



# **2014 Florida Emergency Medical Providers Licensure and Call Volume Report**

**Florida Department of Health**

**Division of Emergency Preparedness and Community Support**

**Bureau of Emergency Medical Oversight**

**Health Information and Policy Analysis Section**

**Release Date: September 25, 2014**





# 2014 Call Volume Report

## Florida EMSTARS Database Report



### Date Range

January 1, 2014- December 31, 2014

### Purpose

To provide the Florida Emergency Medical Services (EMS) information regarding the total incidents, total patient contacts, and total transports for 2014.

### Definitions

**Organizational Type** is defined as the organizational structure from which EMS services are delivered (fire, hospital, county, etc.). The organizational types used within this report are derived from the National Emergency Medical Services Information System (NEMSIS).

**Total Incidents** is defined as the total number of EMS events that were submitted by each licensed EMS provider.

**Total Patient Contacts** is defined as the total numbers of patients that are responded to by each licensed EMS provider.

**Total Transports** is defined as the total number of times that an EMS unit responded to an EMS event that resulted in a patient being transported to destination.

### Required Data Elements

#### Pre-hospital Aggregate & Aggregate Databases

- |                                       |   |
|---------------------------------------|---|
| ○ Treated, Transport/General Hospital | ○ Cancelled                               |
| ○ Treated, Transport/Nursing Home     | ○ Not Applicable (Incident Disposition)   |
| ○ Treated, Transport/Medical Office   | ○ Unknown (Incident Disposition)          |
| ○ Treated, Transport/Home             | ○ No Patient Found                        |
| ○ Treated, Transport/Trauma Center    | ○ Do Not Resuscitate Order                |
| ○ Treated Transport/Other)            | ○ Scene                                   |
| ○ Transferred Care                    | ○ Unscheduled                             |
| ○ Transport Private Vehicle           | ○ Scheduled                               |
| ○ Treated Released                    | ○ Standby                                 |
| ○ Treated Refused Transport           | ○ Rendezvous                              |
| ○ No Treatment Required               | ○ Not Applicable (Service Type Requested) |
| ○ Patient Refused Care                | ○ Unknown (Service Type Requested)        |
| ○ Dead At Scene                       |   |



# 2014 Call Volume Report

## Florida EMSTARS Database Report



### CDX/EMSTARS Database

- Organizational Type
- EMS Agency Number
- Incident Number
- Unit Notified By Dispatch Date/Time
- Incident/Patient Disposition

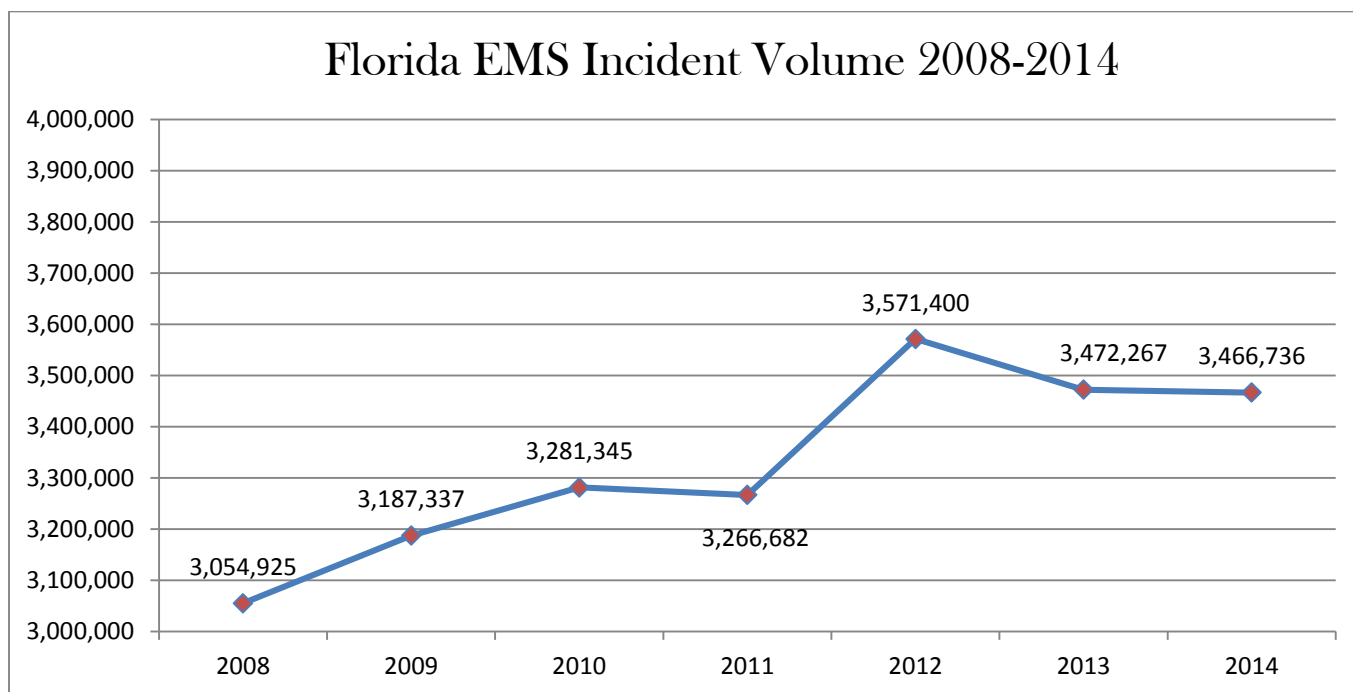
### Data Sources

The data in this report were derived from the EMS Clinical Data Exchange (CDX), Emergency Medical Services Tracking and Reporting System (EMSTARS), the Pre-hospital Aggregate System, and the Licensure and Enforcement Information Database System (LEIDS) licensure database. Three of the four databases are maintained by the Florida Department of Health; the exception being CDX.

### General Information

The term "call volume" can be used in many different ways throughout the state and country. In this report, call volume is presented in three separate categories. The terms Incident Volume, Patient Contact Volume, and Transport Volume are used in this report. The terms total incidents and total patient contacts are not synonymous. The term total incidents indicate the total number of distinct incidents that are reported by EMS providers; a single adverse event (such as a multi-vehicle collision) can be reported as multiple incidents by a single EMS agency that dispatches more than one responding vehicle or by multiple agencies responding to the same event. Total patient contacts indicate the total number of patients that are responded to by each licensed EMS provider.

For each service that submitted data to CDX and EMSTARS for all of 2014, Total Incidents are determined to be all unique combinations of Unit Notified by Dispatch Date/Time, EMS Agency Number, and Incident Number. Within this set of incidents, patient encounters are all incidents in which the Incident/Patient Disposition is not "Cancelled," "No Patient Found," or "Cancelled on Scene – No Patient Contact." Transports are all incidents for which the Incident/Patient Disposition is "Treated, Transported by EMS." For each service that submitted data to the pre-hospital aggregate database for 2014, these counts are self-reported.



The total incident count in 2014 was 3,466,736, which includes 3,928 incidents reported by ten EMS agencies headquartered outside of Florida but operating within the state.

Although CDX & EMSTARS accepts self-reported call volumes from each agency that submits information to them, the bureau calculated call volumes for each agency directly from the records submitted to EMSTARS and CDX for 2014 (as described on page 3); this is the same methodology used to produce the 2012 and 2013 reports.

There were 277 EMS agencies found in LEIDS that operated in the state of Florida at any given point in 2014; this includes in-state and out-of-state agencies. This number includes agencies that were licensed at the start of the year but discontinued business, agencies that changed ownership (which requires a change in licensure number), and agencies that were licensed for the first time in 2014.



# 2014 Call Volume Report

## Florida EMSTARs Database Report



TOTAL EMS INCIDENTS/TRANSPORTS BY REGION & ORGANIZATION TYPE														
	Community, Non-Profit	Fire Dept.	Government Non-Fire	Hospital	Private, Non- Hospital	Tribal	Total Incidents	Incident % of Total	Total Transports	Regional Transport Percentage	Transport Percentage of Total Incidents			
Region 1	0	16,444	90,170	886	22,128	0	129,628	3.74%	105,131	81.10%	4.67%			
Region 2	0	18,413	49,507	8,791	0	0	76,711	2.21%	49,959	65.13%	2.20%			
Region 3	2,283	296,830	29,954	7,383	89,152	0	425,602	12.28%	291,703	68.54%	13.09%			
Region 4	5,359	448,256	226,524	8,460	221,116	0	909,715	26.24%	523,626	57.56%	23.38%			
Region 5	82,594	418,104	36,845	36,653	123,476	0	697,672	20.12%	446,251	63.96%	20.01%			
Region 6	0	173,616	70,501	1,123	27,297	1,000	273,537	7.89%	174,877	63.93%	7.85%			
Region 7	1,458	649,294	10,514	2,976	285,701	0	949,943	27.40%	638,803	67.25%	28.66%			
Out of State Providers	0	0	0	1,595	2,333	0	3,928	0.11%	1,930	49.13%	0.15%			
Total Incidents	91,694	2,020,957	514,015	67,867	771,203	1,000	3,466,736 Total Incidents		2,232,280 Total Transports					
% of Total Incidents	2.64%	58.30%	14.83%	1.96%	22.25%	0.03%								
Total Transports	48,494	1,029,805	405,274	60,735	687,507	465								
Org Type Transport Percentage	52.89%	50.96%	78.84%	89.49%	89.15%	46.50%								
Transport Percentage of Total Incidents	1.40%	29.71%	11.69%	1.75%	19.83%	0.01%	65% Transport %							



## EMS Providers

● EMS Providers

## *Headquarters of Licensed EMS Providers in Florida 2014*

08/14/2014  
Florida Department of Health  
Division of Emergency Preparedness and Community Support  
Bureau of Emergency Medical Oversight

