Florida HEALTH

Annual Report and Long-Range Plan

FY 2025-26

Florida Department of Health

Division of Medical Quality Assurance

Required under section 456.026, Florida Statutes, this report offers health care regulatory partners and stakeholders a clear overview of the organization's regulatory efficiency and effectiveness, highlighting trends in enforcement, licensing, and information processes, along with current and projected cash balances and fee adequacy.

Ron DeSantis
Governor

Joseph A. Ladapo, MD, PhD
State Surgeon General

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Mission, Vision and **Values**

Vision:

To be the healthiest state in the nation.

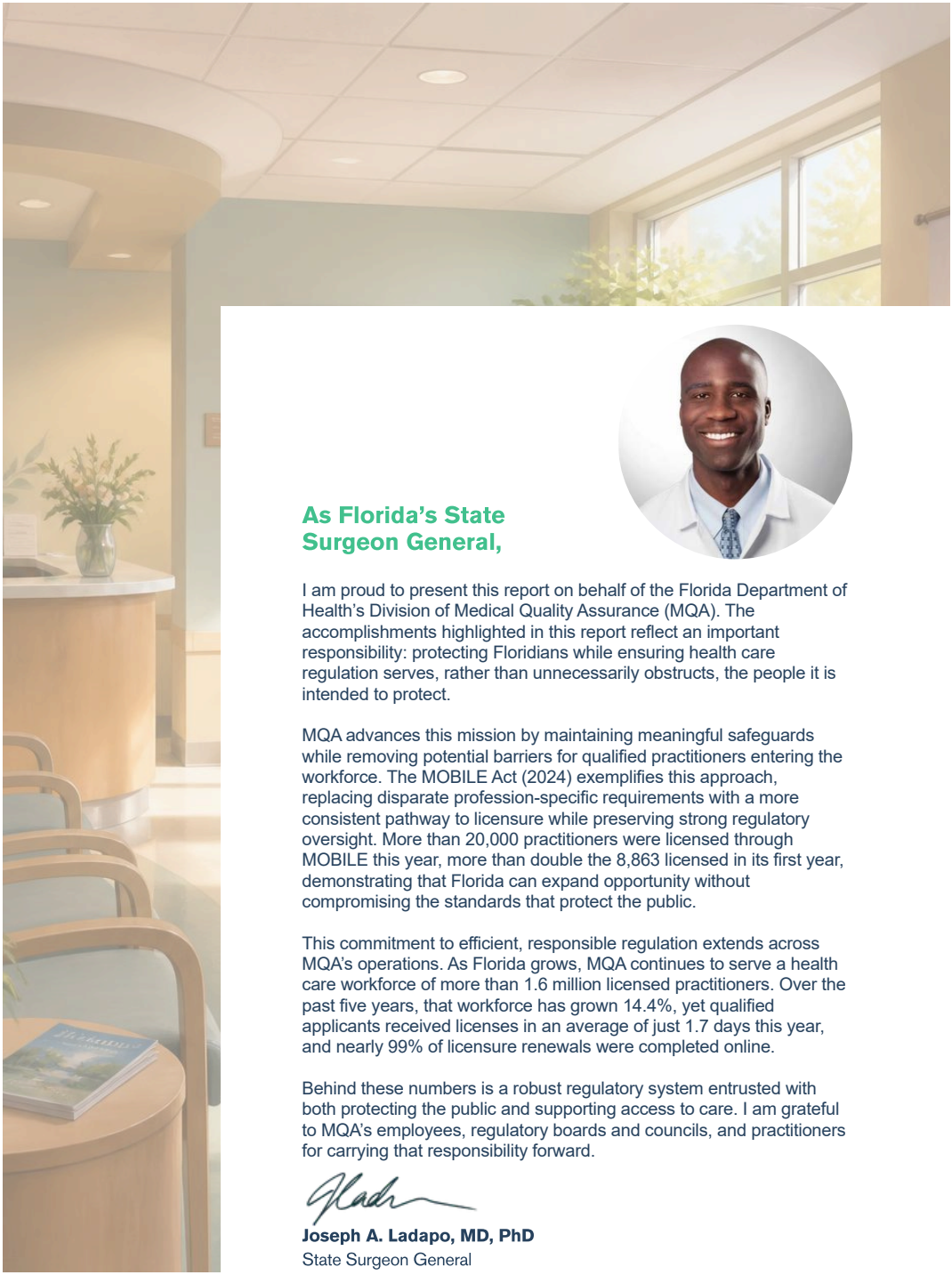
Mission:

To protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts.

Values:

- **Innovation**
  We search for creative solutions and manage resources wisely.
- **Collaboration**
  We use teamwork for achieve common goals and solve problems.
- **Accountability**
  We perform with integrity and respect.
- **Responsiveness**
  We achieve our mission by serving our customers.
- **Excellence**
  We promote quality outcomes through learning and continuous performance improvement.





As Florida's State Surgeon General,

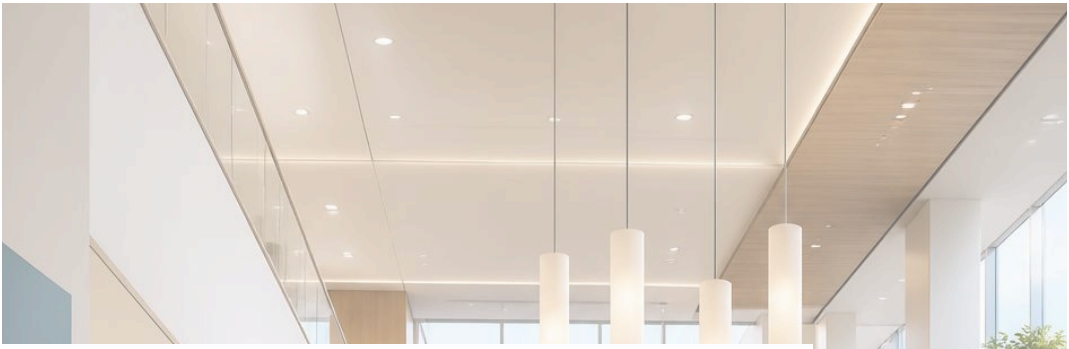
I am proud to present this report on behalf of the Florida Department of Health's Division of Medical Quality Assurance (MQA). The accomplishments highlighted in this report reflect an important responsibility: protecting Floridians while ensuring health care regulation serves, rather than unnecessarily obstructs, the people it is intended to protect.

MQA advances this mission by maintaining meaningful safeguards while removing potential barriers for qualified practitioners entering the workforce. The MOBILE Act (2024) exemplifies this approach, replacing disparate profession-specific requirements with a more consistent pathway to licensure while preserving strong regulatory oversight. More than 20,000 practitioners were licensed through MOBILE this year, more than double the 8,863 licensed in its first year, demonstrating that Florida can expand opportunity without compromising the standards that protect the public.

This commitment to efficient, responsible regulation extends across MQA's operations. As Florida grows, MQA continues to serve a health care workforce of more than 1.6 million licensed practitioners. Over the past five years, that workforce has grown 14.4%, yet qualified applicants received licenses in an average of just 1.7 days this year, and nearly 99% of licensure renewals were completed online.

Behind these numbers is a robust regulatory system entrusted with both protecting the public and supporting access to care. I am grateful to MQA's employees, regulatory boards and councils, and practitioners for carrying that responsibility forward.

Joseph A. Ladapo, MD, PhD
State Surgeon General





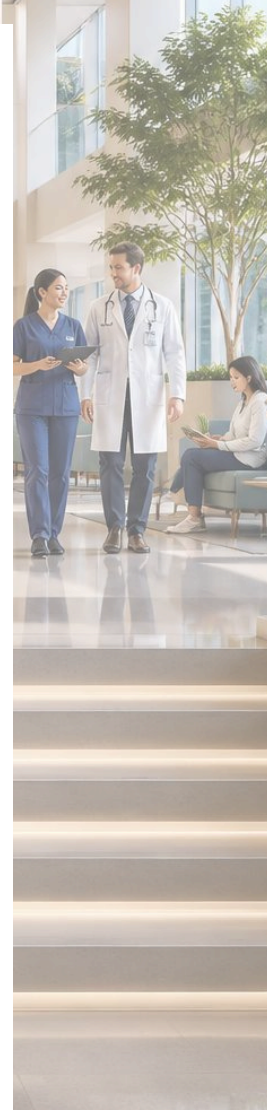
As the Division Director for MQA,

I am pleased to reflect on a year that tested and demonstrated the adaptability of Florida's health care regulatory system. Florida's licensed health care workforce is larger, more mobile, and increasingly digital, while new laws, evolving models of practice, and heightened public protection responsibilities continue to reshape how we regulate. During FY 2025-26, MQA met that change while sustaining the high-volume licensing, renewal, enforcement, and operations that more than 1.6 million practitioners, and the Floridians they serve, depend upon.

That adaptability was especially evident in our first full year implementing House Bill 975 (2024) and issuing licenses via the Interstate Medical Licensure Compact, while continuing to refine licensure by endorsement following the MOBILE Act (2024). Together, these initiatives expanded background screening and monitoring, increased physician mobility, and strengthened pathways for qualified practitioners to enter Florida's workforce. Meeting these demands required us to re-engineer complex processes, redirect limited resources, and adapt quickly, all while continuing to serve the practitioners and protect the public.

As Florida enters a new chapter, MQA does so with clarity: keep regulation working for the practitioners it serves and the people it protects. We will continue modernizing systems, reducing regulatory burdens, strengthening safeguards, and expanding health care access. I am grateful for the expertise and commitment of our teams, stakeholders, and partners, and confident in our ability to meet what comes next.

Jennifer L. Wenhold, MSW, CPM
Division Director





Executive Summary

30 Ways MQA served Florida in FY 2025-26

Licensing Florida's Health Care Workforce

1. Initial Licenses Issued: 133,268
2. Initial Applications Received: 162,288
3. Initial Re-exam Applications Received: 17,207
4. Time to Issue an Initial License*: 1.7 Days
5. MOBILE Applications Received: 29,511
6. MOBILE Licenses Issued: 20,335

Upskilling Florida's Health Care Workforce

9. Upgrade Applications Received: 20,586
10. Upgrade Licenses Issued: 18,333

Keeping Florida Practitioners' Credentials Current

11. Renewal Applications Processed: 535,576
12. Renewal Applications Processed Online: 98.9%
13. Time to Process Renewal Application: 0.1 Days

Opening Florida Communities for Care

14. Licensed Facilities and Establishments: 24,056
15. Completed Inspections: 18,560

Informing Practitioners, Applicants, and Consumers

16. MQA Virtual Agent Conversations: 1.2M
17. Cleared to Care Marketing Campaign Outreach Conducted: 125+ Events
18. Background Screening Website Views: 7.6M
19. Call Center Calls Received: 495,569

Responding to Consumer Complaints

20. Complaints Received: 114,741
21. ULA* Complaints Received: 1,553
22. Legally Sufficient Complaints: 5,851
23. Complaints with Probable Cause: 3,574
24. ULA Cases Referred for Investigation: 1,273
25. ULA Cases Referred to Law Enforcement: 617
26. Cease and Desist Orders Issued: 559

Protecting the Public

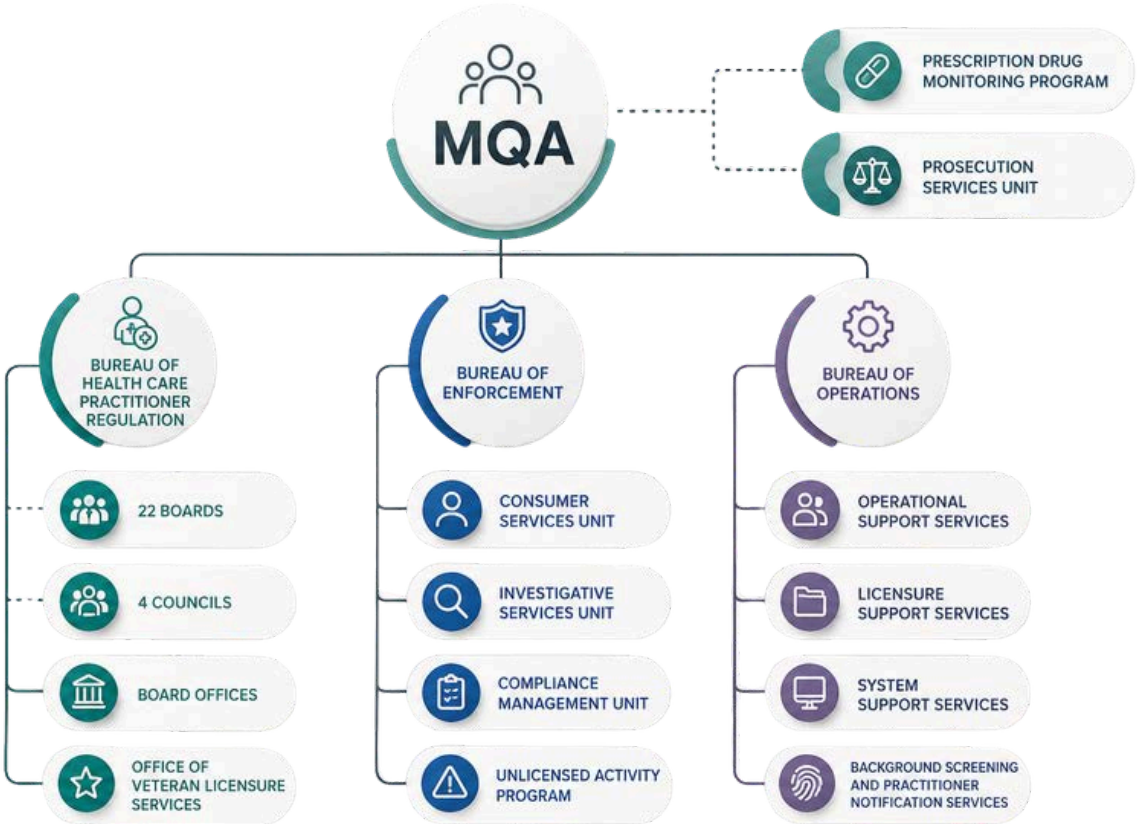
27. Total Emergency Orders Issued: 251
28. Emergency Restriction Orders Issued: 242
29. Dismissals Issued: 291
30. Cases Resolved Through Final Order: 1,226

*Time to issue an initial license and process a renewal application is listed as the average time for qualified applicants.
*ULA = Unlicensed Activity.



About the Division of Medical Quality Assurance

MQA was established under section 20.43, Florida Statutes, and works in conjunction with 22 boards and four councils to license and regulate more than 1.6 million health care practitioners across 40 professions and 10 facilities. By evaluating the credentials of all licensure applicants, issuing licenses, analyzing and investigating complaints, inspecting facilities, prosecuting practice act violations, combating unlicensed activity, and providing licensee information to the public, MQA is helping make Florida the healthiest state in the nation.





Composition

Bureau of Health Care Practitioner Regulation

Collaborates with the 22 regulatory boards and four councils to implement rules into policy and advise on budget matters. Applications for licensure are reviewed, disciplinary hearings are conducted, and rules are promulgated in partnership with boards and councils.

Bureau of Enforcement

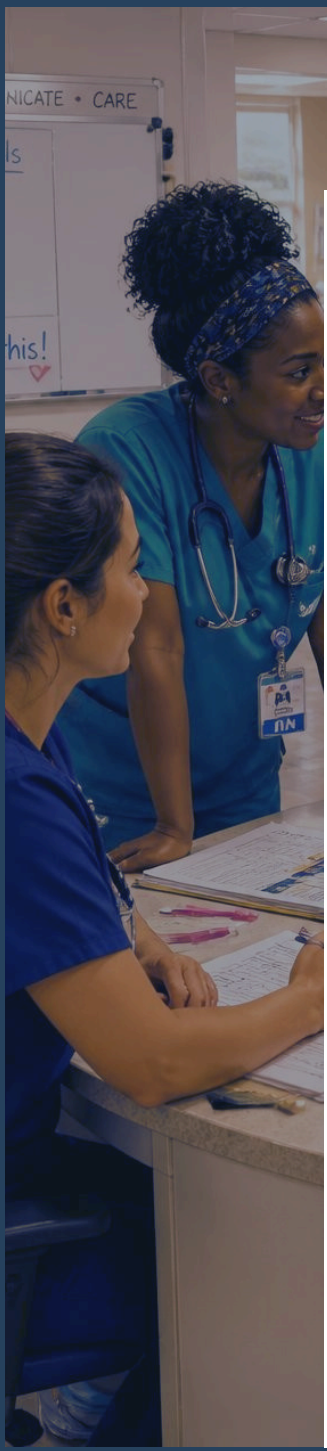
Acts as the compliance and investigative arm of MQA, where complaints against practitioners are received and investigated and violations and administrative actions are established according to Florida Statutes and Florida Administrative Code.

Bureau of Operations

Provides operational and infrastructure support to MQA and the boards and councils through four main units. Key functions range from document, contract, asset, and database management to license maintenance and renewal, background screening services, and voice, email, and AI-powered customer contact.

Program Areas

- **Office of Veteran Licensure Services:** Assists veterans and their spouses with navigating Florida's health care licensure process and, in partnership with Veterans Florida, facilitates a referral program that connects them with training, education, and employment opportunities.
- **Unlicensed Activity Program:** Protects Florida residents and visitors from the potentially serious and dangerous consequences of receiving medical and health care services from an unlicensed person; investigates and refers for prosecution all ULA complaints and allegations.
- **Prescription Drug Monitoring Program**: Also known as E-FORCSE; facilitates the collection, storage, maintenance, and analysis of controlled substance dispensing data reported by pharmacies and dispensing health care practitioners.



Florida's **Health Care Regulatory** Structure

Florida's health care regulatory system is designed to ensure that oversight is tailored to the unique needs of each profession and facility. To carry out this responsibility, MQA administers regulation through three complementary structures:

- Department-regulated professions and facilities, for which MQA exercises direct operational and enforcement authority in areas focused on inspections, permitting, and compliance;
- Councils, which provide recommendations, support rule development, and offer guidance in more specialized or emerging practice areas; and
- Boards, which hold full regulatory authority for complex professions requiring profession-specific standards and disciplinary oversight.

While each structure differs in governance and decision-making, all share a common purpose: to protect the public by establishing professional standards, supporting safe practice, and ensuring compliance with Florida law. Together, these structures enable MQA to provide consistent, effective regulation while adapting oversight to the complexity and needs of Florida's evolving health care landscape.

Department-Regulated Professions and Facilities

Professions:

Certified Master Social Worker, Emergency Medical Technician, Paramedic, Genetic Counselor, Medical Physicist, Radiologic Technology, School Psychologist

Facilities:

Dental Laboratories, Dental Sedation Offices, Electrolysis Facilities, Massage Establishments, Office Surgery Registrations, Optical Establishments, Pain Management Clinics, Pharmacies



Regulatory Boards

- Acupuncture
- Athletic Training
- Chiropractic Medicine
- Clinical Laboratory Personnel
- Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling
- Dentistry
- Hearing Aid Specialists
- Massage Therapy
- Medicine
- Nursing
- Nursing Home Administrators
- Occupational Therapy
- Opticianry
- Optometry
- Orthotists and Prosthetists
- Osteopathic Medicine
- Pharmacy
- Physical Therapy
- Podiatric Medicine
- Psychology
- Respiratory Care
- Speech-Language Pathology and Audiology

Councils

- Dietetics and Nutrition Practice
- Electrolysis
- Licensed Midwifery
- Physician Assistants

Long-Range **Policy Planning**

Priority Area: Regulatory Efficiency
Goal: Establish a regulatory structure that supports the state's strategic priorities related to global competitiveness and economic growth.

Purpose:

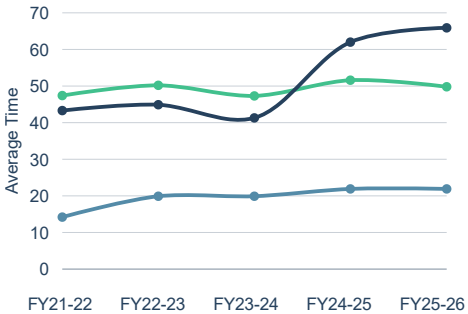
MQA plays a pivotal role in supporting Department goals and state priorities by developing and executing a long-range policy planning and monitoring framework in partnership with its 22 regulatory boards and four councils.

This ensures regulatory practices are both efficient and cost-effective, pursuant to section 456.005, Florida Statutes.

Reduce the Average Time to Issue an Initial License to a Health Care Practitioner

Reduce the Average Time to Issue an Initial License to a Health Care Facility

Decrease the Average Time to Register Out-of-State Telehealth Practitioners



**Time reflects the weighted average number of calendar days from application receipt to license issuance.*

Partners in Regulatory Excellence

State Partners

Agency for Health Care Administration
Agency for Persons with Disabilities
Office of Insurance Regulation
Department of Business and Professional Regulation
Department of Children and Families
Department of Elder Affairs
Department of Financial Services
Department of Law Enforcement
Department of Veterans' Affairs
Greater Palm Beach County Task Force
Governor-appointed boards
Local law enforcement
Metropolitan Bureau of Investigation
North Florida Task Force
Office of the Attorney General
State Surgeon General-appointed councils
University of Florida

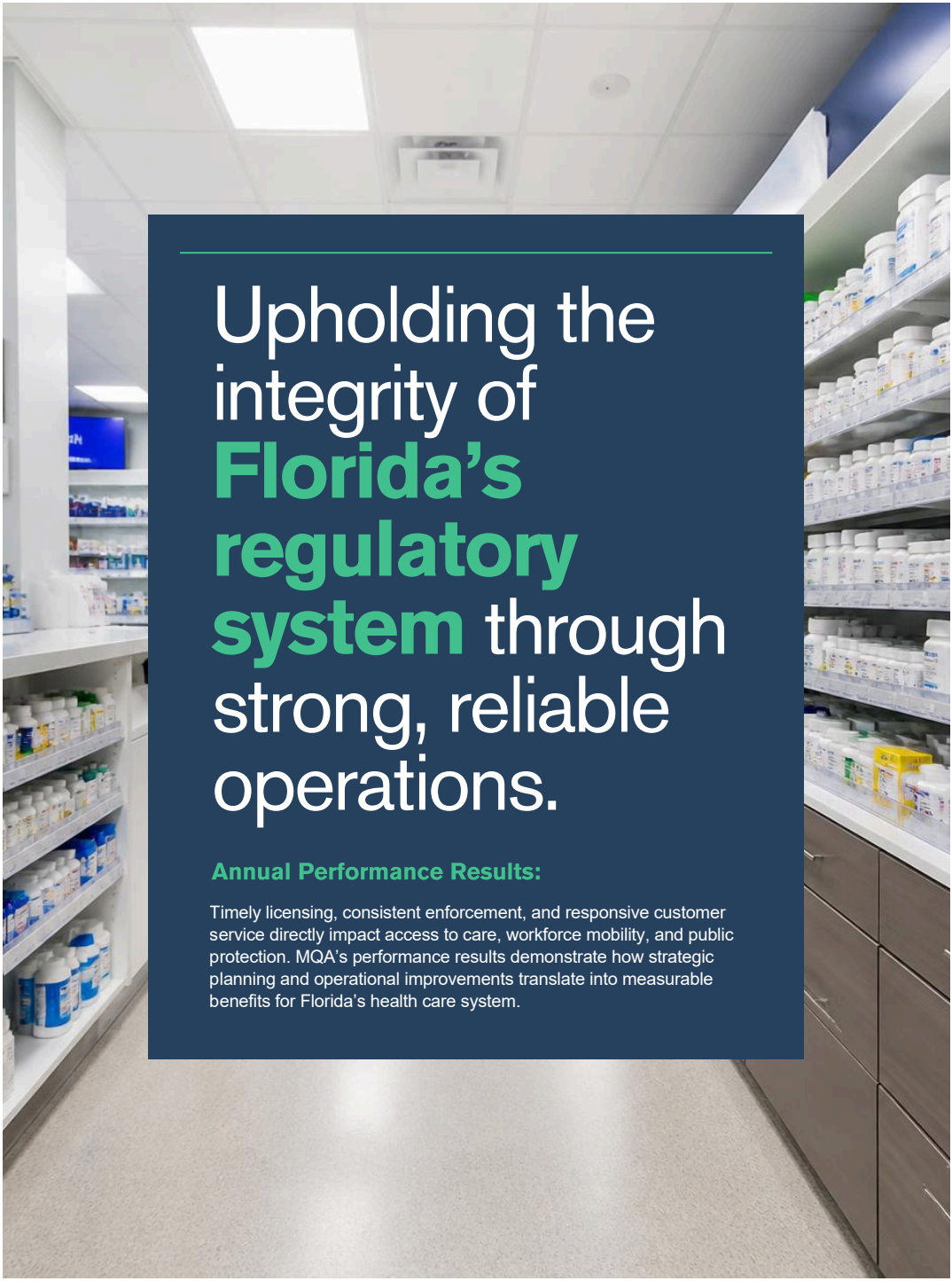
Private Partners

Chain pharmacies
Continuing education compliance organizations
Federation of Health Care Regulatory Boards
Federation of State Medical Boards
Florida PDMP Foundation, Inc.
Florida Society of Health System Pharmacists
Florida Society of Interventional Pain Physicians
Impaired practitioner monitoring programs
Insurance companies

Federal Partners

Drug Enforcement Administration
Department of Health and Human Services
Department of Justice
Federal Bureau of Investigation
Food and Drug Administration
Office of Justice Programs
Substance Abuse
Mental Health Services Administration

Amplifying our impact with key partners.



Upholding the integrity of **Florida's regulatory system** through strong, reliable operations.

Annual Performance Results:

Timely licensing, consistent enforcement, and responsive customer service directly impact access to care, workforce mobility, and public protection. MQA's performance results demonstrate how strategic planning and operational improvements translate into measurable benefits for Florida's health care system.

Five-Year View

1.6M
Licensed practitioners at fiscal year-end.

+205,606
Additional licensed practitioners since FY 2021-22.

+15.5%
Five-year licensed health care workforce growth.

