an emergency situation where a voice call is simply not possible or even dangerous. Or you tried to make a call but cannot get reception. With texting to 911 now available, why is it still so important to call? When seconds matter, a conversation is the best and fastest way for emergency dispatchers to retrieve and deliver life-saving information. And sometimes, there is no replacement. On the other end of a line in a true emergency. So that's why we encourage to always call and reserve a text when you can't. So what do you need to know? Simple. Just like when you text a friend. Your phone must have a data plan that supports texting. Find the text icon on your phone, tap new message, type 911, no space or dash in to the to. In the subject, include the street address. The city or the town, if you know it and if you don't, provide the best description you can. Include the type of emergency and if you need police or fire or medical. Provided location information is so important because dispatchers cannot locate you based on your text to 911. While calling from a home land line provides some location information, a text does not. Include the address of the location or the best description you can. Responders will reply to your text within seconds. And if you text, if your text didn't go through, you'll receive a message letting you know. Even though we live in a very tech savvy world and sometimes speak a tech savvy language, there are a few things you also need to be careful about texting to 911. Don't send emojis, GIFs, videos to 911 dispatch, and don't use social media jargon or acronyms or send a group text to 911. The 911 system is reserved for true emergencies. We are so pleased to launch this new technology in our community. And we know that it will save lives. We want to be there for you, when you need us the most. Please remember, calling 911 or texting 911 when it is not an emergency can be a crime. Even more, it can distract attention away from people who truly need help. For more information on text to 911 in Orange County, visit us at www.ocfl.necessary/textto911. Remember, call when you can, text when you can't.

>> GLENNA ASHTON: Is that a real police officer?

>> That's the CODA? Wow, good signer. Wow.

>> GINA HALLIBURTON: That was very, very well done. Thank you for sharing that. Go ahead, Chris.

>> CHRIS LITTLEWOOD: Awesome video. They're very proud of it and I'm very proud to show it. I think it's awesome. One of the things that was brought up about still needing voice or sound for that, I think that's very important. One of the things I will say is they may already have a video for that, and I just may not have seen it. Obviously because I don't use sound because I can't hear anything, so I mean, I hear sound, but I don't understand speech, so I would check the website or go to that link that's already on there from the information from Megan's e-mail and see if that's available, and I will try to do that as well.

>> GINA HALLIBURTON: Darlene.

>> DARLENE LAIBL-CROWE: Maybe for the biennial report we can put that link in just in case so the legislator and the governor or whoever looks at it can look at that

link -- that video and gain some more information about text to 911.

>> GINA HALLIBURTON: And also I would add to have the picture of that officer, you won't be able to see him sign, but pictures speak a thousand words, have a picture of that officer as the graphic, and then have the link underneath. Chris.

>> CHRIS LITTLEWOOD: I have all the contacts of the people there, and I'm really sure that they would be so proud to have that in our biennial report.

>> GINA HALLIBURTON: Glenna.

>> GLENNA ASHTON: Related to that picture, maybe a good one is the one where it shows the officer and it shows the red and white text to 911, that frame would be a perfect one. We discussed before, and I want to make it clear, when we format the report, we want to make it so it's easy to read online, you know, an online version, because the way this is done, like PDF, or whatever, was hard to look at it online. We need to be able to format it so we could have it both ways, hard copy and electronic.

>> GINA HALLIBURTON: Debbe.

>> DEBBE HAGNER: I was thinking that maybe we should have a short version of the report, just two topics or three. This is -- and the way -- in a way, it's too long. The rest of the extra stuff can be on the website for more information, just keep it short and sweet, it's just like when you do a resume, your resume should be limited to one page for the legislature because they don't have time to read. That's my idea is to keep it short and simple.

>> GINA HALLIBURTON: Okay. Megan.

>> MEGAN CALLAHAN: I was going to speak to Glenna's comment about a web-friendly report. Once we figure out who the printing company will be, I'll reach out to them and ask for not only the PDF version but a website friendly version. If they cannot format a website-friendly version, I can send the PDF to David, and he was the one that formatted the website-friendly version himself and it didn't seem like it took him a long time at all, so if they, for some reason, the company cannot format the website-friendly version, we always have David who can do it for us.

>> GINA HALLIBURTON: And I would add also, Megan, if you ask about the website version, if it can be mobile, you know, because some webs, you can convert to you can read it just like it's on a PC, on your tablet or on your phone, if that's something that they can do. It's normally no additional cost, so but it's just a thought. Glenna, I saw your hand.

>> GLENNA ASHTON: Because if we have it available in all different formats, then we can add links, like, to the video stuff, and that can maybe encourage people to really read the report, they could click on the links. And we could not only find pictures, but maybe find videos like that one. Perfect.

>> GINA HALLIBURTON: Chris? You had your hand up.

>> CHRIS LITTLEWOOD: I was just going to say, whatever printer we use should be able to provide a web-friendly version. It's just what we learned from the last time about needing it, we learned it after the fact, and so it's a lot easier to ask for it up front, and then they're prepared to do it, and I don't think it would even cost anything. They'll just format in two different versions, and if a printer tells us, no, we can't do that, then we need to go with a different printer.

>> GINA HALLIBURTON: Excellent. Debbe.

>> DEBBE HAGNER: I lost it.

>> GINA HALLIBURTON: Anybody else have a comment that they wanted to add? Darlene.

>> DARLENE LAIBL-CROWE: I just wanted to clarify the format and this and that that we were talking about, the dates. We need to have it sent by the deadline, December the 1st, and then it will be sent to us on the 17th or the 14th for review, and then on the 17th for approval. And then the formatting, would it help, Megan, if we all formatted it on Word with a specific font and size.

>> GINA HALLIBURTON: Megan.

>> MEGAN CALLAHAN: Are you asking to go ahead and have it formatted on Word like we would want it formatted on the report when it's printed.

>> DARLENE LAIBL-CROWE: When we send it to you for it to be put together, and for us to review, would it be time-saving for you if we all, we type it up, but we all put it in, like, Times New Roman, 12-point font, to where all you have to do, is do that, instead of having to worry about changing the font and things like that. Would that help.

>> MEGAN CALLAHAN: That would be helpful. That would be greatly appreciated, if you all could do that, but if for some reason someone isn't in the same format, I can format it before -- I'll check it to be sure before sending it to the printer and for approvals and things like that beforehand anyways, but it would be nice if it could all be in the same format.

>> GINA HALLIBURTON: Cindy.

>> CINDY SIMON: No, I didn't have anything, but as long as she's saying that, what format would you like it in? What print type and what size? Can we agree on 12-point to make it easier for everyone to review it? It doesn't have to stay that way on the report, but I suggest larger is easier. And do we have a format that we like, Ariel, Tahoma.

>> GINA HALLIBURTON: Go ahead, Megan.

>> MEGAN CALLAHAN: I would say what would make it easiest would be if you were wanting to keep it one topic per page, you'll need to figure out the font size that's going to work best for that for the report itself, like whenever it's printed, because we were mentioning how the text size was too small. And even if you're playing around with it

whenever you're typing something out and then change it to, like, the 12-point font just for me to put it together, if you'll say, hey, this text size might work better for the actual report when it's printed.

>> GINA HALLIBURTON: Quite often printers have different fonts that they use that are easier to read. You know, the ones that we have embedded in Word are just standard, and quite often, they don't use, like, the Ariel because of the numbers. The numbers don't come out clear. One looks like an "L," you know, that kind of thing. So I think the printers have their own fonts that they use to really grab someone's attention. But it's no problem for us to all use the same one, just so that it's easier to read, if everybody can agree on that. I have Glenna and then Chris.

>> GLENNA ASHTON: I think we're cutting down from five areas to four because technology would be included in other areas. I'm trying to think maybe we can cut it down to not tri-fold, but four pages, maybe not have so much space for pictures, and the Council just list the positions, not the names, not the state boards. And we have pictures on every page, maybe just one picture on the front, and that's it, and that way we save space to have larger font.

>> GINA HALLIBURTON: Chris.

>> CHRIS LITTLEWOOD: Okay. A couple things. And I think I'm going to take the words right out of Cindy's mouth, but first of all, let me just say whatever printer we work with, we also need to have it on the list for making sure that they use an accessible font for people that are blind or have low vision. Make sure that the report is printed that way. And they'll know what we're talking about. If you have any questions, Megan, about that, make sure you e-mail me. There are fonts that work better for people that have low vision. I'm sure Darlene can share that information with you as well.

The other thing, and this is kind of off of what Glenna was just mentioning about removing some of the pictures. We want to be very careful about that because typically pictures say a thousand words, and we want to make sure that there's more white space and less wordy report. It's very important to do that. If a legislator or somebody in the State of Florida looks at this report and it's a whole bunch of words, they're going to put the report right back down. So I think some of the things that were mentioned yesterday about what HLA did were good, and we want to try to make sure that we make our report less wordy and have more pictures and white space, and I think that's what Cindy was going to say, too, but go ahead, Cindy.

>> GINA HALLIBURTON: Cindy.

>> CINDY SIMON: So Chris took it, for sure. You know me so well after all this time. We used to have it four pages, just a fold-over brochure. We decided about the time the year Donna came on and Darlene is when we went to a tri-fold. We don't have to stay that way, but maybe we can take a page out of HLAA and what I would -- I know we've discussed this in statistics. I would actually like to see less on a page, more of this with the statement. I think the pictures grab you. And no more than one paragraph about it underneath. So those statistics could be here like, I was looking, you know, and there are some things that really grab you on some of the stuff I've looked at, and then maybe we can also create an expanded version if they wanted to go

online and look at it and get more information. So we can even have, for more information, we can have individual pages. On the website, click here and have a link to a page on our website with more expanded information so they can just look at what grabs them.

>> GINA HALLIBURTON: Another suggestion would be that I totally agree with the brevity, less words, more pictures, but you also want to give them the information. So one way to do that is to put a QC bar code in each picture and then all they can do is they can just scan their phone or, you know, any QC reader and the text comes up, so then we can have all the information that we want embedded in the picture. So in other words, you would have your picture, you would have your little heading like some of the things you've read here about the public safety, and a QC bar code. Then you open that QC bar code and it comes up with the text.

>> CINDY SIMON: Is someone going to take that time? I see that. I never do it. If all I have to do is click this link if I have an electronic version, I'm going to do it. If I have to scan a bar code you know what, I need to go find that app on my phone. It's too many steps. For me.

>> GINA HALLIBURTON: Chris.

>> CHRIS LITTLEWOOD: The younger generation will take the time to do that. The problem is we don't have the time to put that information in to our report. So I think we need to focus on that. One of the things I was going to double check is the three dates I have is December 1 to submit our information individually, December 14 the draft will be sent back to us for review, and then December 17th will be the deadline to reply with any comments. What's missing from that is after everybody replies with whatever comments they have on the draft, when are we going to see the final as reported? Are we going to do that after the new year.