0 50 100 200 Miles

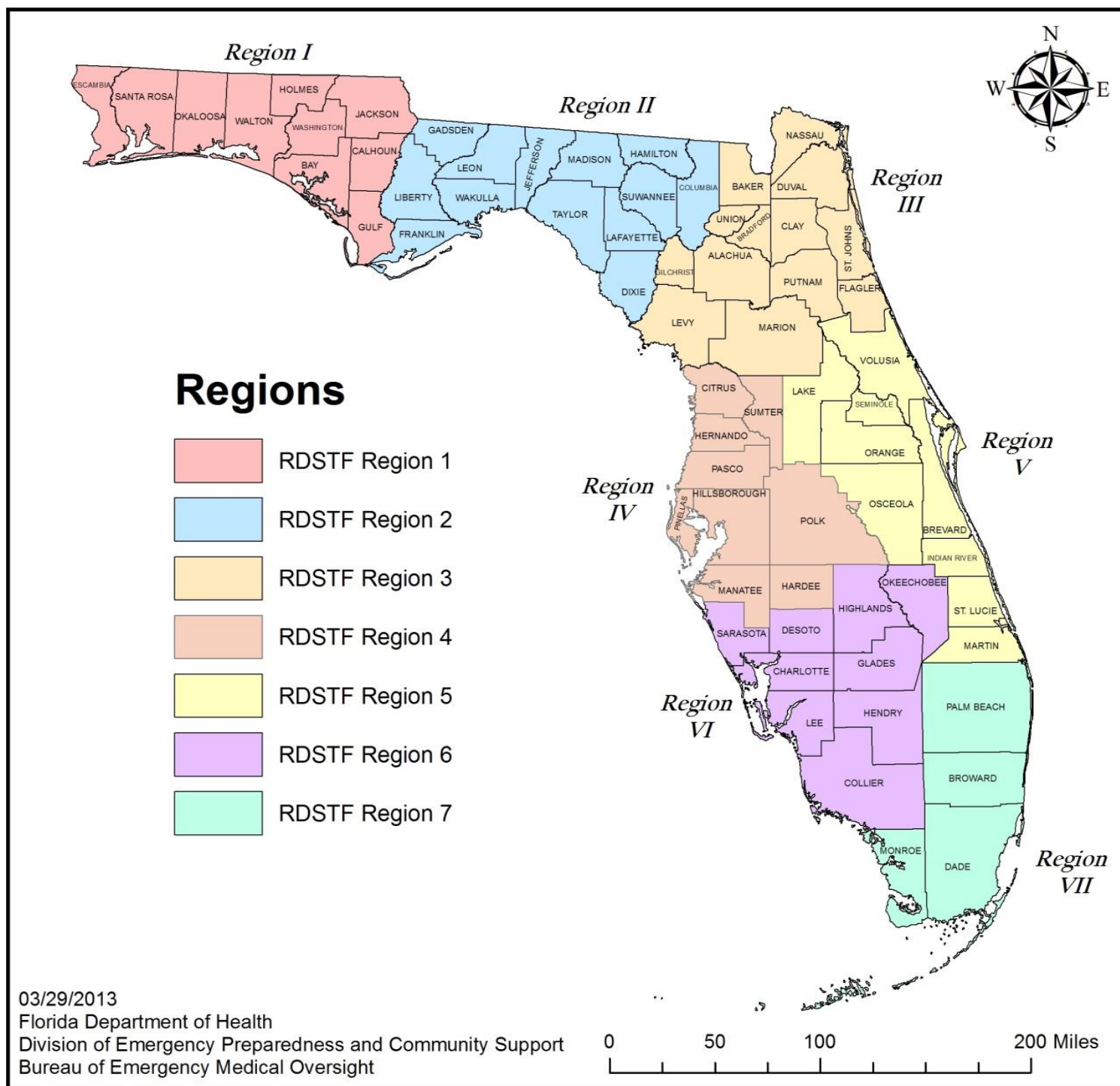
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## Florida Regional Domestic Security Task Force Regions

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### Organizational Type by EMS Transport Type

The following table describes organizational types for the 277 licensed EMS providers in 2014. This number includes providers that ceased business or were licensed for the first time during the year. Change in ownership results in a change in license number; each license number is counted separately, including ten providers licensed out-of-state. Fire-based EMS providers make up over half of the EMS providers in Florida, with private non-hospital EMS providers being the second most numerous organizational type. Thirty-seven percent (37%) of private non-hospital providers are air providers. Fire-based EMS providers make up the majority (96%) of all the Advanced Life Support Non-Transport (ALS/N) type of EMS in the state.

ORGANIZATIONAL TYPE BY LICENSURE CATEGORY						
	Air Rotor & Fixed-Wing	ALS Non-Transport	ALS Transport	BLS Transport	Total	Percent
Community, Non-Profit	0	0	3	2	5	1.81%
Fire Department	1	58	93	0	152	54.87%
Governmental, Non-Fire	0	0	28	0	28	10.11%
Hospital	7	0	13	1	21	7.58%
Private, Non-Hospital	26	2	37	5	70	25.27%
Tribal	0	0	1	0	1	0.36%
<b>Total</b>	<b>34</b>	<b>60</b>	<b>175</b>	<b>8</b>	<b>277</b>	
<b>Percent</b>	<b>12.27%</b>	<b>21.66%</b>	<b>63.18%</b>	<b>2.89%</b>		

### EMS Type by Region

The following table describes EMS licensure types by the seven Regional Domestic Security Task Force Regions (RDSTF's). It excludes ten providers based out-of-state (9 air transport providers and 1 ALS/T). Nearly two-thirds of the providers are ALS/T providers, with ALS Non-Transport making up the majority of the remainder.

EMS LICENSURE CATEGORY BY REGION						
	Air Rotor & Fixed-Wing	ALS Non-Transport	ALS Transport	BLS Transport	Total	Percent
Region 1	3	2	14	0	19	7.12%
Region 2	0	1	14	1	16	5.99%
Region 3	1	4	19	2	26	9.74%
Region 4	6	22	20	4	52	19.48%
Region 5	5	20	36	1	62	23.22%
Region 6	3	9	17	0	29	10.86%
Region 7	7	2	54	0	63	23.60%
<b>Total</b>	<b>25</b>	<b>60</b>	<b>174</b>	<b>8</b>	<b>267</b>	
<b>Percent</b>	<b>9.36%</b>	<b>22.47%</b>	<b>65.17%</b>	<b>3.00%</b>		



### Organizational Type by Region

The following tables describe EMS organizational types by Florida RDSTF's. This table also excludes the ten out of state providers (9 of which are Private, Non-Hospital). The first table describes the number of agencies with each organizational type for each region. The second table describes what percentage of each region is made up by each organizational type.

ORGANIZATIONAL TYPE BY REGION							
	Community, Non-Profit	Fire Department	Governmental, Non-Fire	Hospital	Private, Non-Hospital	Tribal	Total
Region 1	0	6	8	2	3	0	19
Region 2	0	4	7	4	1	0	16
Region 3	1	12	5	1	7	0	26
Region 4	1	31	2	5	13	0	52
Region 5	2	45	1	5	9	0	62
Region 6	0	17	4	1	6	1	29
Region 7	1	37	1	2	22	0	63
Total	5	152	28	20	61	1	267

% OF ORGANIZATION TYPES BY REGION							
	Community, Non-Profit	Fire Department	Governmental, Non-Fire	Hospital	Private, Non-Hospital	Tribal	Total
Region 1	0.00%	3.95%	28.57%	10.00%	4.92%	0.00%	7.12%
Region 2	0.00%	2.63%	25.00%	20.00%	1.64%	0.00%	5.99%
Region 3	20.00%	7.89%	17.86%	5.00%	11.48%	0.00%	9.74%
Region 4	20.00%	20.39%	7.14%	25.00%	21.31%	0.00%	19.48%
Region 5	40.00%	29.61%	3.57%	25.00%	14.75%	0.00%	23.22%
Region 6	0.00%	11.18%	14.29%	5.00%	9.84%	100.00%	10.86%
Region 7	20.00%	24.34%	3.57%	10.00%	36.07%	0.00%	23.60%

### Permitted Vehicles by Region

The table describes permitted vehicles by Florida RDSTF's. This table does not include the ten out-of-state providers. Region 7 has the most permitted vehicles, air and ground, with 1,496. Region 5 is in second with 967 permitted vehicles.

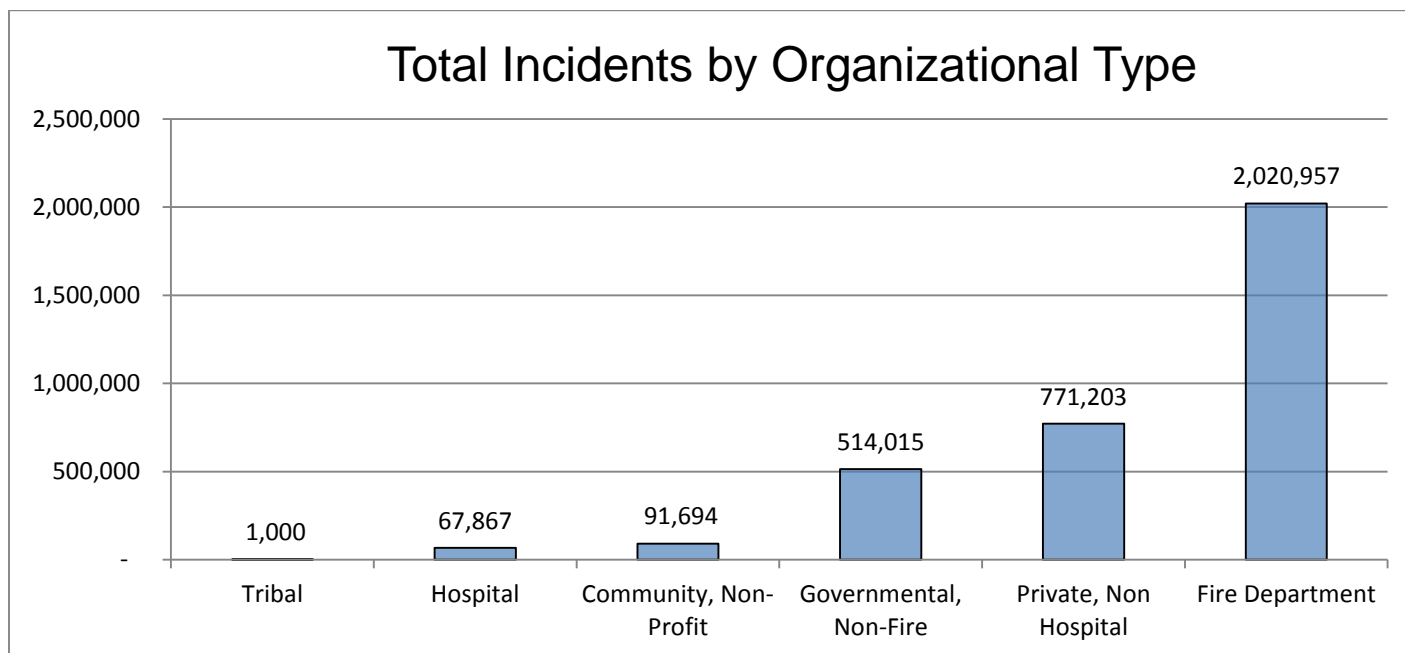
PERMITTED VEHICLES BY REGION				
	Air	Ground	All	% of Total
Region 1	6	191	197	4.34%
Region 2	0	122	122	2.69%
Region 3	21	523	544	12.00%
Region 4	17	791	808	17.82%
Region 5	11	956	967	21.32%
Region 6	9	392	401	8.84%
Region 7	33	1,463	1,496	32.99%
Total	97	4,438	4,535	

### Call Volume - Total Incidents by Organizational Type

The following table/chart describes call volumes for total incidents by organizational type for 277 EMS agencies, **including** the ten out-of-state EMS providers.

When call volume is described by incident, patient encounter, or transport; the percentage of service provided by each organizational type is consistent, except for transport. When transports are described, call volume for fire-based EMS agencies falls by about ten percent, with the ten percent moving to private, non-hospital EMS agencies.