An Increasingly Interstate Workforce

+11.3%
In-State Licensees

+34.7%
Out-of-State Licensees

14.6%
Share of Workforce Out-of-State

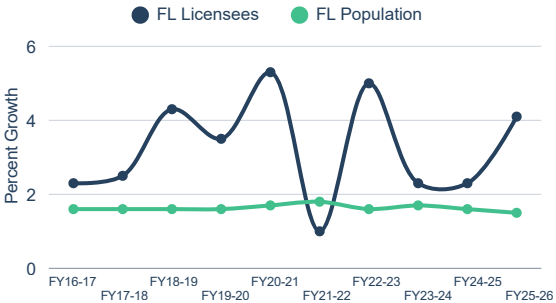
569
Licensees per 10,000 residents.*

**The population ratio reflects licensed workforce availability, not geographic distribution, active practice, full-time employment, or whether practitioners serve the communities and specialties with greatest need.*

A Growing and Evolving Health Care Workforce

Florida's licensed health care workforce continued to expand this year, reaching a record 1,636,669 licensees. Growth is increasingly supported by practitioners licensed from outside the state. While Florida's resident practitioner population continued to rise, out-of-state licensure expanded even faster over the five-year period, with out-of-state licensees increasing by 34.7% compared with 11.3% for in-state licensees, raising their share of the regulated workforce from about 12.5% to 14.6%.

At the same time, practitioner growth has outpaced overall state population growth. The ratio increased from about 541 resident practitioners per 10,000 residents in FY 2021-22 to nearly 569 in FY 2025-26—shifting from roughly one practitioner per 18.5 residents to one per 17.6



Together, these trends show that Florida's expanding practitioner base is increasingly shaped by interstate mobility, emphasizing the need to distinguish overall licensure volume from the practitioners actually available to deliver care amid ongoing workforce shortages.

23.7%
APRNs with autonomous practice authority, up 19.3% from FY 2023-24.

Reflecting continued adoption of the autonomous practice pathway established under House Bill 607 (2020).

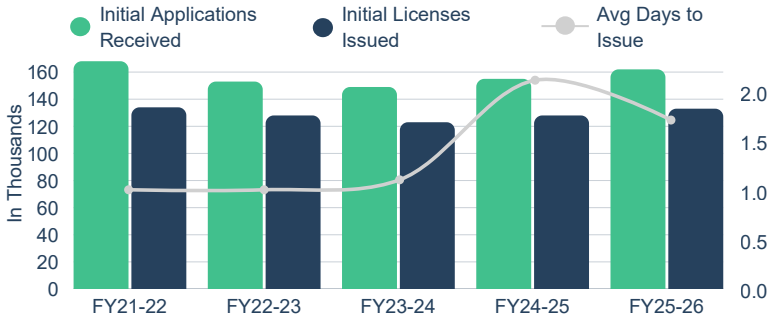
17,570

Growth Across Florida's Health Care Landscape

Growth extended beyond the practitioner population. Over the past decade, licensed practitioners increased 34.7%, while licensed facilities grew 2.3% to 24,056. Trends varied significantly across facility types—electrolysis facilities nearly tripled, office surgery registrations rose 38.2%, and dental laboratories and massage establishments declined 21.0% and 15.4%, respectively. Several professions also saw sustained growth, including APRNs and osteopathic physicians (DOs), the latter averaging about 7.0% annual growth.

Expanding Access Through Modern Licensure Pathways

Initial licensure activity rebounded in FY 2025-26 as demand moved closer to the five-year high. MQA received 162,288 initial applications, issued 133,268 licenses to first-time practitioners, and processed them quickly—averaging 1.7 business days for qualified applicants, with 90% issued within four days. Processing times improved even as volume rose, with average days to issue falling from 2.1 to 1.7, returning near the five-year norm. The relationship between application intake and licensed throughput remained consistent over the past five years, even as workload levels changed, as about 82 licenses were issued per 100 applications received in FY 2025-26, aligned with the historical range of about 80 to 84. (This measure is not an approval rate because applications received and licenses issued within a fiscal year may represent different application cohorts.)



Interstate and Alternative Pathways Drive Access

What changed most dramatically this year was how practitioners entered and moved through the workforce. The MOBILE pathway grew substantially in its second year, with applications increasing by 80.8% and license issuance more than doubling to 20,335. Registered Nurses (RNs) accounted for the largest share of MOBILE licenses (36.6%), followed by Medical Doctors (MDs) and Certified Nursing Assistants (CNAs, 6.1%).

Interstate mobility also contributed significantly to physician licensure. MQA issued 7,556 initial MD licenses, up 27.5%, with endorsement and the Interstate Medical Licensure Compact (IMLC) accounting for nearly three-fourths of those issued. IMLC licenses issued to MDs increased from 1,006 to 2,310 and 163 to 383 for DOs. MQA also registered 8,692 new out-of-state telehealth providers, bringing total registrations above 40,000. The Psychology Interjurisdictional Compact (PSYPACT) Authority to Practice Interjurisdictional Telepsychology (APIT) authorizations increased as well, from 12,986 to 16,802, while temporary authorizations to practice (TAPs) increased from 865 to 1,104.

Together, endorsement, compacts, multistate practice, and telehealth are reshaping the relationship between licensure and physical location, positioning Florida as both a destination for practitioners and a participant in a national labor market where licensure is becoming less constrained by state borders.

MOBILE Pathway

+129.4%
Licenses Issued

8,863 ⟶ 20,335
FY 2024-25 to FY 2025-26

Physician Mobility

7,556
Initial MD Licenses

+27.5%
from prior year

Multistate Practice

16,802
PSYPACT APIT Authorizations

1,104
PSYPACT TAP Authorizations

Renewal at Scale

- **535,576**
  Total license renewals processed.
- **98.9%**
  Renewals completed through MQA Online Services.
- **0.1 Days**
  Average time to process renewals.

ELI At a Glance



1.2M
Web + Voice Conversations FY 2025-26.

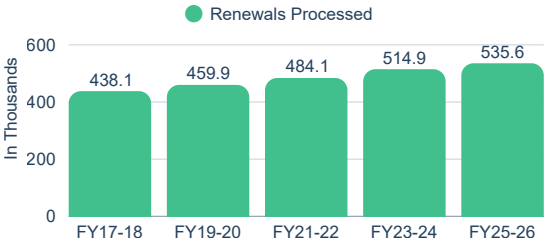
+67%
Conversation Volume since FY 2022-23.

+89%
Voice Volume since FY 2022-23.

Digital Services Supported High-Volume Regulation

Digital renewal has moved beyond an emerging service channel to be come the standard way Florida health care practitioners maintain their licenses. Of the 535,576 renewals processed in FY 2025-26, 98.9% were completed online, which is the highest online renewal rate of all-time. Qualified applicants renewed their licenses in an average of just 0.1 days.

The significance of this result is larger than the annual renewal count, which naturally fluctuates because professions renew on different biennial cycles. Nearly universal online adoption demonstrates how strategic uses of technology allows MQA to absorb substantial recurring transaction volume while reserving manual review for specialized license types and applications requiring profession-specific verification.



Technology also expanded MQA's customer-service capacity. MQA's Virtual Agent, ELI, handled more than 1.2 million web-chat and voice interactions during FY 2025-26, a 67% increase in total conversation volume since FY 2022-23. Web containment reached 68.6%, up from 49.8% three years earlier, while voice volume grew 89% over the same period. ELI continues to demonstrate its growing ability in absorbing customer demand and extending automated assistance beyond traditional business hours.

2024 Florida TaxWatch | 2025 Florida Digital Summit



Two Years of Recognition for Digital Innovation

MQA's Nursing Program Portal (NPP) earned recognition for the second consecutive year, receiving the 2025 Florida Digital Government Summit's Excellence in Technology Award for "Best Application for Serving the Public" after earning a 2024 Florida TaxWatch Productivity Award. Developed by the Florida Board of Nursing with the Department, the NPP automated nursing graduation data submission and verification, reducing manual transcript reviews and licensure wait times and enabling approvals within two business days when school lists are the only pending item. The back-to-back honors demonstrate how strategic use of technology increases regulatory capacity while helping qualified nurses enter Florida's workforce faster.

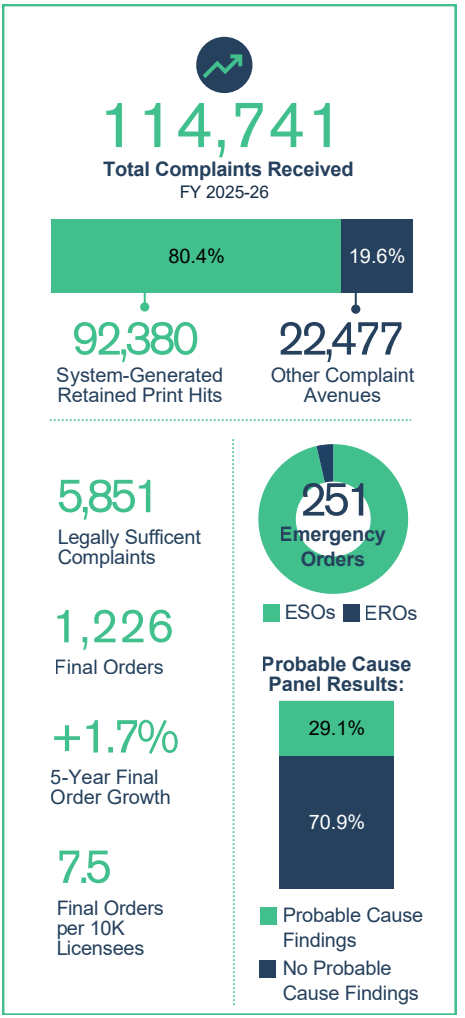
Protecting the Public in a Changing Enforcement Environment

FY 2025-26 marked a significant change in MQA's enforcement workload. MQA recorded 114,741 complaints, more than three times the prior year's total. However, this increase does not represent a comparable rise in traditional consumer complaints or substantiated violations. More than 92,000 complaints, or 80.4% of the total, were system-generated retained print-hit notifications associated with the implementation of House Bill 975 Background Screening and Certifications (2024). Among retained print hits, CNAs accounted for the largest share (29.5%), followed by RNs (25.2%) and massage therapists (8.9%).

That distinction is critical to understanding this year's results. Excluding retained print hits, approximately 22,477 complaints entered through other avenues, including consumers, third parties, and government agencies. Meanwhile, 5,851 complaints were determined legally sufficient for investigation. Complaint intake therefore increased dramatically because the regulatory system itself changed, while downstream enforcement activity did not rise proportionally.

The five-year trend reinforces that interpretation. Florida's licensed practitioner population increased 14.4% over the period, yet the number of cases resolved through Final Order remained comparatively stable. The Department issued 1,226 Final Orders in FY 2025-26, nearly unchanged from the prior year and only modestly different from the 1,206 issued in FY 2021-22. As a result, Final Orders declined from approximately 8.4 to 7.5 per 10,000 licensed practitioners over the period. This does not establish that misconduct declined, but it does demonstrate that growth in the regulated workforce has substantially outpaced growth in the most serious disciplinary outcomes.

Within the enforcement process, probable cause panels considered 5,039 cases during FY 2025-26, resulting in 1,465 findings of probable cause and 3,574 findings of no probable cause. A finding of probable cause allows the Department to pursue formal administrative charges. Beyond case resolution, MQA also maintained ongoing oversight of practitioners subject to disciplinary requirements. At fiscal year-end, MQA was monitoring 3,952 active cases for compliance with the terms and penalties imposed through Final Orders issued by Florida's boards. Emergency action likewise remained within recent historical range. The Department issued 251 Emergency Orders during FY 2025-26 compared with 346 the previous year. Viewed only year-over-year, that represents a 27.5% decline; however, viewed across five years, the current result falls within a range of roughly 200 to 350 orders annually. The longer trend provides important context and avoids interpreting normal annual volatility as a fundamental change in public protection activity.



Cleared to Care
Implementing HB 975



House Bill 975 Background Screening and Certifications, passed during the 2024 Florida Legislative Session, raised the standard for protecting patients by requiring health care professions regulated by MQA to complete a Level 2 background screening upon applying for an initial license or renewing their license. Through coordinated operational, technical, and marketing efforts, MQA implemented the law July 1, 2025, and launched the *Cleared to Care* campaign to help applicants and practitioners meet the new requirements with confidence.

One Law. Measurable Impact.

HB 975 created new screening requirements that generated unprecedented workload across multiple areas of MQA.

- **+547%**
  Print hits received.
  14,270 ⟶ 92,380
- **+306%**
  Prints reviewed.
  15,0160 ⟶ 60,984
- **+80.2%**
  Files requiring review.
  17,987 ⟶ 32,411
- **+56.9%**
  Screening-related emails received.
  48,448 ⟶ 76,033
- **+57.2%**
  Screening-related calls received.
  21,855 ⟶ 34,350
- **114,063**
  Screening-related inquiries via ELI.



135+
Outreach Events Completed

The campaign effectively introduced the new screening standard through coordinated email, social media, and print outreach across digital and statewide in-person channels.

FLHealthSource.gov/Background-Screening

First Year of Compliance: Who Was Affected?

632,027
Total practitioners who complied with background screening requirements.

52.7%
Practitioners regulated by MQA were new to background screening as a condition of licensure.

7.6M
Background screening website views between July 1, 2025 and June 30, 2026.

HB 975 changed the landscape for thousands of Florida health care practitioners. By modernizing systems, streamlining processes, and meeting practitioners where they are, MQA is helping build a safer, stronger workforce for every Floridian.

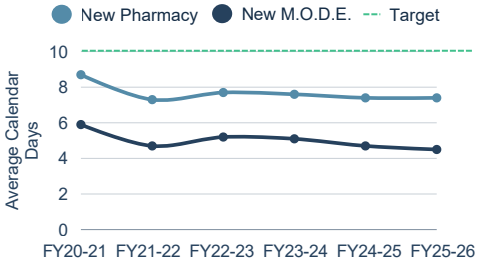
Growth Created New Capacity Pressures

Although streamlined licensure pathways and technology helped MQA absorb significant growth, FY 2025-26 also tested areas where workload increased faster than available capacity.

The sharp increase in background screening-related complaints substantially increased intake and processing demands. At the same time, MQA continued to manage thousands of investigations and downstream enforcement actions while maintaining regulatory oversight across a larger population.

Customer contact experienced the clearest demand. MQA's Customer Contact Center received an all-time high of 495,569 calls, approximately 63% more than the previous year, as background screening inquiries surged. The live-agent answer rate fell from 68.5% to 45.1%, while average wait times increased from 20 to 54 minutes. ELI absorbed more than 1.2 million additional interactions, but demand for live assistance continued to exceed available staffing capacity.

Other regulatory functions remained comparatively stable even as high demand emerged elsewhere. For example, MQA completed 18,560 inspections of new health care facilities and establishments, including routine, change-of-location, and newly opened facilities. Of the 962 new locations, 96.6% of M.O.D.E. establishments and 60.5% of pharmacies were inspected within the 10-day performance target, with average completion times just 7.4 and 4.5 days, respectively. Average completion times have remained below target for both categories, while pharmacy inspections were consistently completed faster and reached an all-time low of 4.5 days in FY 2025-26.



The Big Picture: Taken together, these results show an organization regulating a health care environment that is not simply larger, but structurally different from the one it regulated just five years ago.

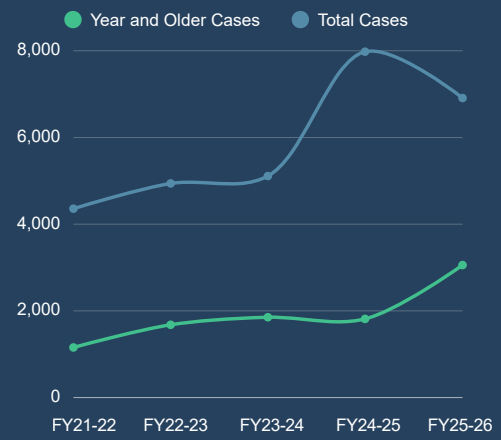
Florida now has more than 205,000 additional practitioners. Initial licensing has rebounded to near five-year high levels. Interstate mobility, telehealth, and alternative licensure pathways are playing a substantially larger role in workforce access. Nearly all renewals occur online, and automated customer service tools now handle more than one million interactions annually.

New statutory responsibilities have altered the scale and composition of enforcement demand. HB 975 (2024) generated tens of thousands of new screening-related cases, while customer contact demand exceeded available live-agent capacity. Yet the most serious disciplinary outcomes remained broadly stable even as the regulated workforce expanded.

The central performance story of FY 2025-26 is one of scale, mobility, and adaptation: MQA continued to expand access to Florida's health care workforce and leverage technology to manage high-volume regulatory activity, while the year's unprecedented workload identified where additional capacity, process improvement, and modernization will be most important to sustaining timely service and effective public protection.

Reduction of **Year-Old** Cases

Timely resolution of enforcement cases is critical to safeguarding public welfare, ensuring practitioner accountability, and upholding public confidence in regulatory processes. When complaints remain open for more than 12 months, they may delay the resolution of disciplinary matters. To mitigate these risks, MQA has identified the reduction of year-old cases—defined as those pending more than one year after the filing of a legally sufficient complaints as a critical measure.



FY 2025-26 Performance Highlights

6,909
Complaints received for review.

92
Cases referred to DOAH.

3,057
Year-old cases at fiscal year-end.

24.2%
Largest share of year-old cases: Massage therapists.

13.6%
Decrease in complaints received.

20.1%
Second-largest share: Massage establishments

68.4%
Increase in year-old cases.

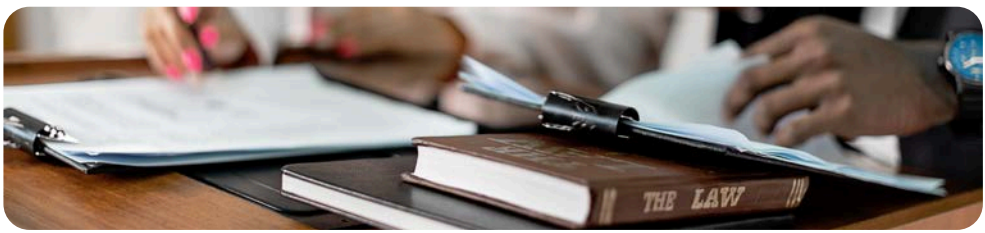
17.4%
Third-largest share: Medical doctors.

Addressing Year-Old Cases

In FY 2025-26, Prosecution Services Unit received 6,909 complaints for review, a 13.6% decrease from the prior fiscal year. Despite the lower intake, year-old cases increased 68.4%, from 1,815 to 3,057 at fiscal year-end. This increase reflects the growing complexity of cases that often require additional investigative follow-up, legal review, and coordination before formal disciplinary action can proceed.

PSU continued efforts to advance complex disciplinary matters, including referring 92 cases to the Division of Administrative Hearings (DOAH) for formal administrative proceedings. These referrals enabled cases requiring formal administrative hearings to proceed through the adjudication process, supporting the timely resolution of disciplinary matters.

The Department continues to advance the resolution of year-old cases through focused case management, strengthened interoffice coordination, and timely legal action, while maintaining its commitment to public protection and due process for licensees.



Disciplinary Guidelines

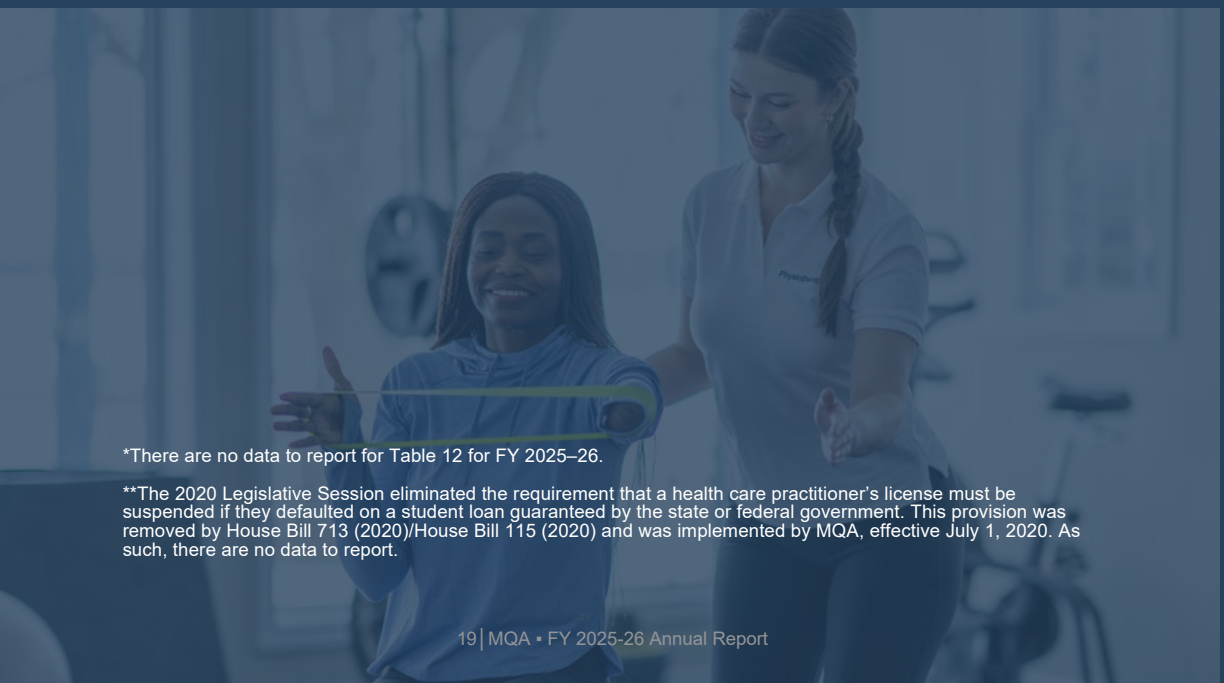
MQA works with Florida's regulatory boards and councils to uphold clear, consistent disciplinary standards for health care practitioners. As required by section 456.079, Florida Statutes, MQA annually reviews and reports on disciplinary guideline rulemaking, ensuring enforcement actions are fair, transparent, and aligned with statutory requirements to protect public health.

Rule Number	Profession	Rule Development Published	Notice Published	Adopted	Effective
64B1-9.001	Acupuncture	10/2/2025	10/10/2025	11/20/2025	1/1/2026
64B33-5.001	Athletic Training	10/10/2025	10/20/2025	1/23/2026	2/12/2026
64B2-16.003	Chiropractic Medicine	10/28/2025	11/12/2025	1/30/2026	2/19/2026
64B4-5.001	Mental Health	9/24/2025	10/15/2025	12/10/2025	1/13/2026
64B3-12.001	Clinical Laboratory Personnel	11/19/2025	12/11/2025	2/23/2026	3/15/2026
64B5-13.005	Dentistry	9/17/2025	9/30/2025	11/10/2025	1/1/2026
64B8-44.003	Dietetics and Nutrition	9/11/2025	9/23/2025	11/10/2025	1/1/2026
64B8-55.001	Electrolysis	8/28/2025	9/4/2025	10/30/2025	1/1/2026
64B6-7.002	Hearing Aid Specialists	9/23/2025	10/1/2025	11/17/2025	1/1/2026
64B7-30.002	Massage Therapy	9/17/2025	12/31/2025	3/9/2026	3/29/2026
64B23-6.001	Medical Physicists	2/9/2022	4/27/2023	9/8/2023	9/28/2023
64B8-8.001	Medicine	9/30/2025	10/9/2025	11/10/2025	1/1/2026
64B8-30.015	Medicine	9/22/2025	9/30/2025	11/4/2025	1/1/2026
64B8-31.010	Medicine	9/11/2025	9/22/2025	10/27/2025	1/1/2026

Rule Number	Profession	Rule Development Published	Notice Published	Adopted	Effective
64B24-8.002	Midwifery	10/8/2025	10/22/2025	1/20/2026	2/9/2026
64B9-8.006	Nursing	5/19/2023	6/5/2023	7/18/2023	8/7/2023
64B9-15.009	Nursing	9/11/2025	9/19/2025	12/10/2025	1/1/2026
64B10-14.004	Nursing Home Administrator	9/8/2021	9/23/2021	11/10/2021	11/30/2021
64B11-4.003	Occupational Therapy	8/22/2025	9/2/2025	10/30/2025	1/1/2026
64B12-8.020	Opticianry	9/24/2025	10/2/2025	11/17/2025	1/1/2026
64B13-15.005	Optometry	8/6/2025	8/14/2025	10/22/2025	1/1/2026
64B13-15.006	Optometry	10/7/2021	10/7/2021	11/16/2021	12/6/2021
64B14-7.003	Orthotists and Prosthetists	9/17/2025	10/13/2025	1/26/2026	2/15/2026
64B15-19.002	Osteopathic Medicine	9/11/2025	10/7/2025	11/10/2025	1/1/2026
64B16-30.001	Pharmacy	10/10/2025	2/19/2026	6/9/2026	6/29/2026
64B17-7.001	Physical Therapy	10/1/2025	10/13/2025	1/22/2026	2/11/2026
64B18-14.002	Podiatric Medicine	10/6/2025	10/15/2025	4/22/2026	5/12/2026
64B19-17.002	Psychology	9/17/2025	9/25/2025	10/31/2025	1/1/2026
64B32-5.001	Respiratory Care	8/14/2025	8/22/2025	10/9/2025	1/1/2026
64B21-504.001	School Psychology	5/23/2022	9/1/2022	12/9/2022	12/29/2022
64B20-7.001	Speech-Lanugage Pathology and Audiology	8/15/2025	8/25/2025	10/13/2025	1/1/2026

Appendix I: Information Tables

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*There are no data to report for Table 12 for FY 2025–26.

**The 2020 Legislative Session eliminated the requirement that a health care practitioner's license must be suspended if they defaulted on a student loan guaranteed by the state or federal government. This provision was removed by House Bill 713 (2020)/House Bill 115 (2020) and was implemented by MQA, effective July 1, 2020. As such, there are no data to report.

Table 1: Summary of Licensed Practitioners

Florida's health care workforce is essential to ensuring access to safe, high quality care statewide. To support this mission, MQA maintains detailed licensure data for every regulated profession. Table 1 provides a comprehensive snapshot of Florida's licensed health care practitioners for FY 2025–26, including in-state and out-of-state licensees, military-active practitioners, and those holding inactive, delinquent, or retired statuses.

DEFINITIONS:

In-State Active

Number of practitioners with a Florida mailing address and in an active status for the corresponding profession as of the end of the fiscal year, meaning they are fully authorized to practice their profession.

In-State Inactive

Number of practitioners with a Florida mailing address but in an inactive status for the corresponding profession as of the end of the fiscal year, meaning they still hold a license but are not authorized to practice their profession.

In-State Delinquent

Number of practitioners with a Florida mailing address whose license was not renewed by the expiration date and therefore entered a status where they are no longer authorized to practice and may become null and void if not renewed within the required timeframe, as of the end of the fiscal year.

