



For more information, email: Research@flhealth.gov or Contact your local County Health Department.

Additional resources may also be found by visiting:

http://www.floridahealth.gov/provider-and-partner-resources/research/HealthyBrainInitiative1/index.html

BY BEVERLY MOORE

CPI CERTIFIED INSTRUCTOR

1. DEVELOP PURPOSEFUL

ACTIVITIES. Negative behaviors are often a result of boredom or frustration.

- 2. SPEAK FACE TO FACE, no more than three feet away from the person. Being on her left side helps activate her social right brain.
- 3. **GAIN THE PERSON'S ATTENTION**. Use few and common words. Wait for responses, because processing is slowed.
- 4. MAKE CONSPICUOUS WHAT YOU WANT HIM TO NOTICE; camouflage what you wish to have him avoid.
- 5. KEEP ITEMS IN PLAIN VIEW FOR POSITIVE RESPONSES TO ATASK.

 Procedural memory lasts the longest.
- 6. DO NOTARGUE; you will lose.



- 7. VALIDATE THE EMOTION YOU HEAR. ("You sound afraid.")
- 8. DO NOT DISAGREE WITH HER SENSE OF REALITY; it is her only reality now. Enter her reality.
- 9. **ORIENT.** ("Bruce, it's Monday morning; time for breakfast.")
- 10. **SIMPLIFY EVERYTHING.** Make it possible for her to DO things in small steps.
- 11. FIND THE TRIGGER TO THE BEHAVIORS YOU WISH TO DECREASE. Negative behaviors are often due to fear and/or confusion.
- 12. **OFFER CHOICES** (no more than two); it empowers.