>> GINA HALLIBURTON: My understanding, and Glenna didn't want that weekend to be so crammed where, by the time you get all the information, you've only got the weekend to try to hurry up and read it before we have the teleconference. Did anybody else get that same -- I thought we backed it up a little bit so that we weren't punching through on a weekend to get things done. Okay? So Cindy, hold on. I've got Darlene and then I've got Cindy. Darlene, go ahead.

>> DARLENE LAIBL-CROWE: I was just going to ask further, did we decide to do bulleted items within the report.

>> GINA HALLIBURTON: Yes.

>> DARLENE LAIBL-CROWE: Okay. That's good. And then what Glenna was talking about, the picture embedded in the picture, you would have to go into properties of that picture and type it in the alt text, so it does take a little bit of time.

>> GINA HALLIBURTON: Okay. Cindy.

>> CINDY SIMON: It may be that my thought on the time line was a little different. I thought we were going to submit everything by the 1st. That gave us until the 7th in

case someone didn't, but if we do have it all, there's no reason not to disseminate it, have it looked at, comments back by the 14th, and on the 17th, to look, I thought that's when we were going to have a conference call to look at it, review it and then make the final decisions.

>> GINA HALLIBURTON: Megan.

>> MEGAN CALLAHAN: So it's December 1st, the deadline for the information. December 14th will be the deadline for getting it all put together and sending it for comments to everyone. And then getting those comments back, we can say actually we can do the biennial report conference call on the 18th so we can get those comments back by the close of business on the 17th, and then go through. That will be the final formatting meeting, everything for the biennial report. That will get sent back to the Council to say, hey, here's what it looks like, you've already submitted your comments. This is just what the final format is going to look like, and then sending it to the printer by the 20th.

>> GINA HALLIBURTON: Can we do this? This is Gina. Can we do like project manager and work from the back forward? In other words, what day do we want to have this thing in the printer's hand.

>> MEGAN CALLAHAN: December 20th.

>> GINA HALLIBURTON: December 20th. Okay.

>> GLENNA ASHTON: I was saying 17th.

>> MEGAN CALLAHAN: I would say -- I'm just thinking -- now I'm thinking from the first date, if we're trying to get things submitted by the 1st, I would think the 20th would be -- because you're still going to get it in by the end of the year, and then if it takes a month like it did last time, at least it will still be the middle of January before.

>> GINA HALLIBURTON: Okay. The way it works, you start with the day that you want this thing in someone's hand, and then you work backwards. So if the -- we're taking these to the legislators, et cetera, in February and we want to deploy them to everyone by what date? So in other words, what date do we want to have this thing where it's deployable. Then you back up to when does it have to be at the printer, when does it have to be -- do you see what I'm saying? And then you back up to where we have a realtime line.

>> MEGAN CALLAHAN: Right. So legislative visits are happening on Wednesday, February 6th. I would say --

>> DARLENE LAIBL-CROWE: About three weeks before.

>> MEGAN CALLAHAN: I was thinking, because the legislative visits, they're taking talking points with them, which is things taken from the biennial report, if I'm not mistaken, it was last time. And it's put into a handout format so that they can hand it to them as well as, you know, go over these talking points real quick. So I was thinking maybe like a week or two weeks before the legislative visits to have it mailed out so that

they can already have a copy whenever they visit.

>> GINA HALLIBURTON: So you would want to mail it out say by January.

>> MEGAN CALLAHAN: The week before that would be January 30th, and if we wanted to go two weeks, it would be January 23rd.

>> GINA HALLIBURTON: I would certainly do two weeks. If you're going to mail it out by January 23rd, then when does it have to be to the printer so that it's returned to us in time to mail.

>> GLENNA ASHTON: I would prefer to make it December 17th, because remembering the problems we had with the publishers.

>> MEGAN CALLAHAN: It doesn't take long at all to print them and get them to us. I think --

>> GLENNA ASHTON: The mistakes is what took time.

>> MEGAN CALLAHAN: Right. But once we finally got everything situated, it took no time at all for them to be printed. I would say, like, a week.

>> GINA HALLIBURTON: So most of the time is spent on us. So Chris, go ahead.

>> CHRIS LITTLEWOOD: Am I mistaken in remembering that the last time we went around to the legislators we didn't have the printed biennial report in hand.

>> GLENNA ASHTON: Yes, we did. Yes, we did. We handed out this. We did. We had it.

>> CHRIS LITTLEWOOD: Last year. But that's a year after the report came out. A year after the report --

>> GLENNA ASHTON: 2018 there was no report. There's 2017.

>> CHRIS LITTLEWOOD: 2017, we didn't have a report.

>> GLENNA ASHTON: Because there is no 2018 report. It's 2017, 2019.

>> GINA HALLIBURTON: This is Gina. I think what I understand Chris to say is when we visited the legislators on 2017, we didn't have anything to give them. So then when we went on 2018, we gave them last year's report, because there was no 2018, which could be perceived as being really behind time. So I think what we're looking at, at 2019, we're going to have the visits and we want to have a 2019 report in hand. Am I correct, Glenna.

>> GLENNA ASHTON: Yes.

>> CHRIS LITTLEWOOD: That's my point.

>> GINA HALLIBURTON: Okay. That's your point.

>> CHRIS LITTLEWOOD: That's my point. Because last time, when we went out in 2017, we did not have a 2017 report to show them, and I want to show that we can be more current this year because the 2017 report was very, very late, and so I'm just saying that the earlier days that we can make the better.

The other thing I will point out is a big part of the world, me included, really, after December 19th, you're not going to see a whole lot of output from me until after the new year, so that's vacation, family time, stuff like that, so we need to be realistic. The same really is going to happen with printers, and I'm concerned that we're skipping a lot of steps if things have to go out for bid, for outside printers, outside the Department of Health.

>> DEBBE HAGNER: And the company may be on vacation and the staff may be on vacation, so --

>> GINA HALLIBURTON: Megan? You had your hand up.

>> MEGAN CALLAHAN: I was just going to piggyback off of Chris and say that we were going to get them mailed to the legislators before they took their visits. That way not only do they have the reports with them in hand, the people who are doing the visits, but then also they've already been mailed to the governor or the legislators, everything.

>> GINA HALLIBURTON: Okay. So in light of all that's been said, let me kind of back up and recap a little bit. First thing that's going to happen. You're going to send an e-mail out to everyone saying to submit their thoughts or their text to the One Drive before December 1st, because everyone's not here, so those who are here, you know you've already sent them, but have it sent in before December 1st. And have everyone review what is sent in that first week, December 1st to December 7th. Go ahead, Megan.

>> MEGAN CALLAHAN: December 1st is a Saturday.

>> GINA HALLIBURTON: Make it Friday then.

>> MEGAN CALLAHAN: Right. So I would say everything submitted by close of business Friday, November 30th.

>> GINA HALLIBURTON: November 30th. Okay.

>> MEGAN CALLAHAN: And what I would prefer people to do, especially because Darlene has a hard time accessing the One Drive, send your documents to me. I will then send them to Darlene and the rest of the Council and I will also upload them to the One Drive. So anyone else who has complications accessing the One Drive, they don't need to worry because they still have that document. And then the people who want to access the One Drive for everything to be there in one.

>> GINA HALLIBURTON: That's perfect. Now, the one thing I would ask, if everybody on your subject line could put BR, or biennial report, or something, because

some people get a lot of e-mails, and it would be really easy to miss it if we -- if you don't have a subject line that says, you know, BR2019. Then we know that's the biennial report for 2019 and we need to look at it because it's due back with our comments by December 7th. Is that good for everybody? So everybody makes their comments back by December 7th. That gives everybody a chance to massage it, lay it all out, how you want to do it, give it back out for final review by December 14th. Is that correct? Okay. Cindy, go ahead.

>> CINDY SIMON: Just to make it easy and clear for everybody, Megan, not to give you more work, I know you're severely overworked, if you could possibly send out an e-mail to everybody with the dates and what's expected on that date, then we'll all be very clear.

>> MEGAN CALLAHAN: I planned on it.

>> GLENNA ASHTON: You read my mind.

>> GINA HALLIBURTON: Yeah, it's like action steps. This is what you need to do on this day. This is how it's supposed to look, this is the format. And then we can all be on the same page and kind of have a checkoff so that, you know, anybody that has not complied, you kind of nudge them a little bit.

>> MEGAN CALLAHAN: And I wrote down who's in charge of what, so I can outline that in the e-mail as well.

>> GINA HALLIBURTON: Good. Thank you, Megan. Now, the one question -- hold, Debbe, one second. I have a question, because Glenna early on had said about the 14th to the 17th was too cramped, too rushed. But if you want to have the end thing by the 17th, what time -- when do you want to have everybody's review, we're going to turn in our stuff on the 1st, everybody look at it by the 7th. So when do you really, realistically want everybody to finally add their two cents so that on the 17th, when we have our telecon, we can say this is what we're working with.

>> GLENNA ASHTON: Okay. When are we doing the writing, the final writing, the Executive Committee is doing -- the Biennial Report Committee, which includes the Executive Committee, all the information is in by the 1st, so that means we have a week two --

>> GINA HALLIBURTON: Review.

>> GLENNA ASHTON: The main thing we need is the statistics and pictures and a little bit of tweaking. We'll have to have conference call that week to work on the -- when people send in their information, don't just send in the rough information, like articles and links and things like that, but to make a list of which statistics or pictures things should be included in the report. In other words, do the work for your area so that all we have to do is plug it in, more or less, so if that's done that way, then we could finish the first draft by the 7th, and then review to fix up whatever by a few days later, and then the 14th be a final, and then finally approval is 17th.

>> GINA HALLIBURTON: Now, Cindy did something very similar to what you're

saying. She read these extensive articles, and pulled out the important statistics and things out of that article and then put where that information was from. So from her perspective, this is what was important. And this, if you wanted -- if anybody wanted to go look at it themselves, they could go to the article themselves. I think, Megan, when you send those instructions, like what Glenna was saying, do the homework for yourself, pull out what you want, that you think is important, and -- hold on one second. I think Debbe, because she had her hand up. Are you good.

>> DEBBE HAGNER: Yeah.

>> GINA HALLIBURTON: Okay. Cindy, go ahead.

>> CINDY SIMON: Well, I think we found out from previous reports that they're not going to accept statistics that don't have the backup. So that's why I made sure to get, so we need to have an area of references or in small letters, if it's in a text box, the reference for it. So that's what the point of that was. I assume we're going to send this. What I was going to ask you is do we need two conference calls, to look at the rough -- we can't do this by e-mail, I don't think. We need a time to look at the rough, get it smoothed out, let Executive Committee have the final say on that, get it done, and then send it back for a second conference call, final comments, finish, any last-minute suggestions.

>> GLENNA ASHTON: I think we should have a conference call every week.

>> CINDY SIMON: That's fine, too.

>> GINA HALLIBURTON: Megan.

>> MEGAN CALLAHAN: I was going to suggest having a conference call on December 7th, because that's the beginning of when we were going to be compiling everything, so have one on December 7th for the rough draft to format everything, get it all compiled so that on the 14th it can be sent, and then have another one when we were planning on the 17th for the final draft. That's what I was going to suggest. It would be ideal to have one every week if you all would like. However, we need to make sure that the conference call line is open. We need to make sure that I have an accurate amount of time to post at least about the first conference call that you're wanting to have, and that Lisa is available.