Out-of-State Active

Number of practitioners with a non-Florida mailing address and in an active status for the corresponding profession as of the end of the fiscal year, meaning they are fully authorized to practice their profession.

Out-of-State Inactive

Number of practitioners with a non-Florida mailing address and in an inactive status for the corresponding profession as of the end of the fiscal year, meaning they still hold a license but are not authorized to practice their profession.

Out-of-State Delinquent

Number of practitioners with a non-Florida mailing address whose license was not renewed by the expiration date and therefore entered a status where they are no longer authorized to practice and may become null and void if not renewed within the required timeframe, as of the end of the fiscal year.

Military Active

Number of practitioners whose license is in a temporary license-preservation status available while the practitioner is on active duty and for six months following discharge. Practitioners in this status are not authorized to practice in the public sector for profit, and the license must be returned to clear/active before the practitioner can endorse, upgrade, or add qualifications.

Retired

Number of practitioners with a Florida mailing address whose license is in retired status, meaning they maintain a valid Florida license but are not authorized to practice their profession, as of the end of the fiscal year.

Total

Total number of practitioners in a renewable status for the corresponding profession as of the end of the fiscal year.

Table 1: Summary of Licensed Practitioners

	IN-STATE			OUT-OF-STATE					
	ACTIVE	INACTIVE	DELINQUENT	ACTIVE	INACTIVE	DELINQUENT	MILITARY ACTIVE	RETIRED	TOTAL
ACUPUNCTURE	**2,215**	**14**	**162**	**231**	**20**	**80**	**6**	**224**	**2,952**
Acupuncturist	2,215	14	162	231	20	80	6	224	2,952
ATHLETIC TRAINING	**2,704**	**6**	**394**	**497**	**4**	**119**	**17**	**91**	**3,832**
Athletic Trainer	2,704	6	394	497	4	119	17	91	3,832
CERTIFIED SOCIAL WORKER	**4**	**0**	**1**	**1**	**0**	**0**	**0**	**1**	**7**
Certified Master Social Worker	4	0	1	1	0	0	0	1	7
CHIROPRACTIC MEDICINE	**7,172**	**68**	**470**	**717**	**106**	**248**	**18**	**721**	**9,520**
Certified Chiropractic Physician Assistant	416	4	109	3	1	1	0	6	540
Chiropractic Faculty Certificate	6	0	0	2	0	0	0	0	8
Chiropractic Physician	6,750	64	361	712	105	247	18	715	8,972
CLINICAL LABORATORY PERSONNEL	**16,415**	**181**	**1,092**	**2,777**	**152**	**837**	**38**	**1,211**	**22,703**
Clinical Laboratory Personnel	15,899	181	1,091	2,745	152	835	38	1,211	22,152
Clinical Laboratory Trainee	476	0	0	11	0	0	0	0	487
Clinical Laboratory Training Program	40	0	1	21	0	2	0	0	64
CLINICAL SOCIAL WORK	**21,201**	**72**	**371**	**3,842**	**99**	**314**	**17**	**692**	**26,608**
Clinical Social Worker Limited License	21	0	1	3	0	1	0	5	31
Licensed Clinical Social Worker	15,661	72	370	3,671	99	313	17	687	20,890
Provisional Clinical Social Worker Licensee	123	0	0	7	0	0	0	0	130
Registered Clinical Social Worker Intern	5,396	0	0	161	0	0	0	0	5,557
DENTISTRY	**66,999**	**127**	**1,554**	**5,587**	**309**	**1,334**	**194**	**3,119**	**79,223**
Dental Expert Witness Certificate	11	0	0	61	0	0	0	0	72
Dental Hygienist	16,828	84	1,009	2,033	126	689	114	1,496	22,379
Dental Radiographer	34,417	0	0	293	0	0	0	0	34,710
Dental Residency Permit	374	0	0	17	0	0	0	0	391

Table 1: Summary of Licensed Practitioners

	IN-STATE			OUT-OF-STATE					
	ACTIVE	INACTIVE	DELINQUENT	ACTIVE	INACTIVE	DELINQUENT	MILITARY ACTIVE	RETIRED	TOTAL
Dental Teaching Permit	239	0	0	5	0	0	0	0	244
Dental Temporary Certificate	17	0	11	1	0	10	0	0	39
Dentist	15,084	43	523	3,172	183	630	80	1,614	21,329
Health Access Dental Licensee	29	0	11	5	0	5	0	9	59
DIETETICS AND NUTRITION	**5,605**	**24**	**478**	**2,289**	**25**	**622**	**13**	**234**	**9,290**
Dietetics and Nutritionist	5,574	22	466	2,284	25	619	13	215	9,218
Nutrition Counselor	31	2	12	5	0	3	0	19	72
ELECTROLYSIS	**2,910**	**20**	**814**	**62**	**1**	**26**	**2**	**95**	**3,930**
Electrologist	2,910	20	814	62	1	26	2	95	3,930
EMERGENCY MEDICAL SERVICES	**84,812**	**349**	**18,051**	**4,342**	**60**	**2,789**	**295**	**0**	**110,698**
Emergency Allergy Treatment Licensee	92	0	0	7	0	0	0	0	99
Emergency Medical Technician	47,478	139	14,014	1,996	29	1,420	213	0	65,289
Paramedic	37,242	210	4,037	2,339	31	1,369	82	0	45,310
GENETIC COUNSELING	**179**	**0**	**15**	**529**	**0**	**127**	**0**	**0**	**850**
Genetic Counselor	169	0	15	524	0	127	0	0	835
Temporary Genetic Counselor	10	0	0	5	0	0	0	0	15
HEARING AID SPECIALIST	**1,421**	**172**	**93**	**77**	**3**	**26**	**1**	**84**	**1,877**
Hearing Aid Specialist	1,050	6	93	69	3	26	1	84	1,332
Hearing Aid Specialist Trainee	371	166	0	8	0	0	0	0	545
MARRIAGE AND FAMILY THERAPY	**3,868**	**12**	**67**	**703**	**15**	**53**	**1**	**151**	**4,870**
Licensed Marriage and Family Therapist	2,982	12	64	662	15	53	1	151	3,940
Marriage and Family Therapist Limited License	7	0	3	0	0	0	0	0	10
Provisional Marriage and Family Therapist Licensee	36	0	0	1	0	0	0	0	37

Table 1: Summary of Licensed Practitioners

	IN-STATE			OUT-OF-STATE					
	ACTIVE	INACTIVE	DELINQUENT	ACTIVE	INACTIVE	DELINQUENT	MILITARY ACTIVE	RETIRED	TOTAL
Registered Marriage and Family Therapist Intern	843	0	0	40	0	0	0	0	883
MASSAGE THERAPY	**32,214**	**296**	**4,195**	**4,315**	**68**	**1,223**	**181**	**2,245**	**44,737**
Approved Massage School	214	0	0	0	0	0	0	0	214
Massage Therapist	32,000	296	4,195	4,315	68	1,223	181	2,245	44,523
MEDICAL PHYSICIST	**518**	**0**	**26**	**309**	**1**	**62**	**0**	**29**	**945**
Diagnostic Radiological Physicist	57	0	1	67	0	8	0	6	139
Medical Health Physicist	24	0	5	9	0	2	0	2	42
Medical Nuclear Radiological Physicist	35	0	0	24	0	4	0	5	68
Medical Physicist In Training	53	0	0	14	0	0	0	0	67
Therapeutic Radiological Physicist	349	0	20	195	1	48	0	16	629
MEDICINE	**88,284**	**114**	**2,907**	**33,042**	**456**	**4,588**	**215**	**8,080**	**137,686**
Anesthesiologist Assistant	906	0	23	126	2	13	0	5	1,075
Graduate Assistant Physician	0	0	0	1	0	0	0	0	1
House Physician	289	1	0	10	0	0	0	0	300
Limited License Medical Doctor	67	0	17	7	0	2	0	34	127
Medical Doctor	63,344	83	2,206	26,549	405	3,857	126	7,503	104,073
Medical Doctor Expert Witness Certificate	47	0	0	2,110	0	0	0	0	2,157
Medical Doctor Limited to Mayo Clinic	0	0	0	0	0	0	0	1	1
Medical Doctor Public Health Certificate	0	0	0	0	0	0	0	1	1
Medical Doctor Visiting Faculty Certificate	1	0	0	10	0	0	0	0	11
Medical Faculty Certificate	86	0	0	25	0	0	0	0	111
Physician Assistant	13,340	28	601	2,063	46	681	89	510	17,358
Resident Registration	9,054	0	1	2,036	0	0	0	0	11,091

Table 1: Summary of Licensed Practitioners

	IN-STATE			OUT-OF-STATE					
	ACTIVE	INACTIVE	DELINQUENT	ACTIVE	INACTIVE	DELINQUENT	MILITARY ACTIVE	RETIRED	TOTAL
Temporary Area of Critical Need – Medical Doctor	1,039	2	56	73	3	28	0	26	1,227
Temporary Area of Critical Need – Physician Assistant	105	0	3	32	0	7	0	0	147
Temporary Military Platform Medical Doctor	6	0	0	0	0	0	0	0	6
MENTAL HEALTH COUNSELING	**24,453**	**71**	**323**	**3,202**	**59**	**156**	**13**	**722**	**28,999**
Licensed Mental Health Counselor	18,300	71	322	3,050	59	156	13	721	22,692
Mental Health Counselor Limited License	17	0	1	1	0	0	0	1	20
Provisional Mental Health Counselor Licensee	118	0	0	3	0	0	0	0	121
Registered Mental Health Counselor Intern	6,018	0	0	148	0	0	0	0	6,166
MIDWIFERY	**230**	**4**	**21**	**11**	**2**	**8**	**1**	**32**	**309**
Midwife	230	4	21	11	2	8	1	32	309
NURSING	**621,443**	**1,611**	**62,205**	**52,544**	**1,226**	**16,922**	**921**	**24,271**	**781,143**
Advanced Practice Registered Nurse	54,783	140	1,086	13,689	204	2,389	69	1,901	74,261
Certified Nursing Assistant	145,265	0	40,221	4,008	0	3,498	192	0	193,184
Certified Nursing Assistant Program	205	0	0	0	0	0	0	0	205
Licensed Practical Nurse	58,577	184	7,291	3,128	50	1,412	159	2,852	73,653
Nursing Education Program – Practical Nurse	190	0	0	0	0	0	0	0	190
Nursing Education Program – Registered Nurse	313	0	0	2	0	0	0	0	315
Registered Nurse	362,109	1,287	13,607	31,716	972	9,623	501	19,518	439,333
Temporary Area of Critical Need – Advanced Practice Registered Nurse	1	0	0	1	0	0	0	0	2

Table 1: Summary of Licensed Practitioners

	IN-STATE			OUT-OF-STATE					
	ACTIVE	INACTIVE	DELINQUENT	ACTIVE	INACTIVE	DELINQUENT	MILITARY ACTIVE	RETIRED	TOTAL
NURSING HOME ADMINISTRATOR	**1,594**	**26**	**128**	**208**	**17**	**54**	**5**	**260**	**2,292**
Nursing Home Administrator	1,594	26	128	208	17	54	5	260	2,292
OCCUPATIONAL THERAPY	**17,446**	**92**	**1,133**	**2,097**	**72**	**799**	**50**	**602**	**22,291**
Occupational Therapist	11,181	47	556	1,660	55	588	40	433	14,560
Occupational Therapy Assistant	6,173	45	577	432	17	211	10	169	7,634
Occupational Therapy Doctoral Capstone Exemption Registration	92	0	0	5	0	0	0	0	97
OPTICIANRY	**5,262**	**31**	**156**	**234**	**31**	**30**	**7**	**182**	**5,933**
Apprentice Optician	1,365	0	0	7	0	0	0	0	1,372
Optician	3,897	31	156	227	31	30	7	182	4,561
OPTOMETRY	**3,368**	**10**	**65**	**822**	**78**	**84**	**40**	**223**	**4,690**
Optometric Faculty Certificate	12	0	0	0	0	0	0	0	12
Optometrist	3,356	10	65	822	78	84	40	223	4,678
ORTHOTISTS AND PROSTHETISTS	**626**	**0**	**77**	**43**	**0**	**10**	**0**	**133**	**889**
Orthotic Fitter	86	0	12	2	0	0	0	13	113
Orthotic Fitter Assistant	30	0	7	0	0	0	0	13	50
Orthotic Resident	14	0	0	1	0	0	0	0	15
Orthotic-Prosthetic Resident	16	0	0	5	0	0	0	0	21
Orthotist	60	0	17	8	0	4	0	26	115
Orthotist and Prosthetist	266	0	19	17	0	4	0	44	350
Pedorthist	76	0	12	6	0	0	0	19	113
Prosthetic Resident	19	0	0	0	0	0	0	0	19
Prosthetist	59	0	10	4	0	2	0	18	93
OSTEOPATHIC MEDICINE	**12,670**	**13**	**377**	**3,429**	**82**	**726**	**60**	**685**	**18,042**
Osteopathic Limited License	1	0	1	1	0	0	0	2	5
Osteopathic Physician	9,843	13	376	2,999	82	726	60	683	14,782
Osteopathic Physician Expert Witness Certificate	6	0	0	51	0	0	0	0	57
Osteopathic Resident Registration	2,814	0	0	378	0	0	0	0	3,192

Table 1: Summary of Licensed Practitioners

	IN-STATE			OUT-OF-STATE					
	ACTIVE	INACTIVE	DELINQUENT	ACTIVE	INACTIVE	DELINQUENT	MILITARY ACTIVE	RETIRED	TOTAL
Temporary Area of Critical Need – Osteopathic Medicine	3	0	0	0	0	0	0	0	3
Temporary Military Platform Osteopathic Physician	3	0	0	0	0	0	0	0	3
PHARMACY	**95,106**	**304**	**12,373**	**18,338**	**236**	**2,026**	**157**	**2,901**	**131,441**
Consultant Pharmacist	3,423	90	400	232	21	54	2	308	4,530
Nuclear Pharmacist	151	0	6	55	1	10	0	27	250
Pharmacist	27,363	52	802	9,260	197	1,406	94	2,540	41,714
Pharmacist Intern	7,141	0	0	7,120	0	0	0	0	14,261
Registered Pharmacy Technician	57,028	162	11,165	1,671	17	556	61	26	70,686
PHYSICAL THERAPY	**30,779**	**152**	**1,512**	**3,083**	**237**	**1,559**	**168**	**1,311**	**38,801**
Physical Therapist	18,776	77	822	2,407	194	1,228	107	917	24,528
Physical Therapist Assistant	12,003	75	690	676	43	331	61	394	14,273
PODIATRIC MEDICINE	**2,151**	**6**	**368**	**283**	**25**	**81**	**5**	**263**	**3,182**
Certified Podiatric X-Ray Assistant	433	0	277	0	0	5	0	4	719
Podiatric Physician	1,582	6	91	253	25	76	5	259	2,297
Podiatric Resident Registration	136	0	0	30	0	0	0	0	166
PSYCHOLOGY	**5,708**	**6**	**220**	**1,274**	**20**	**240**	**12**	**750**	**8,230**
Limited License Psychologist	4	0	1	0	0	0	0	4	9
Provisional Psychologist	35	0	0	4	0	0	0	0	39
Psychologist	5,669	6	219	1,270	20	240	12	746	8,182
RADIOLOGIC TECHNOLOGY	**28,314**	**6**	**11,062**	**3,421**	**4**	**5,574**	**29**	**0**	**48,410**
Radiologic Technologists	28,264	6	11,056	3,417	4	5,567	29	0	48,343
Radiologist Assistant	50	0	6	4	0	7	0	0	67
RESPIRATORY CARE	**12,337**	**63**	**851**	**2,142**	**51**	**1,432**	**33**	**518**	**17,427**
Certified Respiratory Therapist	2,061	17	263	295	8	164	11	123	2,942
Registered Respiratory Therapist	10,260	45	587	1,847	43	1,268	22	391	14,463

Table 1: Summary of Licensed Practitioners

	IN-STATE			OUT-OF-STATE					
	ACTIVE	INACTIVE	DELINQUENT	ACTIVE	INACTIVE	DELINQUENT	MILITARY ACTIVE	RETIRED	TOTAL
Respiratory Care Practitioner Critical Care	14	1	1	0	0	0	0	3	19
Respiratory Care Practitioner Non-Critical Care	2	0	0	0	0	0	0	1	3
SCHOOL PSYCHOLOGY	**1,089**	**3**	**88**	**61**	**1**	**19**	**2**	**76**	**1,339**
School Psychologist	1,089	3	88	61	1	19	2	76	1,339
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**18,161**	**28**	**1,930**	**1,538**	**16**	**985**	**22**	**516**	**23,196**
Audiologist	1,239	2	92	227	0	109	2	63	1,734
Audiology Assistant	162	0	89	3	0	1	0	2	257
Provisional Audiologist	24	0	0	2	0	0	0	0	26
Provisional Speech-Language Pathologist	1,008	0	0	47	0	0	0	0	1,055
Speech-Language Pathologist	12,495	20	811	1,181	16	804	20	373	15,720
Speech-Language Pathology Assistant	3,233	6	938	78	0	71	0	78	4,404
TELEHEALTH PROVIDER	**0**	**0**	**0**	**40,327**	**0**	**0**	**0**	**0**	**40,327**
Out-of-State	0	0	0	40,327	0	0	0	0	40,327
TOTAL	**1,217,258**	**3,881**	**123,579**	**192,377**	**3,476**	**43,153**	**2,523**	**50,422**	**1,636,669**

Table 1A: Licensure Compact Statistics

Licensure compacts improve licensure mobility for health care practitioners and increase consumers' access to care by allowing practitioners to provide services across state lines under a single license or through compact privileges rather than obtaining licenses in each state.

Florida participates in six compacts: the Nurse Licensure Compact (NLC), PSYPACT, Counseling Compact, Audiology and Speech-Language Pathology Interstate Compact (ASPL-IC), and IMLC. All but the Counseling Compact and ASPL-IC are operational as of fiscal year-end. Whereas Table 1 captures Florida licensees, Table 1A reflects practitioners authorized to practice in Florida through compact privileges without being issued a Florida license.

NOTES:

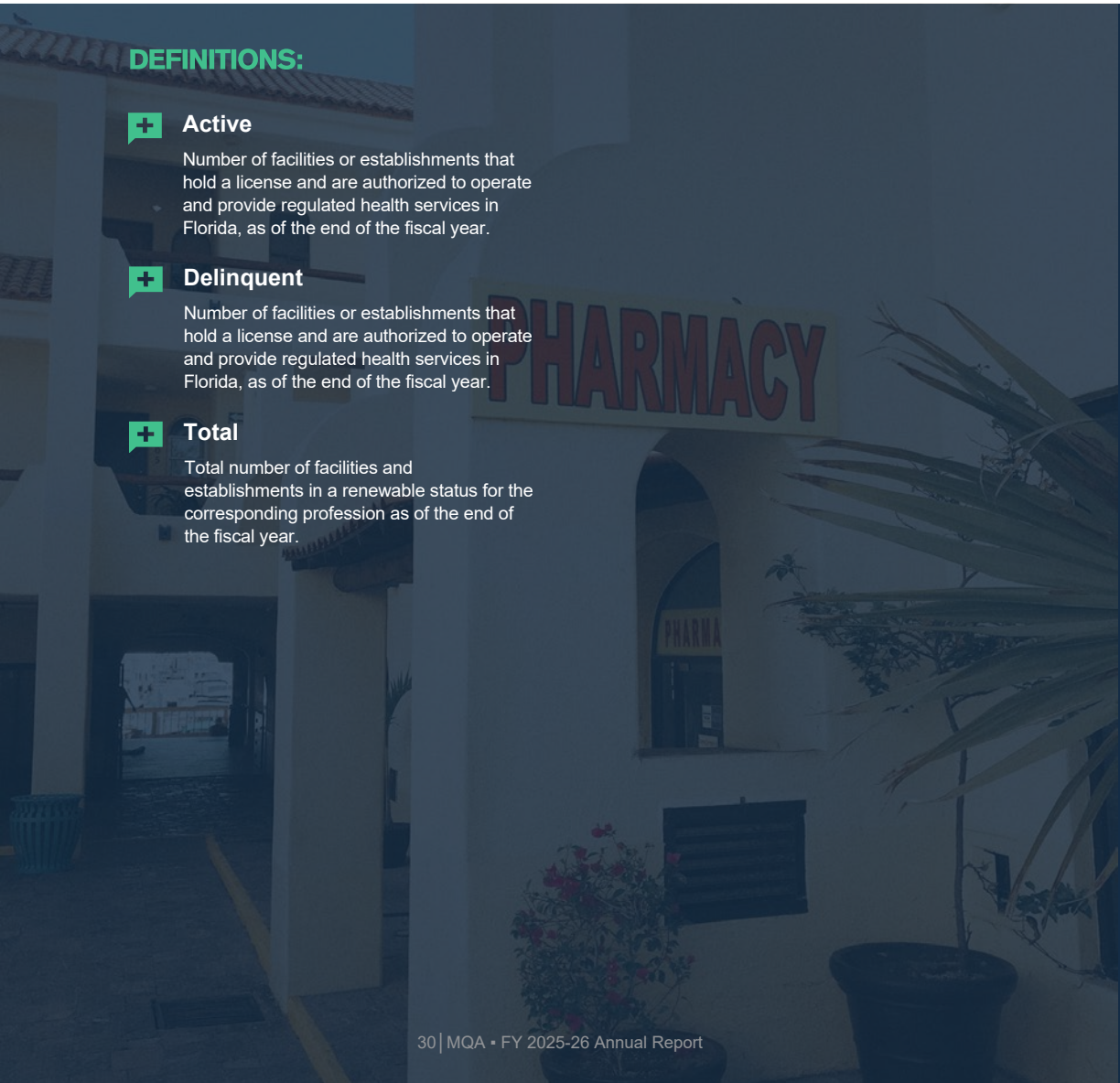
- While the NLC allows RNs and LPNs who hold licensure in one compact state to practice across state lines without having to obtain separate licenses in each state, the PSYPACT allows for the purchase of permissions which authorize psychologists to practice telepsychology with the APIT credential and temporary in-person practice under the TAP credential.
- The MSLs in this table differ from those recorded in Table 5: Upgrade Licenses Issued; this number reflects the number of nurses from other compact states that have voluntarily reported practicing in Florida whereas Table 5 reflects the total number of Florida nurses who have upgraded their licenses to include MSL. While the NLC does represent the number of nurses who have the privilege to practice in Florida, it does not indicate the number of those who are actively utilizing that privilege.
- Practicing unlimited telepsychology under the authority of PSYPACT requires that a psychologist obtain an APIT. Conducting temporary practice under the authority of the PSYPACT requires that a psychologist obtain a TAP, which allows for 30 days of face-to-face practice in Florida per calendar year. As part of the PSYPACT Commission's strategic plan, PSYPACT is working on improving data. As a result, the PSYPACT Commission can now more accurately report on active authorization holders, not those that have expired. The number of APITs are a little lower than before due to this data reporting change.
- The IMLC differs from other compacts in that these qualified physicians are issued a full Florida license, rather than a compact privilege. As such, these licensees are included in the totals reported in Table 1, not as separate counts in this table. A notation is provided in Table 5 to highlight how many physicians utilized the IMLC pathway to licensure, either by designating Florida as their State of Principal Licensure (SPL) or by adding Florida to their IMLC privileges.

Table 1A: Licensure Compact Statistics

	NUMBER OF PRACTITIONERS AUTHORIZED TO PRACTICE IN FLORIDA THROUGH A COMPACT
NURSE LICENSURE COMPACT	**5,116**
Registered Nurse Multistate License	4,461
Licensed Practical Nurse Multistate License	655
PSYPACT	**17,816**
Authority to Practice Interjurisdictional Telepsychology	16,802
Temporary Authority to Practice	1,014
TOTAL	**22,932**

Table 2: Summary of Licensed Facilities and Establishments

Florida's health care system depends not only on qualified practitioners but also on the safety and integrity of the facilities where care is delivered. Licensed sites, from pharmacies and optical establishments to massage establishments and dental laboratories, help protect the public by ensuring services are provided in regulated, compliant, and professionally supervised environments. To support this, MQA licenses, monitors, and inspects facilities in 10 regulated categories statewide, with Table 2 offering a snapshot of active and delinquent licenses for FY 2025–26, illustrating the scale of Florida's health care infrastructure and highlighting where oversight is essential for safe, reliable access to care.



DEFINITIONS:

Active

Number of facilities or establishments that hold a license and are authorized to operate and provide regulated health services in Florida, as of the end of the fiscal year.

Delinquent

Number of facilities or establishments that hold a license and are authorized to operate and provide regulated health services in Florida, as of the end of the fiscal year.

Total

Total number of facilities and establishments in a renewable status for the corresponding profession as of the end of the fiscal year.

Table 2: Summary of Licensed Facilities and Establishments

	ACTIVE	DELINQUENT	TOTAL
DENTISTRY	**630**	**124**	**754**
Dental Laboratory	630	124	754
ELECTROLYSIS	**656**	**167**	**823**
Electrolysis Facility	656	167	823
MASSAGE THERAPY	**7,996**	**12**	**8,008**
Massage Establishment	7,996	12	8,008
MEDICINE	**1,568**	**0**	**1,568**
Office Surgery Registration	767	0	767
Pain Management Clinic	136	0	136
Pain Management Clinic Exempt	665	0	665
OPTICIANRY	**1,665**	**0**	**1,665**
Optical Establishment Permit	1,665	0	1,665
PHARMACY	**11,238**	**0**	**11,238**
Nonresident Sterile Compounding Pharmacy	249	0	249
Pharmacy	10,510	0	10,510
Resident Sterile Compounding Pharmacy	479	0	479
TOTAL	**23,753**	**303**	**24,056**

Table 3: Recognized Continuing Education Providers

Florida law requires most licensed health care practitioners to complete a set number of continuing education (CE) or continuing medical education (CME) hours during each renewal cycle to ensure they remain informed about new treatments, technologies, safety standards, and best practices. To support this requirement, the Department, or its boards or councils, approves and oversees hundreds of organizations, schools, and national associations that are authorized to serve as providers and/or offer continuing education courses, depending on each profession's statutory requirements. Table 3 provides a snapshot of all recognized CE providers for FY 2025–26, organized by regulatory board or council.

DEFINITIONS:

Total Providers

Total number of CE providers approved by rule or statute as of the end of the fiscal year.

Board-Approved (Non-National)

Number of both full CE providers, who are authorized to offer many courses, and single-course providers that were reviewed and approved by a specific board or council as of the end of the fiscal year.

