



2011 Florida Emergency Medical Providers Licensure and Call Volume Report

Florida Department of Health

Bureau of Emergency Medical Services

Release Date: May 25, 2012



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Report Information

Purpose:

To provide Florida Emergency Medical Services (EMS) information regarding the total incidents, total patient contacts, and total transports for year 2011.

Definitions:

Organizational Type is defined as the organizational structure from which EMS services are delivered (fire, hospital, county, etc.). The organizational types used within this report are derived from the National Emergency Medical Services Information System (NEMSIS).

Total Incidents is defined as the total number of EMS events that were submitted by each licensed EMS provider.

Total Patient Contacts is defined as the total numbers of patients that are responded to by each licensed EMS provider.

Total Transports is defined as the total number of times that an EMS unit responded to an EMS event that resulted in a patient being transported to destination.

Required Data Elements:

Prehospital Aggregate & EMSTARS Transitional Aggregate Databases

- Treated, Transport/General Hospital
- Treated, Transport/Nursing Home
- Treated, Transport/Medical Office
- Treated, Transport/Home
- Treated, Transport/Trauma Center
- Treated Transport/Other)
- Transferred Care
- Transport Private Vehicle
- Treated Released
- Treated Refused Transport
- No Treatment Required
- Patient Refused Care
- Dead At Scene
- Cancelled
- Not Applicable (Incident Disposition)
- Unknown (Incident Disposition)
- No Patient Found
- Do Not Resuscitate Order
- Scene
- Unscheduled
- Scheduled
- Standby
- Rendezvous
- Not Applicable (Service Type Requested)
- Unknown (Service Type Requested)

EMSTARS

D01_08 Organizational Type

E02_01 EMS Agency Number

E02_02 Incident Number

E02_12 EMS Unit Call Sign

E05_04 Unit Notified By Dispatch Date/Time

E20_10 Incident/Patient Disposition

Data Sources

The data in this report were derived from the Emergency Medical Services Tracking and Reporting System (EMSTARS), the Prehospital Aggregate System, and the Customer Oriented Medical Practitioner Administration System (COMPAS) licensure database. All three databases are maintained by the Florida Department of Health.

Time Frame

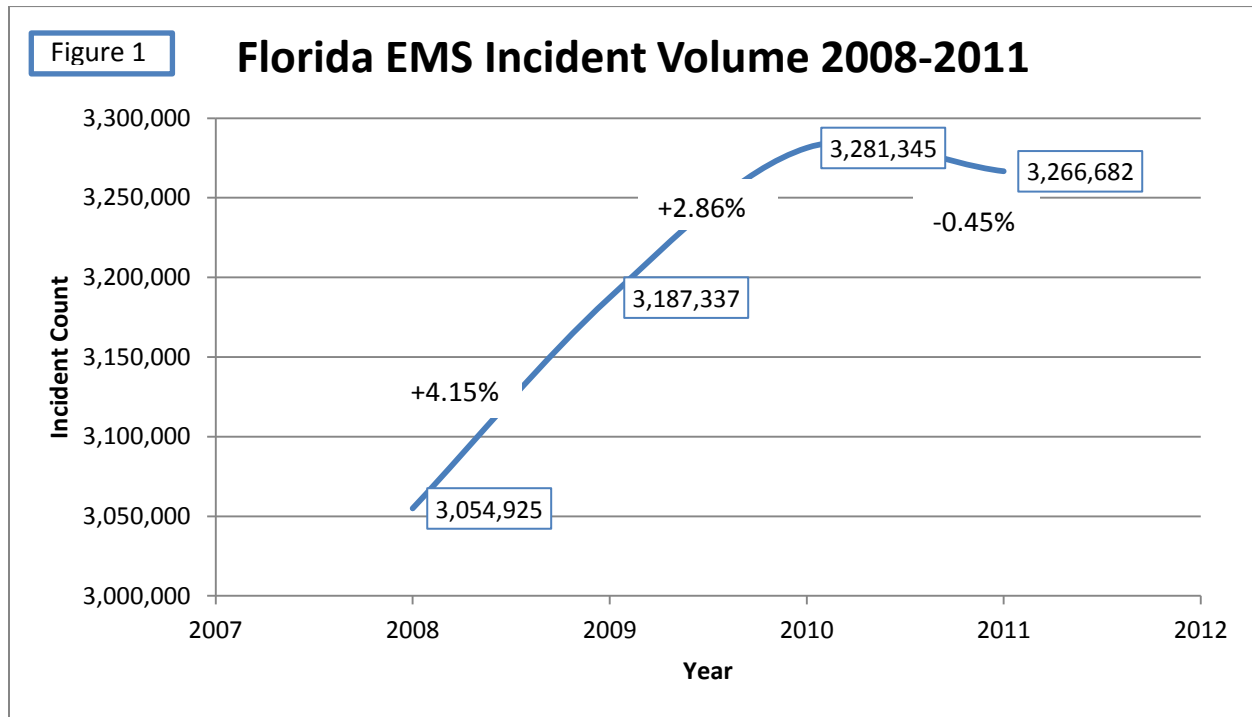
January 1, 2011 to December 31, 2011

General Information

The term “call volume” can be used in many different ways throughout the state and country. For the purposes of this report, it was determined to separate the term “call volume” into three separate categories. The terms Incident Volume, Patient Contact Volume, and Transport Volume were elected to be used with this report. The terms total incidents and total patient contacts are not synonymous. The term total incidents indicate the total number of distinct incidents that are reported by EMS providers; a single adverse event (such as a multi-vehicle collision) can be reported as multiple incidents, by a single EMS agency that dispatches more than one responding vehicle or by multiple agencies responding to the same event. Total patient contacts indicate the total number of patients that are responded to by each licensed EMS provider.

For each service that submitted data to EMSTARS for all of 2011, Total Incidents are all unique combinations of Unit Notified by Dispatch Date/Time, EMS Unit Call Sign, and Incident Number. Within this set of incidents, patient encounters are all incidents in which the Incident/Patient Disposition is not “Cancelled,” “No Patient Found,” or “Cancelled on Scene – No Patient Contact.” Transports are all incidents for which the Incident/Patient Disposition is “Treated, Transported by EMS.” For each service that submitted data to the Prehospital aggregate database for 2011, these counts are self-reported.

Four Year Incident Count



The total incident count in 2011 was 3,266,682, which includes 6,758 incidents reported by 9 EMS agencies headquartered outside Florida but operating within the state. A decrease in total call volume between 2011 and the previous two years is unexpected. Possible reasons for the observed decrease include a failure by EMS agencies to report 2011 calls before this report was prepared. Although EMSTARS accepts self-reported call volumes from each agency that submits information to EMSTARS, the Bureau calculated call volumes for each agency directly from the records in EMSTARS for 2011 (as described on page 3); this method may differ from the one used in previous years.

There were 286 EMS agencies found in COMPAS and reporting to the pre-hospital database or EMSTARS *at some point* during 2011; this includes in-state and out-of-state agencies. This number includes agencies that were licensed at the start of the year but discontinued business, agencies that changed ownership (which requires a change in license number), and agencies that were licensed for the first time during 2011.

Figure 2

Headquarters of Licensed Emergency Medical Services in Florida 2011

This map describes the headquarters locations for 277 licensed EMS providers headquartered in Florida in 2011. And additional 9 providers were headquartered out of state, for a total of 286 licensed EMS providers operating in Florida at some point in 2011. Each EMS provider is represented by a single point, though resources may be distributed at substations throughout a service area.

23 May 2012
Florida Department of Health
Division of Emergency Medical Operations
Bureau of Emergency Medical Services

Disclaimer: This thematic map is for reference purposes. Any reliance on the information contained herein is at the user's own risk. The Florida Department of Health and its agents assume no responsibility for any use of the information contained herein or any loss resulting therefrom.