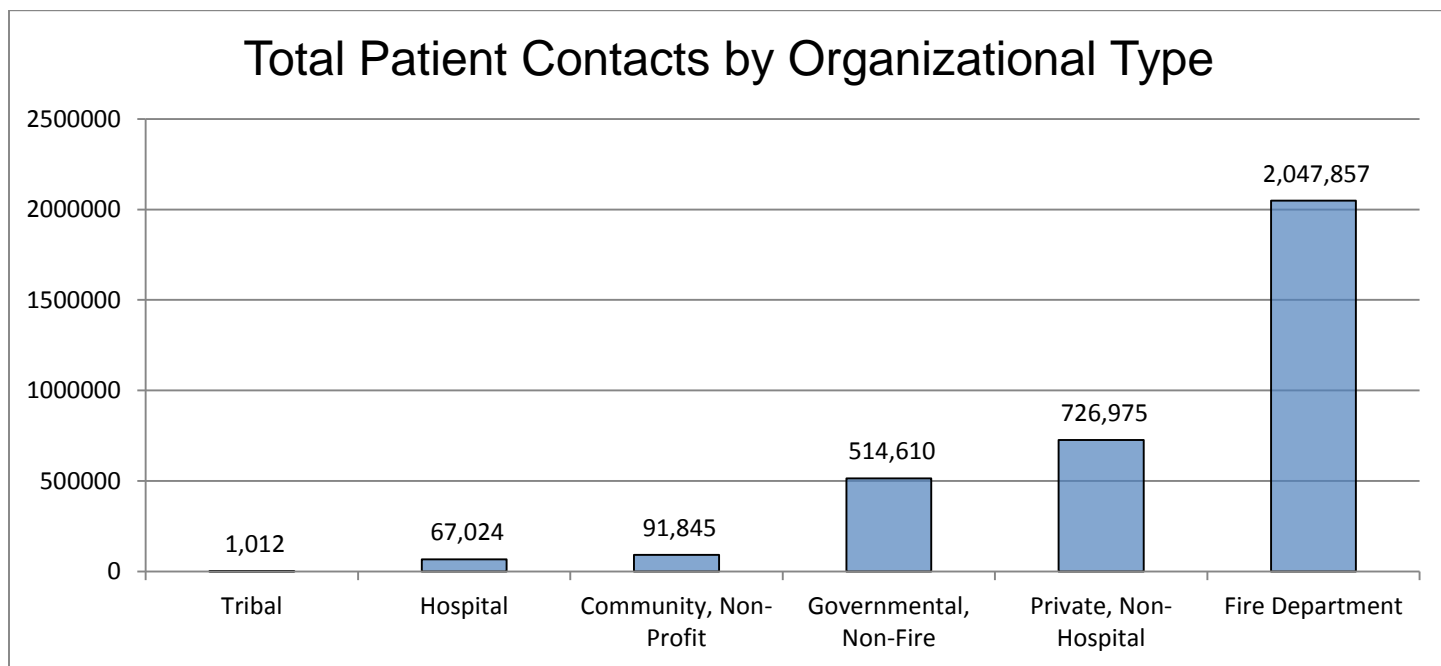
TOTAL INCIDENTS BY ORGANIZATIONAL TYPE		
	Total Incidents	% of Total
Community, Non-Profit	91,694	2.64%
Fire Department	2,020,957	58.30%
Governmental, Non-Fire	514,015	14.83%
Hospital	67,867	1.96%
Private, Non-Hospital	771,203	22.25%
Tribal	1,000	0.03%
Total	3,466,736	



## Call Volume – Patient Encounters by Organizational Type

The following table/chart describes call volumes for patient encounters by organizational type for 277 EMS agencies, **including** the ten out-of-state EMS providers.

TOTAL PATIENT CONTACTS BY ORGANIZATIONAL TYPE		
	Total Patient Contacts	% of Total
Community, Non-Profit	91,845	2.66%
Fire Department	2,047,857	59.37%
Governmental, Non-Fire	514,610	14.92%
Hospital	67,024	1.94%
Private, Non-Hospital	726,975	21.08%
Tribal	1,012	0.03%
<b>Total</b>	<b>3,449,323</b>	

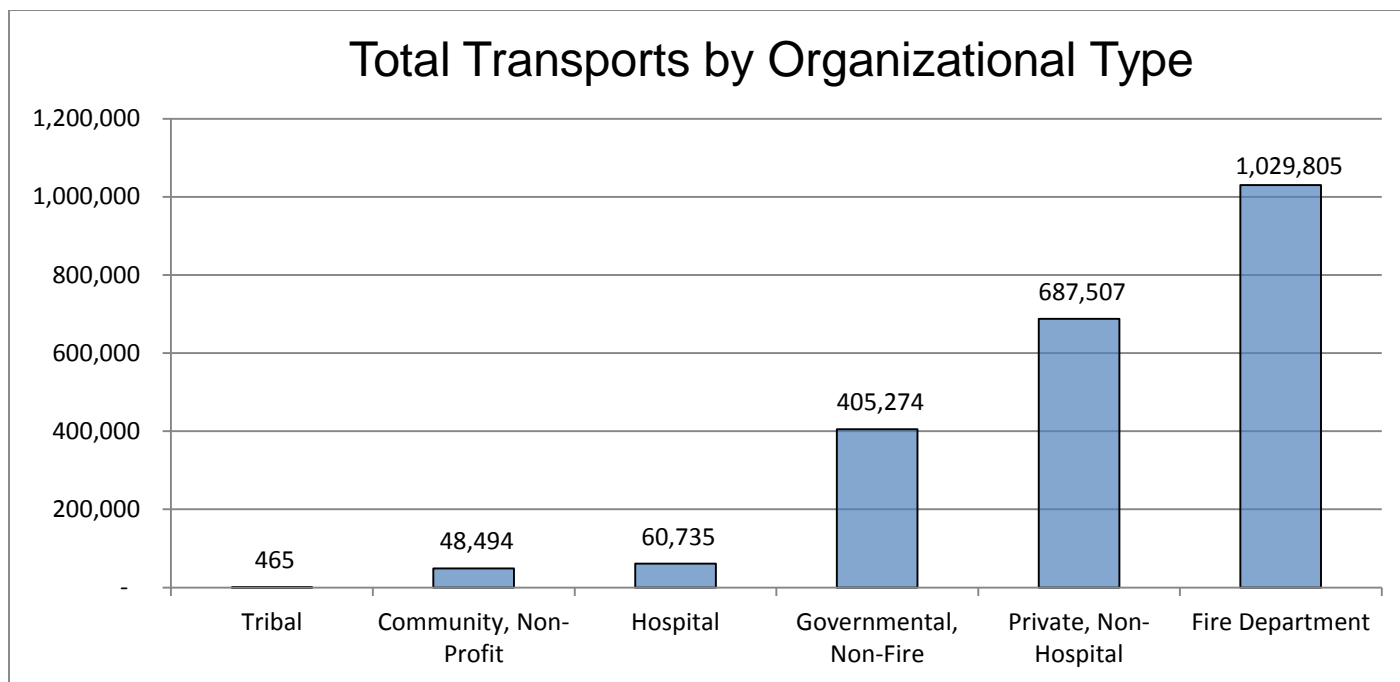


## Call Volume – Total Transports by Organizational Type

The following table/chart describes call volumes for total transports by organizational type for 277 EMS agencies, **including** the ten out-of-state EMS providers.

TOTAL TRANSPORTS BY ORGANIZATIONAL TYPE		
	Total Transports	% of Total
Community, Non-Profit	48,494	2.17%
Fire Department	1,029,805	46.13%
Governmental, Non-Fire	405,274	18.16%
Hospital	60,735	2.72%
Private, Non-Hospital	687,507	30.80%
Tribal	465	0.02%
<b>Total</b>	<b>2,232,280</b>	

### Total Transports by Organizational Type



### Call Volume by Region

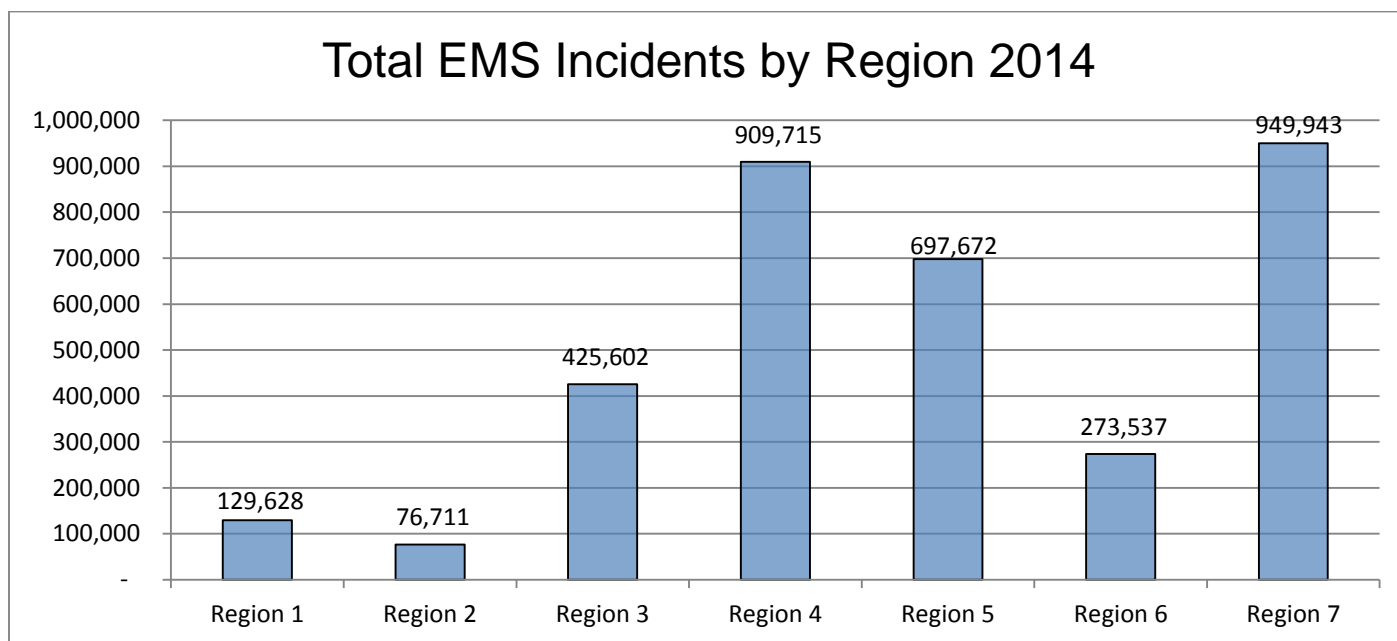
The following tables describe incident volume, patient encounter volume, and transport volume by region. It **does not include** the ten out-of-state agencies call volumes.

Region 5 and 7 have the most licensed EMS agencies per region; Regions 1 and 2 have the fewest. Call volume, by all three measures shown below, is highest in Region 7.