Approved National

Number of CE providers approved based on accreditation by a recognized national organization (e.g., American Nurses Credentialing Center, Accreditation Council for Continuing Education, etc.) as of the end of the fiscal year.

Applications Received

Number of CE provider applications submitted by organizations seeking approval to offer CE courses during the fiscal year.

Applications Approved

Number of CE provider applications submitted by organizations seeking approval to offer CE courses that were reviewed and granted approval during the fiscal year.

Outside Approved

Number of CE provider applications that were submitted prior to the fiscal year but were officially approved during the fiscal year.

Submitted

Number of CE course applications that were submitted at the end of the fiscal year.

Approved New Courses Routed

Number of new continuing education courses that were forwarded to the appropriate board or council for review and received approval during the fiscal year.

Auto-Approved

Number of CE courses that met the criteria for automatic approval under applicable rules and were approved during the fiscal year.

Renewed

Number of previously approved CE courses that were submitted again for renewal and were approved during the fiscal year.

Table 3: Recognized Continuing Education Providers

		APPROVED PROVIDERS			NEW PROVIDERS			COURSES			
		TOTAL PROVIDERS	BOARD-APPROVED (NON-NATIONAL)	APPROVED NATIONAL	APPLICATIONS RECEIVED	APPLICATIONS APPROVED	OUTSIDE APPROVED	SUBMITTED	APPROVED NEW COURSES ROUTED	AUTO-APPROVED	RENEWED
BOARDS	Acupuncture	106	95	11	7	11	2	666	582	84	0
	Athletic Training	132	13	119	2	0	0	761	10	751	0
	Chiropractic Medicine	44	44	0	16	7	1	2,226	2,226	0	1,098
	Clinical Laboratory Personnel	103	90	13	2	3	0	2,110	16	2,094	0
	Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling	467	406	61	73	41	19	5,820	25	5,795	0
	Dentistry	275	117	158	25	28	4	1,731	15	1,716	0
	Hearing Aid Specialists	54	16	38	2	3	1	112	16	96	0
	Massage Therapy	795	360	435	108	168	70	1,777	137	1,640	0
	Medicine	191	0	191	18	17	6	5,834	38	5,796	0
	Nursing	881	806	75	130	106	23	12,371	232	12,139	0
	Nursing Home Administrators	69	69	0	5	5	1	585	22	563	0
	Occupational Therapy	244	145	99	19	21	3	2,857	25	2,832	0
	Opticianry	18	18	0	0	0	0	248	248	0	0
	Optometry	110	102	8	12	9	3	1,960	1,957	3	0
	Orthotists and Prosthetists	25	4	21	0	1	1	18	7	11	0
	Osteopathic Medicine	158	0	158	6	7	1	6,371	0	6,371	0
	Pharmacy	189	93	96	8	11	4	3,018	172	2,846	0
	Physical Therapy	1,606	1,436	170	99	91	2	3,642	1,683	1,959	1,029
	Podiatric Medicine	61	9	52	2	5	1	612	33	579	0
	Psychology	240	98	142	10	7	0	3,345	9	3,336	0
	Respiratory Care	146	49	97	4	2	0	1,080	16	1,064	0
	Speech-Language Pathology and Audiology	727	65	662	49	158	113	4,947	5	4,942	0
COUNCILS	Dietetics and Nutrition Practice	143	0	143	5	0	0	617	0	617	0
	Electrolysis	38	9	29	5	3	1	50	0	50	0
	Licensed Midwifery	20	2	18	4	4	1	17	1	16	0
	Physician Assistants	87	0	87	6	11	6	2,554	0	2,554	0
DEPT	Dental Laboratories	14	11	3	2	0	0	147	0	147	0
	Medical Physicists	15	0	15	0	0	0	181	0	181	0
	School Psychology	46	12	34	2	2	0	1,184	1	1,183	0
	TOTAL	**7,004**	**4,069**	**2,935**	**621**	**721**	**263**	**66,841**	**7,476**	**59,365**	**2,127**

Table 4: Initial Applications Received and Initial Applications Issued

Florida's growing demand for health care services depends on a steady pipeline of qualified practitioners entering the workforce each year. Tracking these data helps highlight shifts in application volume and provides insight into how licensure activity is evolving across Florida's health care professions. MQA processes tens of thousands of initial applications each year across more than 50 professions, and Table 4 provides a breakdown of all initial applications received and initial licenses issued for FY 2025–26, offering insight into the scope of licensure activity statewide.

DEFINITIONS:

Initial Applications Received

Number of applications submitted from individuals seeking their first Florida license for the profession during the fiscal year.

Initial Re-exam Applications Received

Number of applications from individuals requesting another attempt at the required examination for the profession during the fiscal year.

Initial Licenses Issued

Number of first-time licenses granted to individuals during the fiscal year who satisfied all requirements for the profession for the fiscal year.

Table 4: Initial Applications Received and Issued

	INITIAL APPLICATIONS RECEIVED	INITIAL RE-EXAM APPLICATIONS RECEIVED	INITIAL LICENSES ISSUED
ACUPUNCTURE	**133**	**0**	**97**
Acupuncturist	133	0	97
ATHLETIC TRAINING	**316**	**0**	**268**
Athletic Trainer	316	0	268
CERTIFIED SOCIAL WORKER	**3**	**0**	**0**
Certified Master Social Worker	3	0	0
CHIROPRACTIC MEDICINE	**678**	**0**	**576**
Certified Chiropractic Physician Assistant	132	0	112
Chiropractic Faculty Certificate	2	0	2
Chiropractic Physician	544	0	462
CLINICAL LABORATORY PERSONNEL	**1,943**	**0**	**1,591**
Clinical Laboratory Personnel	1,433	0	1,139
Clinical Laboratory Trainee	503	0	450
Clinical Laboratory Training Program	7	0	2
CLINICAL SOCIAL WORKER	**4,288**	**0**	**3,163**
Licensed Clinical Social Worker	2,557	0	1,795
Provisional Clinical Social Worker Licensee	68	0	66
Registered Clinical Social Worker Intern	1,663	0	1,302
DENTISTRY	**4,844**	**0**	**4,035**
Dental Expert Witness Certificate	41	0	41
Dental Hygienist	1,827	0	1,638
Dental Laboratory	56	0	49
Dental Radiographer	897	0	669
Dental Residency Permit	169	0	163
Dental Teaching Permit	25	0	25
Dental Temporary Certificate	2	0	1
Health Access Dental Licensee	12	0	1
Dentist	1,815	0	1,448
DIETETICS AND NUTRITIONIST	**1,068**	**30**	**783**
Dietetics and Nutritionist	1,068	30	783
ELECTROLYSIS	**832**	**0**	**650**
Electrologist	648	0	521
Electrolysis Facility	184	0	129
EMERGENCY MEDICAL SERVICES	**10,165**	**17**	**10,064**
Emergency Allergy Treatment Licensee	25	0	17
Emergency Medical Technician	7,371	0	7,349
Paramedic	2,769	17	2,698
GENETIC COUNSELING	**143**	**0**	**115**
Genetic Counselor	123	0	105
Temporary Genetic Counselor	20	0	10
HEARING AID SPECIALIST	**216**	**38**	**168**
Hearing Aid Specialist	119	38	88
Hearing Aid Specialist Trainee	97	0	80
MARRIAGE AND FAMILY THERAPY	**809**	**0**	**504**
Licensed Marriage and Family Therapist	477	0	257
Provisional Marriage and Family Therapist Licensee	14	0	12
Registered Marriage and Family Therapist Intern	318	0	235
MASSAGE THERAPY	**4,173**	**0**	**3,398**
Approved Massage School	21	0	6
Massage Establishment	1,567	0	1,192
Massage Therapist	2,585	0	2,200

Table 4: Initial Applications Received and Issued

	INITIAL APPLICATIONS RECEIVED	INITIAL RE-EXAM APPLICATIONS RECEIVED	INITIAL LICENSES ISSUED
MEDICAL PHYSICIST	**90**	**0**	**82**
Diagnostic Radiological Physicist	13	0	10
Medical Health Physicist	1	0	0
Medical Nuclear Radiological Physicist	2	0	2
Medical Physicist In Training	31	0	31
Therapeutic Radiological Physicist	43	0	39
MEDICINE	**14,701**	**0**	**13,843**
Anesthesiologist Assistant	169	0	149
Graduate Assistant Physician	25	0	1
House Physician	71	0	37
Limited License Medical Doctor	26	0	4
Medical Doctor	8,069	0	7,556
Medical Doctor Expert Witness Certificate	1,197	0	1,171
Medical Doctor Public Health Certificate	4	0	0
Medical Doctor Public Psychiatry Certificate	10	0	0
Medical Doctor Visiting Faculty Certificate	17	0	9
Medical Faculty Certificate	40	0	43
Office Surgery Registration	89	0	89
Pain Management Clinic	18	0	9
Pain Management Clinic Exempt	195	0	225
Physician Assistant	1,711	0	1,566
Resident Registration	2,857	0	2,815
Temporary Area of Critical Need – Medical Doctor	79	0	74
Temporary Area of Critical Need – Physician Assistant	115	0	88
Temporary Military Platform Medical Doctor	9	0	7
MENTAL HEALTH COUNSELING	**5,027**	**0**	**3,409**
Licensed Mental Health Counselor	3,069	0	1,926
Provisional Mental Health Counselor Licensee	64	0	59
Registered Mental Health Counselor Intern	1,894	0	1,424
MIDWIFERY	**34**	**0**	**17**
Midwife	34	0	17
NURSING	**73,982**	**15,811**	**56,886**
Advanced Practice Registered Nurse	9,376	0	8,315
Certified Nursing Assistant	27,746	6,921	18,027
Certified Nursing Assistant Program	28	0	23
Licensed Practical Nurse	6,019	1,697	4,649
Nursing Education Program – Practical Nurse	8	0	12
Nursing Education Program – Registered Nurse	23	0	24
Registered Nurse	30,770	7,193	25,836
Temporary Area of Critical Need – APRN	12	0	0
NURSING HOME ADMINISTRATOR	**239**	**45**	**108**
Nursing Home Administrator	239	45	108
OCCUPATIONAL THERAPY	**1,535**	**0**	**1,290**
Occupational Therapist	1,054	0	884
Occupational Therapy Assistant	375	0	303
Occupational Therapy Doctoral Capstone Exemption Registration	106	0	103
OPTICIANRY	**606**	**0**	**458**
Apprentice Optician	286	0	189
Optical Establishment Permit	85	0	79
Optician	235	0	190
OPTOMETRY	**316**	**0**	**232**
Optometric Faculty Certificate	1	0	0

Table 4: Initial Applications Received and Issued

	INITIAL APPLICATIONS RECEIVED	INITIAL RE-EXAM APPLICATIONS RECEIVED	INITIAL LICENSES ISSUED
Optometrist	315	0	232
ORTHOTIST AND PROSTHETIST	**96**	**0**	**77**
Orthotic Fitter	9	0	10
Orthotic Fitter Assistant	2	0	3
Orthotic Resident	4	0	3
Orthotic-Prosthetic Resident	20	0	12
Orthotist	9	0	6
Orthotist and Prosthetist	27	0	27
Pedorthist	8	0	8
Prosthetic Resident	7	0	4
Prosthetist	10	0	4
OSTEOPATHIC MEDICINE	**2,559**	**0**	**2,410**
Graduate Assistant Physician	2	0	0
Osteopathic Faculty Certificate	5	0	0
Osteopathic Limited License	18	0	1
Osteopathic Physician	1,557	0	1,455
Osteopathic Physician Expert Witness Certificate	48	0	31
Osteopathic Resident Registration	923	0	916
Temporary Area of Critical Need – Osteopathic Medicine	3	0	2
Temporary Military Platform Osteopathic Physician	3	0	5
PHARMACY	**12,470**	**0**	**11,375**
Consultant Pharmacist	304	0	297
Nonresident Sterile Compounding Pharmacy	77	0	55
Nuclear Pharmacist	16	0	18
Pharmacist	2,267	0	1,787
Pharmacist Intern	1,181	0	1,072
Pharmacy	696	0	638
Registered Pharmacy Technician	7,884	0	7,468
Resident Sterile Compounding Pharmacy	45	0	40
PHYSICAL THERAPY	**2,660**	**845**	**2,258**
Physical Therapist	1,818	363	1,542
Physical Therapist Assistant	842	482	716
PODIATRIC MEDICINE	**387**	**0**	**356**
Certified Podiatric X-Ray Assistant	201	0	183
Podiatric Physician	132	0	128
Podiatric Resident Registration	54	0	45
PSYCHOLOGY	**625**	**264**	**462**
Limited License Psychologist	2	0	0
Provisional Psychologist	26	0	19
Psychologist	597	264	443
RADIOLOGIC TECHNOLOGY	**3,267**	**157**	**2,490**
Radiologic Technologists	3,254	157	2,484
Radiologist Assistant	13	0	6
RESPIRATORY CARE	**1,008**	**0**	**776**
Certified Respiratory Therapist	197	0	134
Registered Respiratory Therapist	811	0	642
SCHOOL PSYCHOLOGY	**116**	**0**	**57**
School Psychologist	116	0	57
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**3,227**	**0**	**2,578**
Audiologist	92	0	81
Audiology Assistant	49	0	41
Provisional Audiologist	19	0	14

Table 4: Initial Applications Received and Issued

	INITIAL APPLICATIONS RECEIVED	INITIAL RE-EXAM APPLICATIONS RECEIVED	INITIAL LICENSES ISSUED
Provisional Speech-Language Pathologist	829	0	652
Speech-Language Pathologist	1,211	0	982
Speech-Language Pathology Assistant	1,027	0	808
TELEHEALTH PROVIDER	**9,732**	**0**	**8,692**
Out-of-State	9,732	0	8,692
TOTAL	**162,288**	**17,207**	**133,268**

Table 4A: MOBILE Endorsement

The MOBILE Act (2024) created a streamlined pathway for qualified health care practitioners licensed in other states to obtain a Florida license through endorsement or reciprocity, simplifying and accelerating licensure for those relocating to or practicing in Florida without requiring full re-examination or additional training. MQA monitors how this pathway is functioning by reviewing application volume, approval trends, and the statutory factors that can lead an applicant to be denied or to withdraw. In 2025, the Legislature enacted a follow-up bill that addressed early implementation challenges by refining eligibility criteria and clarifying how active practice is measured, which expanded applicant eligibility and improved the operation of the pathway. Table 4A provides a summary of MOBILE Act application outcomes for FY 2025–26, including approvals, denials, withdrawals, and the statutory considerations that shaped them.

DEFINITIONS:

Applications Received

Number of applications received from individuals seeking licensure through the MOBILE pathway during the fiscal year.

Licenses Issued

Number of licenses granted to individuals who met all requirements for licensure through the MOBILE pathway during the fiscal year.

Total Denied

Number of applications in which the individual did not satisfy one or more statutory or regulatory requirements during the fiscal year.

Total Withdrawn

Number of applications that individuals voluntarily removed from consideration before a final determination was made during the fiscal year.

Out of Scope

Number of applications denied or withdrawn because the individual's license in another state covers a set of duties or functions that is not sufficiently comparable to what Florida requires for the profession. The term "scope of practice" refers to the full range of tasks, procedures, and services a practitioner is authorized and trained to perform under a Florida license.

Encumbered License

Number of applications denied or withdrawn because the individual holds/previously held a license in another jurisdiction that carries restrictions, limitations, probation, suspension, revocation, or other discipline.

National Exam

Number of applications denied or withdrawn because the individual has not passed, or has not provided proof of passing, the nationally recognized examination required for the profession in Florida.

Active Practice Requirement

Number of applications denied or withdrawn because the individual has not practiced in the profession for the minimum required period immediately before applying.

Pending Enforcement

Number of applications denied or withdrawn because the individual has a complaint, allegation, investigation, or disciplinary case open in any jurisdiction.

License Revocation or Suspension

Number of applications denied or submitted because the individual's license has been revoked or suspended in any jurisdiction, whether currently or in the past.

NPDB Report

Number of application denied or withdrawn because the National Practitioner Data Bank (NPDB) contains an adverse report involving the individual.

Related Crime

Number of applications denied or withdrawn because the individual has a felony or misdemeanor conviction connected to the practice of health care.

Table 4A: MOBILE Endorsement

			DENIED									WITHDRAWN									
	APPLICATIONS RECEIVED	LICENSES ISSUED	TOTAL	OUT OF SCOPE	ENCUMBERED LICENSE	NATIONAL EXAM	ACTIVE PRACTICE REQUIREMENT	PENDING ENFORCEMENT	LICENSE REVOCATION OR SUSPENSION	NPDB REPORT	RELATED CRIME	TOTAL	OUT OF SCOPE	ENCUMBERED LICENSE	NATIONAL EXAM	ACTIVE PRACTICE REQUIREMENT	PENDING ENFORCEMENT	LICENSE REVOCATION OR SUSPENSION	NPDB REPORT	RELATED CRIME	APPLICATIONS CANCELLED
ACUPUNCTURE	**37**	**14**	**1**	**0**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**
Acupuncturist	37	14	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
ATHLETIC TRAINING	**21**	**8**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**	**1**	**0**	**1**	**0**	**0**	**0**	**0**	**0**
Athletic Trainer	21	8	0	0	0	0	0	0	0	0	0	2	0	1	0	1	0	0	0	0	0
CHIROPRACTIC MEDICINE	**98**	**62**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**	**1**	**0**	**1**	**0**	**1**	**0**	**0**	**2**
Chiropractic Physician	98	62	0	0	0	0	0	0	0	0	0	2	0	1	0	1	0	1	0	0	2
CLINICAL LABORATORY PERSONNEL	**18**	**7**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**11**	**2**	**8**	**1**	**1**	**0**	**0**	**0**	**0**	**2**
Clinical Laboratory Personnel	18	7	0	0	0	0	0	0	0	0	0	11	2	8	1	1	0	0	0	0	2
CLINICAL SOCIAL WORK	**1,170**	**673**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**7**	**0**	**1**	**1**	**3**	**0**	**0**	**4**	**0**	**22**
Licensed Clinical Social Worker	1,170	673	0	0	0	0	0	0	0	0	0	7	0	1	1	3	0	0	4	0	22
DENTISTRY	**1,044**	**655**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**23**	**1**	**0**	**7**	**1**	**0**	**0**	**14**	**0**	**41**
Dental Hygienist	231	124	0	0	0	0	0	0	0	0	0	4	0	0	1	1	0	0	2	0	2
Dentist	813	531	0	0	0	0	0	0	0	0	0	19	1	0	6	0	0	0	12	0	39
DIETETICS AND NUTRITION	**460**	**301**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**43**	**6**	**0**	**0**	**37**	**0**	**0**	**0**	**0**	**117**
Dietetics and Nutritionist	460	301	0	0	0	0	0	0	0	0	0	43	6	0	0	37	0	0	0	0	117
ELECTROLYSIS	**7**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**7**
Electrologist	7	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	7
EMERGENCY MEDICAL SERVICES	**18**	**14**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**3**	**0**	**0**	**1**	**3**	**0**	**0**	**0**	**0**	**0**
Emergency Medical Technician	8	5	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0
Paramedic	10	9	0	0	0	0	0	0	0	0	0	2	0	0	1	2	0	0	0	0	0
GENETIC COUNSELING	**3**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Genetic Counselor	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HEARING AID SPECIALIST	**9**	**8**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**0**	**0**	**0**	**1**	**0**	**0**	**0**	**0**	**0**
Hearing Aid Specialist	9	8	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0
MARRIAGE AND FAMILY THERAPY	**291**	**120**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**2**	**1**	**1**	**2**	**0**	**0**	**0**	**0**	**8**
Licensed Marriage and Family Therapist	291	120	0	0	0	0	0	0	0	0	0	2	2	1	1	2	0	0	0	0	8
MASSAGE THERAPY	**592**	**388**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**43**	**0**	**11**	**4**	**32**	**0**	**0**	**3**	**1**	**20**
Massage Therapist	592	388	0	0	0	0	0	0	0	0	0	43	0	11	4	32	0	0	3	1	20
MEDICAL PHYSICIST	**3**	**3**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Therapeutic Radiological Physicist	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MEDICINE	**3,726**	**3,452**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**221**	**45**	**30**	**25**	**75**	**6**	**1**	**83**	**1**	**167**
Anesthesiologist Assistant	9	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 4A: MOBILE Endorsement

			DENIED									WITHDRAWN									
	APPLICATIONS RECEIVED	LICENSES ISSUED	TOTAL	OUT OF SCOPE	ENCUMBERED LICENSE	NATIONAL EXAM	ACTIVE PRACTICE REQUIREMENT	PENDING ENFORCEMENT	LICENSE REVOCATION OR SUSPENSION	NPDB REPORT	RELATED CRIME	TOTAL	OUT OF SCOPE	ENCUMBERED LICENSE	NATIONAL EXAM	ACTIVE PRACTICE REQUIREMENT	PENDING ENFORCEMENT	LICENSE REVOCATION OR SUSPENSION	NPDB REPORT	RELATED CRIME	APPLICATIONS CANCELLED
Medical Doctor	3,483	3,255	0	0	0	0	0	0	0	0	0	216	44	29	25	70	5	0	82	0	162
Physician Assistant	234	189	0	0	0	0	0	0	0	0	0	5	1	1	0	5	1	1	1	1	5
MENTAL HEALTH COUNSELING	**1,451**	**687**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**10**	**1**	**1**	**0**	**6**	**0**	**1**	**2**	**0**	**22**
Licensed Mental Health Counselor	1,451	687	0	0	0	0	0	0	0	0	0	10	1	1	0	6	0	1	2	0	22
MIDWIFERY	**14**	**3**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**0**	**0**	**0**	**1**	**0**	**0**	**0**	**0**	**8**
Midwife	14	3	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	8
NURSING	**16,405**	**10,723**	**21**	**4**	**0**	**1**	**8**	**2**	**1**	**2**	**1**	**674**	**29**	**34**	**37**	**527**	**10**	**20**	**36**	**4**	**510**
Advanced Practice Registered Nurse	1,702	1,197	1	0	0	0	1	0	0	0	0	36	1	2	0	26	0	0	8	0	21
Certified Nursing Assistant	3,961	1,241	10	0	0	0	7	0	0	2	1	165	8	5	1	151	0	0	1	2	26
Licensed Practical Nurse	1,134	842	2	1	0	1	0	1	0	0	0	68	4	5	1	50	3	5	4	1	72
Registered Nurse	9,608	7,443	8	3	0	0	0	1	1	0	0	405	16	22	35	300	7	15	23	1	391
NURSING HOME ADMINISTRATOR	**68**	**23**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**3**
Nursing Home Administrator	68	23	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
OCCUPATIONAL THERAPY	**390**	**273**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**1**	**1**	**0**	**1**	**0**	**0**	**0**	**0**	**81**
Occupational Therapist	295	202	1	0	0	0	0	0	0	0	0	2	1	1	0	1	0	0	0	0	62
Occupational Therapy Assistant	95	71	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	19
OPTICIANRY	**87**	**57**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
Optician	87	57	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OPTOMETRY	**130**	**99**	**3**	**3**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**19**	**18**	**2**	**1**	**0**	**0**	**0**	**1**	**0**	**4**
Optometrist	130	99	3	3	0	0	0	0	0	0	0	19	18	2	1	0	0	0	1	0	4
ORTHOTIST AND PROSTHETIST	**10**	**3**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**	**1**	**0**	**1**	**0**	**0**	**0**	**0**	**1**
Orthotist	2	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Orthotist and Prosthetist	4	2	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	1
Pedorthist	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Prosthetist	3	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0
OSTEOPATHIC MEDICINE	**238**	**196**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**20**
Osteopathic Physician	237	193	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	12
Osteopathic Resident Registration	1	3	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	8
PHARMACY	**1,527**	**1,321**	**###**	**##**	**416**	**##**	**418**	**421**	**420**	**##**	**##**	**453**	**424**	**427**	**427**	**434**	**428**	**431**	**452**	**##**	**479**
Pharmacist	1,115	908	2	0	0	0	0	2	0	1	0	30	0	2	1	7	0	2	22	0	47
Registered Pharmacy Technician	412	413	###	##	416	##	418	419	420	##	##	423	424	425	426	427	428	429	430	##	432
PHYSICAL THERAPY	**891**	**755**	**1**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**62**	**10**	**3**	**8**	**42**	**1**	**2**	**0**	**1**	**41**
Physical Therapist	639	541	1	0	1	0	0	0	0	0	0	46	6	2	5	32	0	2	0	0	31
Physical Therapist Assistant	252	214	0	0	0	0	0	0	0	0	0	16	4	1	3	10	1	0	0	1	10

Table 4A: MOBILE Endorsement

	APPLICATIONS RECEIVED	LICENSES ISSUED	DENIED									WITHDRAWN									
			TOTAL	OUT OF SCOPE	ENCUMBERED LICENSE	NATIONAL EXAM	ACTIVE PRACTICE REQUIREMENT	PENDING ENFORCEMENT	LICENSE REVOCATION OR SUSPENSION	NPDB REPORT	RELATED CRIME	TOTAL	OUT OF SCOPE	ENCUMBERED LICENSE	NATIONAL EXAM	ACTIVE PRACTICE REQUIREMENT	PENDING ENFORCEMENT	LICENSE REVOCATION OR SUSPENSION	NPDB REPORT	RELATED CRIME	APPLICATIONS CANCELLED
PODIATRIC MEDICINE	**36**	**27**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**	**0**	**1**	**1**	**0**	**0**	**1**	**0**	**1**
Certified Podiatric X-Ray Assistant	1	0	0	0	0	0	0	0	0	0	0	1	0	0	1	1	0	0	0	0	0
Podiatric Physician	35	27	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	1
PSYCHOLOGY	**293**	**210**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**9**	**4**	**1**	**6**	**1**	**0**	**0**	**1**	**0**	**23**
Psychologist	293	210	0	0	0	0	0	0	0	0	0	9	4	1	6	1	0	0	1	0	23
SCHOOL PSYCHOLOGY	**30**	**2**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**1**	**1**	**1**	**1**	**0**	**0**	**0**	**0**	**23**
School Psychologist	30	2	0	0	0	0	0	0	0	0	0	2	1	1	1	1	0	0	0	0	23
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**437**	**344**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**7**	**4**	**2**	**1**	**2**	**0**	**0**	**0**	**0**	**62**
Audiologist	35	29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
Speech-Language Pathologist	393	314	0	0	0	0	0	0	0	0	0	7	4	2	1	2	0	0	0	0	53
Speech-Language Pathology Assistant	9	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8
TOTAL	**29,511**	**20,335**	**29**	**7**	**1**	**2**	**8**	**4**	**1**	**3**	**1**	**1,195**	**127**	**105**	**100**	**754**	**17**	**27**	**169**	**7**	**1,292**

Table 5: Upgrade Applications Received and Licenses Issued

Career advancement in health care often involves additional training, new certifications, or expanded practice authority, which helps ensure practitioners keep pace with evolving standards and strengthens the quality of care available in Florida. Monitoring this activity also helps MQA understand where professional growth is occurring and where regulatory oversight is most active. To support this development, MQA reviews and approves thousands of upgrade applications each year across multiple professions. Table 5 summarizes all upgrade applications received and upgrade licenses issued for FY 2025–26, organized by profession and upgrade type.