0 50 100 200 Miles

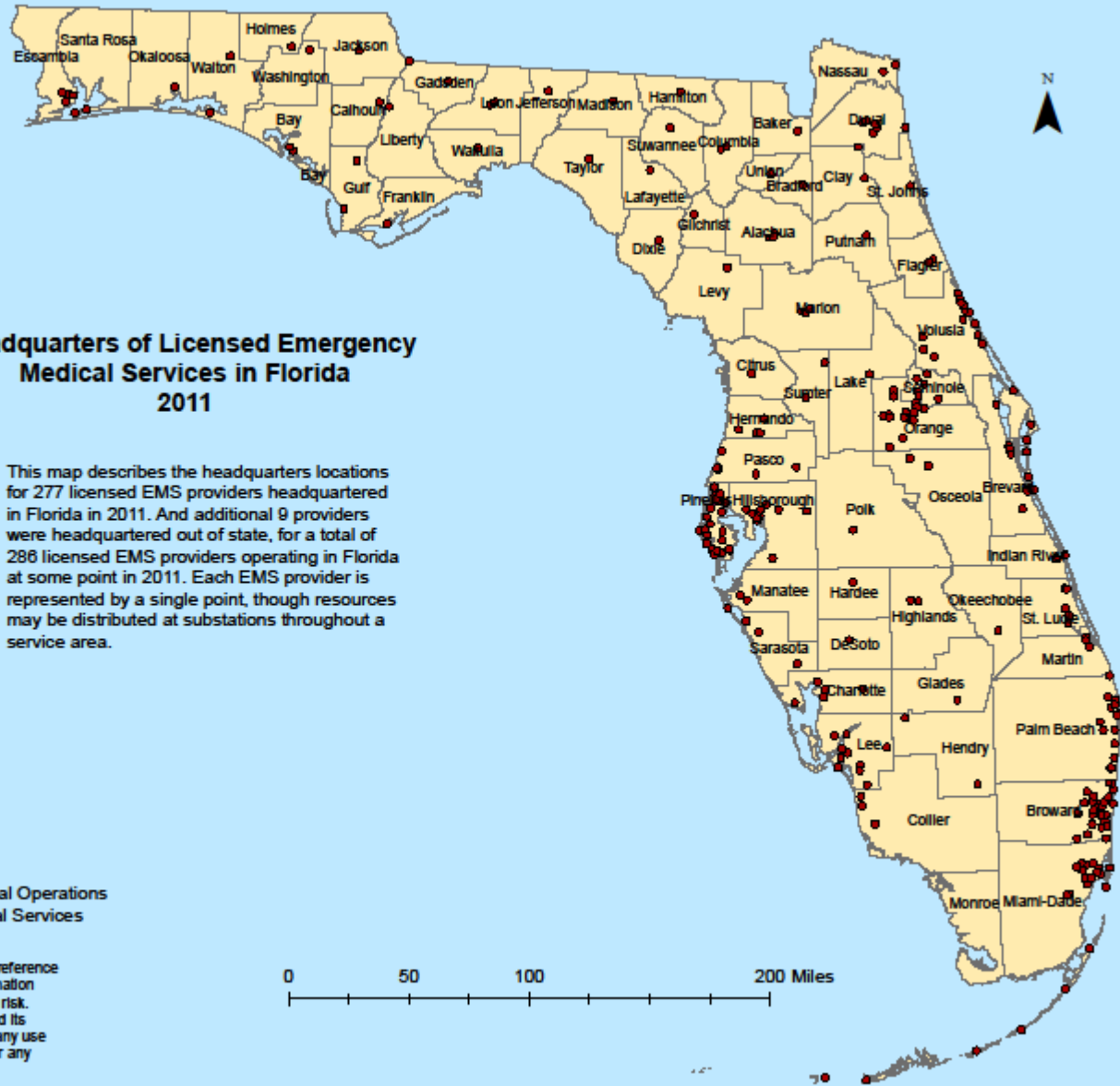
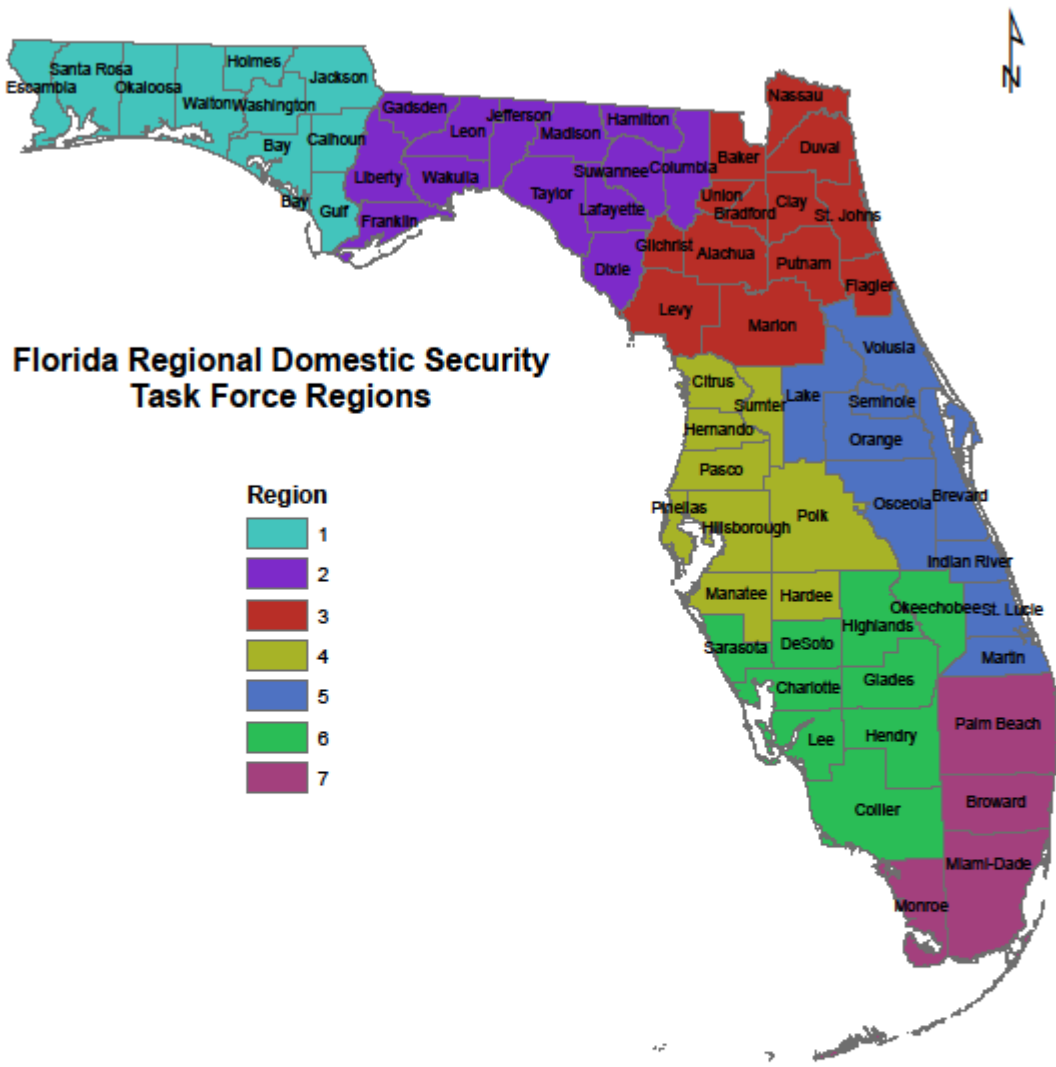
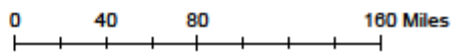


Figure 3



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Organizational Type by EMS Transport Type

The following table describes organizational types for the 286 licensed EMS providers in 2011 (This number includes providers that ceased business or were licensed for the first time during the year. Change in ownership results in a change in license number; each license number is counted separately.), including 9 providers licensed out-of-state. Fire-based EMS providers make up over half of the EMS providers in Florida, with non-hospital private EMS providers being the second most numerous organizational type. Thirty-two percent (32%) of non-hospital private providers are air providers. Fire-based EMS providers make up almost all the Advanced Life Support Non-Transport (ALS/N) type of EMS in the state.

Chart 1 2011 Organizational Type by Licensure Category						
	Air Rotor & Fixed-Wing	ALS Non-Transport	ALS Transport	BLS Transport	Total	Percent
Community, Non-Profit	0	0	3	1	4	1.40%
Fire Department	0	56	94	1	151	52.80%
Governmental, Non-Fire	1	0	28	0	29	10.14%
Hospital	7	0	16	1	24	8.39%
Private, Non-Hospital	25	4	43	5	77	26.92%
Tribal	0	0	1	0	1	0.35%
Total	33	60	185	8	286	
Percent	11.54%	20.98%	64.69%	2.80%		

EMS Type by Region

The following table describes EMS provider types by Florida region. It excludes 9 providers based out-of state (7 of those are air transport and 2 are ALS/T). Two-thirds of the providers are Advanced Life Support Transport providers, with ALS Non-Transport providers making up a majority of the remainder. Regions 5 and 7 together have almost half of the total number of EMS agencies.

Chart 2 EMS Type by Region						
	Air Rotor & Fixed-Wing	ALS Non-Transport	ALS Transport	BLS Transport	Total	Percent
Region 1	3	1	14	0	18	6.50%
Region 2	0	1	15	1	17	6.14%
Region 3	0	3	19	1	23	8.30%
Region 4	7	22	16	4	49	17.69%
Region 5	5	21	39	2	67	24.19%
Region 6	2	8	23	0	33	11.91%
Region 7	9	4	57	0	70	25.27%
Total	26	60	183	8	277	
Pct of Total	9.39%	21.66%	66.06%	2.89%		

Organizational Type by Region

The following table describes EMS organizational types by Florida region. It excludes 9 providers based out-of state (all of those are private, non-hospital). Fire-based EMS providers are a lower percentage in Regions 1,2,3 and 6, making up less than a quarter of the total for those respective regions. These regions have more Governmental, Non-Fire EMS and/or Hospital organizational types, by percentage. In all other regions, the reverse is true; there are more fire-based EMS providers than governmental non-fire EMS providers.

Chart 3

OrgType by Region (N)	Region	Community, Non-Profit	Fire Department	Governmental Non-Fire	Hospital	Private, Non-Hospital	Tribal	Total
	1	0	4	7	4	3	0	18
	2	1	3	8	4	1	0	17
	3	0	11	6	0	6	0	23
	4	1	30	2	5	11	0	49
	5	1	47	0	7	12	0	67
	6	0	16	6	2	8	1	33
	7	1	40	0	2	27	0	70
	Total	4	151	29	24	68	1	277

OrgType x Region (%)	Region	Community, Non-Profit	Fire Department	Governmental Non-Fire	Hospital	Private, Non-Hospital	Tribal	Total
	1	0.0%	2.6%	24.1%	16.7%	4.4%	0.0%	6.5%
	2	25.0%	2.0%	27.6%	16.7%	1.5%	0.0%	6.1%
	3	0.0%	7.3%	20.7%	0.0%	8.8%	0.0%	8.3%
	4	25.0%	19.9%	6.9%	20.8%	16.2%	0.0%	17.7%
	5	25.0%	31.1%	0.0%	29.2%	17.6%	0.0%	24.2%
	6	0.0%	10.6%	20.7%	8.3%	11.8%	100.0%	11.9%
	7	25.0%	26.5%	0.0%	8.3%	39.7%	0.0%	25.3%

