



GREETER'S SCRIPT

Estimated Time

- 10 minutes to prepare
- 5 minutes to deliver

Materials

- Medication Screening Forms
- Clipboards
- Pens

PREPARATION

Read and do the following before delivering this script.

1. Read this document all the way through.
2. Gather the *Materials* listed above.

INSTRUCTION

If recipients require special assistance or are feeling ill, direct them to the Human Resources Coordinator.

Hand out forms, clipboards, and pens as you deliver this script.

SCRIPT

WELCOME

- ✓ Good morning (afternoon) (evening). Thank you for coming here and allowing us to help you receive your medication during this public health emergency. We will try to get you through as quickly as possible.

KEY POINTS

- ✓ Here is a Medication Screening Form, a clipboard, and a pen.
- ✓ Please enter the screening line and complete the form as you are waiting.
- ✓ If anyone requires special assistance, please let us know and we will provide you with help.
- ✓ A Head of Household policy allows one person from each home to pick up medication for all members of his/her household.
- ✓ We provide medication free of charge.

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ANSWERS TO ADDITIONAL QUESTIONS

- ✓ You will receive a 10-day supply of medication. Each bottle is intended to treat one person for 10 days and contains 20 pills. You will take one pill every 12 hours or two pills per day for 10 days.
- ✓ You do **not** need health insurance or a prescription to receive medication.
- ✓ You do **not** need identification or proof of residency to receive medication.
- ✓ When you get your medication, you will also receive a full Patient Information Package provided by the Department of Health.
- ✓ We are dispensing medication and information only. This is not a medical facility. If you are feeling ill, please let us know and we will direct you to another facility that can help you.