#### NUMBER OF LICENSED EMS PROVIDERS BY REGION

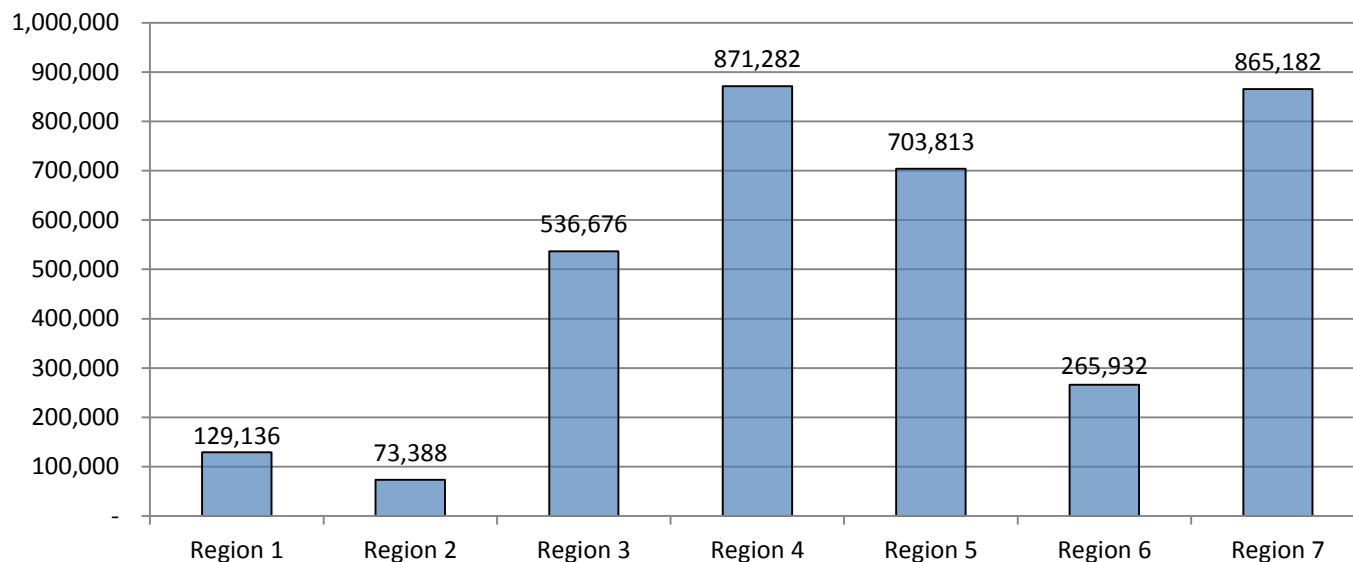
Region 1	19
Region 2	16
Region 3	26
Region 4	52
Region 5	62
Region 6	29
Region 7	63

TOTAL EMS INCIDENTS BY REGION		
	Incidents	% of Total Incidents
Region 1	129,628	3.74%
Region 2	76,711	2.22%
Region 3	425,602	12.29%
Region 4	909,715	26.27%
Region 5	697,672	20.15%
Region 6	273,537	7.90%
Region 7	949,943	27.43%
Total	3,462,808	

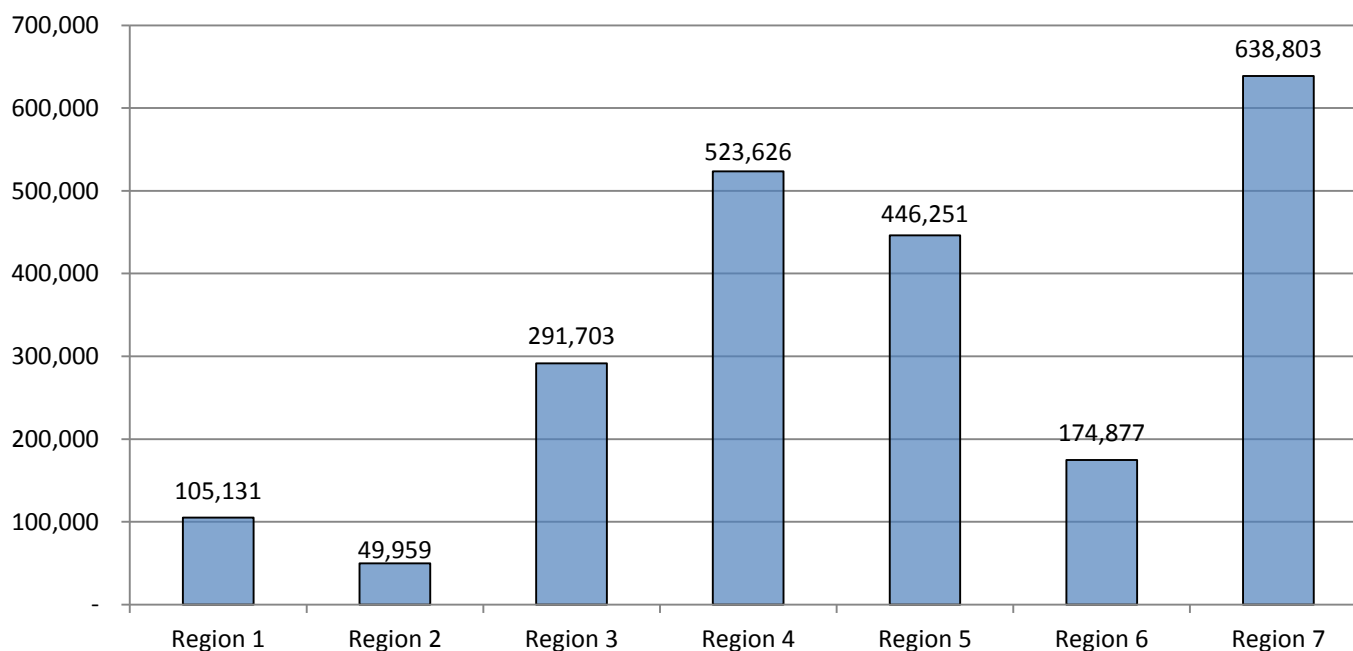




### Total Patient Contacts by Region 2014



### Total Transports by Region





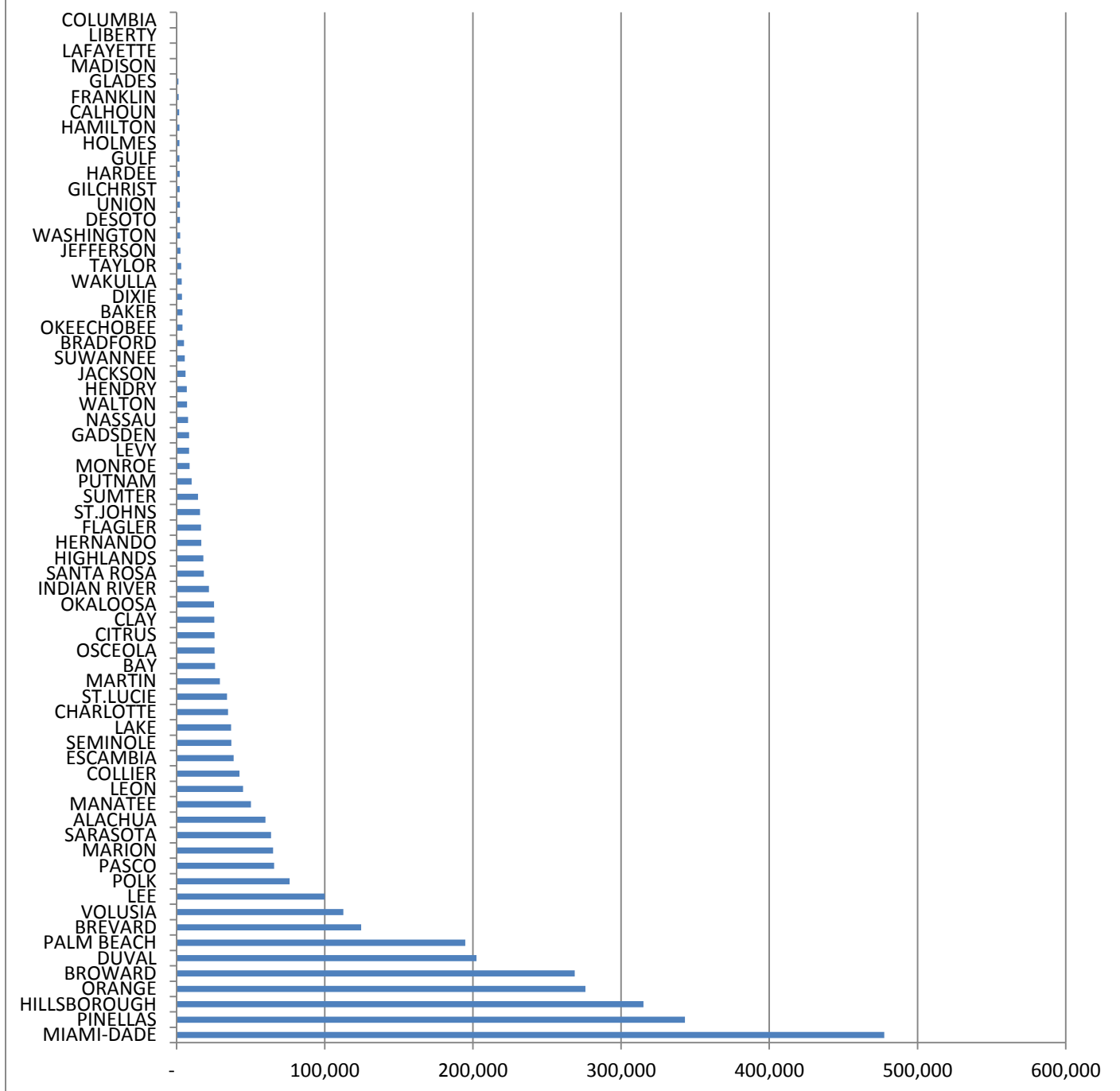
# 2014 Call Volume Report

## Florida EMSTARS Database Report



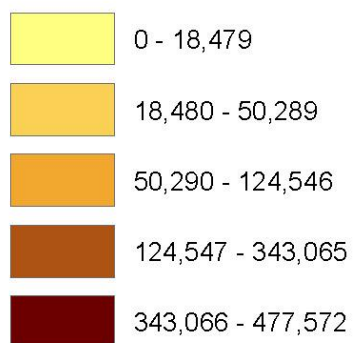
TOTAL EMS INCIDENTS BY COUNTY					
1	MIAMI-DADE	477,572	35	ST.JOHNS	15,917
2	PINELLAS	343,065	36	SUMTER	14,554
3	HILLSBOROUGH	315,119	37	PUTNAM	10,259
4	ORANGE	275,970	38	MONROE	8,839
5	BROWARD	268,664	39	LEVY	8,531
6	DUVAL	202,321	40	GADSDEN	8,516
7	PALM BEACH	194,868	41	NASSAU	7,867
8	BREVARD	124,546	42	WALTON	7,092
9	VOLUSIA	112,555	43	HENDRY	6,855
10	LEE	100,010	44	JACKSON	6,095
11	POLK	76,401	45	SUWANNEE	5,614
12	PASCO	65,903	46	BRADFORD	5,073
13	MARION	65,228	47	OKEECHOBEE	4,056
14	SARASOTA	63,770	48	BAKER	3,993
15	ALACHUA	60,058	49	DIXIE	3,739
16	MANATEE	50,289	50	WAKULLA	3,481
17	LEON	44,914	51	TAYLOR	3,131
18	COLLIER	42,566	52	JEFFERSON	2,596
19	ESCAMBIA	38,515	53	WASHINGTON	2,422
20	SEMINOLE	36,916	54	DESOTO	2,288
21	LAKE	36,845	55	UNION	2,283
22	CHARLOTTE	34,676	56	GILCHRIST	2,098
23	ST.LUCIE	34,001	57	HARDEE	2,050
24	MARTIN	29,319	58	GULF	1,963
25	BAY	26,069	59	HOLMES	1,925
26	OSCEOLA	25,680	60	HAMILTON	1,911
27	CITRUS	25,631	61	CALHOUN	1,800
28	CLAY	25,441	62	FRANKLIN	1,480
29	OKALOOSA	25,268	63	GLADES	1,181
30	INDIAN RIVER	21,840	64	MADISON	614
31	SANTA ROSA	18,479	65	LAFAYETTE	518
32	HIGHLANDS	18,135	66	LIBERTY	197
33	HERNANDO	16,703	67	COLUMBIA	0
34	FLAGLER	16,533	Total		<b>3,462,808</b>