Permitted Vehicles by Region

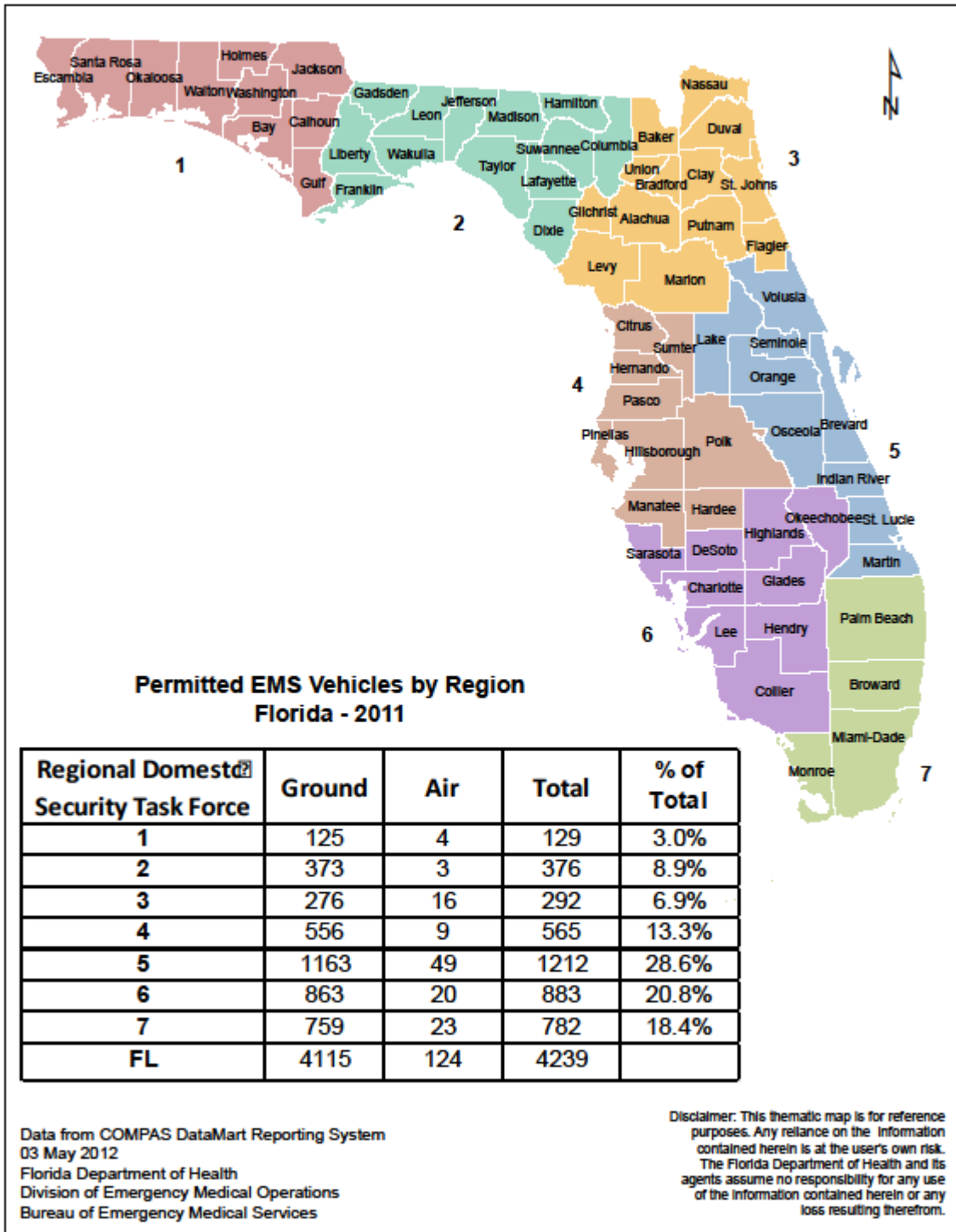
The table describes permitted vehicles by Florida region. It excludes 9 providers based out-of state. Region 6 has the most EMS vehicles of both air and ground, followed by region 7.

Chart 4

Permitted Vehicles by Region

	Ground	Air	All	% of Total
Region 1	125	4	129	3.0%
Region 2	373	3	376	8.9%
Region 3	276	16	292	6.9%
Region 4	556	9	565	13.3%
Region 5	1163	49	1212	28.6%
Region 6	863	20	883	20.8%
Region 7	759	23	782	18.4%
Total	4115	124	4239	
% of total	97.1%	2.9%		

Figure 4



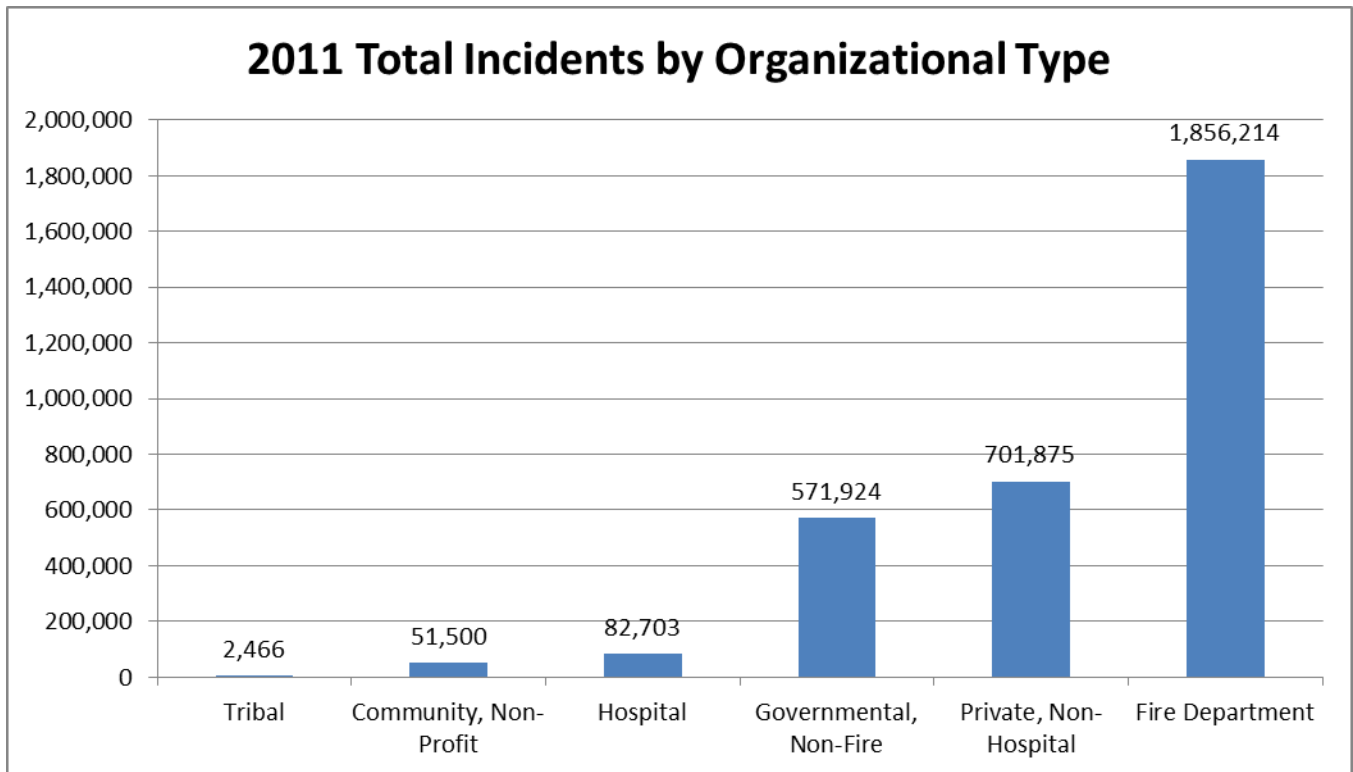
Call Volume by Organizational Type

The following three tables describe call volumes by organizational type for 286 EMS agencies, including 9 agencies licensed out-of-state.

When call volume is described by incident, patient encounter, or transport; the percentage of service provided by each organizational type is consistent, except for transport. When transports are described, call volume for fire-based EMS agencies falls by about 10%, with the 10% moving to private, non-hospital EMS agencies.

Chart 5 Total Incidents by Organization Type		
	Total Incidents	Percent of Total
Community, Non-Profit	51,500	1.6%
Fire Department	1,856,214	56.8%
Governmental, Non-Fire	571,924	17.5%
Hospital	82,703	2.5%
Private, Non-Hospital	701,875	21.5%
Tribal	2,466	0.1%
Total	3,266,682	100.0%

Figure 5



Total Patient Encounters by Organization Type		
	Total Incidents	Percent of Total
Community, Non-Profit	50,471	1.7%
Fire Department	1,629,922	55.5%
Governmental, Non-Fire	501,266	17.1%
Hospital	79,156	2.7%
Private, Non-Hospital	673,226	22.9%
Tribal	2,466	0.1%
Total	2,936,507	100.0%