>> GLENNA ASHTON: Okay. So we just decide the dates and times for the conference call. You need two weeks notice.

>> MEGAN CALLAHAN: Well, it's seven plus one days, but the more amount of time that I have, because they can -- if you hit it right on that deadline of seven plus one days, depending on what time it's submitted, they come back and say this isn't accurate. So the more time I have to post these notices, the better.

>> GINA HALLIBURTON: Debbe.

>> DEBBE HAGNER: Who's on the committee? I know it's for the Biennial Report Committee.

>> GINA HALLIBURTON: It's in our book.

>> MEGAN CALLAHAN: I know it's the Executive Committee, so it's Karen, Gina --

>> GLENNA ASHTON: Me, Cindy and Mary.

>> MEGAN CALLAHAN: Mary, I know was on it, and Debra.

>> GLENNA ASHTON: And Debra. Okay.

>> MEGAN CALLAHAN: So it's Executive Committee, which is Karen, Gina and myself, and then Glenna, Cindy, Mary and Debra. I'm going to double check, but I believe that is correct.

>> GINA HALLIBURTON: Cindy, go ahead.

>> CINDY SIMON: So we have some really strong writers. Debra is a really strong writer who really puts things together well. I think Mary is very thoughtful and very excellent at it as well. Maybe what we need to do is have the information in some rough form and see if they can put it together in a more polished form.

>> GINA HALLIBURTON: Okay. This is Gina for Cecil. He said, I have a question. If I work on the education and employment, will someone else try to get the deaf and hard of hearing, deaf-blind population figures for the report? I would say absolutely. Yes, Cecil, we will make sure that we assist you in that.

>> MEGAN CALLAHAN: Debbe is also part of the Biennial Report Committee. So it's the Executive Committee, Glenna, Cindy, Mary, Debra and Debbe.

>> GINA HALLIBURTON: And going back to what Cindy was saying, in terms of we do have some very strong and very good writers. I mean, you know, without singling out anybody, only ones I've seen are Glenna's and Cindy's and Debra's, and Mary's. That's four right there. And almost all of them are on the committee that could really help massage this thing and get it done in time. But I want to go back to what Megan's suggestion was and ask everybody else, Debbe and Glenna and Cindy, those involved in having to do the telecons, are you in agreement to have a telecon around or right after December 7th? Because we have December 1st, everybody's supposed to have their stuff in.

>> MEGAN CALLAHAN: November 30th.

>> GINA HALLIBURTON: I'm sorry. You're right. November 30th. November 30th, we're supposed to have everything in, and then December 7th and soon thereafter, we get together to kind of look at everything. Is everybody in agreement that would be involved? Glenna.

>> GLENNA ASHTON: December 7, I already have a commitment. I could do it in the morning, but not in the afternoon.

>> GINA HALLIBURTON: What about December 8th.

>> MEGAN CALLAHAN: December 8th is a Saturday, so it would either need to be December 7th or December 10th, which is a Monday.

>> GINA HALLIBURTON: December 10th, a Monday, because you're going to get it all in by the 7th. So December 10th is a Monday. You have the weekend to look at it. Cindy.

>> CINDY SIMON: Are we doing morning or afternoon? Glenna was saying she has a commitment in the afternoon, she could do the morning, so I need to know if these are going to be morning or afternoon because I have patients that are scheduled and I need to adjust my schedule accordingly.

>> GINA HALLIBURTON: In general for me, it has to be after 2 p.m., because I don't get off until 1:30, so for me it has to be after 2 p.m.

>> MEGAN CALLAHAN: So should we plan on December 10th? So Glenna is available? Keep in mind, Karen's not in here.

>> GINA HALLIBURTON: Debbe, are you available December 10th.

>> DEBBE HAGNER: I can make myself available.

>> GINA HALLIBURTON: Okay, Chris.

>> CHRIS LITTLEWOOD: I think we're getting too much in the weeds with times and dates and availability. I think what would be best is on the phone for Karen and Gina and Megan to work this out, and as promised, Megan sends an e-mail to everybody about all the deadline dates for the biennial report from now until the end of the calendar year. That would work out best, I think. That way, whatever works for you guys for you and Karen, for the dates, and the program office for setting up conference calls and stuff, that's the most important, and then hopefully everybody else can fit that in.

I'm not officially on the Biennial Report Committee but I'm going to do my very best to jump in and participate as much as I possibly can. I'm making my own e-mail of tasks for myself, sending to my office for Monday.

>> GINA HALLIBURTON: Thank you, Chris. Thank you. Okay. That sounds workable. I would like to hear what everybody came up with last night because I know I saw some of you that got a lot of information already, just to get a brief overview of where we're headed. Megan, go ahead.

>> MEGAN CALLAHAN: Sorry. I know we're trying to move on. Just real quick because I want to get this e-mail sent out Monday morning for all of the homework, all of the deadlines, everything. So if we could take a few minutes after the meeting is over, the three of us, to discuss the dates for the conference call, the dates and times, and then that way, I get it done.

>> GINA HALLIBURTON: That's good. Okay. Anybody want to start with what

they've come up with, what their viewpoint is about what's to go in this report from your area of expertise? Cindy? Sure.

>> CINDY SIMON: All right. I'm at a disadvantage without a desk top and a printer where I can print reams of paper. My husband -- I should buy stock in ink, in HP ink and paper. So what I found so far, and I copied every article so we'd have the reference so I would have backup for anything said. This wasn't pertaining to Florida, but it was interesting facts that you can extrapolate from. One of the coolest ones was where they looked at a hundred patients age 60 and up. 43 of them out of 100, misheard what the physician was saying in either their office or a community health setting. That's almost 50%, 43 of them. They talked about improved communication with medical staff could prevent 36% of medical errors. That's huge. And they said that of those 100, 57 out of the hundred had some hearing loss. And of that, 26 of them used hearing aids. So imagine when you're not getting that information, maybe what we really need is every physician's office to at least have some kind of wiring with the speaker because from education, we know that even students without hearing loss benefit from a sound field system there in getting the information. How much more so do we need it, in our hospitals, physician offices, et cetera. And another one, we found -- I found 8.8 million North Americans are deaf and one million of them are capital D Deaf. And with that, to expect people to lip read, there are only 30% of words that are possible to be lip read, according to that article. So you know, when they say, oh, they can just watch me, and another where they looked at thousands of hospital admissions, between 3% and 17% ended in adverse events, and 50% of those were preventable had they been able to follow what was going on. So these were just some of the facts that I was able to find. I tried to find specific to Florida, and none of them did, but I thought this was really interesting to bring a point home. And they were large enough groups where you can extrapolate some of it, you know, depending where they were. So that's what I found.

Are we interested in keeping some of these statistics or just putting them all out and picking and choosing? What we want to use.

>> GINA HALLIBURTON: I think they're great statistics, but I think it's also a good idea for everybody to put them in a bucket and then we pull out what matches what we want to present.

>> CINDY SIMON: That's what I was asking.

>> GINA HALLIBURTON: Yeah, because remember we said -- going back to what Debbe said, we have such a negative view of the Council, you know, do we want to make it a more positive view, so the kind of statistics that will really show the benefit to having the Council I think would be really good. Glenna, I over heard you saying some good stuff, too. Didn't you find some good things last night.

>> GLENNA ASHTON: Oh, that's what I said before I found things related to healthcare, and I have to study them more to pull out the statistics. What I said before, I skimmed through real quick, and there really wasn't that much statistics. I was trying to focus on Florida. But I have three sources that I can go back and check on some more and e-mail those people.

>> GINA HALLIBURTON: Okay. The one thing I did, too, is I put out a letter just

before we left, anybody can use them to request interns to help do some statistical research, because I don't know about you guys, but it's like my time is really tight, and taking time to really barrel down, because like, for example, I pulled up that link that Megan sent you, and it showed the populations with disabilities in all the cities that we've been to, Tallahassee, Pensacola, Palm Beach, and it's really a lot. I mean, they were like up to 3,000 persons per area, and but I didn't have time to barrel down to find out exactly what disability, exactly who was deaf and hard of hearing, so I asked for some interns that would help, so if there's something that they can do that might be helpful, e-mail that also to Megan, and maybe we can kind of collaborate and get something done.

Anybody else have anything? Yes, Cindy. I'm sorry.

>> CINDY SIMON: I just got a response. Sherilyn Adler, who used to be on this Council for many years, and a past Chair, she's very active with a group called Ear Peace, trying to keep kids in school from turning it too loud and having damage, so she just texted that she would look and see what she has on statistics for the hearing loss of kids in the State of Florida. She wasn't sure she had any, but she'll get back to me on that.

>> GINA HALLIBURTON: That's good. Chris.

>> CHRIS LITTLEWOOD: I just want to make sure that we pair any sound field statistics that we find and what people heard and didn't hear with the need for visual communication, because people that are profoundly deaf or that use American Sign Language as their first language, or other forms of visual communication, make sure that we talk about some of the statistics of the importance to use those as well, because there are people that no matter how much you amplify things or where you put loops or things like that, sign language needs to be taken into account, too, and we need to make sure that effective communication is included for people that are deaf or using visual communication as well.

>> GINA HALLIBURTON: Glenna.

>> GLENNA ASHTON: Those are the statistics I'm looking for, so I will be doing that. Also, maybe we can contact a local -- a few DSC or CIL counties to see if they might have some statistics for the county, the ones, the local ones for fire service in the county, maybe they might have some numbers. But taking the time to contact and finding them and all that, yeah.

>> GINA HALLIBURTON: The only thing is, the only thing that I have found, and I think Chris brought it up yesterday, is that the statistics for those who are deaf and hard of hearing aren't always consistent or accurate because of the definitions. It's how people define and how they don't choose to self-identify, because like Debbe said earlier, they don't see it like glasses, they see it as something to be ashamed of, and so therefore, they don't admit it. And that's why what I have found, even from Gallaudet and from our local agencies, the statistics are really kind of broad and not necessarily reliable. But it's all that we have. So I agree with you that we should at least use what we have because that's why sometimes they're difficult to find. Cindy.

>> CINDY SIMON: This is going way off, so please feel free to squash it down. If we

didn't want it divided by education and employment and things like that, and safety, we could really do one on a sheet of effective communication, a very brief, who we are, what we've done, we stand for effective communication for everybody, here's why it's important, here's a brief definition of the different groups we have, and then go into, you know, for sign language, let's say, the different types and then for each of those areas, the importance of it. Go in to for hard of hearing, ways to help them, and that's where you have, you know, the mistakes, medical errors with the elderly. And so maybe what we need to do since this state -- I don't know if you guys know this -- but in the medical fields, this state requires medical errors for licensure every time -- every renewal licensure period. And maybe it's something we can do that requires them to include something on effective communication for those that we represent in the trainings.

>> GINA HALLIBURTON: My understanding from yesterday is that we were going to include that information in the cover letter. That we were going to talk about the different types of hearing loss and different types of accommodations. Am I accurate.