DEFINITIONS:

Upgrade Type

Category describing the specific change that expands an existing licensee's permitted activities or enhances their professional mobility.

Upgrade Applications Received

Number of applications from existing licensees requesting one of these expanded categories during the fiscal year.

Upgrade Licenses Issued

Number of licenses granted to existing licensees who met the requirements for one of these expanded categories during the fiscal year.

NOTES:

- Upgrades reported in this table reflect both statutory expansions of scope of practice (e.g., dry needling for chiropractic physicians and HIV prevention dispensing for pharmacists) and physician upgrades related to the IMLC. Because IMLC applicants receive a full Florida license, their counts are included in the totals of Table 1; Table 5 highlights only those who redesignated Florida as their state of principal licensure or added Florida to their IMLC privileges.
- IMLC Redesignation applications add State of Principle Licensure.
- Professions not listed have no data to report.

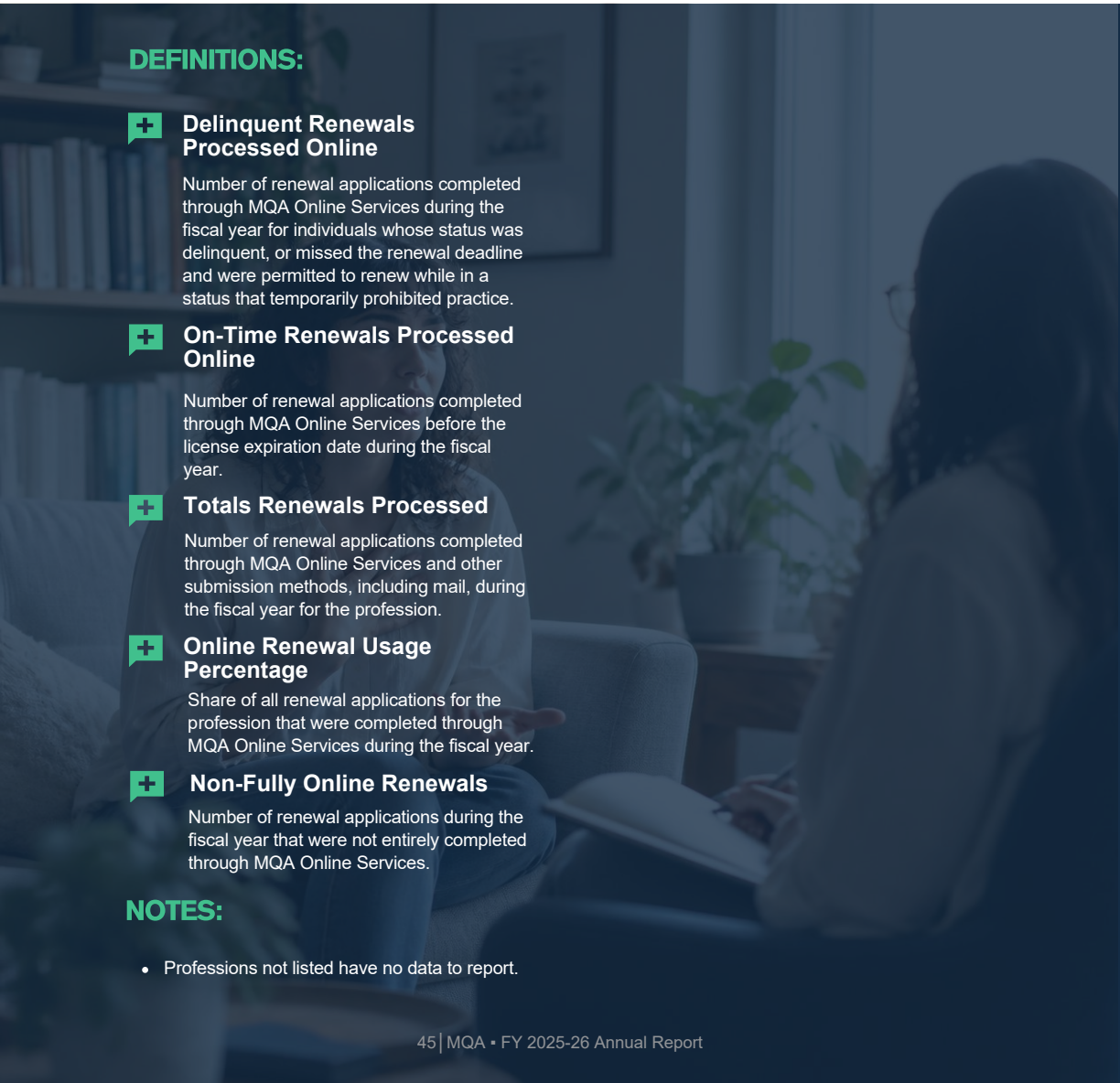
Table 5: Upgrade Applications Received and Issued

	UPGRADE TYPE	UPGRADE APPLICATIONS RECEIVED	UPGRADE LICENSES ISSUED
CHIROPRACTIC MEDICINE		**161**	**123**
Chiropractic Physician	Acupuncture Added	34	22
Chiropractic Physician	Dry Needling Certification	127	101
CLINICAL LABORATORY PERSONNEL		**658**	**480**
Clinical Laboratory Personnel	Addition of Specialties or Level Upgrade	658	480
DENTISTRY		**121**	**89**
Dentist	Sedation Permit Issued	121	89
MASSAGE THERAPY		**15**	**5**
Massage Therapist	Colonic Irrigation Apprenticeship	10	4
Massage Therapist	Colonic Irrigation Certification	5	1
MEDICINE		**2,297**	**2,310**
Medical Doctor	IMLC Redesignation Application	566	549
Medical Doctor	IMLC State of Principal Licensure	1,731	1,761
NURSING		**12,794**	**10,975**
Advanced Practice Registered Nurse	Upgrade to Autonomous Practice APRN	3,622	3,019
Licensed Practical Nurse	Nurse Licensure Compact Multistate License	1,310	1,178
Registered Nurse	Nurse Licensure Compact Multistate License	7,862	6,778
OPTICIANRY		**67**	**63**
Optician	Upgrade to Certified	67	63
OSTEOPATHIC MEDICINE		**403**	**383**
Osteopathic Physician	IMLC Redesignation Application	96	88
Osteopathic Physician	IMLC State of Principal Licensure	307	295
PHARMACY		**3,617**	**3,472**
Pharmacist	Certified to Administer Immunizations	654	645
Pharmacist	Collaborative Practice Certification	42	32
Pharmacist	HIV Postexposure Prophylaxis Certification	4	3
Pharmacist	Test and Treat Certification	260	245
Registered Pharmacy Technician	Certified to Administer Immunizations	2,657	2,547
PHYSICAL THERAPY		**289**	**289**
Physical Therapist	Dry Needling Added	289	289
RADIOLOGIC TECHNOLOGY		**164**	**144**
Radiologic Technologist	Additional Certification	164	144
TOTAL		**20,586**	**18,333**

Table 6: Online Renewals

Most licensed health care practitioners in Florida must renew their licenses every two years to remain in good standing. Understanding how many of these renewals occur online is important because high online usage means faster processing, fewer administrative delays, and reduced workload for both practitioners and MQA. Efficient online renewals also allow MQA to focus more resources on public-facing oversight activities, such as enforcement and inspections.

Table 6 below shows the total renewals processed during FY 2025–26, including the percentage completed fully online.



DEFINITIONS:

Delinquent Renewals Processed Online

Number of renewal applications completed through MQA Online Services during the fiscal year for individuals whose status was delinquent, or missed the renewal deadline and were permitted to renew while in a status that temporarily prohibited practice.

On-Time Renewals Processed Online

Number of renewal applications completed through MQA Online Services before the license expiration date during the fiscal year.

Totals Renewals Processed

Number of renewal applications completed through MQA Online Services and other submission methods, including mail, during the fiscal year for the profession.

Online Renewal Usage Percentage

Share of all renewal applications for the profession that were completed through MQA Online Services during the fiscal year.

Non-Fully Online Renewals

Number of renewal applications during the fiscal year that were not entirely completed through MQA Online Services.

NOTES:

- Professions not listed have no data to report.

Table 6: Online Renewals

	DELINQUENT RENEWALS PROCESSED ONLINE	ON-TIME RENEWALS PROCESSED ONLINE	TOTAL RENEWALS PROCESSED	ONLINE RENEWAL USAGE PERCENTAGE	NON-FULLY ONLINE RENEWALS
ACUPUNCTURE	**60**	**2,336**	**2,409**	**99.46**	**13**
Acupuncturist	60	2,336	2,409	99.46	13
ATHLETIC TRAINING	**35**	**42**	**77**	**100.00**	**0**
Athletic Trainer	35	42	77	100.00	0
CHIROPRACTIC MEDICINE	**150**	**7,541**	**7,737**	**99.41**	**46**
Certified Chiropractic Physician Assistant	24	324	354	98.31	6
Chiropractic Faculty Certificate	0	0	7	0.00	7
Chiropractic Physician	126	7,217	7,376	99.55	33
CLINICAL LABORATORY PERSONNEL	**61**	**6,371**	**6,434**	**99.97**	**2**
Clinical Laboratory Personnel	61	6,371	6,433	99.98	1
Clinical Laboratory Training Program	0	0	1	0.00	1
CLINICAL SOCIAL WORK	**70**	**0**	**71**	**98.59**	**1**
Licensed Clinical Social Worker	70	0	71	98.59	1
DENTISTRY	**384**	**35,401**	**36,190**	**98.88**	**405**
Dental Hygienist	174	17,601	17,911	99.24	136
Dental Laboratory	52	527	598	96.82	19
Dental Residency Permit	0	0	122	0.00	122
Dental Temporary Certificate	0	0	17	0.00	17
Health Access Dental Licensee	0	33	34	97.06	1
Dentist	158	17,240	17,508	99.37	110
DIETETICS AND NUTRITION	**126**	**0**	**131**	**96.18**	**5**
Dietetics and Nutritionist	125	0	130	96.15	5
Nutrition Counselor	1	0	1	100.00	0
ELECTROLYSIS	**83**	**3,239**	**3,333**	**99.67**	**11**
Electrologist	78	2,650	2,737	99.67	9
Electrolysis Facility	5	589	596	99.66	2
EMERGENCY MEDICAL SERVICES	**0**	**1**	**473**	**0.21**	**472**
Emergency Medical Technician	0	0	320	0.00	320
Paramedic	0	1	153	0.65	152
GENETIC COUNSELING	**21**	**580**	**602**	**99.83**	**1**
Genetic Counselor	21	580	602	99.83	1
HEARING AID SPECIALIST	**7**	**0**	**7**	**100.00**	**0**
Hearing Aid Specialist	7	0	7	100.00	0
MARRIAGE AND FAMILY THERAPY	**13**	**0**	**13**	**100.00**	**0**
Licensed Marriage and Family Therapist	13	0	13	100.00	0
MASSAGE THERAPY	**1,290**	**27,025**	**28,675**	**98.74**	**360**
Massage Establishment	234	3,980	4,302	97.95	88
Massage Therapist	1,056	23,045	24,373	98.88	272
MEDICAL PHYSICIST	**5**	**0**	**37**	**13.51**	**32**
Diagnostic Radiological Physicist	1	0	1	100.00	0
Medical Nuclear Radiological Physicist	1	0	1	100.00	0
Medical Physicist In Training	0	0	32	0.00	32
Therapeutic Radiological Physicist	3	0	3	100.00	0
MEDICINE	**890**	**54,215**	**57,422**	**95.96**	**2317**
Anesthesiologist Assistant	2	0	2	100.00	0
House Physician	0	2	97	2.06	95
Limited License Medical Doctor	5	56	72	84.72	11
Medical Doctor	715	38,580	39,445	99.62	150
Medical Faculty Certificate	0	0	15	0.00	15
Pain Management Clinic Exempt	0	330	430	76.74	100
Physician Assistant	152	13,970	14,226	99.27	104
Resident Registration	0	160	1,972	8.11	1812

Table 6: Online Renewals

	DELINQUENT RENEWALS PROCESSED ONLINE	ON-TIME RENEWALS PROCESSED ONLINE	TOTAL RENEWALS PROCESSED	ONLINE RENEWAL USAGE PERCENTAGE	NON-FULLY ONLINE RENEWALS
Temporary Area of Critical Need – Medical Doctor	16	1,035	1,071	98.13	20
Temporary Area of Critical Need – Physician Assistant	0	82	85	96.47	3
Temporary Military Platform Medical Doctor	0	0	7	0.00	7
MENTAL HEALTH COUNSELING	**65**	**0**	**67**	**97.01**	**2**
Licensed Mental Health Counselor	65	0	67	97.01	2
MIDWIFERY	**22**	**209**	**233**	**99.14**	**2**
Midwife	22	209	233	99.14	2
NURSING	**8,190**	**258,102**	**267,588**	**99.52**	**1296**
Advanced Practice Registered Nurse	325	21,939	22,307	99.81	43
Certified Nursing Assistant	4,738	81,547	86,879	99.32	594
Licensed Practical Nurse	1,292	27,402	29,026	98.86	332
Registered Nurse	1,835	127,214	129,376	99.75	327
NURSING HOME ADMINISTRATOR	**18**	**19**	**37**	**100.00**	**0**
Nursing Home Administrator	18	19	37	100.00	0
OCCUPATIONAL THERAPY	**142**	**0**	**143**	**99.30**	**1**
Occupational Therapist	72	0	73	98.63	1
Occupational Therapy Assistant	70	0	70	100.00	0
OPTICIANRY	**17**	**0**	**17**	**100.00**	**0**
Optician	17	0	17	100.00	0
OPTOMETRY	**7**	**0**	**10**	**70.00**	**3**
Optometric Faculty Certificate	0	0	3	0.00	3
Optometrist	7	0	7	100.00	0
ORTHOTIST AND PROSTHETIST	**16**	**541**	**557**	**100.00**	**0**
Orthotic Fitter	5	73	78	100.00	0
Orthotic Fitter Assistant	0	27	27	100.00	0
Orthotist	1	62	63	100.00	0
Orthotist and Prosthetist	4	252	256	100.00	0
Pedorthist	2	72	74	100.00	0
Prosthetist	4	55	59	100.00	0
OSTEOPATHIC MEDICINE	**107**	**13,417**	**13,668**	**98.95**	**144**
Osteopathic Limited License	0	1	1	100.00	0
Osteopathic Physician	107	11,853	12,043	99.31	83
Osteopathic Resident Registration	0	1,561	1,621	96.30	60
Temporary Area of Critical Need – Osteopathic Medicine	0	2	2	100.00	0
Temporary Military Platform Osteopathic Physician	0	0	1	0.00	1
PHARMACY	**1,371**	**34,634**	**36,146**	**99.61**	**141**
Consultant Pharmacist	34	0	34	100.00	0
Nonresident Sterile Compounding Pharmacy	0	0	7	0.00	7
Nuclear Pharmacist	4	190	194	100.00	0
Pharmacist	368	34,444	34,940	99.63	128
Pharmacy	12	0	12	100.00	0
Registered Pharmacy Technician	953	0	959	99.37	6
PHYSICAL THERAPY	**475**	**31,414**	**32,100**	**99.34**	**211**
Physical Therapist	266	19,571	19,974	99.31	137
Physical Therapist Assistant	209	11,843	12,126	99.39	74
PODIATRIC MEDICINE	**27**	**2,054**	**2,094**	**99.38**	**13**
Certified Podiatric X-Ray Assistant	15	302	319	99.37	2
Podiatric Physician	12	1,752	1,775	99.38	11
PSYCHOLOGY	**27**	**6,735**	**6,786**	**99.65**	**24**

Table 6: Online Renewals

	DELINQUENT RENEWALS PROCESSED ONLINE	ON-TIME RENEWALS PROCESSED ONLINE	TOTAL RENEWALS PROCESSED	ONLINE RENEWAL USAGE PERCENTAGE	NON-FULLY ONLINE RENEWALS
Limited License Psychologist	0	4	4	100.00	0
Psychologist	27	6,731	6,782	99.65	24
RADIOLOGIC TECHNOLOGY	**865**	**13,378**	**14,292**	**99.66**	**49**
Radiologic Technologist	863	13,358	14,270	99.66	49
Radiologist Assistant	2	20	22	100.00	0
RESPIRATORY CARE	**100**	**1**	**103**	**98.06**	**2**
Certified Respiratory Therapist	19	1	20	100.00	0
Registered Respiratory Therapist	81	0	83	97.59	2
SCHOOL PSYCHOLOGY	**22**	**1,075**	**1,099**	**100**	**2**
School Psychologist	22	1,075	1,099	99.82	2
SPEECH-LANGUAGE PATHOLOGY AND	**349**	**16,603**	**17,025**	**99.57**	**73**
Audiologist	17	1,384	1,406	99.64	5
Audiology Assistant	4	121	125	100.00	0
Provisional Speech-Language Pathologist	0	0	31	0.00	31
Speech-Language Pathologist	225	12,636	12,898	99.71	37
Speech-Language Pathology Assistant	103	2,462	2,565	100.00	0
TOTAL	**15,015**	**514,933**	**535,576**	**98.95**	**5,628**

Table 7: Emergency Orders Issued

Emergency action is a critical part of Florida's health care regulatory system. When a licensed practitioner is believed to pose an immediate and serious risk to patient safety, the Department has the authority to issue an emergency order—either an ESO, which immediately stops a practitioner from providing care, or an ERO, which limits specific high-risk activities. These orders take effect before a formal hearing and remain in place while the standard disciplinary process moves forward. This authority allows the state to act quickly to prevent potential harm and protect the public. Table 7 presents a profession-by-profession summary of all emergency orders issued in FY 2025–26, including both ESOs and EROs.



DEFINITIONS:

Emergency Restrictions

Number of emergency orders issued during the fiscal year that limit how a practitioner may engage in their profession in Florida under conditions set by the Department.

Emergency Suspensions

Number of emergency orders issued during the fiscal year that temporarily halt a practitioner's authority to practice in Florida, preventing any practice for the duration of the suspension.

Total Emergency Orders

Combined number of each type of emergency orders issued during the fiscal year for the profession.

Table 7: Emergency Orders Issued

	EMERGENCY RESTRICTIONS	EMERGENCY SUSPENSIONS	TOTAL EMERGENCY ORDERS
CHIROPRACTIC MEDICINE	**0**	**1**	**1**
Chiropractic Physician	0	1	1
CLINICAL SOCIAL WORK	**0**	**1**	**1**
Licensed Clinical Social Worker	0	1	1
DENTISTRY	**0**	**3**	**3**
Dental Hygienist	0	2	2
Dental Radiographer	0	1	1
EMERGENCY MEDICAL SERVICES	**0**	**7**	**7**
Emergency Medical Technician	0	4	4
Paramedic	0	3	3
MASSAGE THERAPY	**0**	**59**	**59**
Massage Establishment	0	20	20
Massage Therapist	0	39	39
MEDICINE	**1**	**18**	**19**
Anesthesiologist Assistant	0	2	2
Medical Doctor	0	12	12
Physician Assistant	0	2	2
Resident Registration	1	1	2
Temporary Area of Critical Need – Medical Doctor	0	1	1
MENTAL HEALTH COUNSELING	**0**	**3**	**3**
Licensed Mental Health Counselor	0	2	2
Registered Mental Health Counselor Intern	0	1	1
NURSING	**7**	**122**	**129**
Advanced Practice Registered Nurse	1	7	8
Certified Nursing Assistant	0	55	55
Licensed Practical Nurse	1	17	18
Registered Nurse	5	43	48
OCCUPATIONAL THERAPY	**0**	**1**	**1**
Occupational Therapist	0	1	1
OPTOMETRY	**1**	**0**	**1**
Optometrist	1	0	1
OSTEOPATHIC MEDICINE	**0**	**2**	**2**
Osteopathic Physician	0	2	2
PHARMACY	**0**	**18**	**18**
Pharmacist	0	9	9
Pharmacist Intern	0	1	1
Registered Pharmacy Technician	0	8	8
PHYSICAL THERAPY	**0**	**2**	**2**
Physical Therapist Assistant	0	2	2
RADIOLOGIC TECHNOLOGY	**0**	**2**	**2**
Radiologic Technologist	0	2	2
RESPIRATORY CARE	**0**	**3**	**3**
Certified Respiratory Therapist	0	1	1
Registered Respiratory Therapist	0	2	2
TOTAL	**9**	**242**	**251**

Table 8: Reports Received, Complaints Received, Investigations Completed

MQA's enforcement responsibilities include receiving, reviewing, and investigating complaints and statutory reports related to the practice of health care professions in Florida. These activities are essential to identifying potential violations of law, assessing risks to patient safety, and ensuring that licensees meet the standards established in statute and rule.

Table 8 presents a profession-by-profession summary of enforcement activity for FY 2025–26, including the number of reports and complaints received, cases found legally sufficient, inquiries and investigations completed, and inspections conducted.

DEFINITIONS:

Statutory Reports

Submission required by law that must be provided by a licensee, facility or establishment, or other mandated reporter, including items such as adverse incident reports, medical malpractice claims, birth-related neurological injury reports, and hospital disciplinary actions.

Complaints Received

Submissions sent to the Department alleging a potential violation of Florida Statutes or rules and formally logged, including both jurisdictional and non-jurisdictional complaints.

Legally Sufficient

Complaints that meet the criteria in section 456.073(1), Florida Statutes, by providing enough factual information to indicate a possible violation and clearly identifying the practitioner involved, allowing the complaint to move forward to an investigation.

Completed Inquiries

Reviews that conclude when a complaint lacks enough information for the Department to determine whether it meets legal sufficiency standards.

Completed Investigations

Cases in which a complaint has gone through full fact-finding after meeting legal sufficiency criteria and the resulting case file is prepared for review by the Department.

Completed Inspections

Assessments that require an onsite visit to a practitioner, facility, or establishment to evaluate compliance with licensure or operational requirements and for which the full inspection process is finished, whether or not deficiencies are found.

