

October 22, 2013

3:00 to 5:00 p.m.



Conference call (888) 670-3525

Conference code 2922384719

Joint Committee on Performance Standards, Rating System, and Rating Standards for Cancer
Centers of Excellence, s. 318.925 Florida Statutes
Meeting Minutes

Attendance

Joint Committee

- Daniel Armstrong, Ph.D., (University of Miami) Miami (BRAC Chair)
- Thomas George, MD, FACP (University of Florida) Gainesville (C-CRAB Chair)
- Barbara Centeno, MD. (Moffitt Cancer Center) Tampa (BRAC)
- Randal Henderson, M.D., M.B.A. (University of Florida) Jacksonville (BRAC)
- Brian Rivers, Ph.D., MPH (Moffitt Cancer Center) Tampa (C-CRAB)
- Gerald Robbins, MD (American Cancer Society) New Port Richey (C-CRAB)
- Eric Sandler, MD (Nemours) C-CRAB
- Zenesha Barkley, DNP, MSN, RN, CNE (Bethune-Cookman) (C-CRAB)
- Joanne Bujnoski, Do, FACRO, (Florida Osteopathic Association) Pensacola (C-CRAB)

DOH Staff

- Robert Hood, Ph.D., Manager, Public Health Research Unit
- Sarah Hofmeister, Research Program Analyst, Public Health Research Unit

The meeting was called to order at 3:10p.m.

A quorum was present. The quorum is defined as a majority of the 13 members of the Joint Committee, including both chairs.

Area III: Patients and family members

Members discussed Area III concerning the role of patients and family members, based on the recognition that patients and families have opportunities to assist their healthcare team to improve the quality of their care. This Area is focused on how well patients participate in their care to improve outcomes. High quality organizations have processes in place to evaluate ways to improve this process, and incorporate improvements to assist patients. High quality professionals are successful in supporting and encouraging patients, and have patients who are engaged in improving the quality of care provided by their care team. Examples of ways healthcare professionals can help meet these standards include the use of educational

materials, access to support groups provided by the healthcare organization or partners, and patient navigators.

Members determined that the Standards should be revised to focus on activities of organizations to help patients and family members be engaged in care.

Standards were revised as follows:

Performance standards:

Standard III.1 The organization should provide an opportunity for the patient to provide all the information to the healthcare team that is relevant to care and treatment decisions.

Standard III.2 The organization should provide an opportunity for the patient to provide the need to communicate concerns worries that might affect cancer treatment.

Standard III.3 The organization should provide an opportunity for the patient to read or view educational materials to improve their understanding of their cancer.

Standard III.4 The organization should provide an opportunity for the patient to keep follow up appointments to ensure continuity of care

Standard III.5 The organization should provide an opportunity for the patient to include a friend or family member in the care process.

Public Comment

There was no public comment.

Meeting was adjourned at 4:55pm.