>> DEBBE HAGNER: Yes.

>> GINA HALLIBURTON: Okay.

>> CINDY SIMON: It was just another format idea.

>> GINA HALLIBURTON: It did come up yesterday and I thought we said that we were going to put that in the cover letter because it is important information but we didn't want to clutter up the report with it. Chris.

>> CHRIS LITTLEWOOD: I was just going to say that unless it's mailed, I'm not a big fan of the cover letter thing, because it's just adding more words or more things to our report, and even though it's not my own strong point, brevity is not my own strong point as an educator or as a public speaker, but it is important for us to get the point across visually to everybody that's going to look at our report in as short a time as we possibly can. So I like the idea of instead of having the tri-fold report, going back to two pages, both sides, whatever, keeping it short, and the only reason we should use the cover letter is if we're mailing something to somebody. If we have a physical report that's going with one of us to the legislators' office, or something like that, there's no need to use a cover letter because we have a person who's backing that up.

>> GINA HALLIBURTON: Okay. I saw Darlene.

>> DARLENE LAIBL-CROWE: I was thinking -- oh, the communication, what Cindy was talking about, in the cover letter, are you going to detail how they communicate in certain areas? For example, we have like education and employment, healthcare, and all that, the four areas. It might be possible that we can put a little bit about communication in that specific field of how, for example, the deaf-blind, how do they communicate with others by tactile, so you can put that in. So I'm not sure if that is acceptable? Is that what you're suggesting as far as the letter that you're going to include, or can that be done for each group.

>> GINA HALLIBURTON: I think that what we're agreeing upon is the cover letter is only necessary if it's going to be mailed. We're not going to have a cover letter that the

team is going to distribute when they give the biennial report. And if I understood putting in that information in the report in some way would be the way to kind of address the whole issue. Going back to, it would shorten the report, and having part of it be part of the communications piece, showing the different ways, different levels of deafness or challenges that people have in communication, what those fixes are, and then have, I think we said, employment -- no, public safety and healthcare are the two strong ones. Nothing else will have public safety and healthcare. And then I think Karen said she wanted to include the education and the employment, and so we have to kind of like put all that in a shorter format. And Cindy, I see you.

>> CINDY SIMON: Right. So that goes back to what Darlene was just asking. That's why I thought if we had, you know, how -- effective communication for deaf-blind, and then we can hit those areas and explain what that is and hit those areas. Now go on for Deaf culture. Hit the areas. And again, you revisit, you know, what would you need here, here and here. It's not a negative when put that way. It's, you know, and that it does occur in some places. And then you can wrap it up. So we explain what we've done, how we advocate for this, and here's how and why. Now they understand, because they may not understand that how the deaf-blind -- most people have never heard of tactile sign. So the importance of having someone there, and that's why I was thinking if we did it as a whole effective communication, but those areas come in as we hit each of the effective communication styles of what's needed.

>> GINA HALLIBURTON: Okay. Darlene and then Debbe.

>> DARLENE LAIBL-CROWE: One of the things that I think back to the November meeting, where the woman from the post office was concerned about a deaf-blind woman about what can she do. So, you know, a majority of the population, myself included, a long time, what can they do on the job, in education, emergency, whatever area of life, people have a hard time understanding what they can do. And I know that my job coach tells me that with the Deaf culture, it's been very hard for them to gain employment for the Deaf cultured, and for the deaf-blind. The hard of hearing don't seem to have a problem with getting employment. And I think a lot of it is because of what society accepts. I don't know. It just needs to be immersed more, and that's why I was thinking that we could add the communication, which we don't have a page for, within the certain frames that you were talking about, and -- do we have one for public safety.

>> GINA HALLIBURTON: Public safety is going to be included in the --

>> DARLENE LAIBL-CROWE: Accessibility. Accommodation, you know, accessibility and communication, there needs to be something in each of those areas.

>> GINA HALLIBURTON: Thank you, Darlene. Debbe.

>> DEBBE HAGNER: I was thinking of maybe making the table, category for Deaf, what sign language, ASL, da, da, da, how -- da, da, possible lip read, blah, blah, blah, deaf-blind, these are the possible form of communication. That way it's not in a paragraph, bullet, bullet, bullet, bullet, with a statement underneath that says not all follow this, they may use more than one of these, depending on the degree of hearing loss, blah, blah, blah.

>> GINA HALLIBURTON: That's along the line of what I was thinking of maybe on that front page we have something like, did you know. You know, did you know. And then put down, did you know that by the time you're 65 you may not be able to hear. I don't mean that literally, but you know what I mean, you know, but just bring it to their attention that this affects everybody. It's the one group that anybody could end up in. You know, it's not an elite group, and there's a way to communicate regardless of what that particular level of hearing loss is. I think that's great. Darlene.

>> DARLENE LAIBL-CROWE: Another one is that in I think it was Jacksonville we had someone that was talking about it's hard to get an interpreter that knows how to use tactile language. And what I have encountered, and I've heard others that I've talked to encounter, is a lot of people don't want to get too personal, or invade that personal space, because with tactile, that is exactly what you're doing. And it's very uncomfortable to get in to someone's personal space. So tactile is something that has to grow on people. But I know that University of North Florida, their interpreting program, they have advanced training so that their students understand what it means to tactile for the deaf-blind and about the deaf-blind community.

>> GINA HALLIBURTON: Excellent. Thank you, Darlene. Anybody else have any comments or input that they want to put in? Yes, Cindy.

>> CINDY SIMON: I just want to say that I love Debbe's idea. If we kept the tri-fold and didn't go to just the four sides, I would like that -- to see that be its own page, because if you do it colorful, in a table with lines separating it, I think it could be very, very effective rather than did you know, it's not we're to zero in like, you know, oh, that might apply to me, what does it say. I think that would look great and be a real attention-getter.

>> GINA HALLIBURTON: So you're more so in favor of the tri-fold, or -- because I was looking at it from what you had suggested about the four pages, you know, Debbe, go ahead.

>> DEBBE HAGNER: I was thinking that okay, you know, we had the basic about the Council. We have about the public safety. Then the next one would be about -- what's the other one.

>> CINDY SIMON: Health.

>> GINA HALLIBURTON: Healthcare.

>> DEBBE HAGNER: Healthcare. And then the last page before the -- about the Council members, who, would be effective communication at the very end. That way, or we don't want to put it in the beginning. We don't want to put it in the beginning. We really want to get them about how important about what happened with the hurricane and the text to 911, those two, and then all the others shorter, shorter, and then in the end, effective communication among these group of people, and then in there it says, okay, when you get older, after whatever, 65, the potential is greater that you have a hearing loss with the potential of having dementia, or whatever else, is greater, make that big letters.

>> DARLENE LAIBL-CROWE: Put it in one of those headers like Karen was talking about yesterday.

>> GINA HALLIBURTON: Okay.

>> CINDY SIMON: So what you're saying is take, like, one of those studies where it said, you know, up to 50% greater brain shrinkage in a severe, untreated severe hearing loss.

>> DEBBE HAGNER: Because you're not using your --

>> CINDY SIMON: That's why I said untreated. I think it's how they said. So we could look at those articles and pick something and it's a legitimate scholarly article on the do you know. Maybe what we need to have on that front page where you were just saying do you know, do you know if we can get statistics this many Floridians with hearing loss during hurricane whatever had no access. This many whatever. This many Floridians have medical errors due to not hearing the physician type of thing. This many, you know, errors occurred due to, you know, physicians not --

>> GINA HALLIBURTON: The only thing I would say about that, does that sound like you're calling the baby ugly? You know? That's one thing we don't ever want to do is call somebody's baby ugly, so if I'm going to a legislator who's responsible for the State of Florida and I say, hey, your baby's ugly, because 45 of these people died on your watch, you know, that kind of thing, I don't want it to be that way. I'm sorry. That's the way I hear it.

>> CINDY SIMON: You can use statistics that are not Floridians that, you know, because we can be better than the national.

>> GINA HALLIBURTON: Anybody else? So then we're going to have, if I understand correctly, we're going to have a page where we're going to talk about communications and accessibility, correct? And that will be more like on the -- where we have what the Council does. Are we still going to do the bullet points on the front about the things that the Council has accomplished.

>> DEBBE HAGNER: Yes.

>> GINA HALLIBURTON: Okay. So on the front, we'll have an introduction of the Council, a different picture and the bullets of the accomplishments, not the paragraphs about what we've done. It will just have the bullet points of what the accomplishments are. First page in, we'll have public safety and we'll have pictures that police officer, that is just so powerful. We'll have that police officer, and that will draw their attention, because any time you see a cop, you're going to want to know what that cop is there for, you know, and then they'll read and whatever Chris provides us about the importance of public safety for the population. Third page will have healthcare and how, especially in Florida, with everybody moving down here who is aged, you know, they're retiring here, have the healthcare. So that's one, two, three. And then the last page would be the accessibility. So what are we going to do with education and employment? Are we just going to have half pages for these things.

>> DEBBE HAGNER: Half page or just refer them to the website. Speaking of website, Megan, do we have a way to say how many people have been looking at our website? Could we have that on a monthly report, or monthly.

>> MEGAN CALLAHAN: I know we discussed that with David before and whenever we discussed it, I think we were trying to move from one format of looking at it to another, the department was, so I'll check with him again to see where they're at with that and if we can start getting those reports.

>> DEBBE HAGNER: Because I would be interested to see how many hits we're getting.

>> GINA HALLIBURTON: Most websites have, like, Google analytics and things like that, where they show you how many hits you've had, how many people dissed you, you know, they looked one second and they were gone or they actually looked at it for a minute. Most websites do. So we could -- Cindy, go ahead.

>> CINDY SIMON: No, we did have Google analytics in the past, so we have had that.

>> GINA HALLIBURTON: That might be something really good to put in there, you know, to add that to on that front page where we're talking about the Council. And if we could include that part we talked about, where how many calls that Megan gets, you know, from the public, you know, just a ballpark. We get 50 calls a month. That's more than one a day, you know, that people are seeking information. And I think those are really good things to have on the front end. And then, like I say, have the public safety, the healthcare to me are just two of the most important, and if you have, like, either -- like Debbe suggested, either have half -- lower half or lower third, a lower third, maybe, of the page about education or employment, just to get that information out there, and refer them to the website for more information, I think that will serve everybody's need of having that information in there, but not clutter up the report. I just love the idea of having the graphics, more white space, less text. I think that's really important. And perhaps we could, from the EMO Committee, send out more informational type letters, you know, to keep people informed. That could be just a thought.
Cindy, go ahead.

>> CINDY SIMON: I love how you give yourself more work.

>> GINA HALLIBURTON: I didn't say -- I did not say me. I said we, the EMOT Committee, okay.

[Laughter]

>> GINA HALLIBURTON: Anybody else have anything else? Because what we want to do is we want to make sure we're all on the same page, and like Megan says, she's going to send that out Monday, to make sure everybody is on the same page for how we're going to do this going forward. Most important thing is getting the deadlines. I think that Chris is -- and Glenna have been really, really very clear on not being late, and I don't think anybody likes being late, and the team that's going to see the

legislators should have that report in hand. Yes, Megan.