Table 8: Reports Received, Complaints Received, and Investigations Completed

	STATUTORY REPORTS	COMPLAINTS RECEIVED	LEGALLY SUFFICIENT	COMPLETED INQUIRIES	COMPLETED INVESTIGATIONS	COMPLETED INSPECTIONS
ACUPUNCTURE	**2**	**372**	**6**	**1**	**5**	**0**
Acupuncturist	2	372	6	1	5	0
ATHLETIC TRAINING	**0**	**172**	**3**	**1**	**2**	**0**
Athletic Trainer	0	172	3	1	2	0
CERTIFIED SOCIAL WORKER	**0**	**6**	**0**	**0**	**0**	**0**
Certified Master Social Worker	0	6	0	0	0	0
CHIROPRACTIC MEDICINE	**16**	**2,091**	**39**	**9**	**31**	**0**
Certified Chiropractic Physician Assistant	0	103	2	1	1	0
Chiropractic Physician	16	1,988	37	8	30	0
CLINICAL LABORATORY PERSONNEL	**0**	**974**	**0**	**0**	**0**	**0**
Clinical Laboratory Personnel	0	970	0	0	0	0
Clinical Laboratory Trainee	0	4	0	0	0	0
CLINICAL SOCIAL WORK	**1**	**418**	**29**	**7**	**34**	**0**
Clinical Social Worker Limited License	0	1	0	0	0	0
Licensed Clinical Social Worker	1	308	22	5	28	0
Provisional Clinical Social Worker Licensee	0	7	0	0	0	0
Registered Clinical Social Worker Intern	0	102	7	2	6	0
DENTISTRY	**241**	**4,921**	**324**	**16**	**297**	**824**
Dental Expert Witness Certificate	0	3	0	0	0	0
Dental Hygienist	1	2,066	21	2	16	0
Dental Laboratory	1	10	4	2	4	230
Dental Radiographer	0	20	6	1	3	0
Dental Residency Permit	0	8	0	0	0	0
Dental Teaching Permit	0	5	0	0	0	0
Dental Temporary Certificate	0	3	0	0	0	0
Health Access Dental Licensee	0	1	0	0	0	0
Dentist	239	2,805	293	11	274	594
DIETETICS AND NUTRITION	**0**	**51**	**0**	**0**	**0**	**0**
Dietetics and Nutritionist	0	44	0	0	0	0
Nutrition Counselor	0	7	0	0	0	0
ELECTROLYSIS	**0**	**572**	**30**	**6**	**27**	**518**
Electrologist	0	537	15	3	12	0
Electrolysis Facility	0	35	15	3	15	518
EMERGENCY MEDICAL SERVICES	**0**	**277**	**91**	**2**	**85**	**0**
Emergency Allergy Treatment Licensee	0	1	1	0	1	0
Emergency Medical Technician	0	135	43	1	39	0
Paramedic	0	141	47	1	45	0
GENETIC COUNSELING	**0**	**9**	**0**	**0**	**0**	**0**
Genetic Counselor	0	9	0	0	0	0
HEARING AID SPECIALISTS	**0**	**36**	**1**	**2**	**2**	**0**
Hearing Aid Specialist	0	18	0	2	1	0
Hearing Aid Specialist Trainee	0	18	1	0	1	0
MARRIAGE AND FAMILY THERAPY	**1**	**87**	**11**	**1**	**8**	**0**
Licensed Marriage and Family Therapist	1	69	9	1	6	0
Provisional Marriage and Family Therapist Licensee	0	2	0	0	0	0
Registered Marriage and Family Therapist Intern	0	16	2	0	2	0
MASSAGE THERAPY	**4**	**11,285**	**1,633**	**61**	**2,805**	**10,159**
Massage Establishment	0	1,686	765	44	1,369	10,159
Massage Therapist	4	9,599	868	17	1,436	0
MEDICAL PHYSICIST	**0**	**11**	**2**	**0**	**2**	**0**
Medical Health Physicist	0	1	0	0	0	0
Medical Physicist In Training	0	7	1	0	1	0
Therapeutic Radiological Physicist	0	3	1	0	1	0

Table 8: Reports Received, Complaints Received, and Investigations Completed

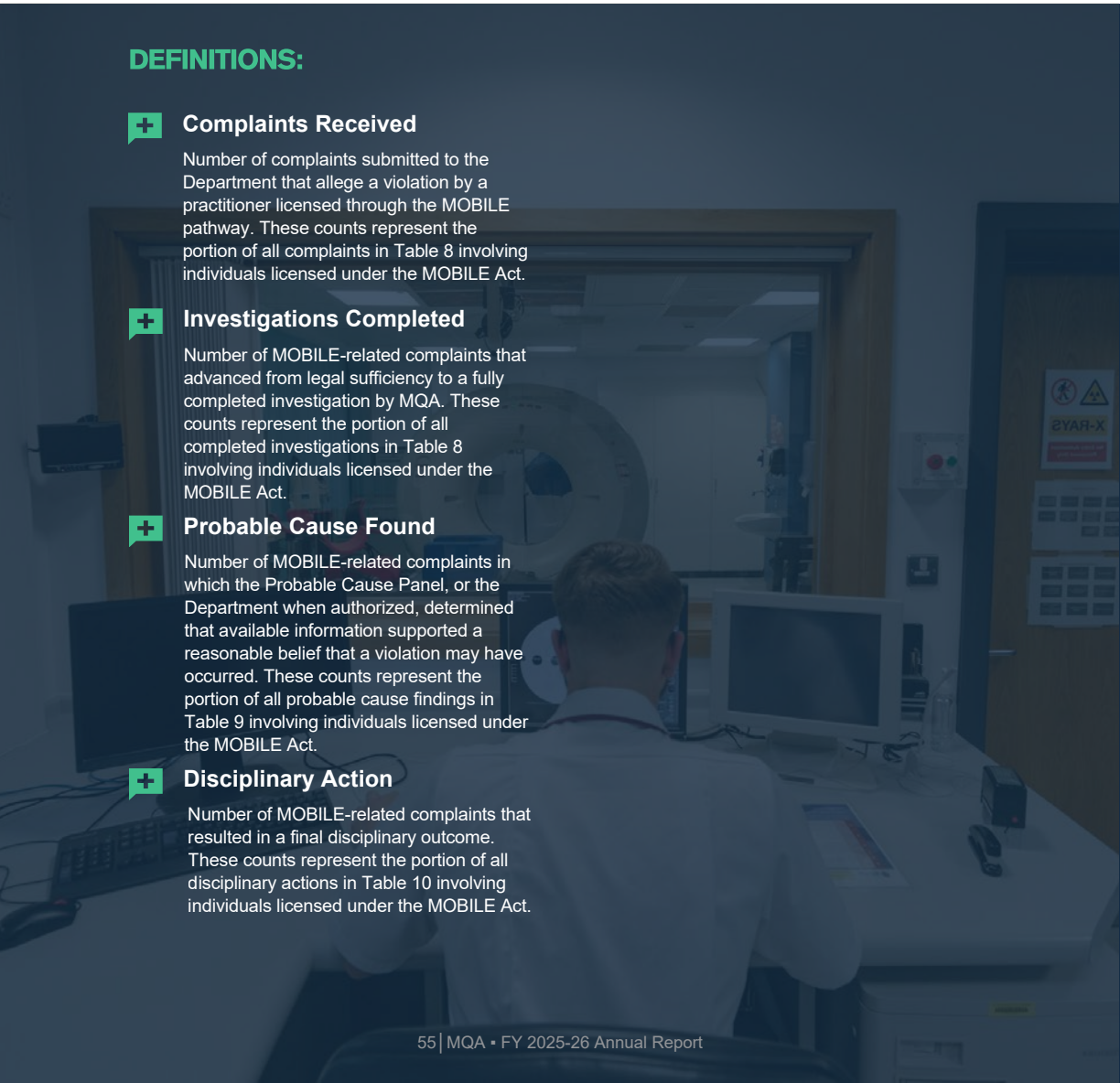
	STATUTORY REPORTS	COMPLAINTS RECEIVED	LEGALLY SUFFICIENT	COMPLETED INQUIRIES	COMPLETED INVESTIGATIONS	COMPLETED INSPECTIONS
MEDICINE	**2,729**	**11,023**	**1,046**	**55**	**980**	**712**
Anesthesiologist Assistant	4	16	2	0	2	0
House Physician	0	24	3	1	2	0
Limited License Medical Doctor	0	10	0	0	0	0
Medical Doctor	2,631	8,783	912	42	850	1
Medical Doctor Public Health Certificate	0	1	0	0	0	0
Medical Doctor Public Psychiatry Certificate	0	2	0	0	0	0
Medical Doctor Visiting Faculty Certificate	0	1	0	0	0	0
Office Surgery Registration	1	124	57	7	60	583
Pain Management Clinic	0	15	6	0	5	128
Pain Management Clinic Exempt	0	3	0	0	0	0
Physician Assistant	77	1,715	54	4	48	0
Resident Registration	10	127	5	1	7	0
Temporary Area of Critical Need – Medical Doctor	6	193	6	0	5	0
Temporary Area of Critical Need – Physician Assistant	0	8	1	0	1	0
Temporary Military Platform Medical Doctor	0	1	0	0	0	0
MENTAL HEALTH COUNSELING	**4**	**666**	**79**	**6**	**81**	**0**
Licensed Mental Health Counselor	2	518	66	5	67	0
Mental Health Counselor Limited License	0	2	0	0	0	0
Provisional Mental Health Counselor Licensee	0	3	0	0	0	0
Registered Mental Health Counselor Intern	2	143	13	1	14	0
MIDWIFERY	**15**	**61**	**3**	**0**	**4**	**0**
Midwife	15	61	3	0	4	0
NON-JURISDICTIONAL COMPLAINTS	**8**	**656**	**4**	**2**	**0**	**0**
Agency for Health Care Administration Enforcement	8	656	4	2	0	0
NURSING	**207**	**67,636**	**1,658**	**67**	**1,712**	**0**
Advanced Practice Registered Nurse	157	4,645	177	26	183	0
Certified Nursing Assistant	5	28,057	474	8	512	0
Licensed Practical Nurse	8	8,196	279	3	294	0
Nursing Education Program – Practical Nurse	0	2	0	0	0	0
Nursing Education Program – Registered Nurse	0	12	0	0	0	0
Registered Nurse	37	26,716	728	30	723	0
Temporary Area of Critical Need – Advanced Practice Registered Nurse	0	8	0	0	0	0
NURSING HOME ADMINISTRATOR	**5**	**300**	**14**	**0**	**18**	**0**
Nursing Home Administrator	5	300	14	0	18	0
OCCUPATIONAL THERAPY	**2**	**128**	**18**	**0**	**19**	**0**
Occupational Therapist	2	61	10	0	13	0
Occupational Therapy Assistant	0	67	8	0	6	0
OPTICIANRY	**0**	**96**	**14**	**5**	**15**	**760**
Apprentice Optician	0	7	1	1	1	0
Optical Establishment Permit	0	20	10	3	11	760
Optician	0	69	3	1	3	0
OPTOMETRY	**110**	**112**	**8**	**2**	**8**	**0**
Optometric Faculty Certificate	0	1	0	0	0	0
Optometrist	110	111	8	2	8	0
ORTHOTIST AND PROSTHETIST	**0**	**135**	**4**	**0**	**1**	**0**
Orthotic Fitter	0	23	0	0	0	0
Orthotic Fitter Assistant	0	11	0	0	0	0
Orthotic Resident	0	0	1	0	1	0
Orthotist	0	7	0	0	0	0
Orthotist and Prosthetist	0	50	1	0	0	0
Pedorthist	0	19	1	0	0	0

Table 8: Reports Received, Complaints Received, and Investigations Completed

	STATUTORY REPORTS	COMPLAINTS RECEIVED	LEGALLY SUFFICIENT	COMPLETED INQUIRIES	COMPLETED INVESTIGATIONS	COMPLETED INSPECTIONS
Prosthetist	0	25	1	0	0	0
OSTEOPATHIC MEDICINE	**363**	**2,193**	**126**	**2**	**112**	**0**
Osteopathic Physician	359	2,125	124	2	111	0
Osteopathic Resident Registration	4	66	1	0	0	0
Temporary Area of Critical Need – Osteopathic Medicine	0	2	1	0	1	0
PHARMACY	**6**	**4,687**	**519**	**46**	**480**	**5,587**
Consultant Pharmacist	0	86	36	1	33	0
Nonresident Sterile Compounding Pharmacy	0	19	8	0	5	1
Nuclear Pharmacist	0	24	0	0	0	0
Pharmacist	6	3,019	185	6	168	0
Pharmacist Intern	0	20	10	0	10	0
Pharmacy	0	739	219	29	209	5,271
Registered Pharmacy Technician	0	697	33	3	34	0
Resident Sterile Compounding Pharmacy	0	83	28	7	21	315
PHYSICAL THERAPY	**8**	**3,162**	**51**	**3**	**54**	**0**
Physical Therapist	3	1,224	21	2	24	0
Physical Therapist Assistant	5	1,938	30	1	30	0
PODIATRIC MEDICINE	**67**	**500**	**24**	**2**	**23**	**0**
Certified Podiatric X-Ray Assistant	0	123	0	0	0	0
Podiatric Physician	66	377	24	2	23	0
Podiatric Resident Registration	1	0	0	0	0	0
PSYCHOLOGY	**0**	**656**	**17**	**1**	**18**	**0**
Limited License Psychologist	0	2	0	0	0	0
Psychologist	0	654	17	1	18	0
RADIOLOGIC TECHNOLOGY	**3**	**111**	**32**	**1**	**34**	**0**
Radiologic Technologist	3	111	32	1	34	0
RESPIRATORY CARE	**0**	**112**	**13**	**0**	**14**	**0**
Certified Respiratory Therapist	0	22	2	0	3	0
Registered Respiratory Therapist	0	90	11	0	11	0
SCHOOL PSYCHOLOGY	**0**	**76**	**1**	**0**	**0**	**0**
School Psychologist	0	76	1	0	0	0
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**0**	**1,023**	**13**	**0**	**14**	**0**
Audiologist	0	76	2	0	2	0
Audiology Assistant	0	23	1	0	1	0
Provisional Speech-Language Pathologist	0	6	2	0	1	0
Speech-Language Pathologist	0	587	7	0	8	0
Speech-Language Pathology Assistant	0	331	1	0	2	0
TELEHEALTH PROVIDER	**3**	**126**	**38**	**1**	**41**	**0**
Out-of-State	3	126	38	1	41	0
TOTAL	**3,690**	**114,741**	**5,851**	**299**	**6,926**	**18,560**

Table 8A: Disciplinary Cases Against MOBILE Endorsement Practitioners

The MOBILE Act (2024) created a streamlined licensure pathway for qualified out-of-state health care practitioners to obtain Florida licensure, making it important to monitor how these individuals perform once licensed in the state. Tracking complaints, investigations, and disciplinary actions involving practitioners who entered through this pathway helps MQA ensure that expedited licensure continues to uphold patient safety and the standards expected of all Florida licensees. Table 8A summarizes all complaints, investigations, probable cause findings, and disciplinary actions involving MOBILE-licensed practitioners during FY 2025-26.



DEFINITIONS:

Complaints Received

Number of complaints submitted to the Department that allege a violation by a practitioner licensed through the MOBILE pathway. These counts represent the portion of all complaints in Table 8 involving individuals licensed under the MOBILE Act.

Investigations Completed

Number of MOBILE-related complaints that advanced from legal sufficiency to a fully completed investigation by MQA. These counts represent the portion of all completed investigations in Table 8 involving individuals licensed under the MOBILE Act.

Probable Cause Found

Number of MOBILE-related complaints in which the Probable Cause Panel, or the Department when authorized, determined that available information supported a reasonable belief that a violation may have occurred. These counts represent the portion of all probable cause findings in Table 9 involving individuals licensed under the MOBILE Act.

Disciplinary Action

Number of MOBILE-related complaints that resulted in a final disciplinary outcome. These counts represent the portion of all disciplinary actions in Table 10 involving individuals licensed under the MOBILE Act.

Table 8A: Disciplinary Cases Against MOBILE Endorsement Practitioners

	COMPLAINTS RECEIVED	INVESTIGATIONS COMPLETED	PROBABLE CAUSE FOUND	DISCIPLINARY ACTION
ACUPUNCTURE	**1**	**0**	**0**	**0**
Acupuncturist	1	0	0	0
CHIROPRACTIC MEDICINE	**6**	**0**	**0**	**0**
Chiropractic Physician	6	0	0	0
CLINICAL SOCIAL WORK	**3**	**0**	**0**	**0**
Licensed Clinical Social Worker	3	0	0	0
DENTISTRY	**27**	**0**	**0**	**0**
Dental Hygienist	4	0	0	0
Dentist	23	0	0	0
MASSAGE THERAPY	**9**	**3**	**0**	**0**
Massage Therapist	9	3	0	0
MEDICINE	**31**	**2**	**0**	**0**
Medical Doctor	26	2	0	0
Physician Assistant	5	0	0	0
MENTAL HEALTH COUNSELING	**5**	**1**	**0**	**0**
Licensed Mental Health Counselor	5	1	0	0
NURSING	**450**	**19**	**8**	**3**
Advanced Practice Registered Nurse	11	1	1	1
Certified Nursing Assistant	226	1	0	0
Licensed Practical Nurse	32	3	1	0
Registered Nurse	181	14	6	2
NURSING HOME ADMINISTRATOR	**2**	**0**	**0**	**0**
Nursing Home Administrator	2	0	0	0
OCCUPATIONAL THERAPY	**2**	**0**	**0**	**0**
Occupational Therapy Assistant	2	0	0	0
OPTICIANRY	**3**	**0**	**0**	**0**
Optician	3	0	0	0
OPTOMETRY	**1**	**0**	**0**	**0**
Optometrist	1	0	0	0
OSTEOPATHIC MEDICINE	**2**	**0**	**0**	**0**
Osteopathic Physician	2	0	0	0
PHARMACY	**26**	**2**	**0**	**0**
Pharmacist	26	2	0	0
PHYSICAL THERAPY	**24**	**0**	**0**	**0**
Physical Therapist	16	0	0	0
Physical Therapist Assistant	8	0	0	0
PODIATRIC MEDICINE	**1**	**0**	**0**	**0**
Podiatric Physician	1	0	0	0
PSYCHOLOGY	**16**	**0**	**0**	**0**
Psychologist	16	0	0	0
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**3**	**0**	**0**	**0**
Speech-Language Pathologist	3	0	0	0
TOTAL	**612**	**27**	**8**	**3**

Table 8B: Disciplinary Cases Against Massage Therapists and Massage Establishments

Massage therapy regulation remains a key enforcement priority due to statutory requirements, high complaint volume, and potential risks to public health and safety, making it important to monitor activity tied to violations in Chapter 480, Florida Statutes. Table 8B provides a summary of complaints, investigations, probable cause findings, and disciplinary actions involving these licensees during FY 2025–26, organized by the specific violations involved to highlight compliance trends.

DEFINITIONS:

Complaints Received

Number of complaints submitted to the Department alleging violations of Chapter 480, Florida Statutes, involving massage therapists or massage establishments. These counts represent the portion of all complaints in Table 8 that involve these practitioners or establishments.

Investigations Completed

Number of complaints involving massage therapists or massage establishments that advanced from legal sufficiency to a fully completed investigation. These counts represented the portion of all completed investigations in Table 8 related to these practitioners or establishments.

Probable Cause Found

Number of cases involving massage therapists or massage establishments in which the Probable Cause Panel, or Department when authorized, determined that the available information supported a reasonable belief that a violation may have occurred. These counts represent the portion of all probable cause findings in Table 9 related to these practitioners or establishments.

Disciplinary Action

Number of cases involving massage therapists or establishments that resulted in a final disciplinary outcome. These counts represent the portion of all disciplinary actions in Table 10 connected to these practitioners or establishments.

NOTES:

- "Complaints Received" and "Investigations Completed" include every allegation associated with a complaint, "Probable Cause Found" includes the allegations for which probable cause was found, and "Disciplinary Action" reflects all violations identified in the case. Because a single complaint may include multiple allegations, the total number of allegations can be higher than the number of complaints received.
- A licensee may choose to relinquish a license either before or after an administrative complaint is filed. If the relinquishment occurs after filing, the Department records the related violation codes and the case appears in the probable cause and disciplinary counts. If the relinquishment occurs beforehand, no violations are charged, no codes are recorded, and the case does not appear in those counts.

Table 8B: Disciplinary Cases Against Massage Therapists and Massage Establishments

ALLEGED VIOLATION	LICENSE TYPE	COMPLAINTS RECEIVED	INVESTIGATIONS COMPLETED	PROBABLE CAUSE FOUND	DISCIPLINARY ACTION
DESIGNATED ESTABLISHMENT MANAGER	Establishment	138	143	32	71
	Therapist	516	763	15	37
	Subtotal	**654**	**906**	**47**	**108**
HUMAN TRAFFICKING PROCEDURE	Establishment	254	516	12	11
	Therapist	219	479	6	2
	Subtotal	**473**	**995**	**18**	**13**
SEXUAL ACTIVITY	Establishment	77	64	3	3
	Therapist	114	103	3	0
	Subtotal	**191**	**167**	**6**	**3**
WINDOW VISIBILITY AND SIGNAGE	Establishment	414	634	30	32
	Therapist	367	581	19	8
	Subtotal	**781**	**1,215**	**49**	**40**
PROFESSIONAL CLOTHING	Establishment	12	15	0	1
	Therapist	10	11	0	0
	Subtotal	**22**	**26**	**0**	**1**
RECORDED LEGIBLE RECORDS OF EMPLOYEES	Establishment	384	625	46	45
	Therapist	330	574	32	11
	Subtotal	**714**	**1,199**	**78**	**56**
EMPLOYEE PHOTO DISPLAY	Establishment	341	523	22	36
	Therapist	282	455	11	11
	Subtotal	**623**	**978**	**33**	**47**
RECORDED LEGIBLE RECORDS OF SERVICES PROVIDED	Establishment	437	613	43	40
	Therapist	392	572	34	12
	Subtotal	**829**	**1,185**	**77**	**52**
ADVERTISEMENT	Establishment	177	270	13	9
	Therapist	150	243	8	4
	Subtotal	**327**	**513**	**21**	**13**
HOURS OF OPERATION	Establishment	186	216	14	9
	Therapist	169	200	15	4
	Subtotal	**355**	**416**	**29**	**13**
SEXUAL MISCONDUCT	Establishment	82	69	2	8
	Therapist	124	110	36	39
	Subtotal	**206**	**179**	**38**	**47**
VALID GOVERNMENT ID	Establishment	305	507	5	5
	Therapist	264	468	2	2
	Subtotal	**569**	**975**	**7**	**7**
	TOTAL	**5,744**	**8,754**	**403**	**400**

Table 9: Probable Cause Actions

Before the Department can file formal disciplinary charges against a licensed health care practitioner, state law requires a review to determine whether the facts of a case support a reasonable belief that a violation has occurred. This review, known as the probable cause process, is a key safeguard that ensures complaints are evaluated fairly, consistently, and in accordance with statutory and rule requirements.

Table 9 provides a summary of all probable cause actions for FY 2025–26, including cases in which probable cause was found, cases in which it was not found, and administrative complaints that were subsequently filed.



DEFINITIONS:

No Probable Cause Found

Number of cases in which the Probable Cause Panel, or Department when authorized, reviewed the investigative file along with any patient records, expert opinions, and materials submitted by the licensee or their counsel, and concluded that the information did not support a reasonable belief that a violation of Chapter 456, Florida Statutes, or the applicable practice act had occurred.

Probable Cause Found

Number of cases in which the Probable Cause Panel, or the Department when authorized, reviewed the investigative file along with any relevant patient records, expert opinions, and materials submitted by the licensee or their counsel, and concluded that the available information supported a reasonable belief that a violation of Chapter 456, Florida Statutes, or the applicable practice act had occurred. When such a determination is made, the Panel authorizes the Department to proceed by filing an administrative complaint in the case.

Administrative Complaints Filed

Number of cases in which the Department formally initiated the disciplinary process by submitting a formal legal document after a finding of probable cause, This filing outlines the alleged statutory or regulatory violations and provides the licensee with an opportunity to respond through either an informal hearing before the relevant board or a formal hearing before an administrative law judge.

Table 9: Probable Cause Actions

	NO PROBABLE CAUSE FOUND	PROBABLE CAUSE FOUND	ADMINISTRATIVE COMPLAINTS FILED
ACUPUNTURE	**3**	**3**	**2**
Acupuncturist	3	3	2
ATHLETIC TRAINING	**1**	**1**	**1**
Athletic Trainer	1	1	1
CHIROPRACTIC MEDICINE	**19**	**7**	**7**
Certified Chiropractic Physician Assistant	1	0	0
Chiropractic Physician	18	7	7
CLINICAL LABORATORY PERSONNEL	**0**	**1**	**1**
Clinical Laboratory Personnel	0	1	1
CLINICAL SOCIAL WORK	**16**	**5**	**4**
Licensed Clinical Social Worker	14	4	3
Registered Clinical Social Worker Intern	2	1	1
DENTISTRY	**89**	**46**	**46**
Dental Hygienist	3	6	6
Dental Laboratory	3	1	1
Dental Radiographer	2	1	1
Dental Residency Permit	1	0	0
Dentist	80	38	38
ELECTROLYSIS	**14**	**3**	**3**
Electrologist	5	3	3
Electrolysis Facility	9	0	0
EMERGENCY MEDICAL SERVICES	**35**	**43**	**38**
Emergency Medical Technician	18	21	20
Paramedic	17	22	18
HEARING AID SPECIALIST	**5**	**1**	**1**
Hearing Aid Specialist	3	1	1
Hearing Aid Specialist Trainee	2	0	0
MARRIAGE AND FAMILY THERAPY	**2**	**2**	**2**
Licensed Marriage and Family Therapist	1	2	2
Registered Marriage and Family Therapist Intern	1	0	0
MASSAGE THERAPY	**1,047**	**344**	**303**
Massage Establishment	493	147	119
Massage Therapist	554	197	184
MEDICINE	**576**	**132**	**121**
Anesthesiologist Assistant	2	2	2
House Physician	1	0	0
Medical Doctor	472	109	100
Office Surgery Registration	65	5	4
Pain Management Clinic	0	0	1
Physician Assistant	32	11	10
Resident Registration	2	4	3
Temporary Area of Critical Need – Medical Doctor	2	1	1
MENTAL HEALTH COUNSELING	**42**	**8**	**7**
Licensed Mental Health Counselor	29	6	5
Registered Mental Health Counselor Intern	13	2	2
MIDWIFERY	**7**	**5**	**5**
Midwife	7	5	5
NURSING	**1,220**	**645**	**605**
Advanced Practice Registered Nurse	147	29	29
Certified Nursing Assistant	361	187	177
Licensed Practical Nurse	242	111	107
Registered Nurse	470	318	292
NURSING HOME ADMINISTRATOR	**13**	**1**	**1**
Nursing Home Administrator	13	1	1
OCCUPATIONAL THERAPY	**14**	**9**	**8**
Occupational Therapist	9	5	4
Occupational Therapy Assistant	5	4	4

Table 9: Probable Cause Actions

	NO PROBABLE CAUSE FOUND	PROBABLE CAUSE FOUND	ADMINISTRATIVE COMPLAINTS FILED
OPTICIANRY	**9**	**4**	**3**
Optical Establishment Permit	8	3	3
Optician	1	1	0
OPTOMETRY	**6**	**3**	**3**
Optometrist	6	3	3
ORTHOTISTS AND PROSTHETISTS	**1**	**0**	**0**
Orthotic Resident	1	0	0
OSTEOPATHIC MEDICINE	**68**	**13**	**14**
Osteopathic Physician	66	13	14
Osteopathic Resident Registration	2	0	0
PHARMACY	**295**	**106**	**98**
Consultant Pharmacist	24	2	2
Nonresident Sterile Compounding Pharmacy	5	1	1
Pharmacist	97	42	40
Pharmacist Intern	2	10	10
Pharmacy	138	24	23
Registered Pharmacy Technician	16	25	20
Resident Sterile Compounding Pharmacy	13	2	2
PHYSICAL THERAPY	**26**	**21**	**19**
Physical Therapist	11	12	10
Physical Therapist Assistant	15	9	9
PODIATRIC MEDICINE	**15**	**3**	**2**
Podiatric Physician	15	3	2
PSYCHOLOGY	**11**	**3**	**3**
Psychologist	11	3	3
RADIOLOGIC TECHNOLOGY	**5**	**4**	**4**
Radiologic Technologist	5	4	4
RESPIRATORY CARE	**7**	**8**	**8**
Certified Respiratory Therapist	2	3	3
Registered Respiratory Therapist	5	5	5
SCHOOL PSYCHOLOGY	**1**	**0**	**0**
School Psychologist	1	0	0
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**11**	**5**	**4**
Audiologist	2	0	0
Audiology Assistant	0	1	0
Provisional Speech-Language Pathologist	1	0	0
Speech-Language Pathologist	6	2	2
Speech-Language Pathology Assistant	2	2	2
TELEHEALTH PROVIDER	**16**	**39**	**33**
Out-of-State	16	39	33
TOTAL	**3,574**	**1,465**	**1,346**

Table 10: Disciplinary Cases

After a case progresses through investigation and a probable cause determination, the Department may pursue formal disciplinary action against a practitioner. This action is issued through a final order and represent the conclusion of the administrative process for violations of Chapter 456, Florida Statutes, and any applicable practice acts.

Table 10 provides a profession-by-profession summary of all disciplinary outcomes completed during FY 2025-26.

DEFINITIONS:

Revocations

Cases in which a practitioner permanently lost the authority to practice in Florida.

Voluntary Surrenders

Cases in which a practitioner's authority to practice was temporarily halted for a defined period or until specified conditions were satisfied.

Suspensions

Cases in which a practitioner's authority to practice was temporarily halted for a defined period or until specified conditions were satisfied.

Probations

Cases in which a practitioner was permitted to continue practicing while being monitored under terms and conditions established by the applicable board.

Limitations-Obligations

Cases in which disciplinary action imposed specific restrictions on practice or required actions such as training, reporting, or remediation.

Fines

Cases involving monetary penalties ordered by a board and payable to the Department.

Reprimands

Cases in which a formal written notice of wrongdoing was issued and added to the practitioner's disciplinary record.

Citations

Cases involving administrative penalties for minor violations, generally requiring a fine or corrective instruction, without full disciplinary proceedings.