### 2014 Total EMS Incidents by County

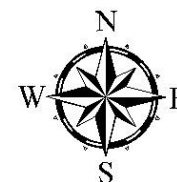




## 2014 EMS Incidents



0 50 100 200 Miles



## *Reported EMS Incidents by County 2014*

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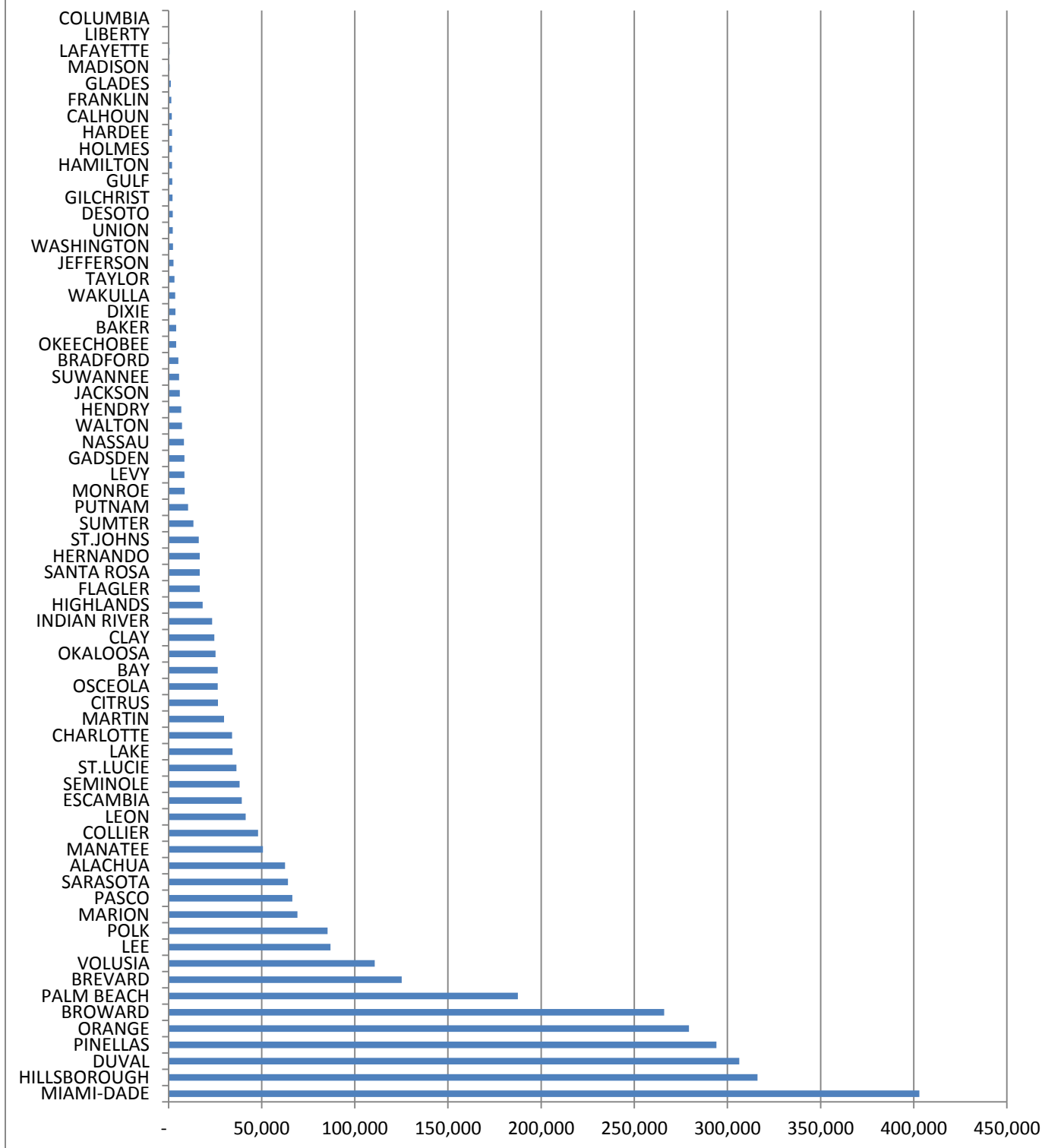
# 2014 Call Volume Report

## Florida EMSTARS Database Report

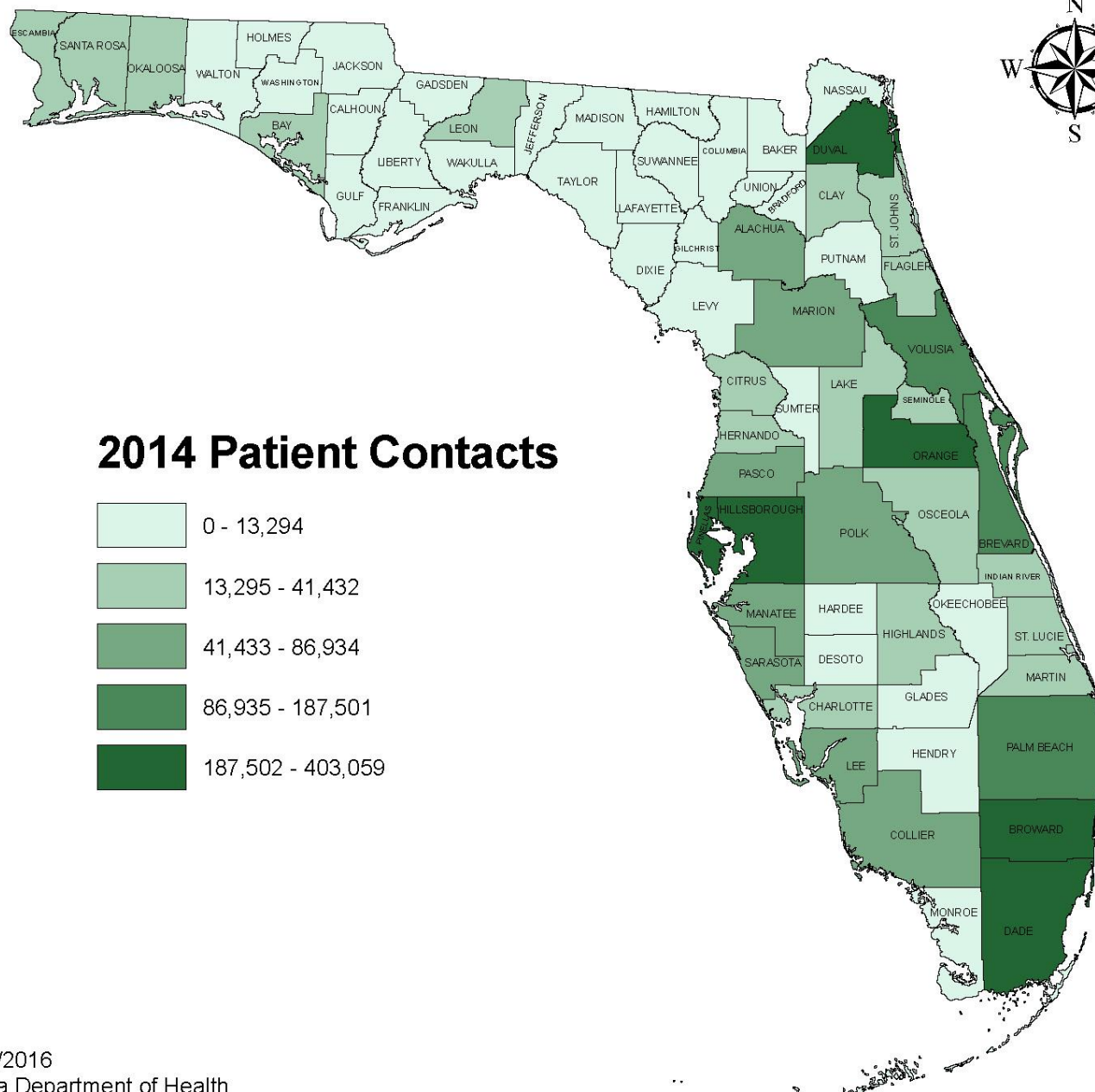


TOTAL PATIENT CONTACTS					
1	MIAMI-DADE	403,059	35	ST.JOHNS	16,166
2	HILLSBOROUGH	316,203	36	SUMTER	13,294
3	DUVAL	306,368	37	PUTNAM	10,446
4	PINELLAS	294,143	38	MONROE	8,609
5	ORANGE	279,343	39	LEVY	8,539
6	BROWARD	266,013	40	GADSDEN	8,525
7	PALM BEACH	187,501	41	NASSAU	8,307
8	BREVARD	125,174	42	WALTON	7,245
9	VOLUSIA	110,628	43	HENDRY	6,870
10	LEE	86,934	44	JACKSON	6,096
11	POLK	85,354	45	SUWANNEE	5,622
12	MARION	69,254	46	BRADFORD	5,278
13	PASCO	66,455	47	OKEECHOBEE	4,059
14	SARASOTA	64,049	48	BAKER	4,052
15	ALACHUA	62,549	49	DIXIE	3,739
16	MANATEE	50,666	50	WAKULLA	3,606
17	COLLIER	48,062	51	TAYLOR	3,131
18	LEON	41,432	52	JEFFERSON	2,596
19	ESCAMBIA	39,313	53	WASHINGTON	2,422
20	SEMINOLE	38,195	54	UNION	2,315
21	ST.LUCIE	36,491	55	DESOTO	2,292
22	LAKE	34,374	56	GILCHRIST	2,102
23	CHARLOTTE	34,155	57	GULF	1,975
24	MARTIN	29,753	58	HAMILTON	1,927
25	CITRUS	26,573	59	HOLMES	1,925
26	OSCEOLA	26,449	60	HARDEE	1,881
27	BAY	26,361	61	CALHOUN	1,800
28	OKALOOSA	25,279	62	FRANKLIN	1,480
29	CLAY	24,523	63	GLADES	1,179
30	INDIAN RIVER	23,406	64	MADISON	615
31	HIGHLANDS	18,332	65	LAFAYETTE	518
32	FLAGLER	16,777	66	LIBERTY	197
33	SANTA ROSA	16,720	67	COLUMBIA	0
34	HERNANDO	16,713	Total		3,445,409

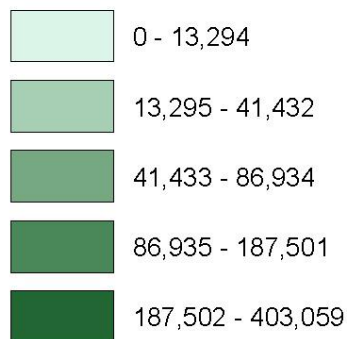
### 2014 Total Patient Contacts by County