>> MEGAN CALLAHAN: Did we decide where education and employment was going to be placed? I may have missed it. I'm sorry.

>> GINA HALLIBURTON: I personally -- you all can, please, give your feedback. I personally think it could go as a blurb in each thing. Educational healthcare, educational public safety, you know, include that in what the other areas of the -- might touch with education. We have it in there kind of like what Darlene said, about having the communications piece aligned in there about how to communicate in those situations. I think the employment can be on the bottom of one, and education on the other, unless you think that would make it too disjointed. Otherwise we've gotta have it on the back and then refer them out.

>> MEGAN CALLAHAN: We were also planning on doing that with veterans, too. Remember, Karen mentioned that she wanted to mention something about veterans in every topic that we could, so if you're wanting to put veterans, education and employment in every topic as well as the statistics, I mean -- and are we still sticking with tri-fold or are we trying to do the four pages, like Chris was saying? I mean, this -- I think we have a lot of information for four pages. I think it's going to be a lot in four pages, if I'm being honest.

>> GINA HALLIBURTON: We do, but we want something that people are going to read and look at. Debbe and then Cindy.

>> DEBBE HAGNER: No, go ahead, Cindy.

>> CINDY SIMON: All I was going to say was, you know, two reports ago, we started dividing this up because we wanted to. We don't have to hit on the same topics every year, so if it's too much, you know, and there's more going on in one thing right now than something else, better we should have quality stuff and hit those topics than just throw in for the heck of it. When we hit healthcare and hearing, we have -- if you want to put in veterans, we have veterans more than ever with tinnitus. That's something that, you know, and high frequency hearing loss affecting jobs. I've actually had them in my office. So that's something we can certainly work in. When we're looking at education of people, you know, and of students, I'm not sure you can really work that in effectively in the two main topics we're talking about. I would prefer to leave it out for now. You want to have a page of statistics and include stuff about education and things like that, and employment, that's fine, but rather than -- just for statistics. Did you know statistics, and just exactly how HLAA did a few without much, that would be fine. But to start writing something about it or try to squeeze something round into something square doesn't make any sense. So I leave it at the pleasure of the Council. That would be my suggestion, is do something quality and not try to stick something in there because we've done it before. We haven't always done it. We can adjust as needed.

>> GINA HALLIBURTON: Darlene, go ahead.

>> DARLENE LAIBL-CROWE: Okay. I was thinking why don't we suggest the four pages, and then if, as we go, if it's going to be less, we can change it to three pages.

>> GINA HALLIBURTON: That's good. Or if it's more, add a page. But if you look at what we have here, okay, this is what we currently have. This is what it looks like when it's laid out. Is that, to anybody, overwhelming? Yes? All right. And then we talked about changing those blue banners to graphics or pictures, and reducing all this text, so then to me, that would shorten it considerably. Am I correct.

>> DARLENE LAIBL-CROWE: Yes. Like Chris said, we need a lot of white space in there. It just kind of keeps it cleaner.

>> GINA HALLIBURTON: Okay. So then let's look at what Darlene's suggestion is, let's go for the four pages, you know, like just one fold, like the HLAA has, let's go for that. Let's see what it looks like, how much information, quality information we can get in there because I want to go back to what I've heard several people say, and I think Chris brought it up first, is that we don't have to keep doing the same thing. We don't have to keep doing the same subjects and having the same information. We want to do something that makes them say, well, I haven't seen this before and then they actually read it because if it looks just like it did before, education, employment, healthcare, okay, I read that before, and maybe it's different information, but their brain is going to say I've already read that, so if we do something totally different that grabs their attention, that makes it personal, then that makes a big difference, and I think it will take us a long way. So I think if we look at the four pages, if we do like -- I forget who said it, but the front page is introduction to the Council with the bullet points of all the great accomplishments that we've had, then over the next page, you have -- if you look at it, if you think, if you can visualize this like this, think about how awesome it would be to have that police officer over here and all talking about the hurricane and the public safety and the 911 text over here, and then you have the healthcare, which is extremely important, because we have so many elderly here in Florida, and there, Cindy, you could put that information about the detriment to not having your hearing corrected, you know.

>> CINDY SIMON: Right. That's where it was meant.

>> GINA HALLIBURTON: Yeah. Those kind of stats there and then you turn the back page, you have the did you know about the accessibility communications piece, and then at the bottom who the Council is. Does that sound useful to everybody.

>> CINDY SIMON: Yes.

>> GINA HALLIBURTON: Yes, Chris.

>> CHRIS LITTLEWOOD: Brevity best.

>> GINA HALLIBURTON: All right. Well, I think that would -- Glenna, go ahead.

>> GLENNA ASHTON: If you're thinking about changing topics, we can look at what the contact with Megan most covered. Most hearing aid, financial assistance, assistive devices, resources, and I know from the signing community is VRI interpreters, and from the Council, text to 911. So those could be -- I don't see much about education and employment but we know those are issues out there.

>> GINA HALLIBURTON: Okay. So that kind of like -- that, what she just brought up, kind of backs up the thought process behind having it hit you hard, this is the Council, look how great we are, you know, public safety, look how much we care about you, healthcare, we want you to live and not die, and then on the back, and we also want to talk to you. You see? Do you know what I mean? This is more of a positive, productive approach. So if everybody can agree that we'll work on it from that vain and have everything in by December -- November 30th, by November 30th, right, everybody's looking, okay, November 30th.

>> MEGAN CALLAHAN: Close of business November 30th.

>> GINA HALLIBURTON: Okay. Everybody have their stuff in by November 30th, and try to everybody use Times Roman font 12 in your text, so we're all looking the same. We're all looking the same. And then we will have absolutely a good product that we can review on their telecon on December 10th. Okay? Yes.

>> CINDY SIMON: So let us go back to what we're basically taking out, because maybe we need to use Cecil's ability somewhere better than where he is now. He was going to go get all that education information, and maybe he doesn't really need to go there. However, I'm trying to think where VR might come in in a very positive way in terms of helping. So I'm just saying, Cecil is going to go do certain things. Let's not have him spin his wheels for something we're not going to use. So let's review. Let Cecil know -- Cecil says, I have access to lots of data, but will have to be selective. So if we're not going to use it, there's no sense in having him do that, so we need to redefine what everybody's going to look at, I think.

>> GINA HALLIBURTON: Okay, Megan and then I want to add something here.

>> MEGAN CALLAHAN: It's almost 10:50. If we wanted to take, like, a ten-minute break for the providers and anyone who needs to check out. Because we have scheduled public comment from 11:00 to noon, so we can take a ten- minute, five- minute break, come back for public comment.

>> GINA HALLIBURTON: We can do that. But also, Cecil, I would like for you to give some input if you've been following along about what our suggestions were about the four pages, if you could give us some input and your thoughts on how we can include education, employment, or how we could fit it in there nicely so that we don't have a long, belabored report. We would appreciate your input after break. We're going to take a ten-minute break, and we'll be back in ten.

[Break].

>> GINA HALLIBURTON: Okay, everyone. We're ready to start back! Knock, knock! Meeting's ready! If everybody could take their seats, we'll get back on track. Cecil, if you are still here, we're ready to get your input regarding where to place education and employment.

>> CINDY SIMON: If at all. We were talking about eliminating them in favor of quality information.

>> GINA HALLIBURTON: Okay. Cecil says I have no suggestions but let's try to keep the report brief and to the point. Thank you, Cecil. We are all in agreement that the report should be brief and to the point. So thank you. Anybody have any questions about what we've done so far? Because we've got public comments now.

>> MEGAN CALLAHAN: Just a quick question with the accessibility and communication part, who is going to be in charge of gathering information for that.

>> GINA HALLIBURTON: I think Debbe and I would have a good -- because through FRID, there's a lot of accessible communications type things. Of course, anybody could. Everybody has issues with communications.

>> MEGAN CALLAHAN: This is what Cindy and I discussed it a little bit, so this is kind of what I was thinking, if everyone wanted to try and find a statistic dedicated to accessibility and communication, and if they also wanted to write, like, a sentence or two or something about it, then we can just go through and look at which statistics would fit in that section, which sentences could fit in that section, and just pick and choose. So just add one statistic and like one or two sentences to your homework for that.

>> GINA HALLIBURTON: I think that's a great idea. If everyone could find some information, statistics, types of accessibility, and just put them in there, then we can all go through them and pick the ones that best fit. I've got Glenna and then Chris.

>> GLENNA ASHTON: Just to throw more work, but if you happen to come across statistics that's based on Florida counties, send that to me because when we visit legislators, they want to know the numbers, not just for state, but they want to know the numbers for their county, and that's really tough to get, so if anybody happens to come across any county or have an idea where to find county statistics, let me know, because we need to work on that. So while you're searching statistics, if you see anything county related, share that.

>> GINA HALLIBURTON: Okay. Chris. I just want to make one more housekeeping point. It's correct that we can continue, since there's no one here for public comments, correct.

>> CINDY SIMON: Yes.

>> GINA HALLIBURTON: Okay. Chris, go ahead.

>> CHRIS LITTLEWOOD: I'm not really clear on what statistic we're looking for related to accessible communication.

>> GINA HALLIBURTON: Go ahead, Megan.

>> MEGAN CALLAHAN: If there are any. I mean, you don't have to have any statistics. That was just any information that you can find regarding accessibility and communication or anything that you would like to say about it.

>> GINA HALLIBURTON: I was thinking in terms of the number of people that use interpreters even, for what conditions. Schools. Hospitals. Emergency visits. Public speaking things. There's all kind of ways. And then you have the others in terms of those who use -- someone here at the table, was it Debbe? Someone was talking about the reason there was a cued speech. Was that Debbe? In cued speech, I haven't seen in a long time, and if that's coming back, we need to be aware of that. That's a whole different animal. Glenna, I saw your hand.

>> GLENNA ASHTON: Oh, okay. We could use this Council meeting as an example to accessibility, you know, have a picture right there with the interpreter and the CART and a screen, and use it. I remember we took pictures. Now, I don't know what happened to those pictures, but we could take a picture of the Council set examples of meeting everybody's needs. Something with the accessibility. Oh, we could highlight, spotlight certain areas where we know they're really doing something -- air conditioning -- in Palm Beach County actually has somebody like an ADA specialist on their county town staff, and she would reach out to deaf people because we have a lot of deaf that live in Boynton Beach, and they really made a point of including deaf people, providing interpreters, and letting them use the facilities to hold meetings, so maybe -- there must be other areas where the cities or counties are really making an effort to include the deaf. So Boynton Beach could be one example you could highlight. If we could find more examples. I'm assuming St. Augustine does something. You know, a deaf friendly city.

>> GINA HALLIBURTON: Chris and then Cindy.

>> CHRIS LITTLEWOOD: Yeah. Boynton Beach is definitely the ADA coordinator -- the name is slipping my mind at the moment, and also Debbie something.

>> GLENNA ASHTON: Debbie, yeah.

>> CHRIS LITTLEWOOD: And also, I think the other person you were thinking of is the lady at Goodwill.