Dismissals

Cases in which the Department determined that no disciplinary action was warranted, resulting in the matter being closed.

Cases Resolved Through Final Order

Cases in which a disciplinary hearing concluded with a final order that established any resulting sanctions or actions.

NOTES:

- Professions not listed have no data to report.

Table 10: Disciplinary Cases

	REVOCATIONS	VOLUNTARY SURRENDERS	SUSPENSIONS	PROBATIONS	LIMITATIONS-OBLIGATIONS	FINES	REPRIMANDS	CITATIONS	DISMISSALS	CASES RESOLVED THROUGH FINAL ORDER
CHIROPRACTIC MEDICINE	**1**	**0**	**0**	**0**	**1**	**1**	**1**	**0**	**0**	**2**
Chiropractic Physician	1	0	0	0	1	1	1	0	0	2
CLINICAL LABORATORY PERSONNEL	**2**	**0**	**0**	**0**	**2**	**3**	**1**	**0**	**0**	**4**
Clinical Laboratory Personnel	2	0	0	0	2	3	1	0	0	4
CLINICAL SOCIAL WORK	**2**	**3**	**3**	**2**	**1**	**7**	**5**	**0**	**2**	**11**
Licensed Clinical Social Worker	2	2	2	2	0	5	3	0	2	8
Registered Clinical Social Worker Intern	0	1	1	0	1	2	2	0	0	3
DENTISTRY	**2**	**4**	**1**	**1**	**10**	**13**	**4**	**0**	**9**	**18**
Dental Hygienist	0	1	0	0	0	0	0	0	1	1
Dentist	2	3	1	1	10	13	4	0	8	17
DIETETICS AND NUTRITION	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**
Dietetics and Nutritionist	1	0	0	0	0	0	0	0	0	1
ELECTROLYSIS	**0**	**1**	**0**	**0**	**2**	**2**	**1**	**0**	**0**	**3**
Electrologist	0	0	0	0	2	2	1	0	0	2
Electrolysis Facility	0	1	0	0	0	0	0	0	0	1
EMERGENCY MEDICAL SERVICES	**3**	**2**	**2**	**0**	**5**	**3**	**0**	**0**	**5**	**10**
Emergency Medical Technician	3	1	0	0	2	2	0	0	1	5
Paramedic	0	1	2	0	3	1	0	0	4	5
MARRIAGE AND FAMILY THERAPY	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**
Licensed Marriage and Family Therapist	0	0	0	0	0	0	0	0	2	0
MASSAGE THERAPY	**59**	**112**	**56**	**0**	**141**	**215**	**145**	**11**	**101**	**342**
Massage Establishment	18	68	32	0	83	118	92	11	41	194
Massage Therapist	41	44	24	0	58	97	53	0	60	148
MEDICINE	**17**	**21**	**21**	**6**	**78**	**90**	**11**	**0**	**22**	**140**
Medical Doctor	15	18	13	5	67	79	10	0	16	119
Office Surgery Registration	0	1	5	1	2	1	0	0	2	6
Pain Management Clinic	0	0	0	0	1	1	0	0	1	1
Physician Assistant	1	2	2	0	7	8	1	0	2	11
Resident Registration	1	0	1	0	1	1	0	0	0	3
Temporary Area of Critical Need – Medical Doctor	0	0	0	0	0	0	0	0	1	0
MENTAL HEALTH COUNSELING	**1**	**1**	**1**	**2**	**1**	**5**	**4**	**0**	**4**	**6**
Licensed Mental Health Counselor	0	0	1	0	1	2	2	0	4	2
Registered Mental Health Counselor Intern	1	1	0	2	0	3	2	0	0	4
MIDWIFERY	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**1**
Midwife	1	0	0	0	0	0	0	0	0	1
NURSING	**233**	**95**	**111**	**32**	**79**	**57**	**73**	**0**	**104**	**531**
Advanced Practice Registered Nurse	5	2	4	4	8	8	9	0	6	23
Certified Nursing Assistant	150	19	8	6	17	14	19	0	19	200
Licensed Practical Nurse	26	12	24	7	13	14	12	0	18	76
Registered Nurse	52	62	75	15	41	21	33	0	61	232
OCCUPATIONAL THERAPY	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**
Occupational Therapy Assistant	0	0	0	0	0	0	0	0	2	0
OPTOMETRY	**0**	**0**	**1**	**0**	**1**	**0**	**0**	**0**	**0**	**1**
Optometrist	0	0	1	0	1	0	0	0	0	1
OSTEOPATHIC MEDICINE	**0**	**0**	**3**	**0**	**8**	**11**	**2**	**0**	**7**	**12**
Osteopathic Physician	0	0	3	0	8	11	2	0	7	12

Table 10: Disciplinary Cases

	REVOCATIONS	VOLUNTARY SURRENDERS	SUSPENSIONS	PROBATIONS	LIMITATIONS-OBLIGATIONS	FINES	REPRIMANDS	CITATIONS	DISMISSALS	CASES RESOLVED THROUGH FINAL ORDER
PHARMACY	**35**	**26**	**14**	**3**	**30**	**29**	**15**	**0**	**26**	**97**
Consultant Pharmacist	0	1	1	0	1	1	0	0	1	3
Nonresident Sterile Compounding Pharmacy	0	0	0	0	1	1	0	0	0	1
Pharmacist	10	10	6	1	16	15	8	0	11	38
Pharmacist Intern	3	0	0	0	0	0	0	0	0	3
Pharmacy	9	4	0	1	11	11	7	0	11	24
Registered Pharmacy Technician	13	9	7	0	0	0	0	0	2	24
Resident Sterile Compounding Pharmacy	0	2	0	1	1	1	0	0	1	4
PHYSICAL THERAPY	**3**	**7**	**1**	**3**	**2**	**5**	**5**	**0**	**0**	**16**
Physical Therapist	2	4	1	1	2	3	3	0	0	10
Physical Therapist Assistant	1	3	0	2	0	2	2	0	0	6
PODIATRIC MEDICINE	**1**	**1**	**0**	**0**	**1**	**1**	**1**	**0**	**1**	**3**
Podiatric Physician	1	1	0	0	1	1	1	0	1	3
PSYCHOLOGY	**0**	**0**	**0**	**0**	**3**	**3**	**3**	**0**	**0**	**3**
Psychologist	0	0	0	0	3	3	3	0	0	3
RADIOLOGIC TECHNOLOGY	**0**	**1**	**1**	**0**	**0**	**1**	**1**	**0**	**0**	**2**
Radiologic Technologist	0	1	1	0	0	1	1	0	0	2
RESPIRATORY CARE	**0**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**2**	**1**
Certified Respiratory Therapist	0	0	0	0	0	0	0	0	1	0
Registered Respiratory Therapist	0	0	1	0	0	0	0	0	1	1
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**0**	**1**	**1**	**2**	**1**	**3**	**2**	**0**	**0**	**4**
Speech-Language Pathologist	0	0	1	1	1	2	1	0	0	2
Speech-Language Pathology Assistant	0	1	0	1	0	1	1	0	0	2
TELEHEALTH PROVIDER	**5**	**6**	**2**	**0**	**5**	**1**	**2**	**0**	**4**	**18**
Out-of-State	5	6	2	0	5	1	2	0	4	18
TOTAL	**366**	**281**	**219**	**51**	**371**	**450**	**276**	**11**	**291**	**1,226**

Table 11: Medical Malpractice Claims

Medical malpractice claim reports provide oversight in evaluating the safety and accountability of Florida's health care practitioners. Under section 627.912, Florida Statutes, insurers, self-insured entities, and certain practitioners must report malpractice claim activity to the Office of Insurance Regulation, which then transmits these reports to the Department. The Department reviews each report under section 456.073, Florida Statutes,, to determine whether the circumstances of the claim warrant further investigation or disciplinary action.

Table 11 summarizes these reports received and reviewed during FY 2025–26, organized by profession.



DEFINITIONS:

Civil Court Claims Received

Number of malpractice lawsuits filed against a practitioner in civil court and reported to the Department during the fiscal year.

Closed Claims Received

Number of malpractice claims that reached a final resolution—such as a settlement, judgment, or other closure—and were reported to the Department during the fiscal year.

NICA Claims

Number of notifications received during the fiscal year involving filings under the Neurological Injury Compensation Association (NICA) program for the relevant profession.

Emergency 3-in-5 Initiated

Number of complaints in which a practitioner had three closed malpractice claims within a five year period, triggering mandatory Department review under state law.

Emergency 3-in-5 Discipline

Number of emergency disciplinary actions taken following a three-in-five claim review when the Department determined that immediate intervention was necessary to protect the public.

Closed Claim Discipline

Number of closed malpractice claims that, upon Department review, resulted in disciplinary action against a practitioner.

Closed Claims Non-Discipline

Number of closed malpractice claims that were reviewed but did not meet the statutory threshold for disciplinary action.

Table 11: Medical Malpractice Claims

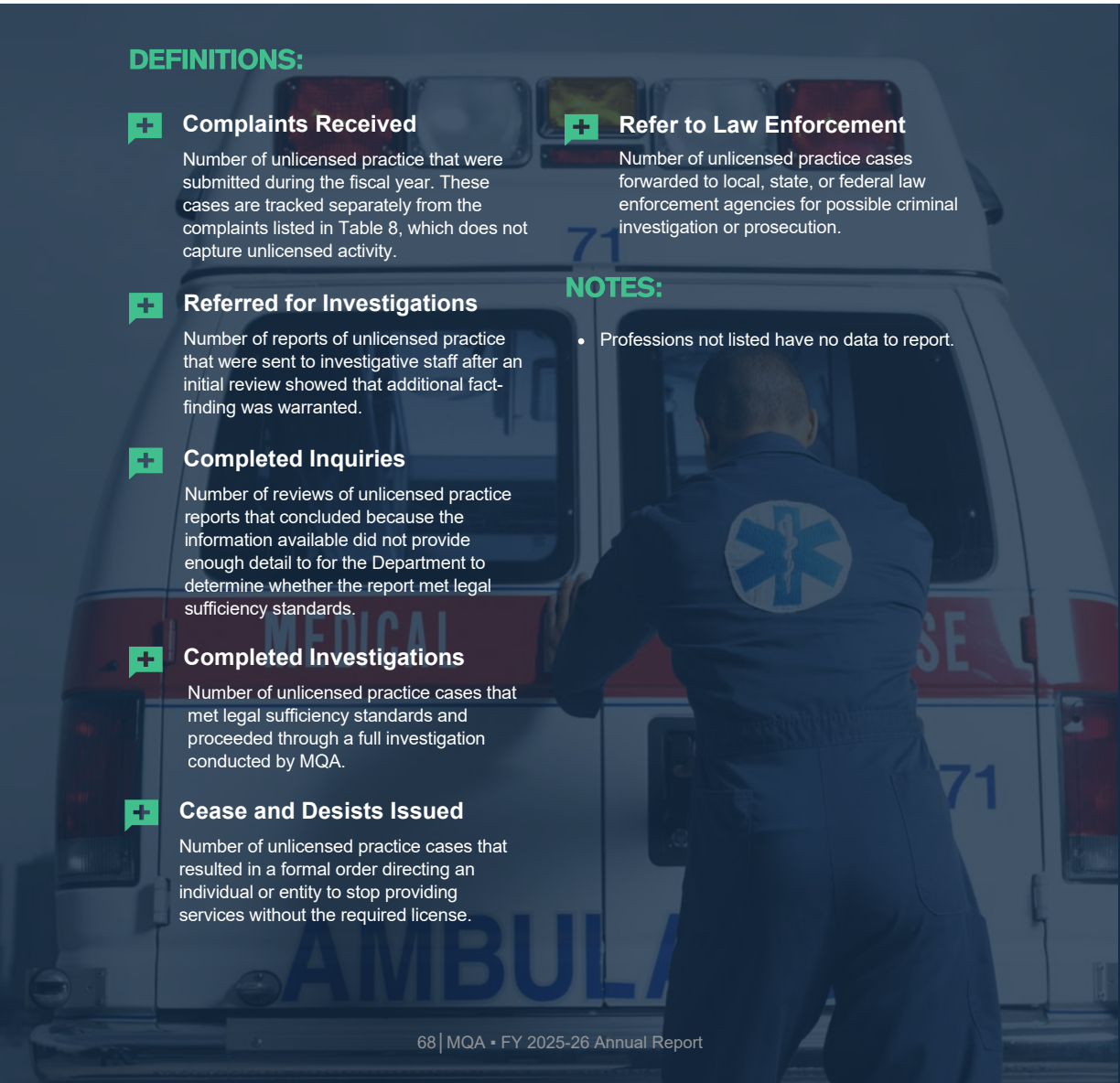
	CIVIL COURT CLAIMS RECEIVED	CLOSED CLAIMS RECEIVED	NICA CLAIMS	EMERGENCY 3-IN-5 INITIATED	EMERGENCY 3-IN-5 DISCIPLINE	CLOSED CLAIMS DISCIPLINE	CLOSED CLAIMS NON-DISCIPLINE
ACUPUNCTURE	**0**	**2**	**0**	**0**	**0**	**0**	**0**
Acupuncturist	0	2	0	0	0	0	0
CHIROPRACTIC MEDICINE	**1**	**15**	**0**	**0**	**0**	**0**	**0**
Chiropractic Physician	1	15	0	0	0	0	0
CLINICAL SOCIAL WORK	**0**	**1**	**0**	**0**	**0**	**0**	**0**
Licensed Clinical Social Worker	0	1	0	0	0	0	0
DENTISTRY	**9**	**216**	**0**	**0**	**0**	**6**	**16**
Dental Laboratory	1	0	0	0	0	0	0
Dentist	8	216	0	0	0	6	16
MARRIAGE AND FAMILY THERAPY	**0**	**1**	**0**	**0**	**0**	**0**	**0**
Licensed Marriage and Family Therapist	0	1	0	0	0	0	0
MASSAGE THERAPY	**0**	**4**	**0**	**0**	**0**	**0**	**0**
Massage Therapist	0	4	0	0	0	0	0
MEDICINE	**152**	**2,168**	**26**	**3**	**1**	**18**	**79**
Anesthesiologist Assistants	0	4	0	0	0	0	1
Medical Doctor	138	2,085	26	3	1	15	77
Office Surgery Registration	1	0	0	0	0	0	0
Physician Assistant	7	69	0	0	0	3	1
Resident Registration	6	4	0	0	0	0	0
Temporary Area of Critical Need – Medical Doctor	0	6	0	0	0	0	0
MENTAL HEALTH COUNSELING	**0**	**4**	**0**	**0**	**0**	**0**	**0**
Licensed Mental Health Counselor	0	2	0	0	0	0	0
Registered Mental Health Counselor Intern	0	2	0	0	0	0	0
MIDWIFERY	**1**	**3**	**0**	**0**	**0**	**0**	**0**
Midwife	1	3	0	0	0	0	0
NON-JURISDICTIONAL COMPLAINTS	**5**	**2**	**0**	**0**	**0**	**0**	**0**
Agency for Health Care Administration Enforcement	5	2	0	0	0	0	0
NURSING	**29**	**150**	**2**	**0**	**0**	**0**	**9**
Advanced Practice Registered Nurse	16	130	2	0	0	0	7
Certified Nursing Assistant	1	3	0	0	0	0	0
Licensed Practical Nurse	0	1	0	0	0	0	0
Registered Nurse	12	16	0	0	0	0	2
NURSING HOME ADMINISTRATOR	**4**	**0**	**0**	**0**	**0**	**0**	**0**
Nursing Home Administrator	4	0	0	0	0	0	0
OCCUPATIONAL THERAPY	**0**	**2**	**0**	**0**	**0**	**0**	**0**
Occupational Therapist	0	2	0	0	0	0	0
OPTOMETRY	**2**	**3**	**0**	**0**	**0**	**0**	**0**
Optometrist	2	3	0	0	0	0	0
OSTEOPATHIC MEDICINE	**28**	**291**	**6**	**2**	**1**	**0**	**12**
Osteopathic Physician	25	290	6	2	1	0	12
Osteopathic Resident Registration	3	1	0	0	0	0	0
PHARMACY	**5**	**1**	**0**	**0**	**0**	**0**	**0**
Pharmacist	5	1	0	0	0	0	0
PHYSICAL THERAPY	**0**	**6**	**0**	**0**	**0**	**0**	**0**
Physical Therapist	0	3	0	0	0	0	0
Physical Therapist Assistant	0	3	0	0	0	0	0
PODIATRIC MEDICINE	**11**	**56**	**0**	**0**	**0**	**0**	**4**
Podiatric Physician	11	55	0	0	0	0	4
Podiatric Resident Registration	0	1	0	0	0	0	0

Table 11: Medical Malpractice Claims

	CIVIL COURT CLAIMS RECEIVED	CLOSED CLAIMS RECEIVED	NICA CLAIMS	EMERGENCY 3-IN-5 INITIATED	EMERGENCY 3-IN-5 DISCIPLINE	CLOSED CLAIMS DISCIPLINE	CLOSED CLAIMS NON-DISCIPLINE
RADIOLOGIC TECHNOLOGY	**0**	**2**	**0**	**0**	**0**	**0**	**0**
Radiologic Technologist	0	2	0	0	0	0	0
TELEHEALTH PROVIDER	**0**	**3**	**0**	**0**	**0**	**0**	**0**
Out-of-State	0	3	0	0	0	0	0
TOTAL	**247**	**2,930**	**34**	**5**	**2**	**24**	**120**

Table 13: Unlicensed Activity

Unlicensed activity involves individuals or entities providing health care services in Florida without the required license, creating risks to public safety because these individuals operate without the training or oversight established to protect patients. Under section 456.065, Florida Statutes, the Department investigates reports of unlicensed practice, issues cease and desist orders, imposes fines, and may refer cases for criminal prosecution. To support transparency and assess the impact of these enforcement efforts, the Department tracks all reports and outcomes related to unlicensed practice. Table 13 summarizes related complaints, investigations, and enforcement actions completed during FY 2025–26, organized by profession or facility type.



DEFINITIONS:

Complaints Received

Number of unlicensed practice that were submitted during the fiscal year. These cases are tracked separately from the complaints listed in Table 8, which does not capture unlicensed activity.

Referred for Investigations

Number of reports of unlicensed practice that were sent to investigative staff after an initial review showed that additional fact-finding was warranted.

Completed Inquiries

Number of reviews of unlicensed practice reports that concluded because the information available did not provide enough detail to for the Department to determine whether the report met legal sufficiency standards.

Completed Investigations

Number of unlicensed practice cases that met legal sufficiency standards and proceeded through a full investigation conducted by MQA.

Cease and Desists Issued

Number of unlicensed practice cases that resulted in a formal order directing an individual or entity to stop providing services without the required license.

Refer to Law Enforcement

Number of unlicensed practice cases forwarded to local, state, or federal law enforcement agencies for possible criminal investigation or prosecution.

NOTES:

- Professions not listed have no data to report.

Table 13: Unlicensed Activity

	COMPLAINTS RECEIVED	REFERRED FOR INVESTIGATION	COMPLETED INQUIRIES	COMPLETED INVESTIGATIONS	CEASE AND DESISTS ISSUED	REFERRED TO LAW ENFORCEMENT
ACUPUNCTURE	**9**	**6**	**0**	**5**	**1**	**1**
Acupuncturist	9	6	0	5	1	1
ATHLETIC TRAINING	**1**	**1**	**0**	**1**	**1**	**1**
Athletic Trainer	1	1	0	1	1	1
CHIROPRACTIC MEDICINE	**10**	**2**	**0**	**3**	**1**	**1**
Chiropractic Physician	10	2	0	3	1	1
CLINICAL LABORATORY PERSONNEL	**1**	**0**	**0**	**0**	**0**	**0**
Clinical Laboratory	1	0	0	0	0	0
CLINICAL SOCIAL WORK	**13**	**4**	**0**	**5**	**0**	**0**
Licensed Clinical Social	10	3	0	4	0	0
Registered Clinical Social Worker Intern	3	1	0	1	0	0
DENTISTRY	**123**	**105**	**2**	**100**	**16**	**32**
Dental Hygienist	5	1	0	2	0	1
Dental Laboratory	7	6	0	5	2	2
Dental Radiographer	1	1	0	1	0	0
Health Access Dental Licensee	1	0	0	0	0	0
Dentist	109	97	2	92	14	29
DIETETICS AND NUTRITION	**23**	**18**	**0**	**16**	**5**	**8**
Dietetics and Nutritionist	17	13	0	13	3	4
Nutrition Counselor	6	5	0	3	2	4
ELECTROLYSIS	**69**	**74**	**1**	**75**	**38**	**41**
Electrologist	31	31	0	33	10	11
Electrolysis Facility	38	43	1	42	28	30
EMERGENCY MEDICAL SERVICES	**3**	**0**	**0**	**0**	**0**	**0**
Emergency Medical	2	0	0	0	0	0
Paramedic	1	0	0	0	0	0
HEARING AID SPECIALIST	**2**	**2**	**0**	**2**	**0**	**0**
Hearing Aid Specialist	2	2	0	2	0	0
MARRIAGE AND FAMILY THERAPY	**6**	**7**	**0**	**10**	**0**	**0**
Licensed Marriage and Family Therapist	6	7	0	10	0	0
MASSAGE THERAPY	**569**	**586**	**9**	**606**	**377**	**376**
Massage Establishment	237	231	6	243	171	179
Massage Therapist	332	355	3	363	206	197
MEDICINE	**249**	**175**	**4**	**187**	**27**	**50**
Limited License Medical	1	0	0	0	0	0
Medical Doctor	234	166	3	177	25	49
Medical Doctor Visiting Faculty Certificate	1	1	0	1	0	0
Office Surgery Registration	3	3	0	3	1	1
Pain Management Clinic	2	3	1	4	1	0
Physician Assistant	6	2	0	2	0	0
Registration for Resident/House Physician	1	0	0	0	0	0
Temporary Area of Critical Need – Medical Doctor	1	0	0	0	0	0

Table 13: Unlicensed Activity

	COMPLAINTS RECEIVED	REFERRED FOR INVESTIGATION	COMPLETED INQUIRIES	COMPLETED INVESTIGATIONS	CEASE AND DESISTS ISSUED	REFERRED TO LAW ENFORCEMENT
MENTAL HEALTH COUNSELING	**71**	**51**	**6**	**55**	**10**	**12**
Licensed Mental Health	55	42	0	45	7	8
Provisional Mental Health Counselor Licensee	2	0	0	0	0	0
Registered Mental Health Counselor Intern	14	9	6	10	3	4
MIDWIFERY	**4**	**4**	**0**	**3**	**1**	**1**
Midwife	4	4	0	3	1	1
NON-JURISDICTIONAL COMPLAINTS	**49**	**2**	**0**	**2**	**0**	**0**
Agency for Health Care Administration Enforcement	49	2	0	2	0	0
NURSING	**164**	**86**	**1**	**96**	**16**	**23**
Advanced Practice Registered Nurse	43	33	0	40	4	5
Certified Nursing Assistant	18	1	0	2	1	1
Licensed Practical Nurse	23	8	1	10	3	3
Nursing Education Program – Registered Nurse	2	0	0	0	0	0
Registered Nurse	78	44	0	44	8	14
NURSING HOME ADMINISTRATOR	**2**	**1**	**0**	**0**	**0**	**0**
Nursing Home Administrator	2	1	0	0	0	0
OCCUPATIONAL THERAPY	**5**	**3**	**0**	**3**	**0**	**0**
Occupational Therapist	4	2	0	2	0	0
Occupational Therapy Assistant	1	1	0	1	0	0
OPTICIANRY	**38**	**37**	**1**	**45**	**25**	**26**
Apprentice Optician	1	1	0	1	0	0
Optical Establishment Permit	20	21	0	23	17	18
Optician	17	15	1	21	8	8
OPTOMETRY	**1**	**0**	**0**	**1**	**0**	**0**
Optometrist	1	0	0	1	0	0
ORTHOTISTS AND PROSTHETISTS	**2**	**2**	**0**	**2**	**1**	**1**
Orthotic-Prosthetic Resident	1	1	0	1	1	1
Pedorthist	1	1	0	1	0	0
OSTEOPATHIC MEDICINE	**5**	**0**	**0**	**1**	**0**	**0**
Osteopathic Physician	5	0	0	1	0	0
PHARMACY	**83**	**71**	**3**	**69**	**27**	**32**
Nonresident Sterile Compounding Pharmacy	1	1	1	1	0	0
Pharmacist	34	34	0	36	18	19
Pharmacist Intern	1	1	0	1	0	0
Pharmacy	44	34	2	28	7	11
Registered Pharmacy	3	1	0	3	2	2
PHYSICAL THERAPY	**8**	**8**	**0**	**11**	**0**	**0**
Physical Therapist	7	7	0	10	0	0

Table 13: Unlicensed Activity

	COMPLAINTS RECEIVED	REFERRED FOR INVESTIGATION	COMPLETED INQUIRIES	COMPLETED INVESTIGATIONS	CEASE AND DESISTS ISSUED	REFERRED TO LAW ENFORCEMENT
Physical Therapist Assistant	1	1	0	1	0	0
PODIATRIC MEDICINE	**1**	**1**	**0**	**2**	**1**	
Podiatric Physician	1	1	0	2	1	1
PSYCHOLOGY	**28**	**12**	**0**	**16**	**3**	**3**
Provisional Psychologist	0	0	0	1	0	0
Psychologist	28	12	0	15	3	3
RADIOLOGIC TECHNOLOGY	**10**	**13**	**0**	**13**	**9**	**8**
Radiologic Technologist	10	13	0	13	9	8
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**2**	**1**	**0**	**1**	**0**	**0**
Audiologist	1	0	0	0	0	0
Speech-Language Pathologist	1	1	0	1	0	0
TELEHEALTH PROVIDER	**2**	**1**	**0**	**1**	**0**	**0**
Out-of-State	2	1	0	1	0	0
TOTAL	**1,553**	**1,273**	**27**	**1,331**	**559**	**617**

Table 15: Revenues, Expenditures, and Cash Balances

MQA's financial activities are supported through licensure fees, regulatory assessments, and other revenues that fund MQA's operations, including licensing, enforcement, and consumer services. Monitoring these financial resources is essential to ensuring that each profession contributes appropriately to the cost of its regulation and that funds are used in a manner consistent with statutory requirements.

Table 15 presents the revenues, expenditures, and cash balances for each profession for FY 2025–26.



DEFINITIONS:

Beginning Cash Balance

The amount of cash held in the MQA Trust Fund at the start of the fiscal year on July 1, 2025, representing the funds available before any revenues are received or expenditures are made for the year.