## 2014 Patient Contacts



0 50 100 200 Miles



## *EMS Patient Contacts by County 2014*

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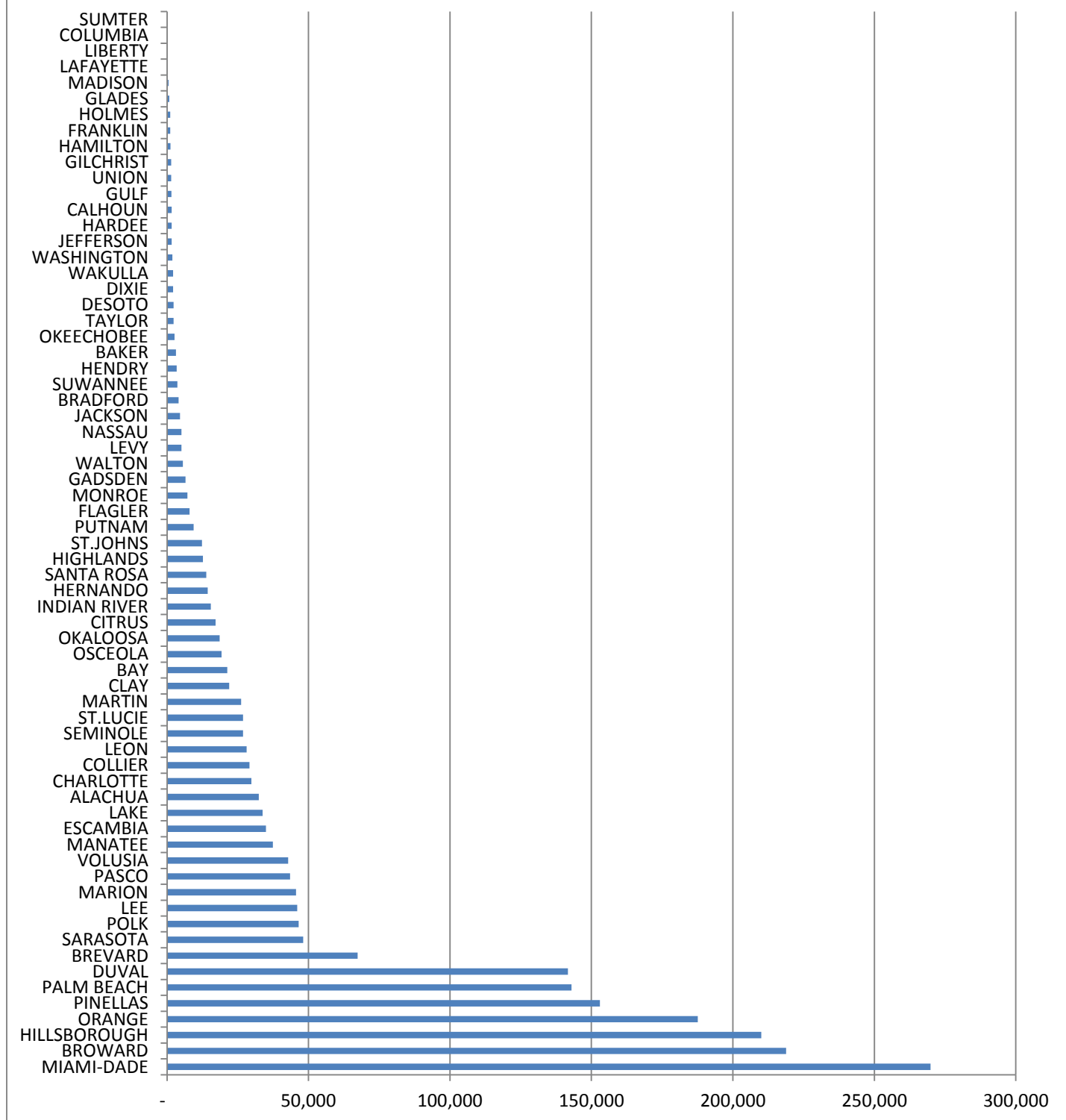
# 2014 Call Volume Report

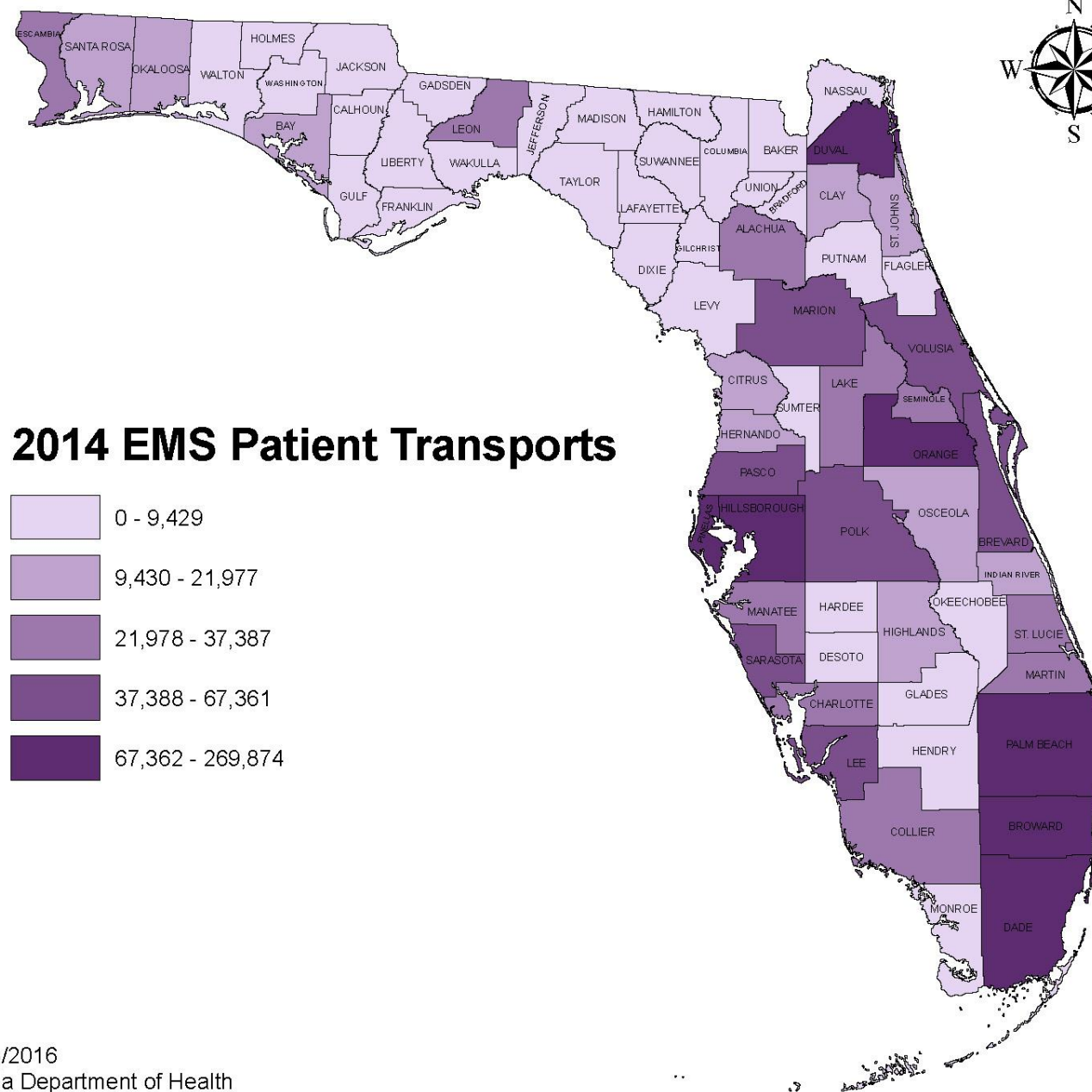
## Florida EMSTARS Database Report

### TOTAL TRANSPORTS BY COUNTY

1	MIAMI-DADE	269,874	35	PUTNAM	9,429
2	BROWARD	218,770	36	FLAGLER	7,938
3	HILLSBOROUGH	209,999	37	MONROE	7,167
4	ORANGE	187,608	38	GADSDEN	6,524
5	PINELLAS	153,006	39	WALTON	5,640
6	PALM BEACH	142,992	40	LEVY	5,077
7	DUVAL	141,726	41	NASSAU	5,064
8	BREVARD	67,361	42	JACKSON	4,612
9	SARASOTA	48,137	43	BRADFORD	4,046
10	POLK	46,545	44	SUWANNEE	3,644
11	LEE	46,026	45	HENDRY	3,397
12	MARION	45,554	46	BAKER	3,144
13	PASCO	43,477	47	OKEECHOBEE	2,635
14	VOLUSIA	42,776	48	TAYLOR	2,312
15	MANATEE	37,387	49	DESOTO	2,290
16	ESCAMBIA	34,997	50	DIXIE	2,181
17	LAKE	33,807	51	WAKULLA	2,125
18	ALACHUA	32,423	52	WASHINGTON	1,872
19	CHARLOTTE	29,805	53	JEFFERSON	1,659
20	COLLIER	29,159	54	HARDEE	1,639
21	LEON	28,134	55	CALHOUN	1,610
22	SEMINOLE	26,900	56	GULF	1,513
23	ST.LUCIE	26,881	57	UNION	1,501
24	MARTIN	26,194	58	GILCHRIST	1,458
25	CLAY	21,977	59	HAMILTON	1,193
26	BAY	21,331	60	FRANKLIN	1,146
27	OSCEOLA	19,262	61	HOLMES	1,139
28	OKALOOSA	18,573	62	GLADES	750
29	CITRUS	17,181	63	MADISON	567
30	INDIAN RIVER	15,462	64	LAFAYETTE	289
31	HERNANDO	14,392	65	LIBERTY	185
32	SANTA ROSA	13,844	66	COLUMBIA	0
33	HIGHLANDS	12,678	67	SUMTER	0
34	ST.JOHNS	12,366	Total		<b>2,230,350</b>

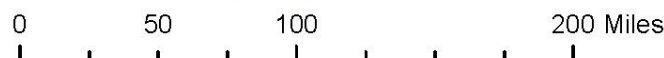
### 2014 Total EMS Transports by County





### *Total EMS Patient Transports by County 2014*

Disclaimer: This thematic map is for reference purposes. Any reliance on the information contained herein is at the user's own risk. The Florida Department of Health and its agents assume no responsibility for any use of the information contained herein or any loss resulting there from.