>> GLENNA ASHTON: Beth.

>> CHRIS LITTLEWOOD: Beth. Right. I'm remembering first names, not last, or faces, not names, but that's usually the case. But spotlight is a good idea. If we could maybe mention very briefly these are some areas to look at that they're doing it right.

>> GINA HALLIBURTON: Cindy.

>> CINDY SIMON: All right. Going back to statistics. I think we're making it too hard. As you're doing your research looking at things, if you come across a statistic you think is interesting and might be of interest, put down the statistic, where it came from and your one-sentence blurb. Throw it in a separate file. We'll have a tickle file of different things that we can pick and choose from, which may have accessibility, but may not. What you were just saying, the two of you, on spotlighting, maybe what we need to do in the off year is create a report that highlights what's going on for our populations in the state, like a kudos newsletter, which will both keep our name in everybody's mind, keep things current, and maybe encourage other groups to say, I

want to be in there, let me do something that's noteworthy.

>> GINA HALLIBURTON: Debbe.

>> DEBBE HAGNER: We could have it as a monthly highlight feature in the website, make it a blog type of thing, short and sweet. One other thing, Megan, can you tell us what we're doing after the February meeting, the days for the 2019 dates? We already had that picked and where.

>> GLENNA ASHTON: I would like a reminder of that, too.

>> MEGAN CALLAHAN: I can e-mail this as well, but just stating it on the record, February 7th and 8th is in Tallahassee. May 9th and 10th is in Pensacola. August 8th and 9th is in Daytona Beach, and November 7th and 8th, we don't have a location yet.

>> DEBBE HAGNER: Is that going to be a problem for Pensacola because the Hurricane Michael went through and how much has been damaged.

>> MEGAN CALLAHAN: I don't believe they had a lot of damage in Pensacola. It was more so Panama City Beach, Port St. Joe and Mexico Beach. Regardless, it will be May, so any damage they TV, it should be hopefully recovered by then. But we haven't started getting proposals from hotels yet. I'm going to e-mail the travel coordinator and she'll start getting those proposals, and if anyone did sustain damage, they won't submit a proposal.

>> GINA HALLIBURTON: Anybody else? Anybody else have any comments.

>> GLENNA ASHTON: On any topic.

>> GINA HALLIBURTON: On any topic. Go ahead. I'm trying to call, e-mail Shay to ask her point blank exact what and how we can do it, but I'm thinking all of us on the Council probably have experience setting up workshops, and conferences, blah, blah, blah, right? So we have plenty of talent here to do it, right.

>> GINA HALLIBURTON: Glenna, I have a question. What date, what month were you looking at having an expo? What do you think is a good time? And would it be in conjunction with our meeting? Or would it be separate.

>> GLENNA ASHTON: Because we already set up for 2019, and we have November 7th and 8th open, what if we did it in Orlando and we made it more of an expo. We could have our business meeting part -- November 2019, we don't need to do a report, because that's 2019, good until 2021. That would give us a year to plan. Well, nine months to plan it. December is the report. January is getting ready for the legislature, including maybe the bill.

>> GINA HALLIBURTON: Okay. Glenna, could you find out when DeafNation and when Deaf Thing are going to have theirs? We don't want to conflict with that. Darlene, I saw your hand, and then Cindy.

>> DARLENE LAIBL-CROWE: Glenna, are you talking about the biennial report.

>> GLENNA ASHTON: No. I'm talking about the dream of having a Council expo representing all the different organizations. But I'm saying that November 7th and 8th is our regular quarterly meeting. If we have a short quarterly meeting, and then follow it up with the expo, or whatever, that November 2019, we don't have to worry about a report because the report is good until 2021. So we start working on it again in 2020.

>> GINA HALLIBURTON: Cindy?

>> CINDY SIMON: So the only comment to that would be you might -- either you don't want to do it in Orlando because it's too close to Daytona Beach, and you're in the same area. Or you change the Daytona Beach one to somewhere else. That's my only comment on that.

>> GLENNA ASHTON: Okay. Let me find out information from Shay first exactly how much we can do and if it turns out that yes, go ahead, then we could change August.

>> GINA HALLIBURTON: Debbe, did you want something.

>> DEBBE HAGNER: I'm looking for the exact date of the Deaf Thing for 2019.

>> GINA HALLIBURTON: And while she's looking for that, if anyone has any connections with the people at Family Cafe, they have a booth where they gave tickets to Gatorland for \$10, and that was a huge draw, and I was so sorry I did not get mine because I did not realize it cost 30 to \$40 to get in otherwise. I didn't know that, but that's what they offered at the table. And things like that. Like you were saying how free food is a draw. Free food is a draw, yes, but so is prizes and spinning the wheel and all that kind of stuff. People love games like that. And it's just something to think about. You could have good game give-aways. And Debbe, as soon as you find it, just raise your hand. Okay.

>> DEBBE HAGNER: Yeah. I'm looking.

>> GINA HALLIBURTON: Okay. Glenna, go ahead.

>> GLENNA ASHTON: Games and give-away stuff is usually the friends that do that, we do that, and not because we encouraged to friend us, think of something to bring people to the table. Free food, games, whatever, raffles, whatever.

>> GINA HALLIBURTON: I got it. That's good. Cindy, did I see your hand? No? Anybody else.

>> GLENNA ASHTON: And like part of the expo, we would have a stage, and every organization on the Council, plus any other organization, will have a chance to present as a vendor. I would not charge more, keep it open and equal to get a table, you get three minutes to talk about your organization, whatever.

>> GINA HALLIBURTON: My question, on your three minutes on your round table, is the expo taking place of what we talked about having a round table Council meeting?

Or do you want this --

>> GLENNA ASHTON: It depends what we're allowed to do and able to do, which way we can go, you know.

>> GINA HALLIBURTON: Cindy.

>> CINDY SIMON: So I've actually done something similar to what you had, so what we had was you paid to have like an exhibit table for people to go to and get information. If you paid a little more, you had a certain amount of time to talk to everybody there, and everything was closed down in the exhibit so everybody would hear each of the different vendors and what they had to say. And then I doubt we could do this, but if you paid even more, you could offer -- get a private space and offer trainings. So that was how we did it.

>> GINA HALLIBURTON: Debbe.

>> DEBBE HAGNER: The Deaf Thing, the 2019 Deaf Expo is the Deaf Thing, will be October 5th, 2019 in Lakeland.

>> GLENNA ASHTON: DeafNation have anything.

>> GINA HALLIBURTON: Glenna, you had your hand up.

>> GLENNA ASHTON: Sponsorship for sure. I'm sure that FTRI, Sorenson, the cochlear implant companies, all of those things would be happy to sponsor, seeing as how it hits on a wide variety of different organizations, different deaf people, so we should be able to get sponsors. What, Cindy.

>> CINDY SIMON: I was agreeing and I was considering that, the question becomes and I don't think we can do it because now we're going into group names and specific, even if you say we do not support them, I don't think we could do that. What we were trying to do was have something where each of the individual groups. Maybe somebody who's a member of HLAA doesn't know about ALDA. That's a moment for them to learn about them and maybe want to join that group, too. So you need to separate out. I don't think we're allowed to let anyone in, or else we have to let everybody, if we were even allowed to do that, but we do want to highlight all the different organizations that are stakeholders in this Council.

>> GLENNA ASHTON: State department, we could get them to give some money, that's more neutral. I'm trying to think, Family Cafe, they had sponsored, didn't they, and that was an agency.

>> CINDY SIMON: But are they a government entity? No. This is a government entity. You have to separate out. You can't show partiality to someone. Maybe there's another company that doesn't have the finances and are just as good or better, and we can't afford them.

>> GINA HALLIBURTON: Megan.

>> CINDY SIMON: They can't afford us.

>> MEGAN CALLAHAN: When I think of -- I keep hearing sponsors and, I don't know so much about stakeholders, but sponsors, and when I think of that, I'm thinking of paying for a booth. We can't have anyone pay. Remember, Shay mentioned that we can't have anyone donate. We can't have anyone pay the Council.

>> CINDY SIMON: I think we can have donations but we can't take money.

>> MEGAN CALLAHAN: I think they have to be, like, in-kind donations type thing, like people who would bring food. They wouldn't be able to pay us or donate any money. As far as I'm concerned. I know you said you were going to reach out to Shay, so I would definitely say refer to her on a question about that, but as far as I'm concerned, and from what I recall, I don't think we can charge anyone to exhibit.

>> GINA HALLIBURTON: So Megan, does that mean that the state would foot the bill? No? Yeah, because the meeting room, the food, the gifts, the prizes, we would have to charge an extraordinary amount of money, and that's not right.

>> MEGAN CALLAHAN: I know when we were discussing this originally, we were discussing doing it on the same dates as a Council meeting, and it would kind of be like after hours, after the Council meeting, like the exhibit hall would be open, and then we would do it that next Friday, you know, to close up whatever. After the meeting, but that way the meeting room would already be paid for for the meeting itself and we would be getting use out of it. Because it's like you're saying, we're talking about having to pay for the meeting room for the expo, and it's going to have to be big. I don't even think it could be something of this size. I think we were talking about it being something bigger so you could set up all the tables and everything.

>> GLENNA ASHTON: I do remember that they can donate to the Council, but it's complicated. It's not directly to the Council through some other account. Ask vendors for donations. It's not a fee, but -- I don't know. I'll have to talk, long talk with Shay about that.

>> GINA HALLIBURTON: We probably need to get that clarified pretty quickly so that when that time comes we'll know exactly what we're doing, because the other part of that, if we go back to what Chris said, which is extremely a good point, that if we advertise who our speakers are and invite people based on their interest, then we'll get a lot more deaf people involved and then we could have our round table, and that would just be killing two birds with one stone because if you have a good, strong speaker that draws people, and then on that meeting we have our three-minute round table so that we can all talk about what our respective areas are doing, that kills two birds with one stone. It's right during our meeting time. Go ahead. I'm sorry. Chris had his hand up first, and then Cindy.

>> CHRIS LITTLEWOOD: For talking about the expo again and the size of the room, I don't think the size of this room is a problem. I think if we start too big or try to do something extraordinary, it might be something that we can't manage and we wind up not doing, as what happened when we tried to do it in Safety Harbor, it never came to fruition. But if we look at just extending the period that we have, a room like on -- we

have a Thursday and Friday morning Council meeting, and Friday afternoon we have an expo, people would come to that, I think. If we had it right here in this room and we invited FTRI and Hamilton and Cap Tel and HLAA and FAD and blah, blah, blah, and down the list, I think we would be very effective in doing that and filling up a room with people, and just start somewhere.

>> GINA HALLIBURTON: And we'll get Cindy and then we'll turn the meeting back over to Karen.

>> KAREN GOLDBERG: I'm back now. I'm going to turn the meeting back over to Gina because I came in in the middle of the conversation so maybe you can bring me up to date.

>> GINA HALLIBURTON: Go ahead, Cindy.