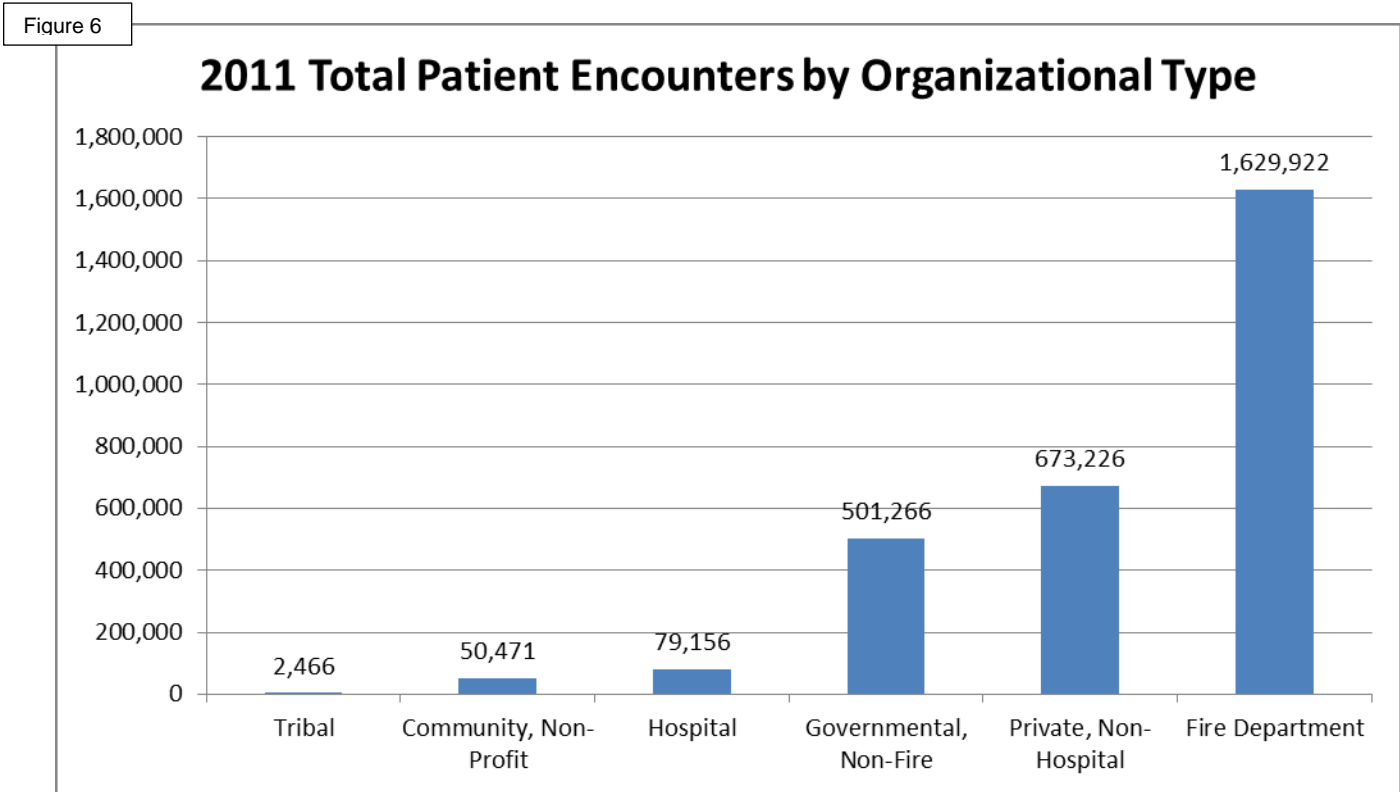
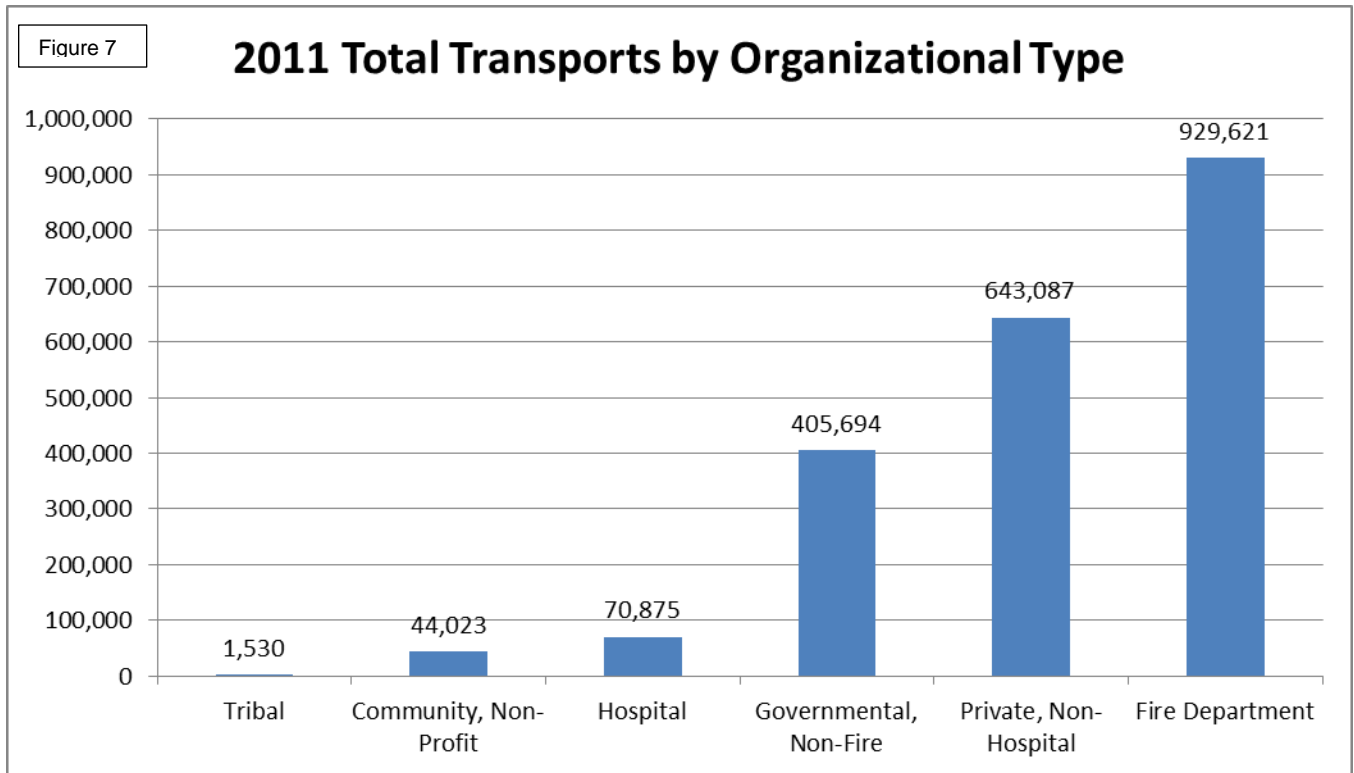


Chart 7 Total Transports by Organization Type		
	Total Incidents	Percent of Total
Community, Non-Profit	44,023	2.1%
Fire Department	929,621	44.4%
Governmental, Non-Fire	405,694	19.4%
Hospital	70,875	3.4%
Private, Non-Hospital	643,087	30.7%
Tribal	1,530	0.1%
Total	2,094,830	100.0%



Call Volume by Region

Chart 8

Number of 2011 Licensed EMS Providers by Region	
Region 7	70
Region 5	67
Region 4	49
Region 6	33
Region 3	23
Region 1	18
Region 2	17

The following tables describe incident volume, patient encounter volume and transport volume by region. It excludes 9 providers based out-of state (6,758 incidents). Seven of the 9 providers based out of state are air transport providers, with no ground vehicles.

Regions 5 and 7 have the most licensed EMS agencies per region; Regions 1 and 2 have the fewest. Call volume, by each of the three measures shown below, is highest in Region 7.

Florida Regions Ranked by Total EMS Incidents, 2011		
Region	Incidents	% of Total Incidents
Region 7	943,325	29.1%
Region 4	752,844	22.3%
Region 5	670,250	21.0%
Region 3	374,879	11.5%
Region 6	316,266	9.8%
Region 1	127,170	3.9%
Region 2	75,190	2.3%
Total	3,259,924	100.0%