Revenues

All incoming funds collected during the fiscal year, including amounts received from licensure fees, fines, and other authorized sources.

Expenditures

All payments made during the fiscal year for operational needs, program activities, and other authorized costs.

Ending Cash Balance

The amount of cash held in the MQA Trust Fund on June 30, 2026, reflecting funds remaining at the close of the fiscal year.

Unlicensed Activity Cash Balance

The portion of the MQA Trust Fund dedicated to supporting activities related to the enforcement of unlicensed practice.

NOTES:

- NICA pass-through activity and the PRN Student Pilot Project are excluded.

Table 15: Revenues, Expenditures, and Cash Balances

	BEGINNING CASH BALANCE	REVENUES	EXPENDITURES	ENDING CASH BALANCE	UNLICENSED ACTIVITY CASH BALANCE
Acupuncture	$ 1,399,138	$ 751,803	$ 210,962	$ 1,939,979	$ (92,053)
Anesthesiologist Assistant	$ 340,138	$ 42,158	$ 62,971	$ 319,325	$ 13,747
Athletic Trainer	$ 481,481	$ 77,691	$ 170,221	$ 388,951	$ 12,687
Chiropractic Medicine	$ 3,252,071	$ 2,670,476	$ 794,100	$ 5,128,447	$ 86,315
Clinical Laboratory	$ 1,449,900	$ 745,539	$ 784,696	$ 1,410,743	$ 404,843
Certified Nursing Assistant	$ (5,464,152)	$ 5,676,873	$ 6,272,655	$ (6,059,934)	$ 3,398,898
Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling	$ 4,821,867	$ 1,720,460	$ 3,134,563	$ 3,407,764	$ 42,500
Dentistry	$ (3,340,779)	$ 6,560,184	$ 3,806,540	$ (587,135)	$ (2,196,153)
Dental Hygienist	$ 2,234,460	$ 1,630,360	$ 624,722	$ 3,240,098	$ 426,039
Dental Laboratory	$ 389,805	$ 132,557	$ 33,348	$ 489,014	$ (328,657)
Dietetics and Nutrition	$ 1,306,017	$ 231,725	$ 301,745	$ 1,235,997	$ (424,601)
Electrolysis	$ (1,256,823)	$ 617,351	$ 428,389	$ (1,067,861)	$ (999,832)
Emergency Medical Services	$ (5,383,087)	$ 413,818	$ 1,694,501	$ (6,663,770)	$ (19,471)
Genetic Counselor	$ (137,526)	$ 4,927	$ 70,435	$ (203,034)	$ 9,575
Hearing Aid Specialist	$ 833,684	$ 70,930	$ 105,325	$ 799,289	$ (111,633)
Massage Therapy	$ (32,096,547)	$ 4,867,228	$ 10,955,963	$ (38,185,282)	$ (9,305,253)
Medical Physicist	$ 48,710	$ 47,788	$ 194,133	$ (97,635)	$ 20,346
Medicine	$ 24,905,878	$ 23,577,032	$ 17,571,096	$ 30,911,814	$ (3,467,756)
Midwifery	$ (1,163,109)	$ 163,725	$ 87,244	$ (1,086,628)	$ (183,495)
Nursing	$ 18,205,880	$ 20,038,153	$ 22,089,653	$ 16,154,380	$ 13,304,029
Nursing Home Administrator	$ 547,899	$ 167,155	$ 304,157	$ 410,897	$ 26,106
Occupational Therapy	$ 727,147	$ 292,602	$ 765,784	$ 253,965	$ 381,865
Opticianry	$ (1,197,649)	$ 76,632	$ 416,968	$ (1,537,985)	$ (1,643,244)
Optometry	$ 2,802,619	$ 170,554	$ 242,538	$ 2,730,635	$ 7,270
Orthotist and Prosthetist	$ 618,492	$ 246,685	$ 88,595	$ 776,582	$ (149,390)
Osteopathic Medicine	$ 6,011,806	$ 6,419,979	$ 2,235,171	$ 10,196,614	$ 253,960
Pharmacy	$ 3,226,542	$ 9,109,126	$ 7,648,697	$ 4,686,971	$ 1,225,656
Physical Therapy	$ 1,339,301	$ 3,267,581	$ 2,362,700	$ 2,244,182	$ 791,433
Physician Assistant	$ 6,558,589	$ 4,539,905	$ 1,663,319	$ 9,435,175	$ 317,292
Podiatry	$ 731,910	$ 792,891	$ 370,341	$ 1,154,460	$ 42,323
Psychology	$ 2,552,351	$ 1,632,208	$ 533,006	$ 3,651,553	$ (271,292)
Radiological Technician	$ (3,996,732)	$ 325	$ 1,325,377	$ (5,321,784)	$ (1,108)
Respiratory Care	$ 1,381,233	$ 148,065	$ 630,453	$ 898,845	$ 433,251
School Psychology	$ 176,460	$ 262,891	$ 86,859	$ 352,492	$ 23,981
Speech-Language Pathology and Audiology	$ 1,810,322	$ 2,055,680	$ 1,096,658	$ 2,769,344	$ 510,390
Telehealth Provider	$ (2,519,184)	$ 45,294	$ 861,655	$ (3,335,545)	$ (18,937)
TOTAL	**$ 31,598,113**	**$ 99,268,351**	**$ 90,025,540**	**$ 40,840,924**	**$ 2,519,631**

Table 16: Projected Cash Balances

Long-term financial stability is essential for MQA to carry out its licensing, enforcement, and consumer protection responsibilities, and monitoring projected cash balances helps determine whether each profession's trust fund will remain solvent and whether future adjustments such as fee changes or process improvements may be needed. Table 16 presents projected cash balances for each profession over the next several fiscal years, providing insight that supports responsible planning and ensures the financial resources necessary to sustain Florida's health care regulatory system.

DEFINITIONS:

Projected Ending Cash Balance

The estimated amount of cash expected to remain at the close of the fiscal year based on anticipated revenues and planned expenditures.

NOTES:

- NICA, unlicensed activity, and PRN Student Pilot Project are excluded from the amounts shown above.

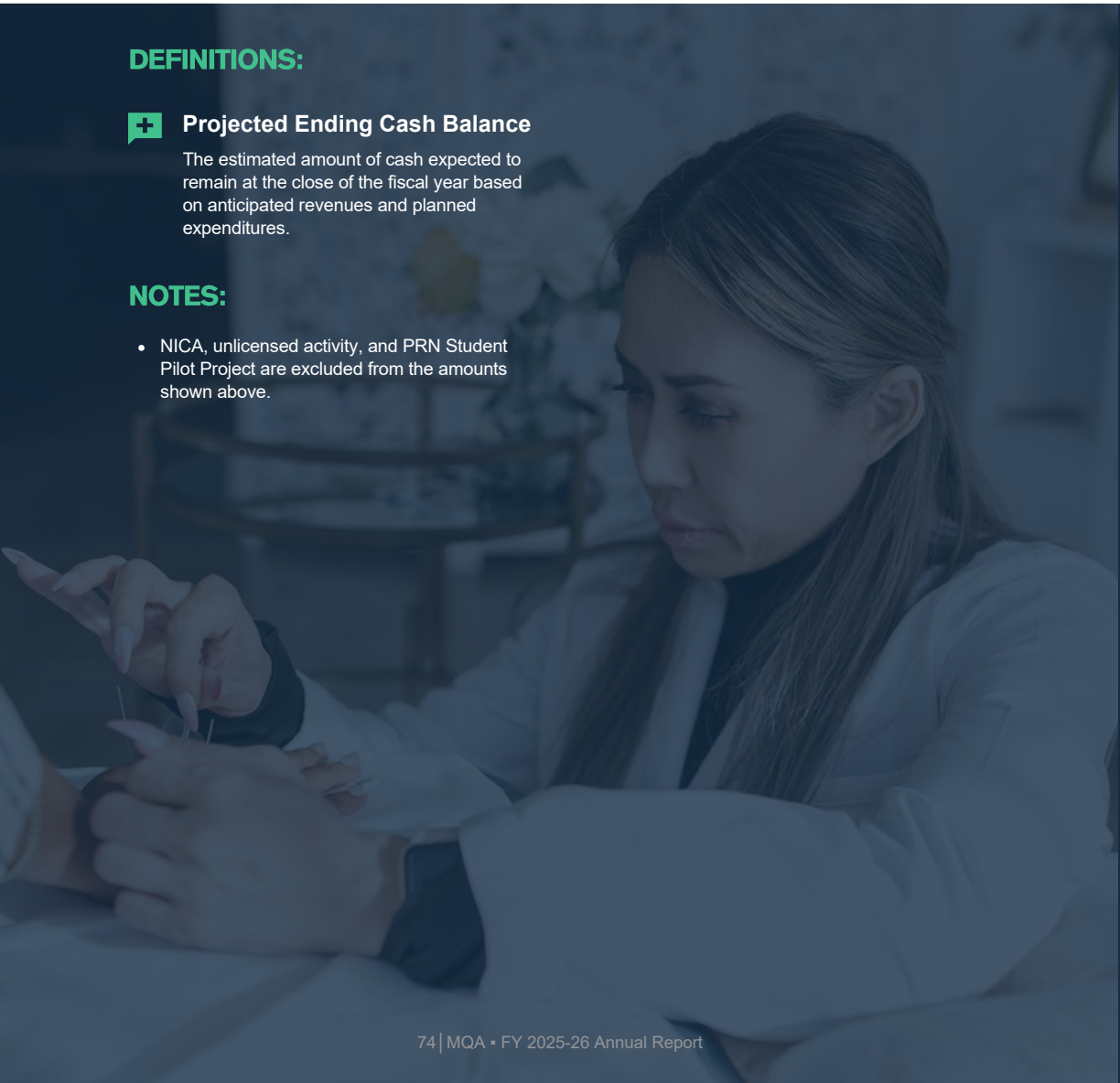


Table 16: Projected Cash Balances

	FY 2026-27	FY 2027-28	FY 2028-29	FY 2029-30	FY 2030-31	FY 2031-32
Acupuncture	$ 1,746,892	$ 2,138,674	$ 1,959,825	$ 2,363,821	$ 2,188,131	$ 2,588,349
Anestiologist Assistant	$ 477,836	$ 434,253	$ 597,308	$ 556,803	$ 720,866	$ 679,409
Athletic Trainers	$ 537,912	$ 398,441	$ 560,784	$ 429,111	$ 594,422	$ 460,337
Chiropractic Medicine	$ 4,305,679	$ 5,761,014	$ 5,001,692	$ 6,496,662	$ 5,751,414	$ 7,234,121
Clinical Laboratory	$ 1,785,949	$ 1,600,095	$ 2,039,871	$ 1,887,463	$ 2,341,563	$ 2,178,807
Certified Nursing Assistant	$ (8,608,677)	$ (10,652,714)	$ (12,817,971)	$ (14,637,846)	$ (16,718,034)	$ (18,607,261)
Clinical Social Work, Marriage and Family Therapy, and Mental Health Counseling	$ 6,469,505	$ 4,878,605	$ 8,157,560	$ 6,685,391	$ 10,012,530	$ 8,503,628
Dentistry	$ (3,233,661)	$ (754,842)	$ (3,202,914)	$ (573,211)	$ (2,977,261)	$ (394,239)
Dental Hygienist	$ 2,993,691	$ 3,866,785	$ 3,648,154	$ 4,549,593	$ 4,337,124	$ 5,229,793
Dental Laboratories	$ 469,364	$ 536,088	$ 518,327	$ 587,566	$ 570,224	$ 638,685
Dietetics and Nutrition	$ 1,846,724	$ 1,690,816	$ 2,320,891	$ 2,178,718	$ 2,813,085	$ 2,666,663
Electrolysis	$ (1,263,175)	$ (1,106,810)	$ (1,278,513)	$ (1,107,327)	$ (1,273,792)	$ (1,107,192)
Emergency Medical Services	$ (5,905,009)	$ (7,222,016)	$ (6,328,957)	$ (7,585,086)	$ (6,662,235)	$ (7,937,199)
Genetic Counselor	$ (260,544)	$ (321,399)	$ (375,361)	$ (433,854)	$ (487,028)	$ (546,252)
Hearing Aid Specialist	$ 1,083,405	$ 977,284	$ 1,272,940	$ 1,173,176	$ 1,471,392	$ 1,369,662
Massage Therapy	$ (45,981,184)	$ (51,279,356)	$ (58,497,345)	$ (63,435,411)	$ (70,525,201)	$ (75,574,678)
Medical Physicist	$ (149,026)	$ (341,196)	$ (380,550)	$ (564,250)	$ (600,934)	$ (787,255)
Medicine	$ 33,204,244	$ 36,600,584	$ 40,210,259	$ 44,399,191	$ 48,301,072	$ 52,244,790
Midwifery	$ (1,219,937)	$ (1,197,892)	$ (1,321,941)	$ (1,295,261)	$ (1,417,255)	$ (1,392,009)
Nursing	$ 15,671,346	$ 17,680,260	$ 18,755,555	$ 21,659,531	$ 23,080,510	$ 25,707,570
Nursing Home Administrators	$ 583,041	$ 233,652	$ 438,501	$ 107,657	$ 319,761	$ (16,820)
Occupational Therapy	$ 550,752	$ (44,920)	$ 315,499	$ (248,274)	$ 126,261	$ (447,381)
Opticianry	$ (1,635,218)	$ (1,969,976)	$ (2,027,973)	$ (2,347,984)	$ (2,397,277)	$ (2,721,851)
Optometry	$ 3,614,990	$ 3,269,113	$ 4,184,299	$ 3,856,696	$ 4,778,723	$ 4,445,466
Orthotist and Prosthetist	$ 752,162	$ 861,810	$ 842,474	$ 957,210	$ 939,001	$ 1,052,163
Osteopathic Medicine	$ 8,617,525	$ 11,915,485	$ 10,487,562	$ 13,890,399	$ 12,496,010	$ 15,866,400
Pharmacy	$ 3,678,790	$ 4,429,074	$ 3,923,550	$ 4,978,356	$ 4,584,337	$ 5,544,929
Physical Therapy	$ 1,040,907	$ 1,703,040	$ 597,468	$ 1,345,415	$ 261,516	$ 982,914
Physician Assistant	$ 8,205,518	$ 10,255,081	$ 9,121,486	$ 11,253,154	$ 10,140,868	$ 12,247,134
Podiatry	$ 810,717	$ 1,141,978	$ 822,232	$ 1,169,327	$ 854,904	$ 1,197,100
Psychology	$ 3,141,845	$ 3,988,071	$ 3,520,293	$ 4,395,688	$ 3,937,212	$ 4,803,582
Radiological Tech	$ (6,804,093)	$ (8,060,040)	$ (9,458,137)	$ (10,669,009)	$ (12,048,425)	$ (13,273,242)
Respiratory Therapy	$ 1,419,097	$ 699,347	$ 1,272,268	$ 583,525	$ 1,168,129	$ 469,794
School Psychology	$ 301,633	$ 455,091	$ 409,402	$ 566,466	$ 521,923	$ 677,872
Speech-Language Pathology and Audiology	$ 2,243,444	$ 2,894,334	$ 2,433,921	$ 3,136,778	$ 2,690,891	$ 3,377,671
Telehealth Provider	$ (4,127,839)	$ (4,963,297)	$ (5,709,177)	$ (6,513,759)	$ (7,249,342)	$ (8,063,477)
TOTAL	**$ 26,364,604**	**$ 30,494,516**	**$ 22,013,282**	**$ 29,796,427**	**$ 22,645,085**	**$ 29,297,983**

Table 17: Review of the Adequacy of Renewal Fees

Florida law requires MQA to assess whether renewal fees provide each profession with sufficient revenue to cover its regulatory costs, an important safeguard that maintains both fiscal stability and fairness to licensees. Table 17 presents the results of MQA's annual review of renewal fee adequacy for FY 2025–26, offering transparent financial insight and helping determine whether future adjustments to renewal fees may be needed.

DEFINITIONS:

Estimated Expenditure

Projected operational costs expected to be spent during future fiscal years.

Number of Licensees

Total count of individuals holding active or inactive licenses during the fiscal year.

Cost to Regulate

Amount calculated by adding projected expenditures for FY 2026-27 and FY 2027-28 and dividing that total by the number of eligible non-delinquent active and inactive licensees as of June 30, 2026.

Renewal Fee Cap

Maximum fee permitted by statute for renewing a license.

Current Renewal Fee

Fee approved for license renewal that license holders are required to pay.

Sufficient Current Renewal Fee

Indicator of whether the approved renewal fee is adequate, shown when projections reflect a positive cash balance on June 30, 2032.

NOTES:

- Some entries in the Renewal Fee Cap column show two amounts, reflecting separate fee limits for active and inactive licensees.

Table 17: Review of the Adequacy of Renewal Fees

	FY 2026-27 AND FY 2027-28 ESTIMATED EXPENDITURES	NUMBER OF LICENSEES	COST TO REGULATE	RENEWAL FEE CAP	CURRENT RENEWAL FEE	SUFFICIENT CURRENT RENEWAL FEE
ACUPUNCTURE	**$ 590,623**	**2,480**	**$238**	**$ 500**	**$275/$150**	**Yes**
ANESTHESIOLOGIST ASSISTANT	**$ 165,679**	**1,034**	**$160**	**$ 1,000**	**$ 200**	**Yes**
ATHLETIC TRAINER	**$ 452,592**	**3,211**	**$141**	**$200/$100**	**$100/$100**	**Yes**
CHIROPRACTIC MEDICINE	**$ 2,219,964**		**$276**			**Yes**
Chiropractic Medicine		7,631		$ 500	$350/$250	
Chiropractic Physician Assistant		424		$ 250	$55/$28	
CLINICAL LABORATORY	**$ 2,067,394**		**$109**			**Yes**
Director		320		$ 130	$ 150	
Supervisor		5,507		$ 110	$ 150	
Technologist		11,037		$ 90	$ 150	
Technician		1,652		$ 50	$ 150	
Training Program		61		$ 300	$ 300	
Inactive		333		$ 50	$ 50	
CERTIFIED NURSING ASSISTANT	**$ 12,989,160**	**149,273**	**$87**	**$ 50**	**$ 50**	
CLINICAL SOCIAL WORK, MARRIAGE AND FAMILY THERAPY, AND MENTAL HEALTH COUNSELING	**$ 7,127,873**		**$160**			**Yes**
Clincial Social Work		19,503		$250/$50	$115/$50	
Marriage and Family Therapy		3,671		$250/$50	$115/$50	
Mental Health Counselor		21,480		$250/$50	$115/$50	
Master Certified Social Worker		5		$250/$50	$ 150	
DENTISTRY	**$ 7,693,179**	**18,482**	**$416**	**$ 300**	**$ 300**	
DENTAL HYGIENIST	**$ 1,277,990**	**19,552**	**$65**	**$ 300**	**$75/$75**	**Yes**
DENTAL LABORATORY	**$ 103,273**	**630**	**$164**	**$ 300**	**$ 200**	**Yes**
DIETETICS AND NUTRITION	**$ 722,893**	**7,905**	**$91**	**$ 500**	**$ 95**	**Yes**
ELECTROLYSIS	**$ 828,131**	**3,649**	**$227**	**$ 100**	**$ 100**	
GENETIC COUNSELOR	**$ 128,214**	**693**	**$185**	**No Cap**	**$ -**	
HEARING AID SPECIALIST	**$ 380,053**	**1,128**	**$337**	**$ 600**	**$ 375**	**Yes**
MASSAGE THERAPY	**$ 20,195,492**		**$452**			
Massage Therapist		36,679		$200/$250	$ 100	
Massage Establishment		7,996		$ 150	$ 100	
MEDICAL PHYSICIST	**$ 447,641**		**$541**			
Medical Physicist		761		$ 500	$ 150	
Medical Physicist In Training		67		No Cap	$ 100	
MEDICINE	**$ 45,246,506**	**91,994**	**$492**	**$ 500**	**$350/$120**	**Yes**
MIDWIFERY	**$ 292,006**	**247**	**$1,182**	**$ 500**	**$ 500**	
NURSING	**$ 52,341,525**		**$99**			**Yes**
Registered Nurse		396,084		No Cap	$65/$55	
Licensed Practical Nurse		61,939		No Cap	$65/$55	
Advanced Practice Registered Nurse		68,816		$ 50	$ 50	
NURSING HOME ADMINISTRATOR	**$ 1,091,822**	**1,845**	**$592**	**No Cap**	**$ 325**	
OCCUPATIONAL THERAPY	**$ 2,007,799**	**19,610**	**$102**	**No Cap**	**$ 55**	
OPTICIANRY	**$ 1,100,961**	**4,186**	**$263**	**$350/$50**	**$125/$50**	
OPTOMETRY	**$ 1,051,338**		**$246**			**Yes**
Optometrist		4,266		$ 300	$ 300	
Optometry Faculty		12		No Cap	$ 100	

ORTHOTIST AND PROSTHETIST	**$ 231,118**	**614**	**$376**	**$ 500**	**$ 300**		**Yes**
OSTEOPATHIC MEDICINE	**$ 5,580,087**	**12,937**	**$431**	**$ 500**	**$400/$200**		**Yes**
PHARMACY	**$ 17,323,621**		**$158**				**Yes**
Pharmacists		36,611		$ 250	$ 200		
Consultant Pharmacist		3,766		$ 250	$ 100		
Nuclear Pharmacist		207		$ 250	$ 100		
Pharmacies Permit		10,510		$ 250	$ 250		
Pharmacy Technicians		58,878		$ 50	$ 50		
PHYSICAL THERAPY	**$ 4,108,622**		**$120**				**Yes**
Physical Therapist		21,454		$ 200	$75/$50		
Physical Therapist Assistant		12,797		$ 150	$75/$50		
PHYSICIAN ASSISTANT	**$ 3,976,434**	**15,477**	**$257**	**$ 500**	**$ 275**		**Yes**
PODIATRY	**$ 863,137**		**$375**				**Yes**
Podiatric Medicine		1,866		$ 350	$ 350		
Certified Podiatric X-Ray Assistant		433		$ 75	$ 75		
PSYCHOLOGY	**$ 1,549,976**		**$222**				**Yes**
Psychologist		6,965		$ 500	$ 200		
Limited License		4		$ 500	$ 25		
RESPIRATORY THERAPY	**$ 1,790,096**	**14,576**	**$123**	**$200/$50**	**$90/$50**		**Yes**
SCHOOL PSYCHOLOGY	**$ 191,369**	**1,154**	**$166**	**$ 500**	**$190/$150**		**Yes**
SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY	**$ 2,599,263**		**$139**				**Yes**
Pathologist and Audiologist		15,180		$500/$100	$ 75		
Pathologist and Audiologist Assistant		3,482		No Cap	$ 50		
TOTAL	**$ 198,735,834**	**1,191,074**	**$167**				

Executive **Directory**

EXECUTIVE MANAGEMENT TEAM

Titles | Phone Number | Email Address (@FLHealth.gov)



Director, Division of Medical Quality Assurance

Jennifer Wenhold, MSW, CPM

850-245-4460 | Jennifer.Wenhold

Chief, Bureau of Enforcement

Holly Queen, CIGI, CPM

850-245-4123 | Holly.Queen

Chief, Bureau of Health Care Practitioner Regulation

Jessica Nijem, CPM

850-245-4463 | Jessica.Nijem

Chief, Bureau of Operations

Emily Roach, MPA, PMP

850-245-4064 | Emily.Roach

EXECUTIVE DIRECTORS

Phone Number | Email Address (@FLHealth.gov) | Professions



Laura Jensen

850-245-4158 | Laura.Jensen

Nursing and Certified Nursing Assistants



Traci Zeh

850-245-4197 | Traci.Zeh

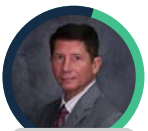
Dentistry and Pharmacy



Chase Wells

850-245-4235 | Chase.Wells

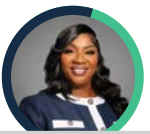
Office of Veteran Licensure Services



Allen Hall

850-245-4374 | Allen.Hall

Dietetics and Nutrition, Electrolysis, Occupational Therapy, Physical Therapy, Psychology, Respiratory Care, and School Psychology



Ashleigh Irving

850-245-4462 | Ashleigh.Irving

Podiatric Medicine, Opticianry, Orthotics and Prosthetics, Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling, Athletic Training, Hearing Aid Specialists, Genetic Counseling



Dayle Mooney

850-901-6830 | Dayle.Mooney

Chiropractic Medicine, Clinical Laboratory Personnel, Emergency Medical Technicians, Medical Physicists, Nursing Home Administrators, Optometry, Paramedics, and Radiologic Technology



Morgan Rexford

850-245-4130 | Morgan.Rexford

Medical Doctors, Physician Assistants, Anesthesiologist Assistants, Office Surgery Registration, Pain Management Clinics, and Exempt Pain Management Clinics



Brittany Auclair

850-245-4162 | Brittany.Auclair

Acupuncture, Massage Therapy, Osteopathic Medicine, Speech-Language Pathology and Audiology, and Licensed Midwifery

Professional Licensing **Resources**



Adverse Incident Reporting Portal

Submit required adverse incident reports quickly and securely using streamlined online forms.



Background Screening

Learn about screening requirements, approved Livescan providers, tracking fingerprint status, and more.



Continuing Education

Access approved CE courses and track required CE/CME hours for license renewal.



Enforcement Process

Understand Florida's health care regulatory enforcement process.



Florida Health Care Complaint Portal

File a complaint with the appropriate state agency.



Florida Licensure Compacts

Learn about licensure compacts, view eligibility, and access application resources.



Legislative Updates

Stay informed about bills impacting health care professions and facilities.



License Certification

Request certification of a state license or the lack of one.



License Lookup

Verify licensure status and details for practitioners or facilities.



MQA Online Services

Create an account and apply for, renew, and manage a health care license.



MQA Public Data Portal

Download public board-profession data.



MQA's Virtual Agent, ELI

Conduct business with MQA through 24/7 personalized web and phone assistance.



Office of Veteran Licensure Services

Access military licensure services and information.



Prescription Drug Monitoring Program

Access reports, educational materials, and FAQs E-FORSCE.



Public Records Requests

Submit public records requests online.



Reports and Publications

Read about Florida's trends in health care regulation and access required reports.



Unlicensed Activity Program

Learn what to observe, how to verify a license, and how to report an unauthorized person or facility.



Webinars

Access recorded educational resources on timely topics affecting health care practitioners and facilities.



Recommend improvements to this report by taking the MQA Readership Survey.



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