>> CINDY SIMON: So kind of piggybacking on what Chris said. And piggybacking on what we talked about before, I know Karen was uncomfortable about cutting down a meeting, but if we use these people as our speakers, then you can invite FTRI. We can invite more people from HLAA, from ALDA, those who have something to say. They can all have a table with their information on it, time for people to mingle, but the meeting content would be, even if we wanted to still bring in one overall speaker and then each of them would speak to everybody so that all these people coming in would be educated. It would be done during the Council time, and if any of them happened to want to bring refreshments at their table, nobody was going to say no to them but I do not think we can ask money in any way, shape or form.

>> GINA HALLIBURTON: Okay. Karen's returning just as -- we had a really robust discussion about the biennial report up until about 11:00, and came to some conclusions that after the meeting, after the meeting, Megan wants to meet with you and I about the time lines, and make sure that we're all on the same page and can make it happen. And we just kind of went over the thought process of trying to make it as brief but as powerful as possible, and as positive as possible. So that led to this conversation during our public speaking time about having a positive kind of presentation in one of our meetings. Glenna brought up having the expo, and we were trying to combine the two, between having the round table, a powerful speaker and the expo all in the one meeting. And Debbe brought up that the Deaf Thing is going to be October. And the only day we don't have a city set for is November and we were kind of toying around as to which meeting we would be ready to do this. Megan pointed out we can't ask for sponsors and donations and things like that so we wanted it to be open to the public, powerful, positive and productive, and so that's where you came in. So you came in at a good time. Cindy, go ahead.

>> CINDY SIMON: So, if we were to go that way, since it was really Glenna's little baby that sprouted into all of this, and since she was saying how large the population is down towards Broward, maybe if we did it, that's the area for the November 7th and 8th meeting before season hits where we want to do this and bring in the most people, and you really have a tri-county area. Not everyone from Miami might want to go but if we pick a hotel that's near like the tri-rail, where people can actually get public transportation, and walk over there, that could be a viable thing and draw from further surrounding areas.

>> GINA HALLIBURTON: Where is the villages.

>> MEGAN CALLAHAN: That's Ocala. Video game it's near Ocala.

>> GLENNA ASHTON: Maybe Lakeland.

>> MEGAN CALLAHAN: And that's where It's A Deaf Thing was this year. I don't know -- I'm sure it will be in the same location, and then that way you can say, hey, we're going to be in Lakeland doing this.

>> GINA HALLIBURTON: That's a thought. Debbe, I saw your hand.

>> DEBBE HAGNER: Lakeland, I was going to say, we never had a Council meeting near there, and many people are familiar with that area because that's where the Deaf Thing is, and they also had speech and hearing balance, all kinds of different things -- Deaf Service Center, I think it closed. But --

>> GLENNA ASHTON: Not a bad location because it's between Orlando and Tampa, so those two groups would come there, and when we were at the It's A Deaf Thing, people came from South Florida and North Florida. Video game well, they said 3,000.

>> GINA HALLIBURTON: Darlene, go ahead.

>> DARLENE LAIBL-CROWE: I was going to say that I agree with what Chris was saying, to kind of keep it as simple as possible, because if we let it get out of hand, we're not going to be able to do it, just like he said. And as far as the expo, I think it's a good idea, but for the Council I think it would be better if we have what she said, like do it after the meeting, maybe a small reception, a meet and greet, and each of us can share what type of things by passing out brochures and stuff like that to where you don't have to bring it in to the meeting.

>> GINA HALLIBURTON: Glenna. I saw your hand.

>> GLENNA ASHTON: No.

>> GINA HALLIBURTON: Okay. Yes. Karen.

>> KAREN GOLDBERG: Sounds really interesting, and I just want to make sure I'm understanding. Are we saying that we're going to do maybe our fall meeting next year in conjunction with It's A Deaf Thing, so let them do the heavy lifting of an expo? No. I thought the --

>> GINA HALLIBURTON: Wait. One at a time. Okay. Megan.

>> MEGAN CALLAHAN: I believe what we're trying to do is our meeting would take place roughly a month after It's A Deaf Thing and it would take place in the same area as It's A Deaf Thing, so you can kind of go to It's A Deaf Thing, and advertise it and say, hey, it's going to be in the same area, it's going to be local. That's my understanding.

>> GINA HALLIBURTON: Okay. Debbe? Glenna.

>> GLENNA ASHTON: It's A Deaf Thing is already set up for October in Lakeland, so to do it again in Lakeland in November is not a good idea. So looking at the schedule we have, Cindy's idea of November being in South Florida area, Broward would be the middle. Does it have to be -- well, it should be with the quarterly meeting, to attract people so they see what the Council is, but are we allowed to maybe do it another time if it doesn't work out with the hotel, or whatever? I don't know.

>> GINA HALLIBURTON: Also, will we will allowed to hand out a flier, or whatever, at the Deaf Thing, inviting them -- okay. Good. Karen.

>> KAREN GOLDBERG: So I think I'm understanding. Now, we're not talking about connecting with the It's A Deaf Thing Expo. We're talking about getting another booth again and giving out information about the next meetings, which we did this time, but maybe what we would do would be more specific about when the meeting is, what can be expected at the meeting, why we need the voices there, so to speak, and how to connect online. Maybe change this sheet to, you know, what is the Florida Coordinating Council, next meeting. Okay? That's what I'm thinking. Is that -- am I correct? Okay.

>> GINA HALLIBURTON: Cindy.

>> CINDY SIMON: So that goes back, did you want to consider having the different individuals and having the meeting primarily speakers from the different organizations to draw the people in. They'll get to see what everybody is doing and maybe learn about other groups. That would be in place of a paying expo.

>> GLENNA ASHTON: A speaker, maybe we should think of not just local speakers, but maybe that woman from Minnesota, to come talk about the commission. I think that could maybe make people be interested, ooh, you know, how can we do a commission, if I heard the speaker, big main speaker, that might --

>> GINA HALLIBURTON: Okay. Karen.

>> KAREN GOLDBERG: I'm thinking that having a speaker like that might be a good idea at a different meeting. Kind of piggybacking on what Cindy is saying, I think having a meeting where we have all of our representative groups there as a -- and we're serving as a coordinating body, which is one of our tasks, and for the individual who is deaf-blind, we could have the Florida Deaf-Blind Association there, and this is just a way to educate other -- the other groups that are on the Council. And we're talking to each other. That's one of the things where I think kind of going back to that negative comment we received, they don't know what we're doing. Well, now you get a taste of it, what we're doing.

>> GINA HALLIBURTON: Question, Cindy, hold on. In that hearing, would you have something similar to what you've seen at other conferences where you have a person who's deaf-blind demonstrating how to communicate with the deaf-blind person? I don't know if you've seen the --

>> KAREN GOLDBERG: Of course. You're educating.

>> GINA HALLIBURTON: Would you have that? Okay. Cindy, go ahead.

>> CINDY SIMON: And that might be a really nice one to understand the population to invite the local legislators to attend. I think that would be a really important one, and to let people know if we can get a commitment, your local legislators for the whole tri-county area will be there. We encourage you to be there so your voice can be heard.

>> KAREN GOLDBERG: Yes, Darlene.

>> GINA HALLIBURTON: Are you back now.

>> DARLENE LAIBL-CROWE: Okay. Are we talking about for the February meeting.

>> KAREN GOLDBERG: I think we're talking about a year from now.

>> DARLENE LAIBL-CROWE: Pardon.

>> KAREN GOLDBERG: We're talking about a year from now.

>> DARLENE LAIBL-CROWE: A year from now. So that would be November. Okay.

>> KAREN GOLDBERG: I think in the February meeting -- I'm sorry, go ahead.

>> DARLENE LAIBL-CROWE: I wanted to say first, I'm sorry, I think we should have like Cindy said, invite the local government, and not just in the county that it's going to be in, but in surrounding counties as well, reaching out to them, we're going to be able to reach out to the constituents of those counties. So I know that EMOT is part of outreach. Maybe they can write a letter to where it can be sent out to invite, you know, like -- what do you call it, a standard letter.

>> GINA HALLIBURTON: We often send out -- we don't, but other organizations send out save the date letters, and periodically send out save the date, and we're coming, save the date, look out, that kind of thing. Cindy, what were you going to say.

>> CINDY SIMON: I was going to say that since Darlene is part of that EMOT Committee, she can also write that boiler plate letter, just to give us a break.

>> GINA HALLIBURTON: We're just saying. We're just saying. Share the wealth, Darlene, share the wealth. Karen, you back.

>> KAREN GOLDBERG: I'm back.

>> DARLENE LAIBL-CROWE: I'm good. I'll do it. Write a letter.

>> KAREN GOLDBERG: This is a really fun group. We just have a lot of energy, a lot of ideas, a lot of motivation. So I'm in favor of it. So February we have Tallahassee.

August, where is the site in August.

>> MEGAN CALLAHAN: May is Pensacola, August is Daytona Beach.

>> KAREN GOLDBERG: All right. So may is Pensacola, August is going to be Daytona, and then we're looking at November for maybe South Florida, somewhere in South Florida. Okay.

>> CINDY SIMON: And I'm going to bid everyone goodbye for now. Speak to you all on conference call over this, unless someone gets appointed in my place, in which case, if you still want me to help, I will.

>> KAREN GOLDBERG: Thank you, Cindy.

>> GINA HALLIBURTON: Be safe. Happy Thanksgiving. Happy Thanksgiving.

>> CINDY SIMON: So happy Thanksgiving, everyone. Happy travels. Safe travels.

>> KAREN GOLDBERG: I want to see if there are any public comments? Did -- and Megan wants to speak with us in private, the two of us. Does that need to be on the record, Megan.

>> MEGAN CALLAHAN: It's just to discuss Biennial Report Committee dates for conference calls. At that point I'll also go over with you the details that we've already put on the record for the biennial report.

>> KAREN GOLDBERG: Got it. Debbe.

>> DEBBE HAGNER: I make a motion that we adjourn the meeting.

>> MEGAN CALLAHAN: We cannot do that until 12 noon because public comment has been advertised from 11:00 to 12:00.

>> KAREN GOLDBERG: I'm happy to stay if other people want to go.

>> CINDY SIMON: Before I go, I would like to recommend -- I'm not going to make it a motion -- I would like to recommend that at the end of every meeting we discuss when we would like public comment. We can pick one day to have in the middle of the day. The next meeting at the end of the day, and the third meeting maybe first thing in the morning for those who can do that. That way you have a time at each meeting, but varies to see where you get the most public comment, and gives you a little more flexibility.

>> GINA HALLIBURTON: Is it permissible to dismiss everyone except me, you and Megan, and then everybody else can go and we'll finish up and be here until 12:00.

>> KAREN GOLDBERG: Yeah. I'm happy to do that.

>> GLENNA ASHTON: I would suggest not to have public comment at the end of Friday, because many people have different travel plans, especially like in Tallahassee,

we have to catch a plane, that kind of thing.

>> CHRIS LITTLEWOOD: I just one more time wanted to state the importance of the Council replying to that negative letter.

>> KAREN GOLDBERG: Thank you, Chris.

>> GINA HALLIBURTON: We will.