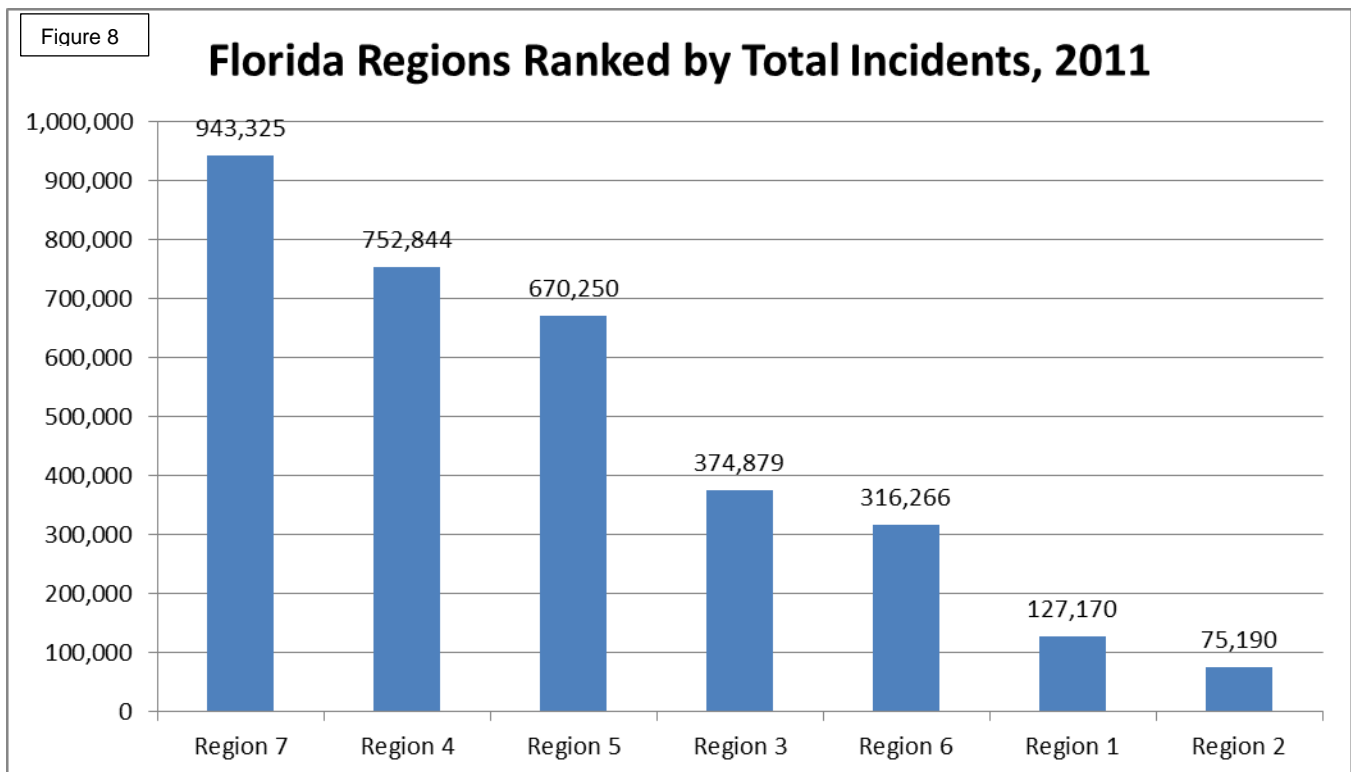


Figure 9

Florida Regions Ranked by Total Patient Encounters, 2011

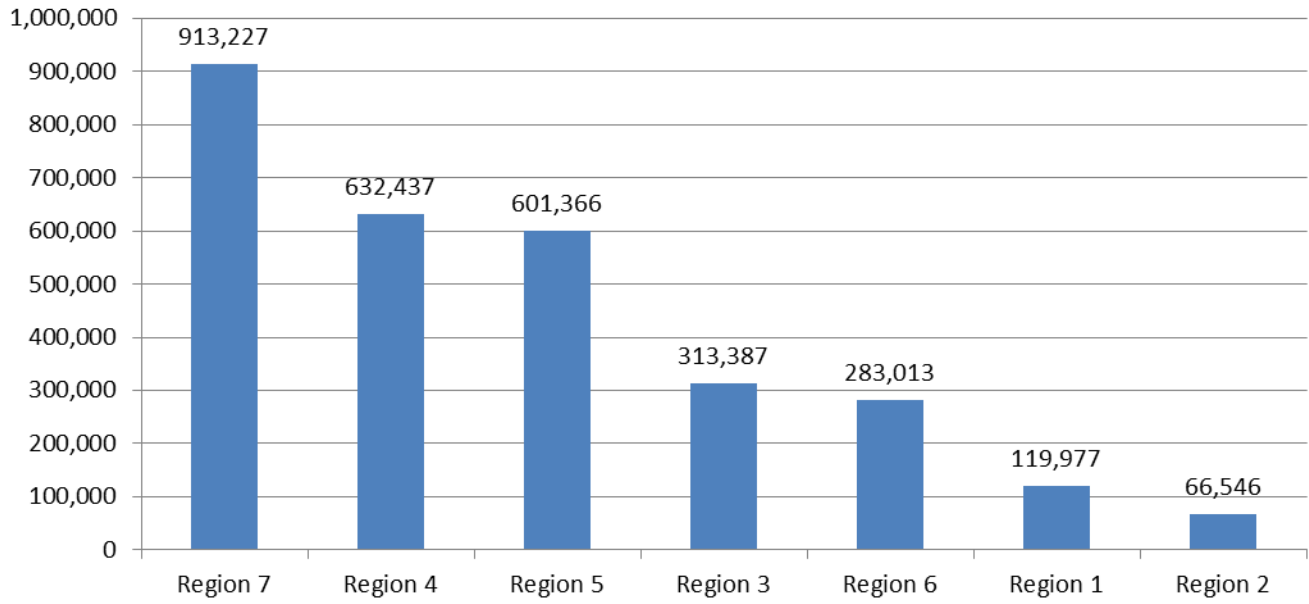


Figure 10

Florida Regions Ranked by Total Transports, 2011

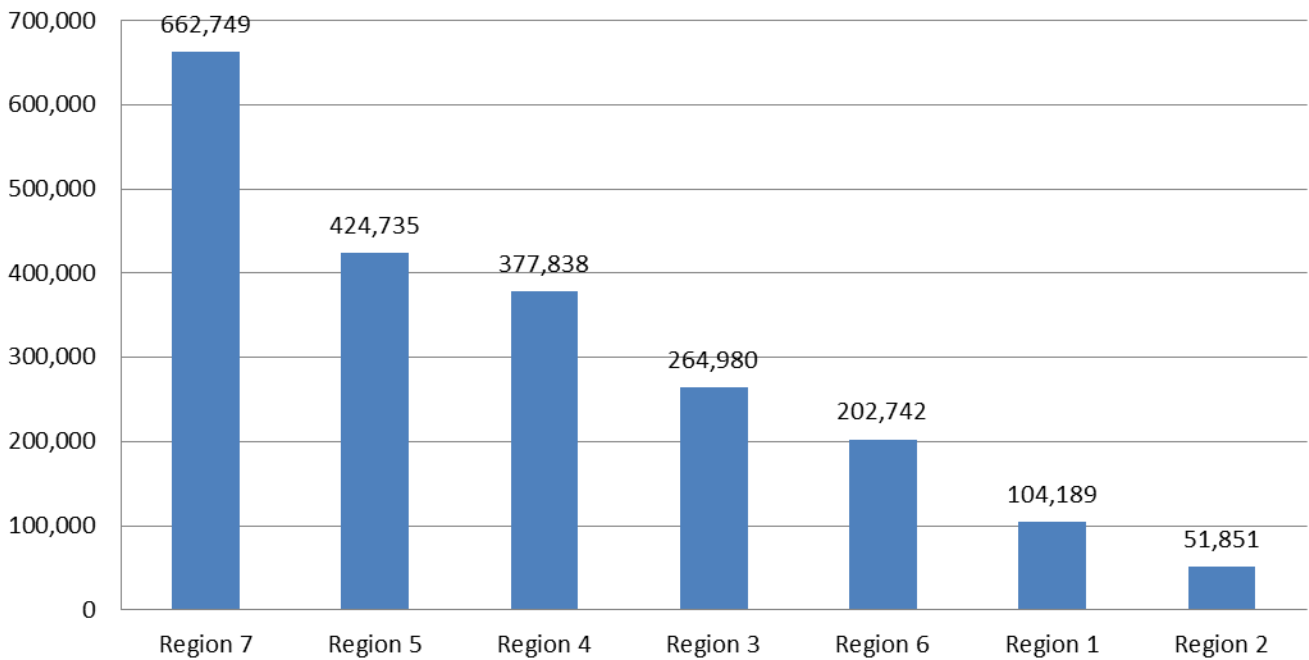


Figure 11

Total 2011 EMS Incidents by County

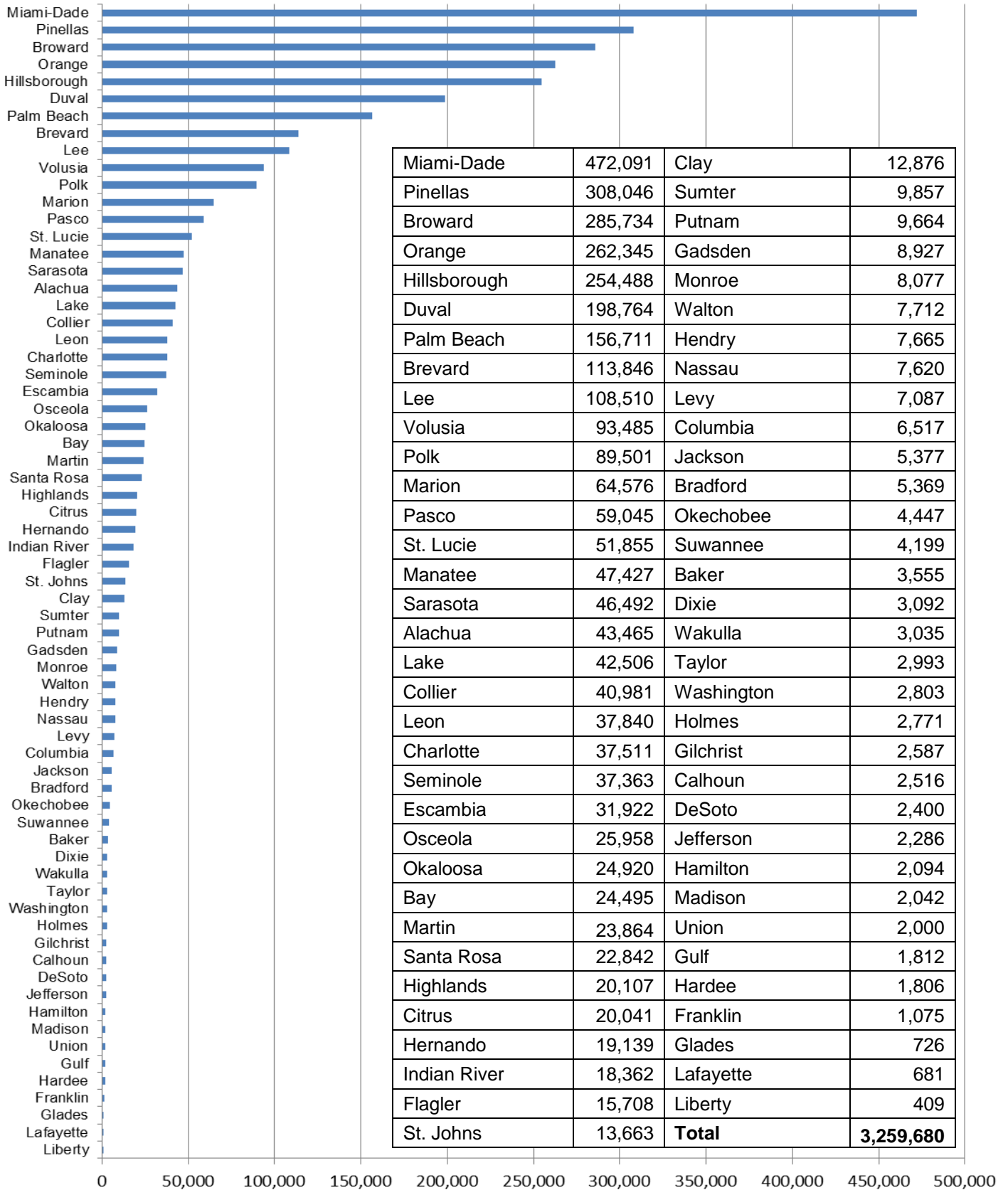
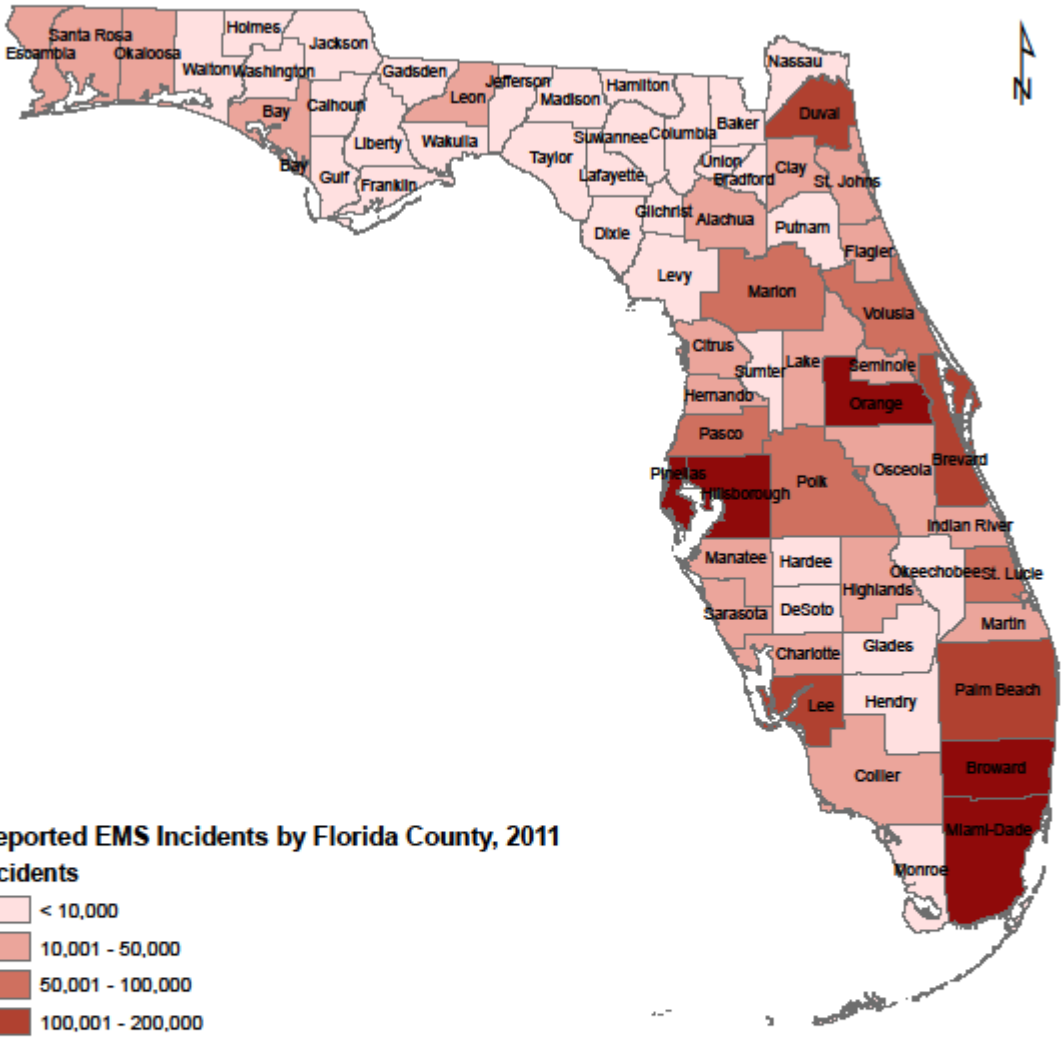


Figure 12