# 2014 Call Volume Report

## Florida EMSTARS Database Report



### Total Incidents by Provider

Rank	Provider Name	License #	Incident Count
1	MIAMI-DADE COUNTY FIRE RESCUE DEPARTMENT	1312	231,697
2	PINELLAS COUNTY EMS AUTHORITY DBA SUNSTAR	5220	184,281
3	JACKSONVILLE FIRE AND RESCUE DEPARTMENT, CITY OF	1605	135,942
4	FALCK SOUTHEAST II CORP., DBA AMERICAN AMBULANCE SERVICE	1336	86,180
5	PALM BEACH COUNTY FIRE-RESCUE	5013	84,053
6	COUNTY OF VOLUSIA	6407	82,351
7	POLK COUNTY BOARD OF COUNTY COMMISSIONERS	5302	75,001
8	BREVARD COUNTY FIRE RESCUE	0501	68,541
9	HILLSBOROUGH COUNTY FIRE RESCUE	2906	65,463
10	ORANGE COUNTY FIRE RESCUE, EMS BUREAU	4807	64,094
11	PASCO COUNTY FIRE RESCUE	5102	55,561
12	MARION COUNTY FIRE-RESCUE	4204	53,387
13	AMERICAN MEDICAL RESPONSE	2919	52,789
14	TAMPA FIRE RESCUE, CITY OF	2911	52,468
15	RURAL/METRO AMBULANCE	4802	51,256
16	SARASOTA COUNTY FIRE DEPARTMENT	5803	48,987
17	LEE COUNTY EMERGENCY MEDICAL SERVICE	3602	48,883
18	AMERICARE ALS, INC.	2922	46,883
19	ST. PETERSBURG, CITY OF	5219	46,880
20	CENTURY AMBULANCE SERVICE, INC.	1603	46,243
21	MEDICS AMBULANCE SERVICE, INC.	0634	43,675
22	AMERICARE AMBULANCE SERVICE, INC.	2918	42,896
23	ORLANDO FIRE DEPARTMENT	4809	42,870
24	MANATEE COUNTY DEPARTMENT OF PUBLIC SAFETY	4102	42,243
25	TRANSCARE MEDICAL TRANSPORTATION SERVICE	2917	39,268
26	COLLIER COUNTY EMS DEPARTMENT	1102	37,920
27	ESCAMBIA COUNTY PUBLIC SAFETY DEPARTMENT	1703	37,553
28	ALACHUA COUNTY FIRE RESCUE	0101	37,057
29	LAKE EMERGENCY MEDICAL SERVICES, INC.	3503	36,845
30	ATLANTIC/PALM BEACH AMBULANCE, INC. DBA AMR	5001	34,898
31	LEON COUNTY EMERGENCY MEDICAL SERVICES	3703	34,459
32	FALCK SOUTHEAST II, CORP., DBA AMERICAN AMBULANCE	4820	31,472
33	THE SHERIFF OF BROWARD COUNTY, FLORIDA	0643	30,965
34	FORT LAUDERDALE FIRE RESCUE DEPARTMENT	0632	30,846
35	ST. LUCIE COUNTY FIRE DISTRICT	5604	29,264
36	HIALEAH FIRE RESCUE DEPARTMENT, CITY OF	1307	28,940
37	MEDI-CAR AMBULANCE SERVICE, INC., DBA AMR	1325	28,115
38	REEDY CREEK EMERGENCY SERVICES	4812	26,733
39	NATURE COAST EMS FOUNDATION, INC.	0901	25,631





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Rank	Provider Name	License #	Incident Count
40	OKALOOSA COUNTY DEPARTMENT OF PUBLIC SAFETY	4601	25,268
41	RANDLE-EASTERN AMB. SVC., INC. DBA MEDICS AMBULANCE SVC.	1334	23,854
42	FLORIDA HOSPITAL EMS	4905	23,806
43	HOLLYWOOD FIRE RESCUE & BEACH SAFETY DEPARTMENT	0612	23,617
44	CLEARWATER, CITY OF	5204	22,698
45	BROWARD AMBULANCE, INC., DBA AMR	0606	22,563
46	NATIONAL HEALTH TRANSPORT, INC.	4410	22,135
47	LARGO, CITY OF	5210	21,730
48	POMPANO BEACH FIRE RESCUE	0622	21,648
49	INDIAN RIVER COUNTY, DEPARTMENT OF EMERGENCY SERVICES	3101	21,523
50	SEMINOLE COUNTY EMS/FIRE RESCUE DIVISION	5907	21,017
51	WEST PALM BEACH FIRE RESCUE	5018	20,561
52	BAY COUNTY EMERGENCY MEDICAL SERVICES DIVISION	0304	19,239
53	COASTAL HEALTH SYSTEMS OF BREVARD, INC.	0503	19,157
54	CHARLOTTE COUNTY FIRE AND EMS DEPARTMENT	0803	19,052
55	PEMBROKE PINES FIRE RESCUE	0621	18,401
56	CAPE CORAL FIRE, RESCUE AND EMERGENCY MANAGEMENT SERVICES	3611	18,374
57	MIAMI BEACH FIRE RESCUE DEPARTMENT, CITY OF	1314	16,768
58	RURAL/METRO CORPORATION OF FLORIDA-SUMTER	3504	16,417
59	HERNANDO COUNTY FIRE AND RESCUE DISTRICT	2703	16,326
60	ST. JOHNS COUNTY FIRE RESCUE DEPARTMENT	5501	15,917
61	OSCEOLA COUNTY FIRE RESCUE	4902	15,326
62	LIFEGUARD AMBULANCE SERVICE OF FL, LLC-SANTA ROSA COUNTY	1710	15,222
63	ADVANCED PATIENT TRANSP., INC. DBA ST. VINCENT'S AMB. SVC.	1003	14,884
64	HIGHLANDS COUNTY EMS	2801	14,582
65	FALCK SOUTHEAST II CORP., DBA ALL COUNTY AMBULANCE	5610	14,209
66	LIBERTY AMBULANCE SERVICE, INC.	1606	14,063
67	MELBOURNE FIRE DEPARTMENT	0513	13,838
68	MARTIN COUNTY FIRE RESCUE	4304	13,797
69	MIAMI FIRE RESCUE DEPARTMENT, CITY OF	1315	13,264
70	AMBITRANS MEDICAL TRANSPORT, INC.	0804	13,002
71	BOYNTON BEACH FIRE RESCUE	5004	12,791
72	GAINESVILLE FIRE RESCUE	0102	12,414
73	PINELLAS PARK, CITY OF	5214	11,725
74	BOCA RATON FIRE-RESCUE	5003	11,636
75	DAYTONA BEACH FIRE DEPARTMENT	6401	11,256
76	MARTIN HEALTH SYSTEM, ADVANCED MEDICAL TRANSPORT	4301	10,902
77	CORAL SPRINGS FIRE DEPARTMENT, CITY OF	0633	10,677
78	CLAY COUNTY FIRE RESCUE	1001	10,557
79	VENICE AMBULANCE SERVICE, INC.	5806	10,532
80	DELRAY BEACH FIRE RESCUE	5005	10,514
81	PUTNAM COUNTY EMERGENCY RESCUE SERVICE	5402	10,259





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## Florida EMSTARS Database Report



Rank	Provider Name	License #	Incident Count
82	VILLAGE CENTER COMMUNITY DEVELOPMENT DISTRICT	3502	9,708
83	FLAGLER COUNTY FIRE RESCUE	1801	9,374
84	SEMINOLE, CITY OF	5228	9,303
85	MARGATE FIRE RESCUE	0616	9,262
86	LEALMAN SPECIAL FIRE CONTROL DISTRICT	5211	8,934
87	DAVIE FIRE RESCUE, THE TOWN OF	0639	8,632
88	SUNRISE FIRE RESCUE, CITY OF	0623	8,607
89	LEVY COUNTY DEPARTMENT OF PUBLIC SAFETY A/K/A EMS DEPT.	3802	8,531
90	GADSDEN COUNTY EMS	2001	8,327
91	SANFORD FIRE DEPARTMENT	5905	8,288
92	LAUDERHILL FIRE RESCUE DEPARTMENT	0630	8,134
93	LEHIGH ACRES FIRE CONTROL AND RESCUE DISTRICT	3604	7,698
94	SHANDSCAIR, SHANDS HOSPITAL	0103	7,383
95	IONA MCGREGOR FIRE DISTRICT	3610	7,229
96	PALM COAST FIRE RESCUE DEPARTMENT, CITY OF	1802	7,159
97	TAMARAC FIRE RESCUE, CITY OF	0636	7,130
98	PALM HARBOR SPECIAL FIRE CONTROL DISTRICT	5213	7,065
99	WEST COAST-SOUTHERN MEDICAL SVCS., INC.	4103	6,987
100	LIFEGUARD AMBULANCE SERVICE OF FL, LLC-BAY COUNTY	0305	6,830
101	KISSIMMEE FIRE DEPARTMENT	4901	6,759
102	PLANTATION FIRE DEPARTMENT, CITY OF	0635	6,528
103	HALLANDALE BEACH, DEPARTMENT OF FIRE RESCUE	0611	6,507
104	TALLAHASSEE FIRE DEPARTMENT, CITY OF	3704	6,464
105	NASSAU COUNTY FIRE RESCUE SERVICE	4501	6,192
106	DUNEDIN, CITY OF	5229	6,118
107	JACKSON COUNTY FIRE AND RESCUE UNIT	3202	6,095
108	TITUSVILLE FIRE DEPARTMENT, CITY OF	0514	6,054
109	PALM BAY FIRE DEPARTMENT, CITY OF	0508	5,922
110	RIVIERA BEACH FIRE RESCUE	5016	5,897
111	HENDRY COUNTY EMERGENCY SERVICES	2601	5,855
112	PALM BEACH GARDENS FIRE RESCUE	5022	5,655
113	SUWANNEE COUNTY FIRE RESCUE	6101	5,614
114	SOUTH TRAIL FIRE PROTECTION & RESCUE SERVICE DISTRICT	3607	5,526
115	CITY OF DELTONA FIRE DEPARTMENT	6403	5,474
116	SUN CITY CENTER EMERGENCY SQUAD #1	2910	5,359
117	OCALA-FIRE RESCUE SERVICE, CITY OF	4202	5,216
118	BRADFORD COUNTY EMERGENCY SERVICES	0401	5,073
119	SUMTER COUNTY FIRE & EMS	3506	4,846
120	OAKLAND PARK FIRE RESCUE DEPARTMENT	0624	4,683
121	NORTH NAPLES FIRE CONTROL AND RESCUE DISTRICT	1105	4,646
122	GREENACRES PUBLIC SAFETY	5007	4,606
123	COURTESY TRANSPORT SERVICES, LLC	5403	4,357