>> KAREN GOLDBERG: Our next meeting, would we like -- we're doing something a little different in Tallahassee. So what did we decide for Tallahassee.

>> GINA HALLIBURTON: You mean for agenda.

>> KAREN GOLDBERG: We're not going to invite -- I thought we were inviting legislature.

>> GINA HALLIBURTON: We should.

>> GLENNA ASHTON: Wednesday we'll be speaking to legislators, so we'll definitely be reporting on that, and see what we need to follow up on.

>> MEGAN CALLAHAN: I believe it was discussed to invite AHCA to present at the February meeting.

>> KAREN GOLDBERG: Oh, yes. I think that's a good idea. Okay. So could we also invite -- can we plan to invite legislature to that meeting? I mean, I don't know if they'll come, but let's let them know we're in town, and the state level, the local level as well. Now, they may not be able to come, but I think it's important to at least let them know we're going to be there.

>> GLENNA ASHTON: What we could do, we could invite the legislator or a designate, like one of their aides.

>> KAREN GOLDBERG: That's pretty much what we would expect anyway.

>> GLENNA ASHTON: That would work better.

>> KAREN GOLDBERG: Right. And then I would recommend that we do that for Friday morning and keep our heavy lifting for Thursday, and then Friday morning can be more of open session, if they have questions and they want to ask the Council questions, I'm okay with that unless you guys need it to be very formal or structured. Public comments, do you guys want to move it to 9 to 10:00, or 8:00 to 9:00? I mean, I don't -- or just leave it where it is for this next meeting. Yes, Darlene.

>> DARLENE LAIBL-CROWE: I wanted to say we can leave it on Thursday like we normally do because we didn't do anything -- I mean, I know it was just a one-time thing. I think from 4:00 to 6:00.

>> KAREN GOLDBERG: No. It's 11:00 to 12:00 and 5:00 to 6:00.

>> DARLENE LAIBL-CROWE: Oh, so you're going to separate it.

>> KAREN GOLDBERG: Yeah, we separated it.

>> DARLENE LAIBL-CROWE: Okay. We can do that on Thursday.

>> MEGAN CALLAHAN: Maybe we can forego the Friday public comment for Tallahassee because you're wanting legislators to come Friday morning.

>> KAREN GOLDBERG: I say we make the whole thing public comments. I mean, we want them to be able to interact.

>> MEGAN CALLAHAN: Well, I mean, we can do that, I'm just saying if we're going to do that, we do need a designated time, because it's like Glenna was saying, a lot of people have trouble traveling to Tallahassee, they have to leave early.

>> GLENNA ASHTON: I'm thinking that Wednesday is we're visiting, and then Thursday, we have our meeting, with the public comments in the middle of the day and the end of the day is good because you have some deaf government workers that could come. I would say Friday morning be kind of a song and dance show, you know, PowerPoints to present to hopefully a crowd of people from legislative office, and we should find a way to provide food, too.

>> KAREN GOLDBERG: I agree. I think we should have some snacks for that meeting. It doesn't have to be fancy. We're not doing catered breakfast, but something that they could nosh on.

>> GLENNA ASHTON: But the Department won't pay for that. They won't pay for the food.

>> KAREN GOLDBERG: Okay. So -- I understand they can't pay for the food. I'm happy to contribute to that. What I would say is we need to have a public comments in there on Friday so that if people do come, they're going to want to share, and if we don't want to make ourselves stuck that they can't because we don't have it in our agenda. So let's at least put it in. Go ahead.

>> DARLENE LAIBL-CROWE: Okay. That's what I was talking about earlier is we have, on Friday, for about an hour, we talk about what we discussed for the previous day, and then call public comment so just in case anybody would like to speak, and then lead right on in to what we're doing.

>> KAREN GOLDBERG: That's actually a good idea. Now, Gina was saying -- and Gina was talking while you were talking for a second, she just interjected, would we want to do it 10:00 to 11:00. I like your idea doing a summary, Darlene, and then maybe doing some -- maybe we go around, that's the time that we go around and do the agency updates, and then we open it up. Maybe 9:30 to 11:00. And then 11:00, we close it for any final thoughts among the Council members and anybody who needs to close the meeting. That way nobody feels stuck here. How do you guys think about that? And I'm sorry, I keep staring at Debbe, but she's directly across from me.

I keep staring at Debbe. You must feel like, what! But she's directly across from me, so let me just shift.

>> GLENNA ASHTON: On Friday -- do you want to use that PowerPoint that I made? Revise it as an open presentation? Because when people come, they're like what's up with that.

>> KAREN GOLDBERG: Are you making a motion? Do we need a motion for something like that, or is this just an idea.

>> MEGAN CALLAHAN: I know traditionally, Cindy, she will be flying to the Tallahassee meeting since she's coming from Miami, and traditionally -- and Glenna as well. Traditionally, the folks who fly to Tallahassee normally have to leave around 9:30 to get to the airport for their flights, so I mean, we can still schedule public comment from 9:30 to 11:00, we might just be a couple members short, but we do also have three local members that will be -- that should be attending that meeting. So I mean keep in mind we should have more attendance than what we have now.

>> KAREN GOLDBERG: Okay. I mean, I'll be there.

>> DEBBE HAGNER: Is there any possibility that they can take the flight not so early in the morning.

>> GLENNA ASHTON: Take morning or night.

>> MEGAN CALLAHAN: And sometimes if you choose a night flight out of Tallahassee, it can take you like six hours to get home, because -- six, nine hours to get home because you're having to stop. It's connecting flights in Atlanta and then flying to wherever, so normally morning flights could be easier. That's why morning flight is -- and there's not a lot to do in Tallahassee, so a meeting adjourning at noon or sooner, and then you don't have a flight until 8:00 at night, you're stuck.

>> KAREN GOLDBERG: That's a conundrum.

>> MEGAN CALLAHAN: That's the Tallahassee airport for you.

>> KAREN GOLDBERG: That's a conundrum because we really value the folks from South Florida's input.

>> GLENNA ASHTON: On the other hand, I'll be there Tuesday.

>> KAREN GOLDBERG: Point well made. Where do you fly out of.

>> DARLENE LAIBL-CROWE: I have to schedule with my driver.

>> KAREN GOLDBERG: Where do you fly out of.

>> GLENNA ASHTON: Fort Lauderdale, usually.

>> KAREN GOLDBERG: Just checking how -- that's just their set times.

>> GLENNA ASHTON: 10:00, 11:00, and 5:00. Nothing in the afternoon.

>> MEGAN CALLAHAN: Tallahassee is an international airport now so maybe there will be something in the afternoon. Highly doubt it, but --

>> KAREN GOLDBERG: Actually, there's a flight out at 4:00 in the afternoon. Oh, that's -- I got excited. Yeah. You have an 11 a.m. choice. Yeah. I see. You have no non-stop choices. That's the issue. You can stop in Cleveland.

>> MEGAN CALLAHAN: Why do those connecting flights make sense.

>> KAREN GOLDBERG: They make no sense. So we're going to fly from Tallahassee to Cleveland and then we're going to turn around and come back to Florida and hit The Rock & Roll Hall of Fame. And then the next flight out is at 6:45.

>> GLENNA ASHTON: The last time I got one that was 5:00 -- I think the flight I got went to Atlanta.

>> MEGAN CALLAHAN: That makes a little more sense.

>> GINA HALLIBURTON: Do you want to excuse anybody still on chat? I think Cecil's still on chat.

>> KAREN GOLDBERG: Cecil, did you want to add anything before we dismiss you from chat.

>> GINA HALLIBURTON: It did say he left the room, but he hasn't answered.

>> MEGAN CALLAHAN: Mary was on the phone, I don't know if she still is.

>> KAREN GOLDBERG: Mary, are you still on the phone.

>> GINA HALLIBURTON: Cecil said no, he has nothing to add.

>> KAREN GOLDBERG: Okay. Thank you, Cecil, very much. We'll see you hopefully in February. And Chris.

>> CHRIS LITTLEWOOD: I just forgot to mention this before, I needed to bring it up. The Council Facebook page had some very old editors that aren't even on the Council anymore, so I removed them. I remain the administrator. I think that's okay right now because I'm still on the Website Committee and I work with that. Also, I noticed neither Debbe nor Darlene were listed on there, and they're the co-chairs of the Website Committee, so I added them both as editors. They should be receiving that request through Facebook, and then they can reply from there. Darlene, I'm ashamed to say we were not Facebook friends, but we are now, or as soon as you accept my request.

>> DARLENE LAIBL-CROWE: What was that again.

>> DEBBE HAGNER: Chris said that he sent a friends request to you because you

were not friends with him before.

>> DARLENE LAIBL-CROWE: Oh, okay. Sorry about that. You want to be my friend.

>> Okay. I am now her interpreter.

>> DARLENE LAIBL-CROWE: I wanted to ask, though, about the letter to invite the legislators and local government for February's meeting. Do you want to do an RSVP.

>> MEGAN CALLAHAN: I think we drafted a letter to invite legislators in the past. I'll have to look and see if we did have that and if we do, I'll have it saved on my computer so I'll be able to send it to everyone. If not, I'll get in contact about a letter to invite legislators, Karen, or Gina, or the EMOT Committee.

>> DARLENE LAIBL-CROWE: Okay. Sounds good. All right.

>> KAREN GOLDBERG: Okay. We have about six minutes ago for public comments. If people want to just start closing up shop, it's fine with me, and I'll sit here and if we get any public comments that come in. Chris is going to be stepping out. Happy Thanksgiving, everybody who's stepping out now. Any comments, anybody on chat?

>> DARLENE LAIBL-CROWE: Bye, everybody. Have a happy Thanksgiving and a merry Christmas.

>> DEBBE HAGNER: Megan, do you want the notebook back.

>> MEGAN CALLAHAN: You guys can keep it or if you want to just take the contents out and leave it, that's up to you. Whatever is easiest. Darlene doesn't have a folder. I sent it to her electronically.

>> We got more folders than we know what to do with.

>> DARLENE LAIBL-CROWE: When you send them by e-mail, that's perfect.

>> KAREN GOLDBERG: So we take the dividers or do you want the dividers.

>> MEGAN CALLAHAN: You can take whatever you want. My Christmas gift to you.

>> KAREN GOLDBERG: We need to fill out the evaluation, please, everyone, if you get a chance, fill out the evaluation for the meeting. She can do that electronically.

>> DARLENE LAIBL-CROWE: I usually fill it out and send it to Megan by e-mail.

>> MEGAN CALLAHAN: That's included in her electronic binder.

>> DARLENE LAIBL-CROWE: Remind me.

>> DEBBE HAGNER: And Glenna.

>> Everybody have a safe trip.

>> MEGAN CALLAHAN: You, too. Happy Thanksgiving!

>> KAREN GOLDBERG: Okay. We have four more minutes. Okay. It is now 12 noon. I want to adjourn the meeting, and I want to thank everyone for being here. I look forward to seeing everyone in Tallahassee. We are adjourned.

>> MEGAN CALLAHAN: Happy Thanksgiving.

[Concludes at 12:00 p.m.]

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