Reported EMS Incidents by Florida County, 2011

- Incidents**
- < 10,000
 - 10,001 - 50,000
 - 50,001 - 100,000
 - 100,001 - 200,000
 - > 200,000

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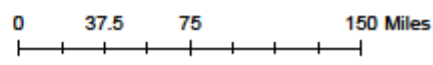
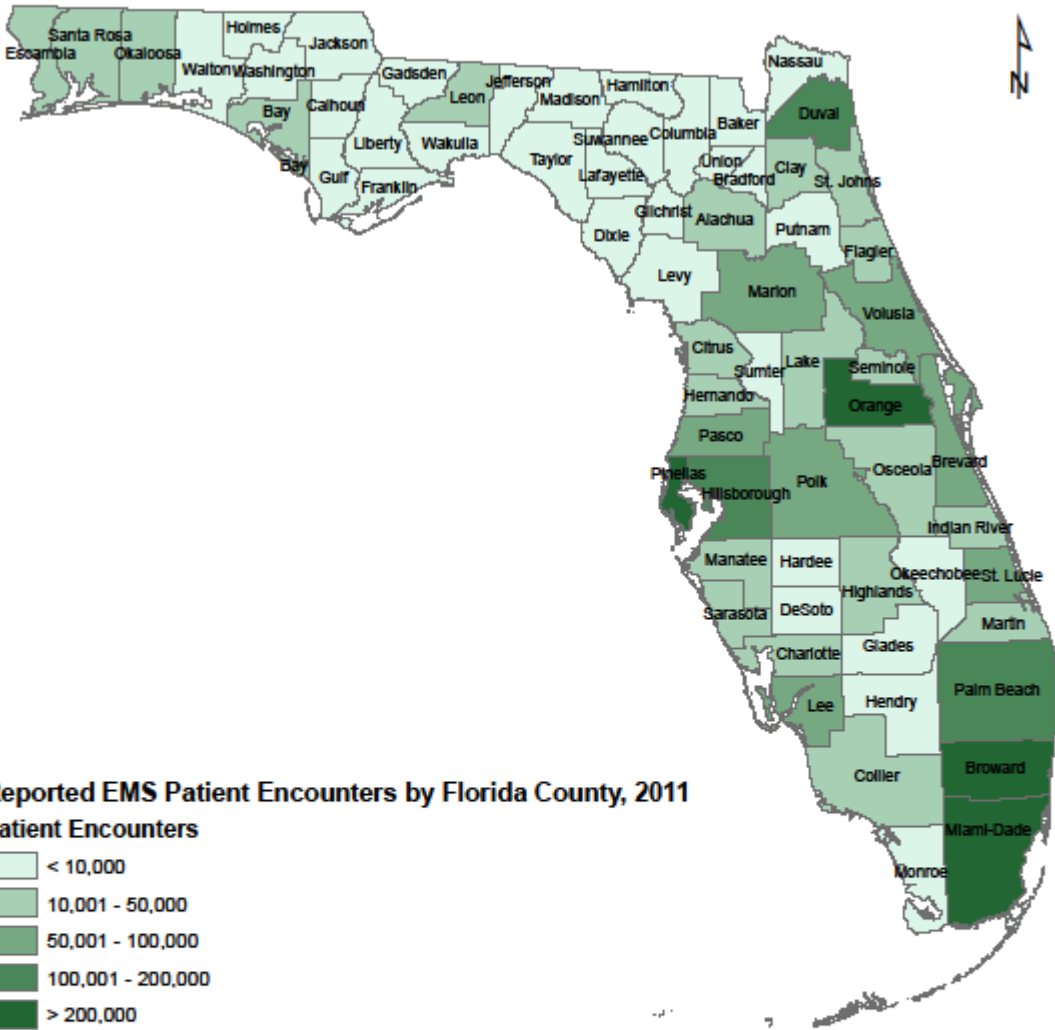


Figure 13



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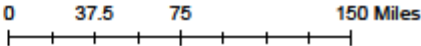
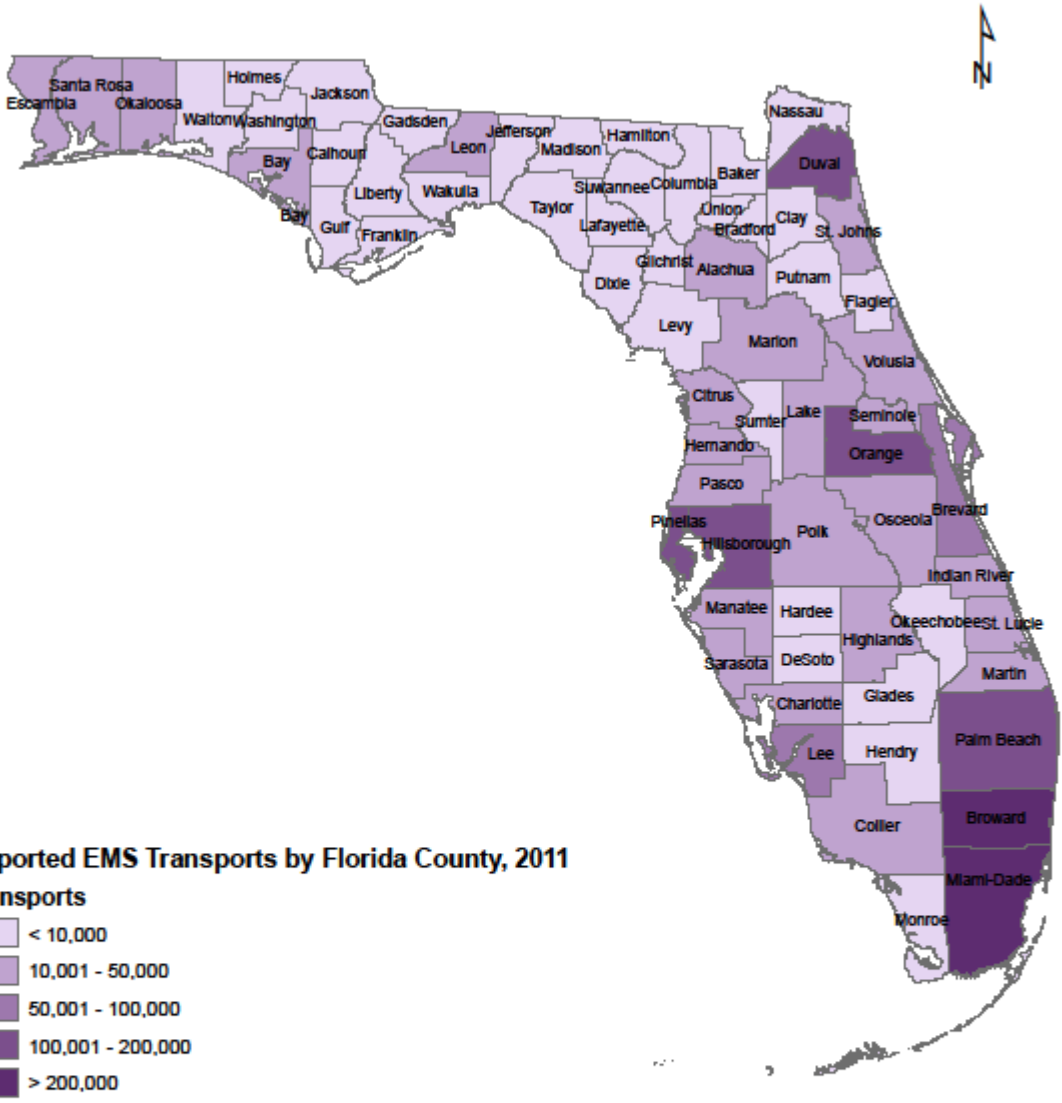