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Rank	Provider Name	License #	Incident Count
124	WE CARE OF THE TREASURE COAST, INC.	5609	4,350
125	BONITA SPRINGS FIRE CONTROL & RESCUE DISTRICT	3606	4,258
126	NORTH PORT FIRE RESCUE DISTRICT	5802	4,251
127	MEDFLEET, INC.	5103	4,236
128	STUART FIRE RESCUE, CITY OF	4305	4,190
129	WALTON COUNTY FIRE RESCUE	6601	4,181
130	AMBULANCE SERVICE, INC.	1602	4,133
131	FALCK SOUTHEAST II CORP., DBA CARE AMBULANCE	4412	4,130
132	OKEECHOBEE COUNTY FIRE RESCUE	4701	4,056
133	CITY OF COCOA/COCOA FIRE DEPARTMENT	0518	4,028
134	CORAL GABLES FIRE RESCUE DEPARTMENT	1305	4,007
135	BAKER COUNTY EMS	0201	3,993
136	TALLAHASSEE MEMORIAL HEALTHCARE, INC.	3701	3,991
137	APOPKA FIRE DEPARTMENT	4803	3,833
138	DIXIE COUNTY EMERGENCY MEDICAL SERVICES	1501	3,739
139	TARPON SPRINGS, CITY OF	5221	3,636
140	ST. CLOUD FIRE RESCUE	4903	3,595
141	NORTH LAUDERDALE FIRE RESCUE	0638	3,578
142	POSITIVE MOBILITY, INC. DBA POSITIVE MEDICAL TRANSPORT, INC.	2802	3,553
143	WAKULLA COUNTY AMBULANCE SERVICE	6501	3,481
144	ST. JOSEPH'S HOSPITAL	2909	3,239
145	WINTER GARDEN FIRE RESCUE DEPARTMENT	4818	3,223
146	ROCKY MOUNTAIN HOLDINGS, L.L.C.	7003	3,204
147	DOCTORS' MEMORIAL HOSPITAL	6202	3,131
148	CASSELBERRY FIRE DEPARTMENT	5902	3,067
149	PLANT CITY FIRE RESCUE	2921	3,057
150	WINTER PARK FIRE RESCUE DEPARTMENT	4814	3,024
151	GREATER ORLANDO AVIATION AUTHORITY	4805	2,995
152	SOUTH WALTON FIRE DISTRICT	6602	2,911
153	PORT ORANGE DEPARTMENT OF FIRE RESCUE	6406	2,904
154	ORANGE CITY FIRE DEPARTMENT	6415	2,882
155	SAFETY HARBOR, CITY OF	5215	2,840
156	MAITLAND FIRE RESCUE	4806	2,731
157	ORMOND BEACH, CITY OF	6410	2,716
158	JEFFERSON COUNTY FIRE/RESCUE SERVICE	3301	2,596
159	MONROE COUNTY FIRE RESCUE	4403	2,568
160	NEW SMYRNA BEACH FIRE RESCUE	6408	2,512
161	SAN CARLOS PARK FIRE PROTECTION & RESCUE SERVICE DISTRICT	3608	2,432
162	ROCKLEDGE FIRE DEPARTMENT, CITY OF	0517	2,426
163	WASHINGTON COUNTY AMBULANCE SERVICE	6701	2,422
164	LIFEFLIGHT-MIAMI CHILDREN'S HOSPITAL	1326	2,419
165	PUNTA GORDA, CITY OF	0807	2,385



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Rank	Provider Name	License #	Incident Count
166	LAKE MARY FIRE DEPARTMENT	5909	2,364
167	GULFPORT, CITY OF	5207	2,354
168	ZEPHYRHILLS FIRE RESCUE	5107	2,349
169	TEMPLE TERRACE FIRE DEPARTMENT	2913	2,331
170	SOUTH PASADENA, CITY OF	5217	2,299
171	DESOTO COUNTY FIRE/RESCUE DEPARTMENT	1402	2,288
172	UNION COUNTY DEPARTMENT OF EMERGENCY SERVICES	6301	2,283
173	EAST LAKE TARPON SPECIAL FIRE CONTROL DISTRICT	5205	2,269
174	LEOPARD MEDICAL TRANSPORT, INC.	4206	2,268
175	FT. MYERS BEACH FIRE CONTROL DISTRICT	3601	2,248
176	ESTERO FIRE RESCUE	3609	2,239
177	HMA BAYFLITE SERVICES, LLC DBA BAYFLITE	5227	2,234
178	OCOEE FIRE DEPARTMENT	4819	2,224
179	OVIEDO FIRE DEPARTMENT	5904	2,180
180	NEW PORT RICHEY FIRE DEPARTMENT	5105	2,136
181	GILCHRIST COUNTY EMERGENCY MEDICAL SERVICES	2101	2,098
182	PINELLAS SUNCOAST SPECIAL FIRE RESCUE DISTRICT	5208	2,075
183	HARDEE COUNTY FIRE RESCUE	2501	2,050
184	GULF COUNTY EMERGENCY MEDICAL SERVICES	2301	1,962
185	JACKSONVILLE BEACH, CITY OF	1611	1,940
186	HOLMES COUNTY EMS	3001	1,925
187	HAMILTON COUNTY AMBULANCE SERVICE	2401	1,911
188	PACE FIRE DISTRICT	1709	1,880
189	ST. PETE BEACH, CITY OF	5218	1,872
190	MED-TRANS CORPORATION DBA TRAUMAONE	1613	1,857
191	COCOA BEACH FIRE DEPARTMENT	0512	1,839
192	CALHOUN LIBERTY HOSPITAL ASSOCIATION	0703	1,800
193	FERNANDINA BEACH, CITY OF	4502	1,675
194	MED-TRANS CORPORATION DBA SHANDSCAIR	7010	1,595
195	LIFESTAR RESPONSE OF ALABAMA DBA CARE AMBULANCE	4409	1,558
196	MIRAMAR FIRE RESCUE, CITY OF	0618	1,543
197	WEEMS HOSPITAL AMBULANCE SERVICE	1904	1,480
198	KEY LARGO VOLUNTEER AMBULANCE CORPS., INC.	4402	1,458
199	MADEIRA BEACH, CITY OF	5212	1,419
200	AFFORDABLE TRANSPORT, INC.	5304	1,400
201	OLDSMAR, CITY OF	5230	1,388
202	FL HEALTH SCIENCES CENTER, INC. DBA TAMPA GENERAL HOSPITAL	2905	1,366
203	MIDWAY FIRE CONTROL DISTRICT	5703	1,345
204	FLORIDA KEYS AMBULANCE SERVICE, INC.	4411	1,310
205	TREASURE ISLAND, CITY OF	5222	1,296
206	HCA HEALTH SERVICES OF FLORIDA, INC.	5104	1,281
207	G4S SECURE SOLUTIONS (USA) INC. DBA G4S	5027	1,234



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Rank	Provider Name	License #	Incident Count
208	GLADES COUNTY EMS	2201	1,181
209	GOLISANO CHILDREN'S HOSPITAL OF SW FLORIDA	3603	1,123
210	LONGBOAT KEY FIRE RESCUE	4101	1,059
211	NORTH PALM BEACH PUBLIC SAFETY	5012	1,042
212	SEMINOLE TRIBE OF FLORIDA, DEPARTMENT. OF EMS	2603	1,000
213	VILLAGE OF KEY BISCAVNE FIRE RESCUE	1320	955
214	MARATHON FIRE RESCUE, CITY OF	4407	892
215	LIGHTHOUSE POINT FIRE RESCUE	0641	809
216	DAYTONA BEACH SHORES DEPARTMENT OF PUBLIC SAFETY	6402	795
217	SATELLITE BEACH FIRE DEPARTMENT	0510	782
218	ORLANDO REGIONAL HEALTHCARE	4810	729
219	ISLAMORADA VILLAGE OF ISLANDS FIRE RESCUE	4406	713
220	PALM BEACH FIRE RESCUE	5014	707
221	BAPTIST LIFEFLIGHT	1702	656
222	CAPE CANAVERAL VOLUNTEER FIRE DEPARTMENT, INC	0502	655
223	HOLMES REGIONAL MEDICAL CENTER FIRST FLIGHT	0506	653
224	ABM SECURITY SERVICES, INC., DBA ELITE PROTECTION SERVICES	5029	639
225	TEQUESTA FIRE RESCUE	5021	635
226	MADISON COUNTY EMERGENCY MEDICAL SERVICE	4001	614
227	SOUTH DAYTONA FIRE RESCUE	6412	570
228	REVA, INC.	0647	569
229	FLORIDA FLIGHT I	4804	563
230	VARIETY CHILDREN'S HOSP. DBA MIAMI CHILDREN'S HOSP.	1332	557
231	AIR AMBULANCE WORLDWIDE, INC.	5231	554
232	LAFAYETTE COUNTY RESCUE	3401	518
233	EDGEWATER FIRE RESCUE, CITY OF	6409	484
234	MED-TRANS CORP., DBA MED-TRANS FLORIDA	7011	430
235	HOLLY HILL FIRE RESCUE, CITY OF	6411	370
236	OCEAN REEF PUBLIC SAFETY DEPARTMENT	4404	340
237	MORTON PLANT CARDIAC TRANSPORT SERVICE	5106	340
238	INDIALANTIC FIRE RESCUE	0516	328
239	INDIAN RIVER SHORES, DEPARTMENT OF PUBLIC SAFETY	3103	317
240	ATMORE AMBULANCE SERVICE	1701	295
241	KENNEDY SPACE CENTER EMS SYSTEM	0507	250
242	PORT ST. LUCIE VOLUNTEER AMBULANCE SERVICE	5603	243
243	PONCE INLET FIRE RESCUE	6413	241
244	SACRED HEART CHILDREN'S HOSPITAL	1705	230
245	GLOBAL JETCARE, INC.	2704	213
246	NATIONAL AIR AMBULANCE	0619	199
247	LIBERTY COUNTY AMBULANCE SERVICE	3901	197
248	AIR TREK, INC.	0801	195
249	FLORIDA STATE HOSPITAL	2002	189



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Rank	Provider Name	License #	Incident Count
250	WORLDWIDE AIRCRAFT SERVICES INC. DBA JET I.C.U.	5239	164
251	MCT EXPRESS, INC DBA MIAMI-DADE AMBULANCE	1328	160
252	AMERICAN JETS, INC.	5611	144
253	ATLANTIC/KEY WEST AMBULANCE INC., DBA AMR	4401	128
254	EXPRESS AVIATION SERVICES, INC.	5225	95
255	TRINITY AIR AMBULANCE INTERNATIONAL, LLC	5026	77
256	EAGLEMED AIR MEDICAL	7015	76
257	CCAFS EMS SYSTEM	0519	73
258	AIR AMBULANCE SPECIALIST, INC.	5232	60
259	SKYSERVICE AIR AMBULANCE, INC.	7012	59
260	ADVANCED AIR AMBULANCE, CORPORATION	1301	48
261	EAGLEMED, LLC	7013	37
262	LIFEGUARD AIR AMBULANCE, INC.	1708	32
263	LITTLE GASPARILLA FIRE AND RESCUE, INC.	0806	27
264	AERO NATIONAL INC.	7007	20
265	ACUTE AIR AMBULANCE	0645	14
266	AIR CRITICAL CARE, LLC	0805	12
267	CENTRAL AIR AMBULANCE, LLC	7008	5
268	RANDLE-EASTERN AMBULANCE SERVICE, INC., DBA AMR	1316	4
269	AIR AMBULANCE NETWORK	0808	3
270	AIR MEDICAL CHARTERS, LLC	1333	2
271	WEWAHITCHKA EMERGENCY MEDICAL SERVICES	2302	1
272	LIFEGUARD AMBULANCE SERVICE OF FL, LLC - COLUMBIA CO.	1203	0
273	MED-TRANS CORPORATION DBA LIFEGUARD	1711	0
274	WORLDWIDE AIRCRAFT SERVICES DBA JET I.C.U.	2705	0
275	AVIATION ONE MEDICAL TRANSPORT SERVICES, LLC	4813	0
276	LONGWOOD FIRE DEPARTMENT	5903	0
277	AIRMED INTERNATIONAL LLC, A DELAWARE CORPORATION	7014	0