Figure 14



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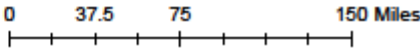


Chart 10

2011 Total EMS Incidents by EMS Provider

Volume Ranking	EMS Provider	Lic. #	Incident Count	Volume Ranking	EMS Provider	Lic. #	Incident Count
1	Miami-Dade County Fire Rescue Department	1312	186,426	33	Central Florida Ambulance Inc. DbA American Ambulance	5910	28,896
2	Pinellas County Ems Authority DbA Sunstar	5220	172,719	34	Hialeah Fire Rescue Department, City Of	1307	27,663
3	Hillsborough County Fire Rescue	2906	104,792	35	Americare Ambulance Service, Inc.	2918	27,394
4	Jacksonville Fire And Rescue Department, City Of	1605	103,941	36	Reedy Creek Emergency Services	4812	25,819
5	Palm Beach County Fire-Rescue	5013	91,350	37	Okaloosa County Public Safety Department	4601	24,920
6	Polk County, Department Of Public Safety	5302	89,501	38	Bay Medical Center	301	24,495
7	Miami Fire Rescue Department, City Of	1315	79,494	39	The Sheriff Of Broward County, Florida	643	23,428
8	Orange County Fire Rescue, Ems Bureau	4807	72,684	40	Lifeguard Ambulance Service Of Florida, Llc	1706	21,899
9	Lee County Emergency Medical Service	3602	71,366	41	Hollywood Fire Rescue & Beach Safety Department	612	21,802
10	American Ambulance Service, Inc.	605	70,456	42	American Medical Response	2919	20,468
11	Brevard County Fire Rescue	501	64,786	43	Seminole County Ems/Fire Rescue Division	5907	20,162
12	Marion County Fire-Rescue	4204	50,780	44	Nature Coast Ems Foundation, Inc.	901	20,041
13	Emergency Medical Foundation, Inc. DbA Evac Ambulance	6404	49,921	45	Medi-Car Ambulance Service, Inc.	1325	20,005
14	Pasco County Fire Rescue	5102	49,846	46	Pompano Beach Fire Rescue	622	19,783
15	Tampa Fire Rescue, City Of	2911	47,460	47	Clearwater, City Of	5204	19,655
16	Rural/Metro Ambulance	4802	46,160	48	Charlotte County Fire And Ems Department	803	19,616
17	Lake-Sumter Emergency Medical Services, Inc.	3503	42,506	49	Pembroke Pines Fire Rescue	621	18,839
18	Sarasota County Fire Department	5803	42,282	50	Florida Hospital Ems	4905	18,666
19	Medics Ambulance Service, Inc.	617	42,044	51	West Palm Beach Fire Rescue	5018	18,062
20	Mct Express, Inc DbA Miami-Dade Ambulance Service	1328	41,454	52	Indian River County, Department Of Emergency Services	3101	18,040
21	Century Ambulance Service, Inc.	1603	40,428	53	Largo, City Of	5210	18,032
22	Transcare Medical Transportation Service	2917	37,859	54	Randle-Eastern Ambulance Service, Inc.	1316	17,007
23	Manatee County Department Of Public Safety	4102	36,372	55	Miami Beach Fire Rescue Department, City Of	1314	16,039
24	Orlando Fire Department	4809	36,194	56	Coastal Health Systems Of Brevard, Inc.	503	15,749
25	St. Lucie County Fire District	5604	35,337	57	Advanced Patient Transportation, Inc.	1003	15,591
26	Collier County Ems Department	1102	35,279	58	Health Central Paramedic Service	4815	15,046
27	St. Petersburg, City Of	5219	34,684	59	Osceola County Fire Rescue	4902	14,886
28	Medics Ambulance Service, Inc.	634	32,990	60	St. Johns County Fire Rescue Department	5501	13,663
29	Liberty Ambulance Service, Inc.	1606	32,268	61	Highlands County Ems	2801	13,615
30	Alachua County Department Of Public Safety	101	31,410	62	Ocala-Fire Rescue Service, City Of	4202	13,510
31	Leon County Emergency Medical Services	3703	31,063	63	Clay County Fire Rescue	1001	12,876
32	Escambia County Public Safety Bureau	1703	30,471	64	Martin County Fire Rescue	4304	12,639

2011 Total EMS Incidents by EMS Provider

Volume Ranking	EMS Provider	Lic. #	Incident Count	Volume Ranking	EMS Provider	Lic. #	Incident Count
65	Melbourne Fire Department	513	12,283	97	Tamarac Fire Rescue, City Of	636	7,297
66	Randle-Eastern Amb. Svc., Inc. DBA Medics Ambulance Svc.	1334	12,059	98	Spring Hill Fire Rescue & Ems District	2701	7,260
67	Volusia County Government	6407	11,877	99	Levy County Ems	3802	7,087
68	Hernando County Fire And Rescue District	2703	11,555	100	Lehigh Acres Fire Control And Rescue District	3604	6,963
69	Broward Ambulance, Inc., Dba Amr	606	11,540	101	Village Center Community Development District	3502	6,868
70	Gainesville Fire Rescue Department	102	11,389	102	Plantation Fire Rescue	635	6,706
71	Pinellas Park, City Of	5214	11,074	103	Miramar Fire Rescue, City Of	618	6,595
72	Boca Raton Fire-Rescue	5003	10,921	104	Iona Mcgregor Fire District	3610	6,558
73	Daytona Beach Fire Department	6401	10,831	105	Nassau County Rescue Service	4501	6,459
74	All County Ambulance, Inc	5607	10,603	106	Positive Mobility, Inc. Dba Positive Medical Transport, Inc.	2802	6,414
75	Flagler County Dept. Of Emergency Services	1801	10,136	107	Palm Harbor Special Fire Control District	5213	6,166
76	Coral Springs Fire Rescue	633	10,046	108	Palm Bay Fire Department, City Of	508	6,060
77	West Coast-Southern Medical Svcs., Inc.	4103	10,019	109	South Trail Fire Protection & Rescue Service District	3607	5,927
78	Venice Ambulance Service, Inc.	5806	9,832	110	Palm Beach Gardens Fire Rescue	5022	5,600
79	Margate Fire Rescue	616	9,692	111	Sun City Center Emergency Squad #1	2910	5,593
80	Putnam County Emergency Rescue Service	5402	9,664	112	Palm Coast Fire Rescue Department, City Of	1802	5,572
81	Boynton Beach Fire Rescue	5004	9,623	113	Dunedin, City Of	5229	5,505
82	Deerfield Beach Fire Rescue	610	9,370	114	Jackson County Fire And Rescue Unit	3202	5,377
83	Lealman Special Fire Control District	5211	8,759	115	Bradford County Emergency Services	401	5,369
84	Gadsden County Ems	2001	8,755	116	City Of Deltona Fire Department	6403	5,226
85	Lauderhill Fire Rescue	630	8,591	117	Hendry County Emergency Services	2601	5,199
86	Davie Fire Rescue, The Town Of	639	8,514	118	Hallandale Beach, Department Of Fire Rescue	611	5,189
87	Delray Beach Fire-Rescue	5005	8,497	119	Titusville Fire Department, City Of	514	5,084
88	Sunrise Fire Rescue, City Of	623	8,324	120	Walton County Fire Rescue	6601	4,947
89	Fort Lauderdale Fire Rescue	632	8,289	121	North Naples Fire Control And Rescue District	1105	4,681
90	Kissimmee Fire Department	4901	8,193	122	Oakland Park Fire Rescue	624	4,622
91	Seminole, City Of	5228	8,162	123	Tallahassee Fire Department, City Of	3704	4,541
92	Coastal Care Advanced Life Support	4301	8,127	124	Ambulance Service, Inc.	1602	4,510
93	Ambitrans Medical Transport, Inc.	804	7,753	125	Okeechobee County Fire Rescue	4701	4,447
94	Cape Coral Fire, Rescue and Emergency Management Services	3611	7,654	126	Greenacres Public Safety	5007	4,278
95	Florida Medi-Van Ambulance Service, Inc.	1306	7,530	127	Lifeguard Ambulance Service - Columbia County	1202	4,275
96	Sanford Fire Department	5905	7,487	128	North Port Fire Rescue District	5802	4,210

2011 Total EMS Incidents by EMS Provider

Volume Ranking	EMS Provider	Lic. #	Incident Count	Volume Ranking	EMS Provider	Lic. #	Incident Count
129	Suwannee County Fire Rescue	6101	4,199	161	Safety Harbor, City Of	5215	2,559
130	Coral Gables Fire Rescue Department	1305	4,032	162	Calhoun Liberty Hospital Association	703	2,516
131	National Health Transport, Inc. DBA Florida Medi-Van Amb.	1335	3,958	163	Longwood Fire Department	5903	2,487
132	Bonita Springs Fire Control & Rescue District	3606	3,847	164	Seminole Tribe Of Florida, Dept. Of Emergency Services	2603	2,466
133	Apopka Fire Department	4803	3,767	165	Monroe County Fire Rescue	4403	2,457
134	Plant City Fire Rescue	2921	3,608	166	Temple Terrace Fire Department	2913	2,436
135	Medfleet, Inc.	5103	3,595	167	Maitland Fire Rescue, City Of	4806	2,433
136	Bayfront Medical Center Dba Bayflite	5203	3,562	168	Americare Als, Inc.	2922	2,408
137	Lifestar Response of Alabama DBS Care Ambulance	4409	3,561	169	Ft. Myers Beach Fire Control District	3601	2,407
138	Baker County Ems	201	3,555	170	Desoto County Fire/Rescue Department	1402	2,400
139	Ormond Beach Fire Department, City Of	6410	3,517	171	Orange City Fire Department, City Of	6415	2,395
140	City Of Cocoa/Cocoa Fire Department	518	3,456	172	Greater Orlando Aviation Authority	4805	2,343
141	Riviera Beach Fire Rescue	5016	3,309	173	Jefferson County Fire/Rescue Service	3301	2,286
142	North Lauderdale Fire Rescue	638	3,298	174	Oviedo Fire Department	5904	2,249
143	Stuart Fire Rescue, City Of	4305	3,098	175	Columbia County Ems	1201	2,242
144	Dixie County Emergency Medical Services	1501	3,092	176	Tallahassee Memorial Healthcare, Inc.	3701	2,236
145	Wakulla County Ambulance Service	6501	3,035	177	Tampa General Healthcare	2905	2,216
146	Port Orange Department Of Fire Rescue	6406	3,025	178	Zephyrhills Fire Rescue	5107	2,216
147	Winter Garden Fire Rescue Department	4818	3,008	179	Rockledge Fire Department, City Of	517	2,171
148	Doctors' Memorial Hospital	6202	2,993	180	Hamilton County Ambulance Service	2401	2,094
149	Rural Metro Sumter County	3504	2,989	181	Pinellas Suncoast Fire Rescue District	5208	2,084
150	Casselberry Fire Department	5902	2,930	182	Lake Mary Fire Department	5909	2,048
151	Tarpon Springs, City Of	5221	2,900	183	South Pasadena, City Of	5217	2,045
152	St. Cloud Fire Rescue	4903	2,879	184	Madison County Emergency Medical Service	4001	2,042
153	Washington County Ambulance Service	6701	2,803	185	Gulfport, City Of	5207	2,037
154	Holmes County Ems	3001	2,771	186	New Smyrna Beach Fire And Rescue	6408	2,034
155	South Walton Fire District	6602	2,765	187	Jacksonville Beach, City Of	1611	2,026
156	Rocky Mountain Holdings L.L.C. Dba Lifenet	7003	2,737	188	Union County Department Of Emergency Services	6301	2,000
157	All Co. Ambulance, Inc. Dba Medical Tran	5608	2,722	189	East Lake Tarpon Special Fire Control District	5205	1,904
158	Winter Park Fire Rescue Department	4814	2,615	190	We Care Of The Treasure Coast, Inc.	5606	1,899
159	Ocoee Fire Department	4819	2,607	191	Estero Fire Rescue	3609	1,885
160	Gilchrist County Emergency Medical Services	2101	2,587	192	Atlantic/Key West Ambulance Inc., Dba Amr	4401	1,865

2011 Total EMS Incidents by EMS Provider

Volume Ranking	EMS Provider	Lic. #	Incident Count	Volume Ranking	EMS Provider	Lic. #	Incident Count
193	St. Pete Beach, City Of	5218	1,853	225	Lafayette County Rescue	3401	681
194	Hardee County Fire Rescue	2501	1,806	226	Islamorada Village Of Islands Fire Rescue	4406	680
195	New Port Richey Fire Department	5105	1,789	227	Shandscair, Shands Hospital	103	666
196	San Carlos Park Fire Protection & Rescue Service District	3608	1,775	228	Satellite Beach Fire Department	510	654
197	Cocoa Beach Fire Department	512	1,688	229	Indialantic Fire Rescue	516	610
198	Edgewater Fire Rescue Department, City Of	6409	1,581	230	Wewahitchka Emergency Medical Services	2302	564
199	Variety Children'S Hosp. Db a Miami Children'S Hosp.	1332	1,490	231	Holmes Regional Medical Center First Flight	506	531
200	Oldsmar, City Of	5230	1,487	232	Lifeflight Variety Children'S Hospital	1326	480
201	Palm Beach Fire Rescue	5014	1,485	233	We Care Of The Treasure Coast, Inc.	5609	479
202	Madeira Beach, City Of	5212	1,442	234	Cape Canaveral Volunteer Fire Department, Inc	502	475
203	Key Largo Volunteer Ambulance Corps., Inc.	4402	1,359	235	Ocean Reef Public Safety Department	4404	427
204	Orlando Health Air Care Team	4816	1,306	236	Port St. Lucie Volunteer Ambulance Service	5603	426
205	Marathon Fire Rescue, City Of	4407	1,289	237	Liberty County Ambulance Service	3901	409
206	Hca Health Services Of Florida, Inc.	5104	1,279	238	American Jets, Inc.	5605	389
207	Holly Hill Fire Rescue, City Of	6411	1,274	239	Dania Beach Fire Rescue	609	340
208	Gulf County Emergency Medical Services	2301	1,248	240	Indian River Shores, Department Of Public Safety	3103	322
209	Baptist Life Flight	1702	1,180	241	Atmore Ambulance Service	1701	321
210	Fernandina Beach, City Of	4502	1,161	242	Morton Plant Cardiac Transport Service	5106	320
211	Treasure Island, City Of	5222	1,137	243	Aero Jet International, Inc.	642	287
212	G4S Secure Solutions (Usa) Inc. Db a G4S	5027	1,136	244	Courtesy Transport Services	5403	286
213	Weems Hospital Ambulance Service	1904	1,075	245	Security Services Of America Llc Elite Protection Services	5023	282
214	Longboat Key Fire Department	4101	1,036	246	Air Ambulance Worldwide, Inc.	5231	280
215	Naples Community Hospital	1104	1,021	247	Sacred Heart Children'S Hospital	1705	271
216	Village Of Key Biscayne Fire Rescue	1320	947	248	Kennedy Space Center Ems System	507	261
217	North Palm Beach Public Safety	5012	942	249	Air Trek, Inc.	801	260
218	Tequesta Fire Rescue	5021	911	250	St. Joseph'S Hospital	2909	254
219	Midway Fire Control District	5703	831	251	Allied Barton Security Services, Llc	5028	244
220	Lighthouse Point Fire Rescue	641	821	252	Ponce Inlet Fire Rescue	6413	235
221	South Daytona Fire Rescue	6412	803	253	National Air Ambulance	619	229
222	Florida Flight I	4804	800	254	Atlantic/Palm Beach Ambulance, Inc. Db a Amr	5001	200
223	Daytona Beach Shores Department Of Public Safety	6402	766	255	Worldwide Aircraft Services Inc. Db a Jet I.C.U.	5239	197
224	Glades County Ems	2201	726	256	Florida State Hospital	2002	172

2011 Total EMS Incidents by EMS Provider

Volume Ranking	EMS Provider	Lic. #	Incident Count				
257	The Children'S Hospital Of Sw Florida, Lee County	3603	128				
258	Global Jetcare, Inc.	2704	127				
259	ABM Security Svcs. Inc. DBA Elite Protection Services	5029	115				
260	Lifeguard International	1708	112				
261	Positive Mobility Of Hendry Co. DbA Positive Mobility, Inc.	2605	78				
262	Trinity DbA Trinity Air Ambulance International	5026	65				
263	Skyservice Business Aviation Inc.	7004	55				
264	Advanced Air Ambulance, Corporation	1301	45				
265	Ccafs Ems System	519	38				
266	Little Gasparilla Fire And Rescue, Inc.	806	36				
267	Aerocare Medical Transport System, Inc.	7009	32				
268	Air Ambulance Professionals, Inc.	602	26				
269	Air Ambulance Specialist, Inc.	5232	20				
270	Aero National Inc.	7007	18				
271	Air Critical Care, Llc	805	14				
272	Air Medical Charters, Llc	1333	13				
273	Central Air Ambulance, Llc	7008	13				
274	Aviation One Medical Transport Services, Llc	4813	1				
275	Airmed International, L.L.C.	7002	1				
276	Acute Air Ambulance	645	0				
277	Rapid Patient Mobilization, Inc.	1612	0				
278	National Health Transport, Inc.	4410	0				
279	Air Ambulance Network	5226	0				
280	International Medical Care, Inc.	5234	0				
281	Intensive Air, Inc.	5809	0				
282	Med Jets Now Llc DbA Res-Q-Jets	7006	0				
283	Lifeguard Ambulance Service - Bay County	303	0				
284	Keys EMS, Inc., DBA: Keys Medical Transports	4408	0				
285	Orlando Regional Healthcare	4810	0				
286	Med-Trans Corp. DBA Med-Trans Florida	7011	0				